



Curbside During COVID



Please be
Patient

*COVID is
stressful for
everyone*

Clinics are short-staffed and appointments take longer to account for distancing requirements.

It's much harder to communicate over the phone than in person... but it's for everyone's safety.

Please be
Understanding

*The "new
normal"
isn't ideal*

As other businesses begin to re-open to the public, we know you want to accompany your pet to vet appointments.

Curbside has proven effective in protecting you, staff, and your pet.



Massachusetts Veterinary Medical Association

Please be
Kind

*A little kindness
goes a long
way*

Veterinary staff work long hours to care for your beloved pet, now more than ever.

Just like you, they've had to adapt to new ways of doing everyday tasks.

Change is hard but we're all in this together!