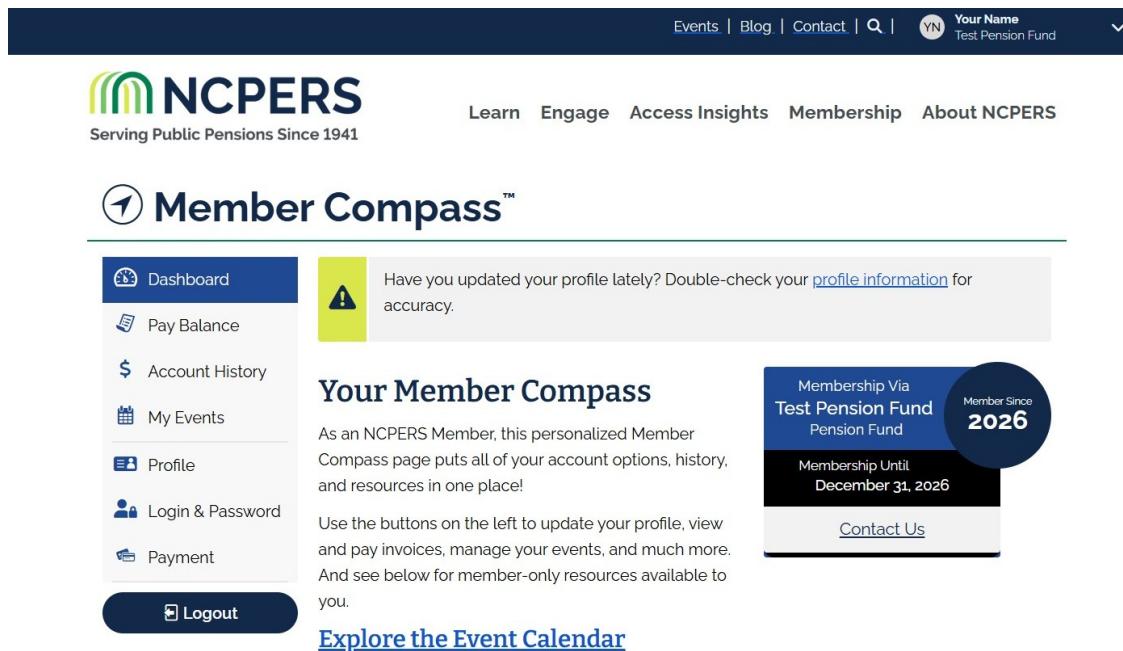


How to Use Your Member Compass

Follow the steps below to set up your NCPERS Member Compass.

1. After logging in at www.ncpers.org, you will land on your **Member Compass!** This is your personalized hub for accessing your NCPERS profile, events, transactions, and benefits.



Events | Blog | Contact | | Your Name
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Member Compass™

[Dashboard](#)

[Pay Balance](#)

[Account History](#)

[My Events](#)

[Profile](#)

[Login & Password](#)

[Payment](#)

[Logout](#)

Have you updated your profile lately? Double-check your [profile information](#) for accuracy.

Your Member Compass

As an NCPERS Member, this personalized Member Compass page puts all of your account options, history, and resources in one place!

Use the buttons on the left to update your profile, view and pay invoices, manage your events, and much more. And see below for member-only resources available to you.

