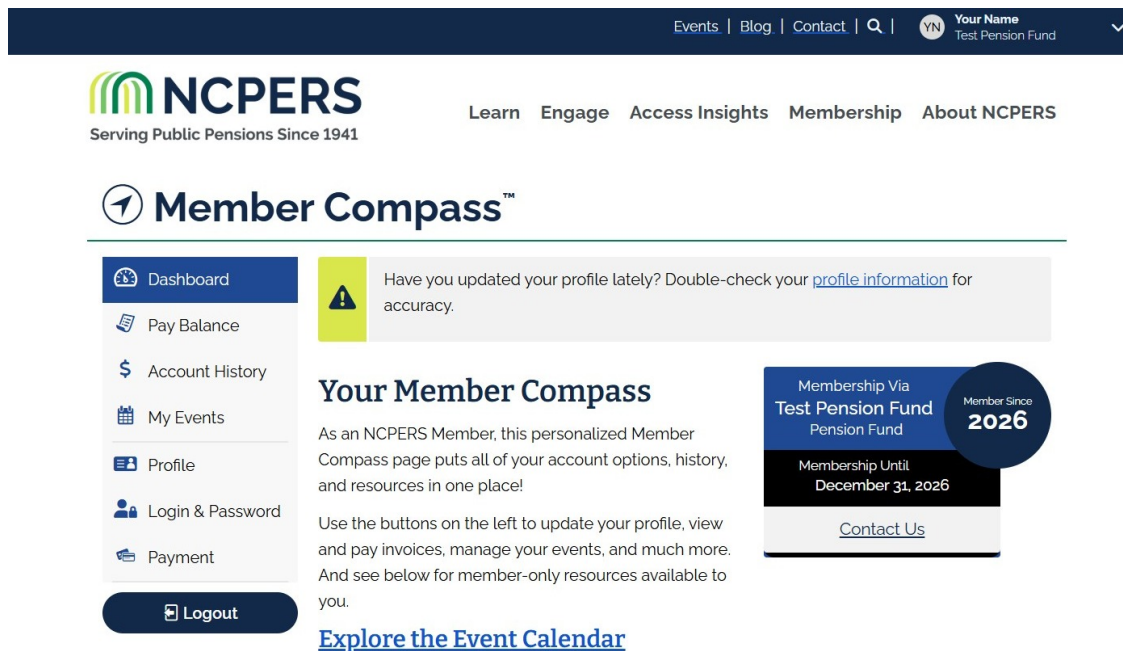


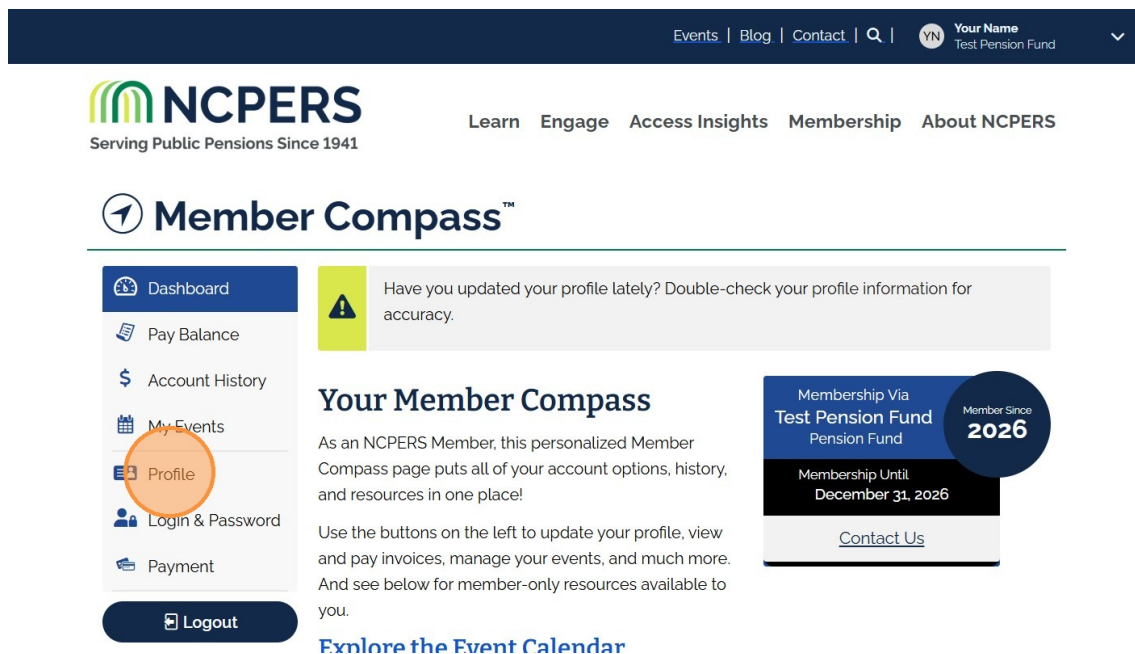
How to Use Your Member Compass

Follow the steps below to set up your NCPERS Member Compass.



1. After logging in at www.ncpers.org, you will land on your **Member Compass**! This is your personalized hub for accessing your NCPERS profile, events, transactions, and benefits.




2. **First, update your NCPERS profile!** Click the *Profile* tab on the left menu.




3. Here you will find all your **current NCPERS profile information**.


Events | Blog | Contact |   Your Name
Test Pension Fund

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 **Member Compass™**

Dashboard
Pay Balance
Account History
My Events
Profile
Login & Password
Payment
Logout

 Save



Your Name
ORGANIZATION
Test Pension Fund
If you need to edit your name or the company you work for, please [contact us](#).


Profile Information
EMAIL *
Your organizational email

PHONE * International?

MOBILE International?

4. Please **verify that your contact information** (email, phone, etc.) is up to date!


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PHONE * International?

MOBILE International?

BILLING ADDRESS 


Address Line 1

Address Line 2


City


State/Province

Postal Code

 Save


- Be sure to **complete any required fields** to help us understand how you fit into our community, such as "Your Role at Your Organization". Basic information from your NCPERS profile will appear in the Member Directory.

[Events](#) | [Blog](#) | [Contact](#) | [Q](#) |  **Your Name**
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Pension Fund

 Save

YOUR ROLE(S) AT YOUR ORGANIZATION *
 We want to know what responsibilities you have at your organization! Please select from the below list the role(s) that you perform for your retirement system.

Member Services/Benefits

Misc. Individual


DIETARY RESTRICTIONS / FOOD ALLERGIES

HOW DID YOU HEAR ABOUT US?

--Select an Option--

