



COMMUNITY ASSOCIATIONS ANNUAL CONFERENCE

April 19-21, 2024 | Sheraton Grand Seattle
1400 6th Avenue Seattle, WA 98101

— Conference Presented by —



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425.778.6378
20126 Ballinger Way NE 110
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COMMUNITY ASSOCIATIONS ANNUAL CONFERENCE 2024

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APR 19-21

Schedule of Events

FRIDAY, APRIL 19

8:00 – 11:00 am Vendor Check-In & Setup

9:00 am – 5:00 pm ■ M-100 MANAGERS COURSE | Aspen Room

9:30 am ■ ATTENDEE REGISTRATION OPEN

11:00 am – 12:30 pm | Metro Ballroom

■ OPENING KEYNOTE LUNCHEON

Welcome Remarks & Presentation of WSCAI Lifetime Achievement Award

– Linda Hanson, President, WSCAI Board of Directors

Welcome on Behalf of CAI & Brief Remarks – Tom Skiba, CAI CEO

Keynote Address – Matt Jones

11:30 am – 4:00 pm ■ TRADE SHOW OPEN | Grand Ballroom

11:30 am – 4:00 pm ■ Professional Headshots | TRADE SHOW FLOOR

12:00 – 4:00 pm ■ Manager's Lounge Open | Willow-A Room

12:30 – 1:30 pm | TRADE SHOW FLOOR

■ Coffee Break



1:30 – 2:30 pm CLASS BLOCK 1 — Concurrent Sessions

■ Mediation & Bias [Mediation PART 1] *The DEIB Connection* | Willow-B Room

» Mary Reiten, Esq. » Jackki Vo, CMCA, AMS

■ High End Insurance: *Diving into the Details of Insurance for Community*

Associations in 2024 » Greg Floyd, CIRMS » Marlyn Hawkins, Esq.

» Zack Page, CMCA, AMS | Issaquah Room

■ Reserve Studies [PART 1] *Everything You Need to Know* | Redwood-A Room

» Karen McDonald, CMCA, AMS, PCAM, RS » Vanessa Tilberg, CMCA, AMS, PCAM

■ Understanding Financial Reports & Audits | Cedar Room

» Jeremy Newman, CPA » Stephanie Slone, CMCA

■ Attorney Roundtable | Ravenna Room

2:30 – 3:15 pm | TRADE SHOW FLOOR (Grand Ballroom)

■ Chocolate Tasting & Coffee Break

- GENERAL SESSION
- HOMEOWNERS ONLY
- MANAGERS ONLY
- ATTORNEYS ONLY

3:30 – 4:30 pm CLASS BLOCK 2 — Concurrent Sessions

■ Facilitative Mediation [Mediation PART 2] *What is it and how does it work?*

» Tina London, CMCA, AMS » Mary Reiten, Esq. | Willow-B Room

■ Demystifying Electronic Voting | Issaquah Room

» Hilary Bublitz, CMCA, AMS » Marlyn Hawkins, Esq. » Tom Thomas

■ Reserve Studies [PART 2] *Everything You Need to Know* | Redwood-A Room

» Karen McDonald, CMCA, AMS, PCAM, RS » Vanessa Tilberg, CMCA, AMS, PCAM

■ Round Table/Shop Talk – *EV Charging in Communities* | Cedar Room

» Samantha Olson

4:30 – 5:45 pm | Grand Ballroom Lobby

■ MANAGERS RECEPTION



6:30 – 8:30 pm ■ LAC NIGHT KEYNOTE & SILENT AUCTION

Keynote Address – Tom Skiba, CAI CEO | Metro Ballroom

SATURDAY, APRIL 20

8:00 – 9:00 am ■ Breakfast | TRADE SHOW FLOOR (Grand Ballroom)

8:00 am – 4:00 pm ■ TRADE SHOW OPEN | Grand Ballroom

9:00 am – 4:00 pm ■ MANAGERS LOUNGE OPEN | Willow-A Room

9:00 am – 5:00 pm ■ M-100 MANAGERS COURSE | Aspen Room

9:15 – 10:15 am CLASS BLOCK 3 — Concurrent Sessions

■ Navigating HRC and HUD Complaints | Willow-B Room

» Samantha Brown, Esq. » Scott Roth, CMCA, AMS

■ Association Financial Strategies for Long Term Planning | Issaquah Room

» David Piscitelli » Tyler Weaver, CMCA, AMS, PCAM

■ Architectural Condominium Life Cycle | Redwood-A Room

» Randy Kent » Rudy Young

■ Bring it on Legal Panel: *Anything Goes Q&A with Attorneys* | Metro Ballroom

» Jennifer Aspaas, Esq. » Michael Brandt, Esq. » Valerie Oman, Esq.

