

Best Practice in Access Award

This award recognizes an evidence-based best practice in patient access. In doing so, the Patient Access Collaborative will recognize the person(s) who developed, designed, and/or implemented the initiative that improved patient access to the ambulatory enterprise. Best practices represent evidence-based, high-impact strategies or workflows that drive measurable improvements in patient access. These practices set a standard of excellence by enhancing efficiency, reducing barriers, and delivering exceptional outcomes for patients. Award determinations made by the Patient Access Collaborative Membership & Recognition Committee.

*** Please Note - This award is intended to spotlight an initiative. We encourage you to use another award category if you wish to nominate a person or team. Winners will be asked to showcase their initiative during the Best Practice Poster session at the in-person Patient Access Collaborative Symposium.**

Criteria

Measurable

Is there outcome-based evidence to support the intervention? Are there metrics to provide insight into the impact of the intervention?

Replicable

Is there an opportunity to reproduce the intervention at other members' organizations or within their own organization? Can the intervention be implemented by other members with ease?

Demonstrable value

Has the intervention proven successful for an access stakeholder(s)? Can the member describe the value of the intervention? Can the member demonstrate how the intervention helped an access stakeholder(s)* within their organization?

**Access stakeholder includes patients, referring providers, internal access teams, providers, leaders and/or any other persons who have the potential to derive value through advancing access.*

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