JOB TITLE *

- Ensure your **Job Title** is accurate. Then add any other details, such as credentials, social handles, headshot, professional bio, etc.

 Save

Misc. Individual

DIETARY RESTRICTIONS / FOOD ALLERGIES

HOW DID YOU HEAR ABOUT US?

--Select an Option--

JOB TITLE *

Your New Job Title

CREDENTIALS/DESIGNATIONS
 Separate with semi-colon or tab


FACEBOOK URL

LINKEDIN URL

mylinkedin.com

7. Be sure to click **“Save”** after making your profile updates!

[Events](#) | [Blog](#) | [Contact](#) | [Q](#) | [YN](#) **Your Name**
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LINKEDIN URL

INSTAGRAM HANDLE


X HANDLE

HEADSHOT/PHOTO


300x300

Upload File


PROFESSIONAL BIO



8. After updating your profile, explore other sections of the Member Compass, such as **My Events**, where you can find registrations for upcoming NCPERS events.



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 **Member Compass™**

Dashboard

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Account History

My Events

Profile

Login & Password

Payment

Logout

Upcoming Events

Past Events

View Events Calendar

Find by event name

SORT BY Date

Jan 26 to 28 2026

Legislative Forum & Policy Day 2026
[Early-Bird Registration](#)

Add to Calendar

< FIRST PREVIOUS 1-1 NEXT LAST >

View All Events

Page | 4

- Click **Pay Balance** to submit payment via card or ACH for any open invoices you have with NCPERS. (Note: you can save a payment card to your profile through the **Payment** tab.)

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Member Compass™

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[Login & Password](#)
[Payment](#)
[Logout](#)

Which balance would you like to pay?

\$670.00

Full Balance

✓

\$0.00

Overdue Balance

✓

Specific Invoices

✓

Payment

Credit/Debit

✓

ACH

✓

NAME ON CARD

- The **Login & Password** tab allows you to change your login details or enable multi-factor authentication.