» Allison Peryea Esq.

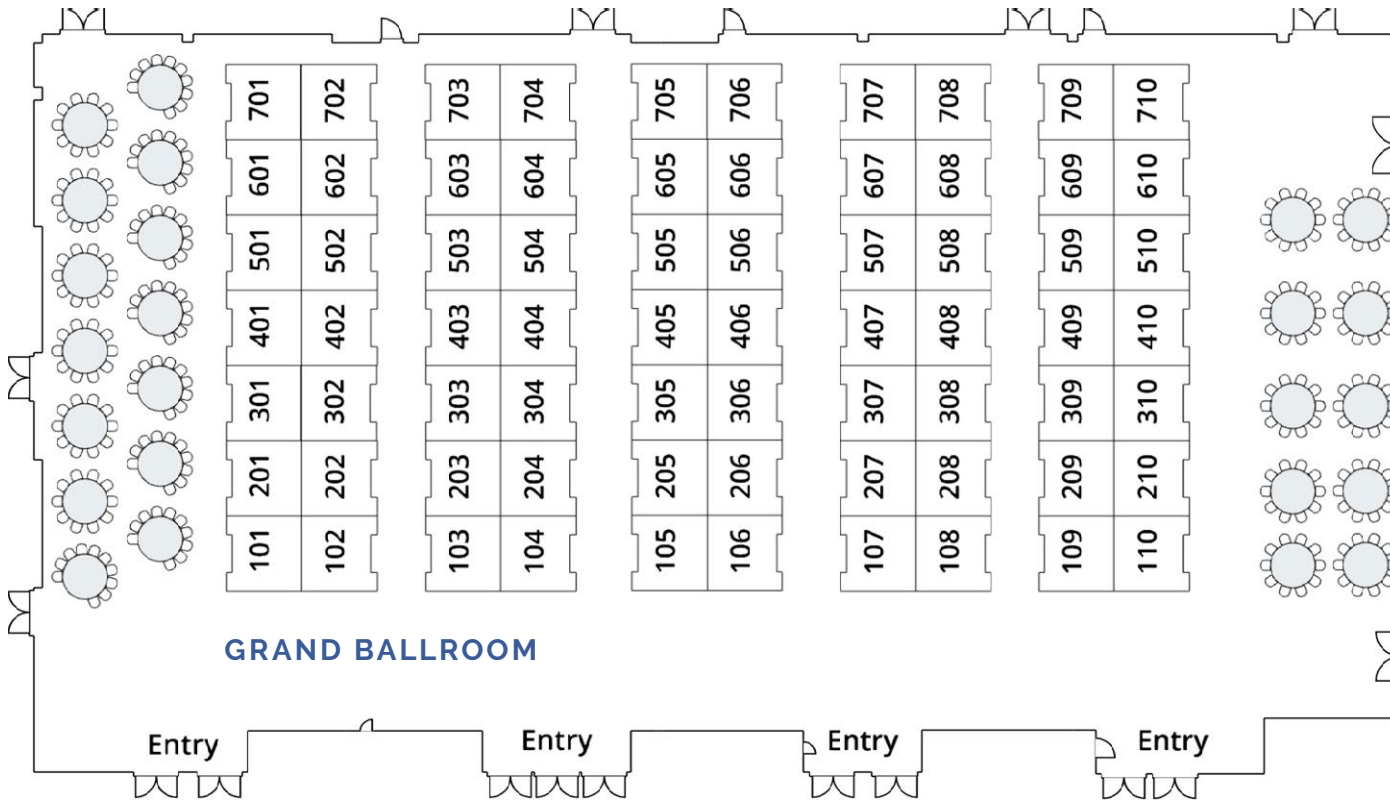
■ How to Say What You Want and Keep Your Job | Cedar Room

