When You Lose, You Learn: 10 Multifamily Lessons from Mistakes and Missed Goals **Kristi Fickert**

Session Description:

In the fast-paced world of multifamily housing, not every initiative hits its mark—and that's where the real learning begins. This honest and insightful session dives into ten powerful lessons uncovered through real-world missteps and missed targets in our industry.

Join us for a candid conversation that turns failure into fuel. With stories from the field and expert takeaways, you'll gain a fresh perspective on how setbacks can become springboards for personal and organizational growth. Whether it's a missed leasing goal, a project that went off track, or a strategy that didn't land, you'll leave with practical insights and renewed confidence to face challenges head-on.

Key Takeaways:

- Embrace failure as a stepping stone—shift your mindset to see mistakes as opportunities for growth
- Master the art of the pivot—adapt and adjust strategies when goals aren't met
- Reflect with intention—analyze past performance to avoid repeating missteps
- Innovate through adversity—discover how constraints often spark creative, impactful solutions

If you've ever learned more from what didn't work than what did, this session is for you.