Member Compass™

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[Pay Balance](#)
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[My Events](#)
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[Login & Password](#)
[Payment](#)
[Logout](#)

CONTACT EMAIL
To change your contact email, please update your [profile](#)

membership@ncpers.org

LOGIN EMAIL *

membership@ncpers.org

NEW PASSWORD ⓘ 🔒

.....

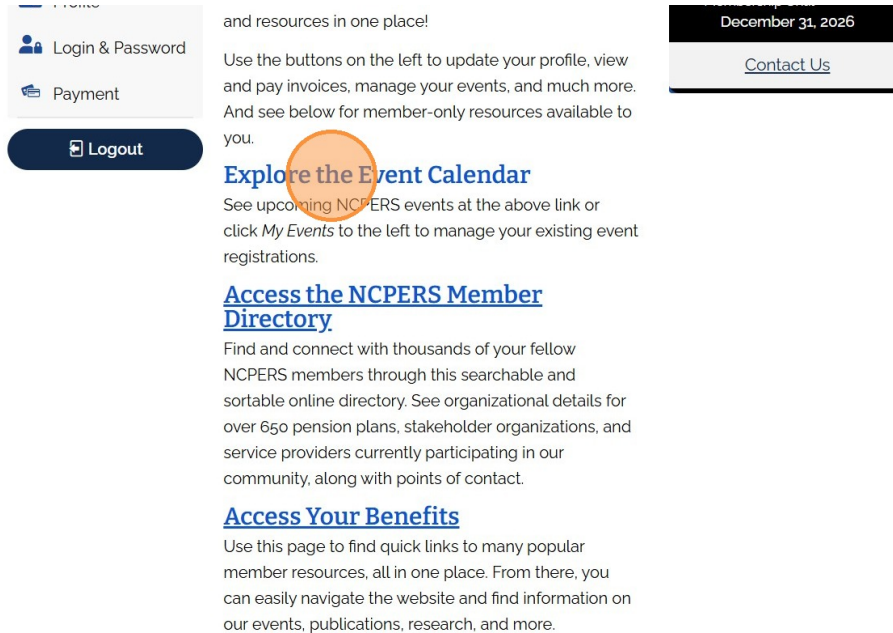
CONFIRM NEW PASSWORD

MULTI-FACTOR AUTHENTICATION >

● Off

CURRENT PASSWORD *
In order to update your login email or password, we need you to confirm your current password.

11. Return to the *Dashboard* for **links to the NCPERS Event Calendar, Member Directory, and many other benefits** available from your Member Compass.



and resources in one place!

Use the buttons on the left to update your profile, view and pay invoices, manage your events, and much more. And see below for member-only resources available to you.

Explore the Event Calendar

See upcoming NCPERS events at the above link or click *My Events* to the left to manage your existing event registrations.

[Access the NCPERS Member Directory](#)

Find and connect with thousands of your fellow NCPERS members through this searchable and sortable online directory. See organizational details for over 650 pension plans, stakeholder organizations, and service providers currently participating in our community, along with points of contact.

[Access Your Benefits](#)

Use this page to find quick links to many popular member resources, all in one place. From there, you can easily navigate the website and find information on our events, publications, research, and more.

12. Reminder: From anywhere on the website, you can always **get back to your Member Compass by clicking on your name** in the upper right corner!



Events | Blog | Contact | Search

YN Your Name
Test Pension Fund

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[Membership](#)

Access Your Member Benefits

Welcome to your NCPERS member hub. Find quick links below to access some of our most popular member-only resources.

As part of a network representing more than 650 public sector retirement systems, plan sponsors, unions, and service providers, your organization gains entry to a comprehensive suite of member benefits. From [top-tier educational opportunities](#) and [toolkits](#), to [policy insights](#) and [research](#), these resources provide your team with the insights needed to successfully navigate the challenges facing public pensions today.

NCPERS connects your organization to practical solutions, informed perspectives, and a peer community that spans the public pension landscape. Members benefit from networking within the public pension community through our [online directory](#), [Pension Fund Roundtables](#), and platforms that foster connections.

If you need assistance with using the Member Compass, please contact membership@ncpers.org!