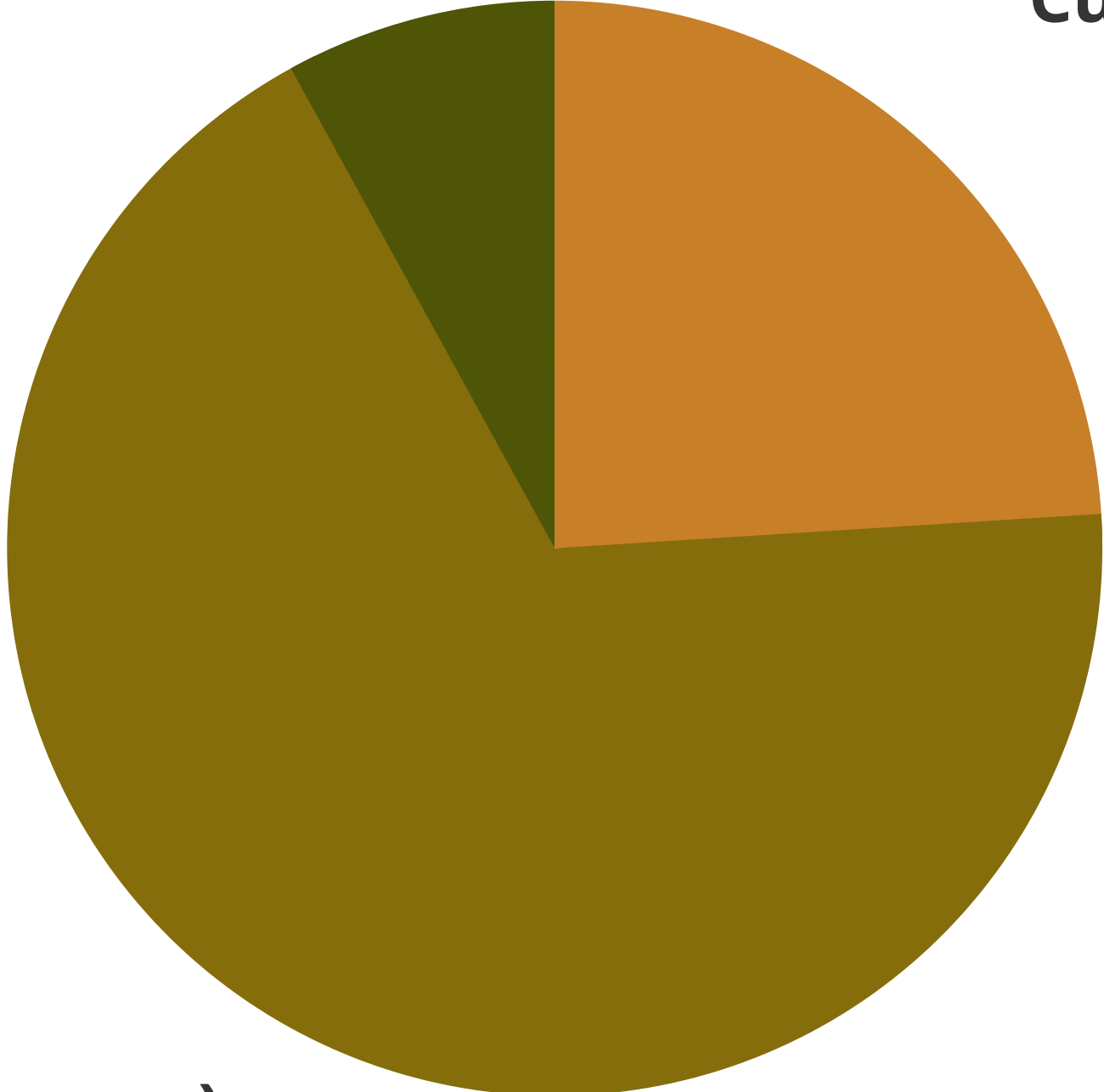


What protocols are you using for clients?