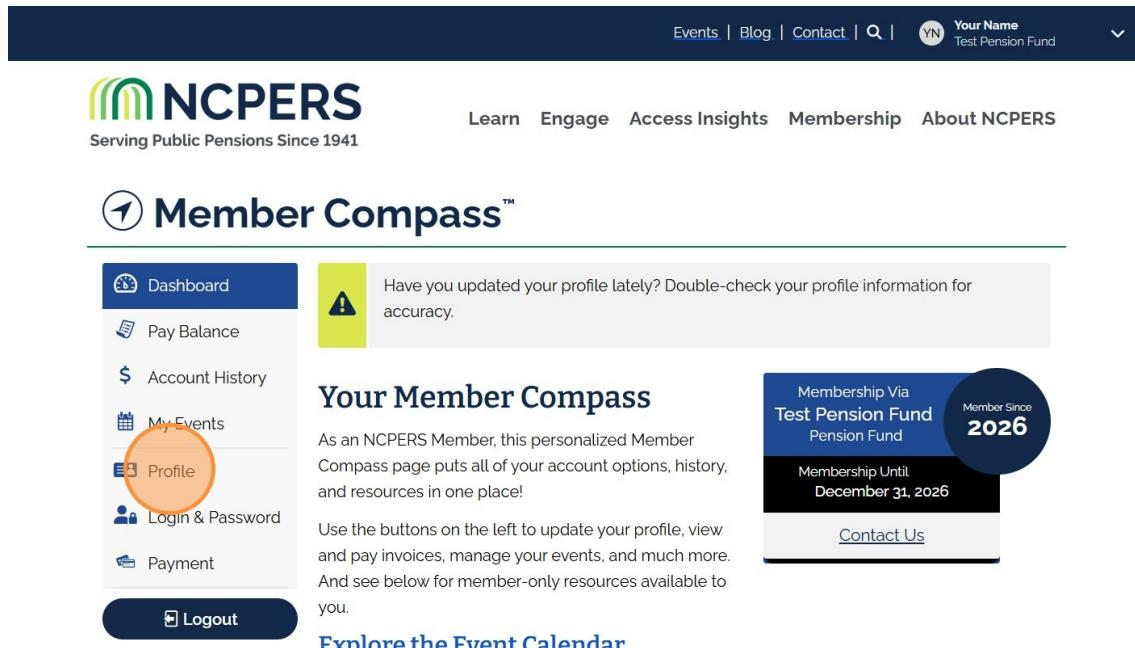
[Explore the Event Calendar](#)

Membership Via
Test Pension Fund
Pension Fund
Member Since
2026

Membership Until
December 31, 2026

[Contact Us](#)

2. **First, update your NCPERS profile!** Click the *Profile* tab on the left menu.



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[My Events](#)

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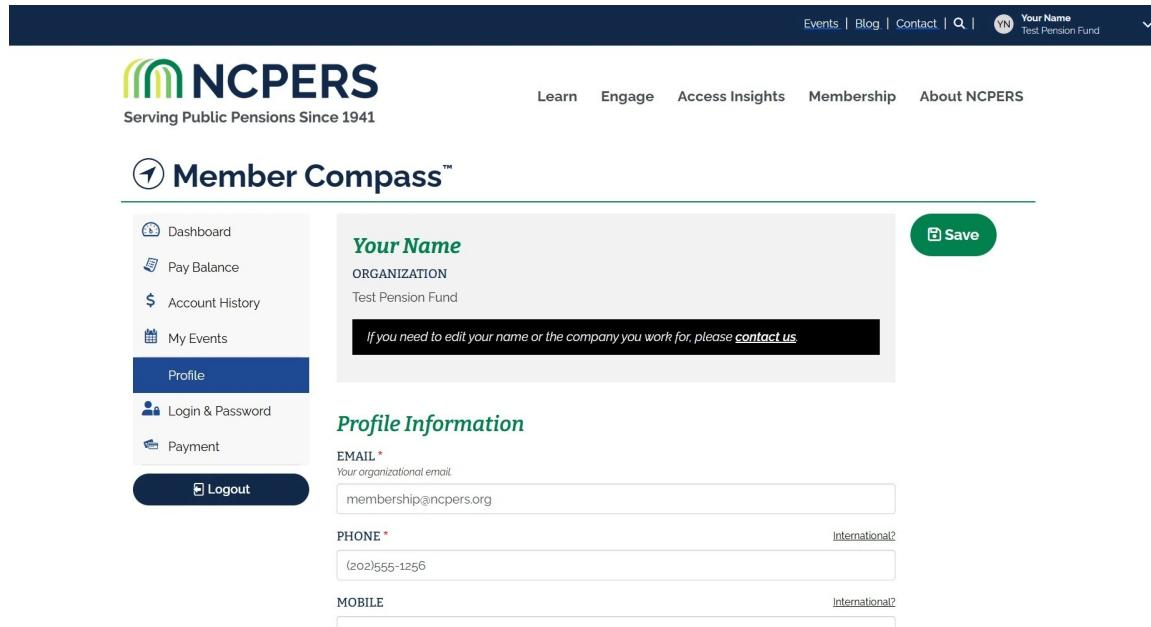
[Explore the Event Calendar](#)