» Kristen Ledbetter, CMCA, AMS, PCAM » Vanessa Tilberg, CMCA, AMS, PCAM

■ Board Leader Development Program – CLASS 1 | Ravenna Room

» Kristen McCormick, CMCA, AMS, PCAM





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10:15 – 10:30 am ■ Coffee Break | TRADE SHOW FLOOR (Grand Ballroom)

10:30 – 11:30 am **CLASS BLOCK 4** — Concurrent Sessions

■ Remediation, Loan & Special Assessment Projects – *Big Projects/Little*

Details: Managing Remediation & Loan Projects | Willow-B Room

» Colleen Chesbrough » Marlyn Hawkins, Esq. » Michelle Schlichting, CMCA, AMS

■ Collaboration in Construction – *Navigating Roles & Responsibilities & the Importance of Having a Solid Team at the Start* | Redwood-A Room

» Jill Jones » Jeremy Mitchell » Allison Peryea, Esq. » Jackie Roethel

■ Tips & Trends in Collections | Cedar Room

» Fatema Burkey, Esq. » Lisa McMahon, Esq.

■ How to Handle Mistakes in Community Management | Issaquah Room

» Linda Hanson » Ila Kane, CMCA, AMS, PCAM » Kristen McCormick, CMCA, AMS, PCAM

■ Board Leader Development Program – CLASS 2 | Ravenna Room

» Scott Roth, CMCA, AMS

11:30 am -12:45pm ■ Luncheon | TRADE SHOW FLOOR/Grand Ballroom Lobby

12:45 – 1:45 pm **CLASS BLOCK 5** — Concurrent Sessions

■ Landscaping Panel | Issaquah Room

» Will Bailey » Tom DiMeco » John Ellis » Bob Morris

■ Mental Health & Burnout: *Capturing Your Best Year Ever* | Redwood-A Room

» Sean Hughes

■ Excel Tips and Tricks: *How to Increase Your Computer Efficiency When Working with Spreadsheets* » Eugene Kiyon | Metro Ballroom

■ Management's Role to the Board and Association | Willow-B Room

» Adrienne Corcoran, CMCA, AMS » Samantha Oldham, CMCA, AMS

» Juan Rodriguez, CMCA, AMS

■ Large Scale Manager: *It's Not Just An HOA, It's a Mini City!*

» Samantha Brown, Esq. » Sarah Hoey, CMCA, AMS, LSM, PCAM | Cedar Room

■ Board Leader Development Program – CLASS 3 | Ravenna Room

» Jeremy Newman, CPA

■ GENERAL SESSION | ■ HOMEOWNERS ONLY | ■ MANAGERS ONLY

2:00 – 3:00 pm | Metro Ballroom

■ **LEGISLATIVE ADDRESS & UPDATE**

3:00 – 4:00 pm | TRADE SHOW FLOOR (Grand Ballroom)

■ **Professional Headshots & Vendor Giveaways**

3:30 – 4:30 pm *Vendor Breakdown*

4:00 – 5:00 pm — Concurrent Sessions

■ **HOMEOWNERS ROUNDTABLE** | Redwood-A Room

■ **MANAGERS ROUNDTABLE** | Willow-B Room

5:00 – 6:30 pm | Grand Ballroom Lobby

■ **ATTENDEE RECEPTION**



RECEPTION SPONSOR:



6:30 – 8:30 pm | Metro Ballroom

■ **CREDENTIALS DINNER & CLOSING CEREMONY**

Closing Entertainment – Dewayne Hill, Magician and Comedian

SUNDAY, APRIL 21

8:00 – 9:00 am | Ravenna Room

■ Board Leader Development Program – CLASS 4

» Karen McDonald, CMCA, AMS, PCAM, RS

9:00 am – 12:00 pm ■ **M-100 MANAGERS COURSE** | Aspen Room

9:00 – 9:15 am ■ Break

9:15 – 11:00 am | Ravenna Room

■ Board Leader Development Program – CLASS 5 and Wrap-up

» Kristen Ledbetter, CMCA, AMS, PCAM