# **Building PMJA2026: Goals from 2025 Retro**

IMMEDIATE

**ONGOING** 

SHORT-TERM

STRATEGIC



# Elevate the Attendee Experience

#### **Streamline Operations**

- Standardize daily start times across all days to reduce confusion and improve shuttle coordination
- Improve pre-conference communication about venue guidelines, accessibility features, and daily logistics
- Improve materials collection from presenters by creating deadlines and submission processes while keeping everything in-app

# **Smart Session Management**

- Create session conflict prevention process with topic tagging during proposal review to flag potential overlaps
- Establish scheduling change protocols requiring conflict checks when sessions need to move (prevent speaker double-booking)
- Right-size rooms by implementing attendance prediction based on session type, speaker draw, and historical data
- Create dedicated coworking space available for attendees

# Focus on Inclusion & Belonging

### **Expand Affinity Programming**

- Continue early career programming building on successful affinity group format with dedicated time and space
- Improve Knowledge
  Exchange program by
  focusing on better matching
  between participants rather
  than top-down assignment

## **Celebrate Community**

- Continue award speeches throughout the conference to celebrate achievements and maintain community recognition
- Maintain festive social events that encourage participation and created positive energy

### **Accessibility & Inclusion**

- Create venue accessibility checklists for each location covering doors, restrooms, seating, AV access, and mobility paths
- Update dietary restrictions system to multi-select format including specific allergen categories beyond current single-select options
- Clearly label sponsored vs. non-sponsored content throughout conference materials and signage

# **Expand Conference Reach & Impact**

#### **Strengthen Local Connections**

- Increase local content through location-focused sessions and local media partnerships
- Continue featuring local attractions for reception experiences
- Feature local food specialties which received strong positive feedback from attendees

### **Scale Session Programming**

- Prepare for increased session proposal volume with improved board review processes for combining and evaluating submissions
- Maintain session variety and quality while handling growth in submissions
- Continue downloadable resources availability across sessions through improved presenter coordination

#### **Maintain First-Timer Growth**

- Maintain 50%+ first-timer attendance
- Continue "next generation" focus in programming and speaker recruitment
- Leverage Opening Doors integration success to encourage crossgenerational networking

# **Ensure Long-Term Success**

# **Revenue & Partnerships**

- Refine sponsorship model with improved labeling in schedule and appropriate sponsor placement
- Strengthen national public media partnerships for cross-promotion and speaker recruitment

# **Technology & Comms**

- Create plan for collecting presenter materials to streamline session resource availability
- Continue text messaging system for real-time updates and logistics communication
- Improve Slack channel utilization for better community engagement and communication

### **Planning Process**

- Address advance planning challenges to maintain relevance when planning 6+ months in advance
- Create contingency planning protocols for schedule changes, session swaps, and unknown factors
- Establish earlier communication timelines with speakers and panelists to maintain relationships

# Don't forget...

#### **Program Excellence**

- Continue keynote curation that "meets the moment" with timely, relevant speakers
- Opening Doors positively changed conference atmosphere and encouraged networking

#### **Community Building**

- Preserve supportive, open conference atmosphere that achieved "least clique-y" feeling
- Maintain balance of personal and professional content that attendees appreciated

#### **Operational Details**

- Establish clear lost and found protocols with prominent communication about location and process
- Ensure all speaker credentials and ribbons are prepared and distributed before arrival day
- · Create comprehensive venue guidelines for speakers, staff, and attendees

# **Success Metrics for #PMJA2026**

- Maintain 50%+ first-time attendee rate while achieving overall attendance growth target
- Achieve 95%+ satisfaction rating for the overall event experience
- **Implement session resource collection** system reaching 75% of sessions
- Prevent scheduling conflicts for speaker double-booking
- Launch 2+ new affinity group programs based on attendee interest