Membership Via
Test Pension Fund
Pension Fund
Member Since
2026

Membership Until
December 31, 2026

[Contact Us](#)

3. Here you will find all your **current NCPERS profile information**.



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Member Compass™

 Dashboard

 Pay Balance

 Account History

 My Events

Profile

 Login & Password

 Payment

 Logout

Your Name

ORGANIZATION
Test Pension Fund

If you need to edit your name or the company you work for, please [contact us](#).

Profile Information

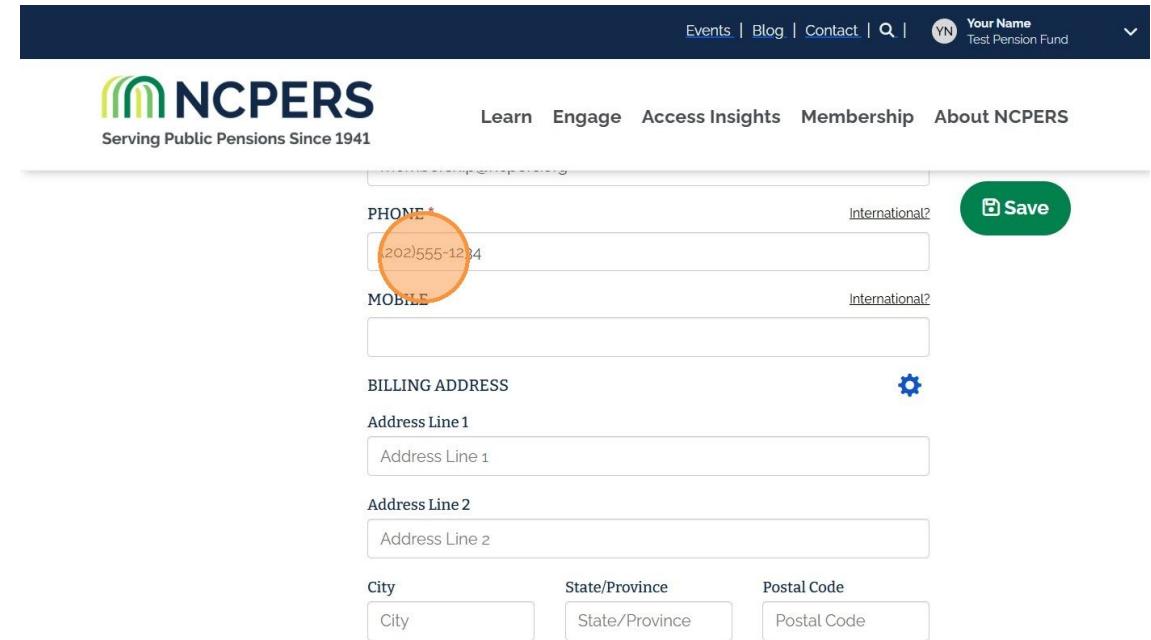
EMAIL *
Your organizational email
membership@ncpers.org

PHONE * [International?](#)
(202)555-1234

MOBILE [International?](#)



4. Please **verify that your contact information** (email, phone, etc.) is up to date!



Events | Blog | Contact | | Your Name
Test Pension Fund 

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PHONE * [International?](#)
(202)555-1234

MOBILE [International?](#)

BILLING ADDRESS 

Address Line 1
Address Line 1

Address Line 2
Address Line 2

City City	State/Province State/Province	Postal Code Postal Code
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5. Be sure to **complete any required fields** to help us understand how you fit into our community, such as "Your Role at Your Organization". Basic information from your NCPERS profile will appear in the Member Directory.



