



National Association of County Veterans Service Officers (NACVSO)

660 North Capitol St. NW Suite 400 Washington, DC 20001

www.nacvso.org

**All events are located are held on the Plaza Building Concourse Level – Ballroom ABC unless otherwise noted.
Speakers are subject to change based on availability.

Friday, May 10, 2024

4-6pm Registration
Governor's Square Hall

Saturday, May 11, 2024

9am-5pm Registration (hotel lobby)
10am-4pm Certified Veterans Advocate (CVA)
Governor's Square 14

Sunday, May 12, 2024

9am-5pm Registration
10am-4pm Certified Veterans Advocate (CVA)
Governor's Square 14
10am Chapel
Governor's Square 16
12pm Board Meeting
Governor's Square 10
1pm Meet the NACVSO Committee Directors
Governor's Square 17
6pm Opening Ceremony

Monday, May 13, 2024

7:30-9am Registration
8am-4pm NACVSO VA Claims Clinic
Governor's Square Rooms
8am-5pm Exhibit Hall
8:30am Morning Coffee
9am-12pm General Membership Meeting
12pm Lunch on your own

“A Veterans Service Organization, Focused on Your Benefits”



1pm Pension Management Center
Kevin Friel, Deputy Director
VA Pension & Fiduciary Service

2pm Break

2:20pm What's New from Heroes with Hearing Loss
Sean Lehman, USAF – Retired
National Spokesperson Heroes with Hearing Loss

2:40pm Financial Matters for You & Your Veteran
JJ Montanaro, USAA

3pm Preparing for the Future
Lawrence Provost, Outreach Officer/VSO Liaison
National Cemetery Administration

4pm CVS0 Office Options – VetPro

4:10pm A Moment with VES

6pm President's Reception – Sheraton Parlur

Tuesday, May 14, 2024

8am-4pm NACVSO VA Claims Clinic
Governor's Square Rooms

8am-5pm Exhibit Hall

8am Basic Benefits Social
Open to Basic Benefits Students since the last conference
Plaza Ballroom DEF

8:30am Morning Coffee

9am Special Welcome Message

9:15am Update from MDEO
John "Randy" Detty,
VA Medical Disability Examination Office

10am Updates from Debt Management Center
Dawn Eggers, Director of Operations
VA Debt Management Center

11am Update from DOD/VA Collaboration Office
Michael Odle, Director

12pm Lunch on your own

1pm Update from Veterans Benefits Administration
Joshua Jacobs, Under Secretary for Benefits



2pm Break
 2:20pm Latest News on Asbestos Claims
 Aaron Munz, Asbestos.com
 2:35pm Updates from the Office of Intergovernmental Affairs
 Zaneta Adams, Deputy Assistant Secretary
 3:20pm QuickSubmit Enhancements
 Melissa Fiedler and Timothy Wagner
 Office of Business Integration, VBA
 4pm Update from Veterans Health Administration

Wednesday, May 15, 2024

8am-4pm NACVSO VA Claims Clinic
 Governor’s Square Rooms
 8am-5pm Exhibit Hall
 8:30am Morning Coffee
 9am-12pm General Membership Meeting
 12pm Lunch on your own
 12pm Womens Vet Rep Committee Lunch
Pre-registration was required
 1pm Exploring the Exhibit Hall
 2pm Break
 2:20pm A Moment with TriWest
 2:30pm EHRM Updates – Oracle
 2:40pm VA Office of Automated Benefits Delivery
 Paul Shute, Asst. Deputy Undersecretary
 Angela Moritz, Asst. Director of Business Strategy
 6pm Banquet & Swearing in of New Officers

Thursday, May 16, 2024

8am-4pm NACVSO VA Claims Clinic
 8am-4pm Exhibit Hall
 8:30am Morning Coffee
 9am Ethics: Counseling Your Clients While staying Within Ethical Boundaries
 Katrina Eagle, Esq.
 Jim Radogna, Accredited Claims Agent
 10am Updates from VA Center for Women Veterans
 Lourdes Tiglao, Executive Director



11am Common PACT Act Adjudication Errors and How to Respond
Katrina Eagle, Esq.
Jim Radogna, Accredited Claims Agent

12pm Lunch on your own

1pm Preparing for Court – What’s About to Happen?
The Veterans Consortium and CAVC Team
****Lanyards Required****

1:30pm Conference to Courtroom – Witness History Making Event
US Court of Appeals for Veterans Claims
****Lanyards Required****

3:30pm Briefing from the VA Chief of Staff
Tanya Bradsher, VA Deputy Secretary

Friday, May 17, 2024

8am-4pm NACVSO VA Claims Clinic
Governor’s Square Rooms

8:30am Morning Coffee

9am Military Records – Where are they?
Scott Levins, Director
National Personnel Records Center

10:30am CHAMPVA
Thomas Paulus and Katrina Fluss
Veterans and Family Member Programs
Office of Integrated Care

11:15am Office of Equity Assurance
Cheryl Rawls
Executive Director

11:45 NACVSO VA Claims Clinic
What did we learn? Who did we help?
Zach Migura, NACVSO Director of Education

12:15pm Charging Forward with NACVSO
President Christopher Hinton