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Pension Fund

YOUR ROLE(S) AT YOUR ORGANIZATION *
We want to know what responsibilities you have at your organization! Please select from the below list the role(s) that you perform for your retirement system.

Misc. Individual

DIETARY RESTRICTIONS / FOOD ALLERGIES

HOW DID YOU HEAR ABOUT US?

JOB TITLE *

Save

6. Ensure your **Job Title** is accurate. Then add any other details, such as credentials, social handles, headshot, professional bio, etc.

Misc. Individual

DIETARY RESTRICTIONS / FOOD ALLERGIES

HOW DID YOU HEAR ABOUT US?

JOB TITLE *

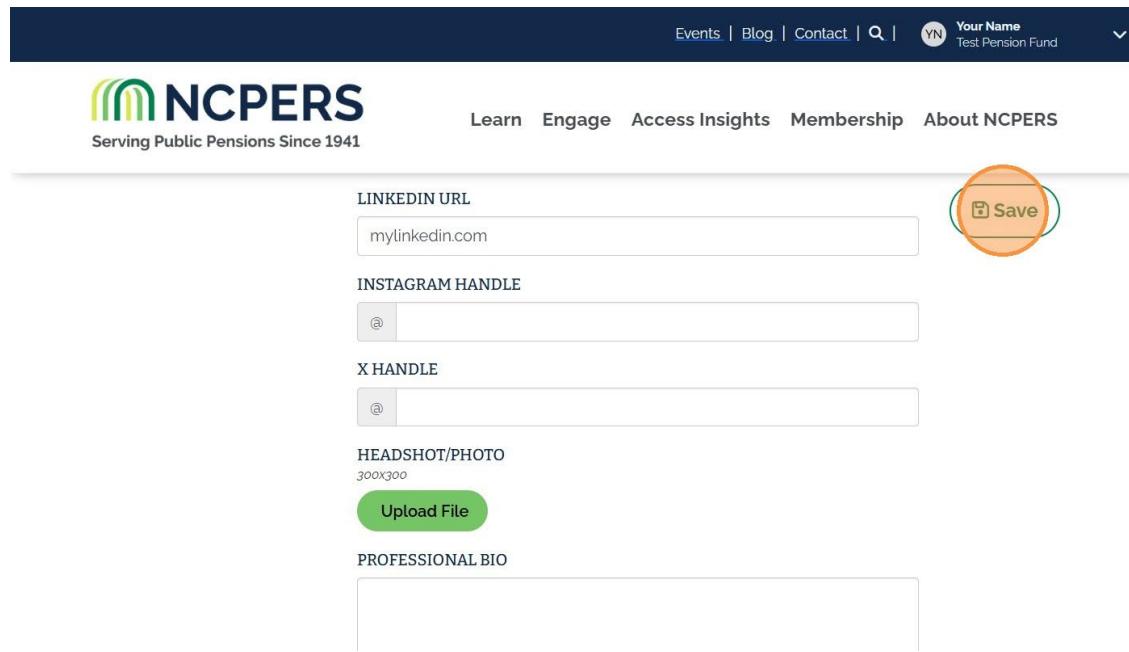
CREDENTIALS/DESIGNATIONS
Separate with semi-colon or tab

FACEBOOK URL

LINKEDIN URL

Save

7. Be sure to click "**Save**" after making your profile updates!



Events | Blog | Contact | |  Your Name
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LINKEDIN URL

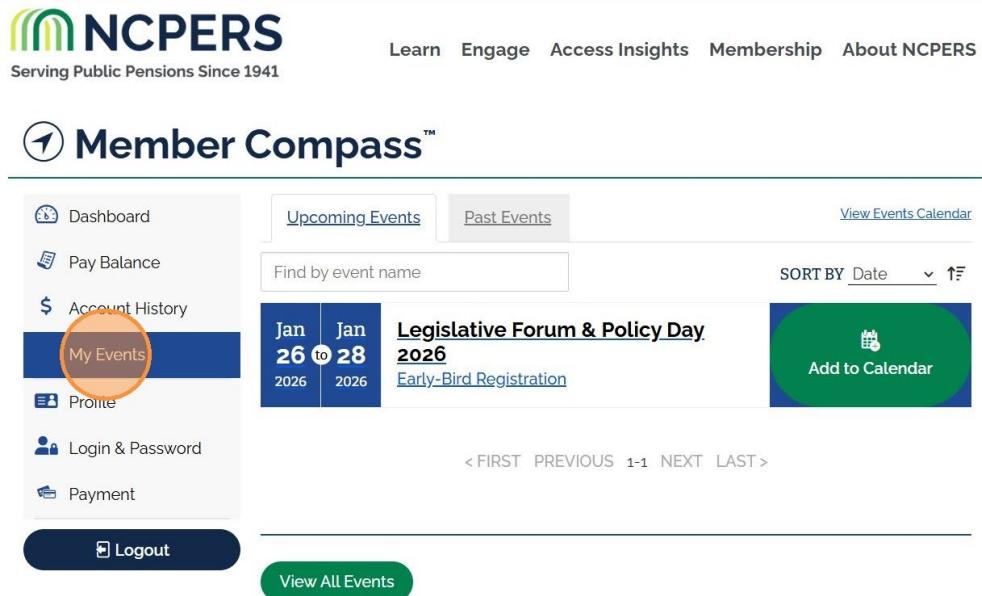
INSTAGRAM HANDLE

X HANDLE

HEADSHOT/PHOTO
300x300

PROFESSIONAL BIO

8. After updating your profile, explore other sections of the Member Compass, such as **My Events**, where you can find registrations for upcoming NCPERS events.

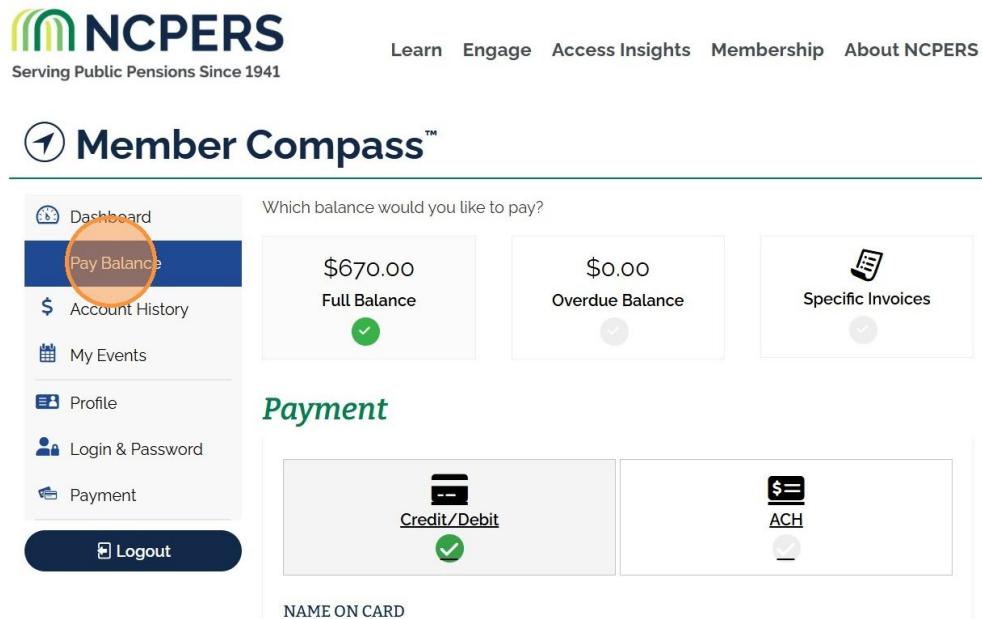


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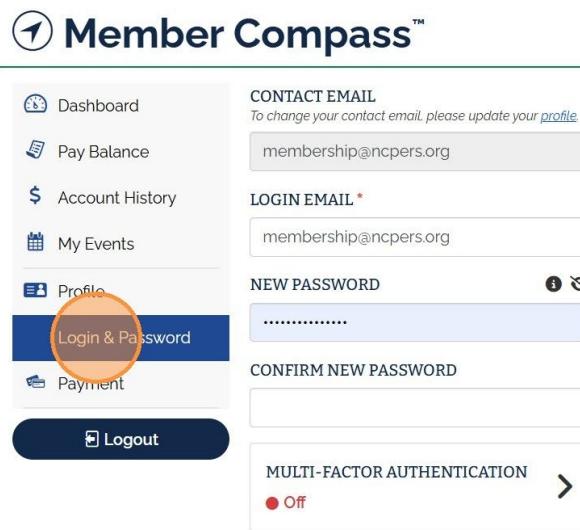
 **Member Compass™**

9. Click **Pay Balance** to submit payment via card or ACH for any open invoices you have with NCPERS. (Note: you can save a payment card to your profile through the **Payment** tab.)



The screenshot shows the Member Compass interface. The left sidebar has a 'Pay Balance' button highlighted with an orange circle. The main content area shows payment options: 'Full Balance' (\$670.00) with a green checkmark, 'Overdue Balance' (\$0.00) with a grey checkmark, and 'Specific Invoices' with a grey checkmark. Below these are 'Credit/Debit' and 'ACH' payment methods, each with a green checkmark. The 'NAME ON CARD' field is empty.

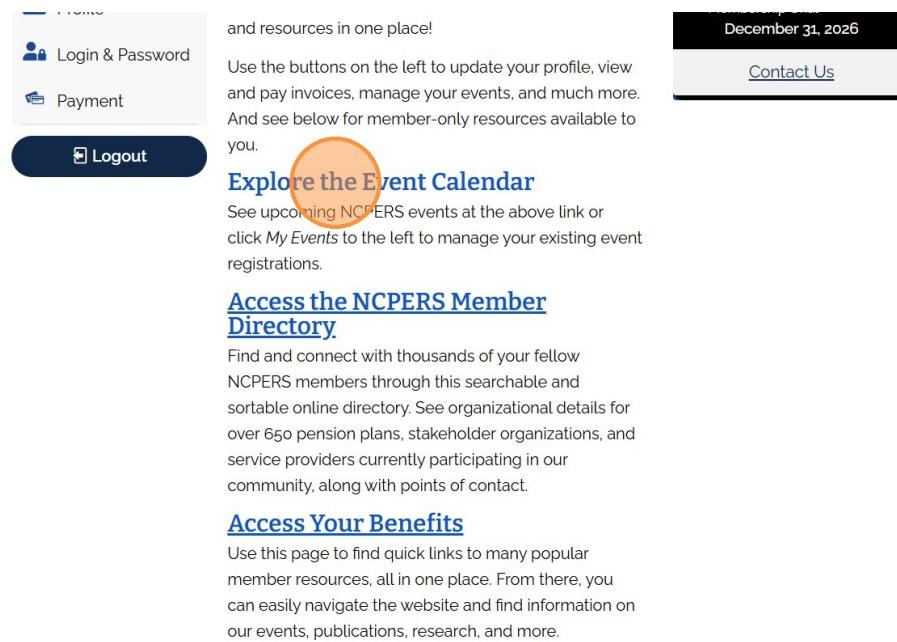
10. The **Login & Password** tab allows you to change your login details or enable multi-factor authentication.



The screenshot shows the Member Compass interface. The left sidebar has a 'Login & Password' button highlighted with an orange circle. The main content area includes fields for 'CONTACT EMAIL' (membership@ncpers.org), 'LOGIN EMAIL' (membership@ncpers.org), 'NEW PASSWORD' (a redacted password), 'CONFIRM NEW PASSWORD' (a redacted password), and 'MULTI-FACTOR AUTHENTICATION' (set to 'Off').

CURRENT PASSWORD *
In order to update your login email or password, we need
you to confirm your current password.

11. Return to the *Dashboard* for **links to the NCPERS Event Calendar, Member Directory, and many other benefits** available from your Member Compass.



and resources in one place!

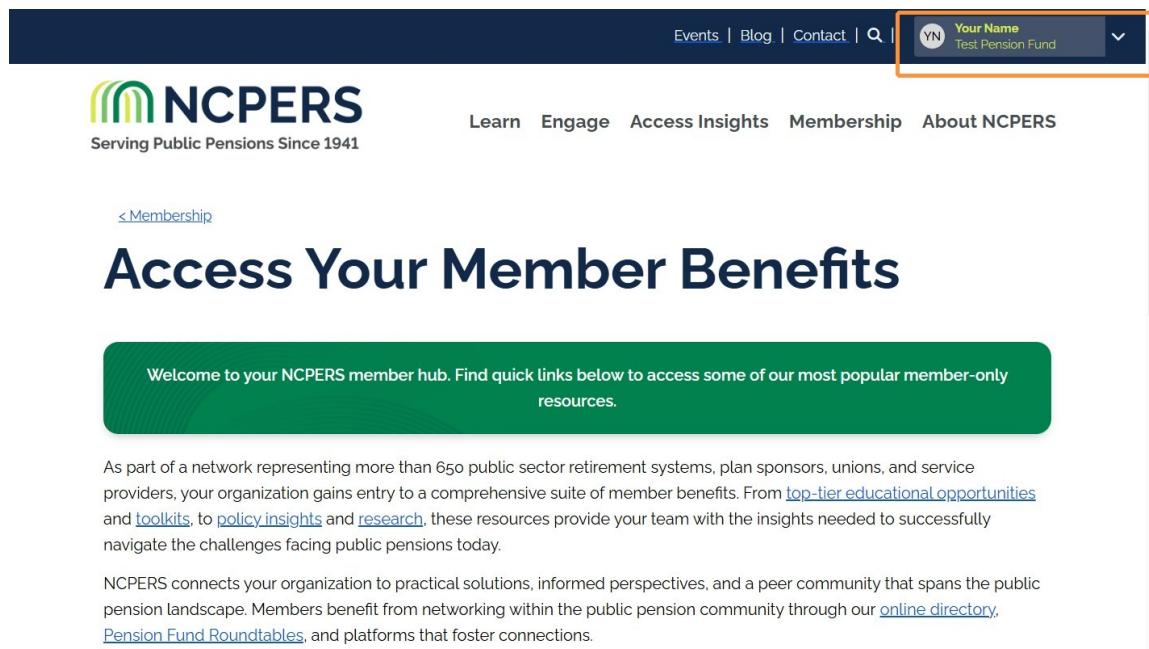
Use the buttons on the left to update your profile, view and pay invoices, manage your events, and much more. And see below for member-only resources available to you.

Explore the Event Calendar
See upcoming NCPERS events at the above link or click *My Events* to the left to manage your existing event registrations.

Access the NCPERS Member Directory
Find and connect with thousands of your fellow NCPERS members through this searchable and sortable online directory. See organizational details for over 650 pension plans, stakeholder organizations, and service providers currently participating in our community, along with points of contact.

Access Your Benefits
Use this page to find quick links to many popular member resources, all in one place. From there, you can easily navigate the website and find information on our events, publications, research, and more.

12. Reminder: From anywhere on the website, you can always **get back to your Member Compass by clicking on your name** in the upper right corner!



Events | Blog | Contact | | **Your Name**
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Access Your Member Benefits

Welcome to your NCPERS member hub. Find quick links below to access some of our most popular member-only resources.

As part of a network representing more than 650 public sector retirement systems, plan sponsors, unions, and service providers, your organization gains entry to a comprehensive suite of member benefits. From [top-tier educational opportunities](#) and [toolkits](#), to [policy insights](#) and [research](#), these resources provide your team with the insights needed to successfully navigate the challenges facing public pensions today.

NCPERS connects your organization to practical solutions, informed perspectives, and a peer community that spans the public pension landscape. Members benefit from networking within the public pension community through our [online directory](#), [Pension Fund Roundtables](#), and platforms that foster connections.

If you need assistance with using the Member Compass, please contact membership@ncpers.org!