In-person only
8%

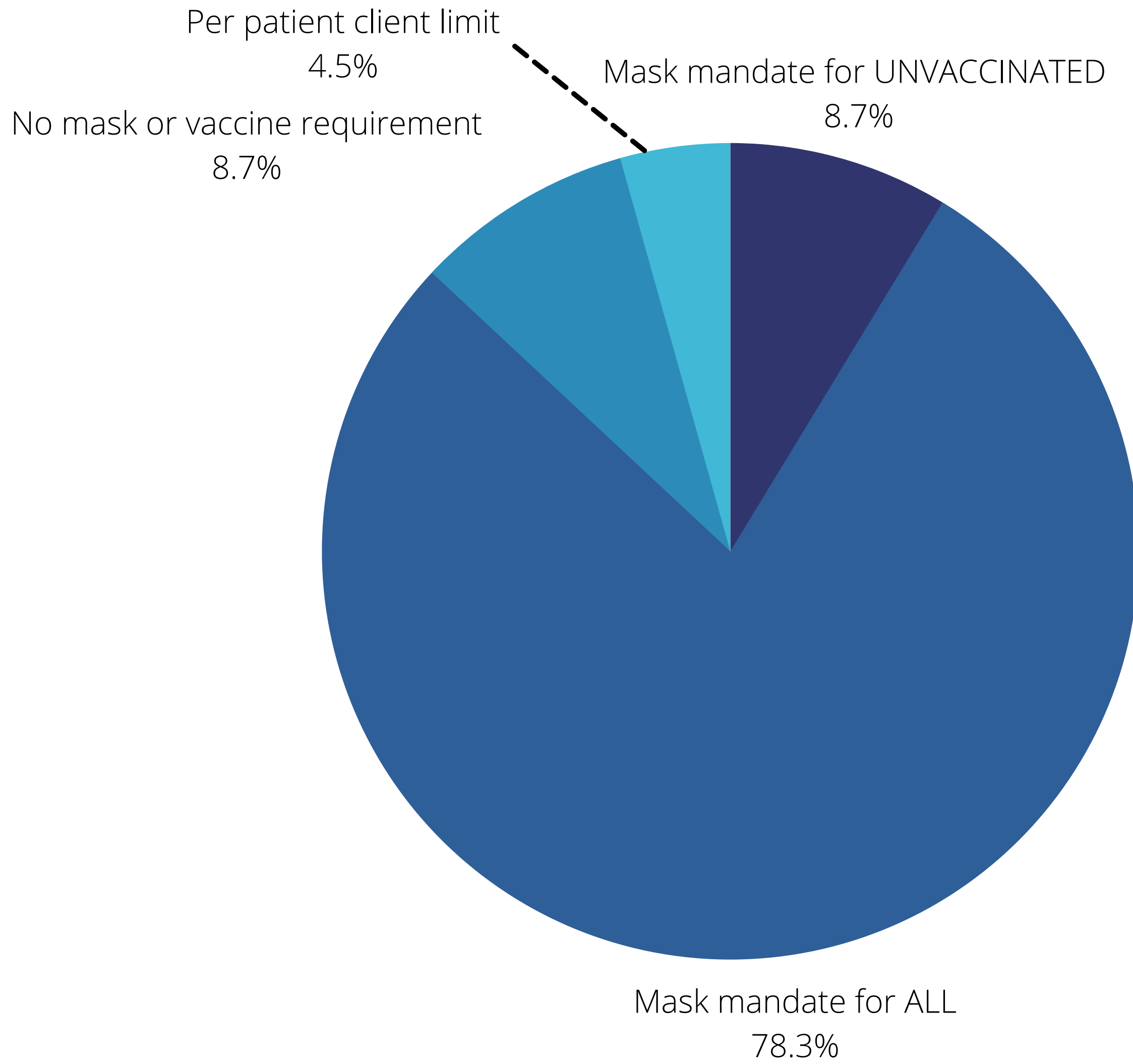
Curbside only
24%



Hybrid (curbside and in-person)
68%



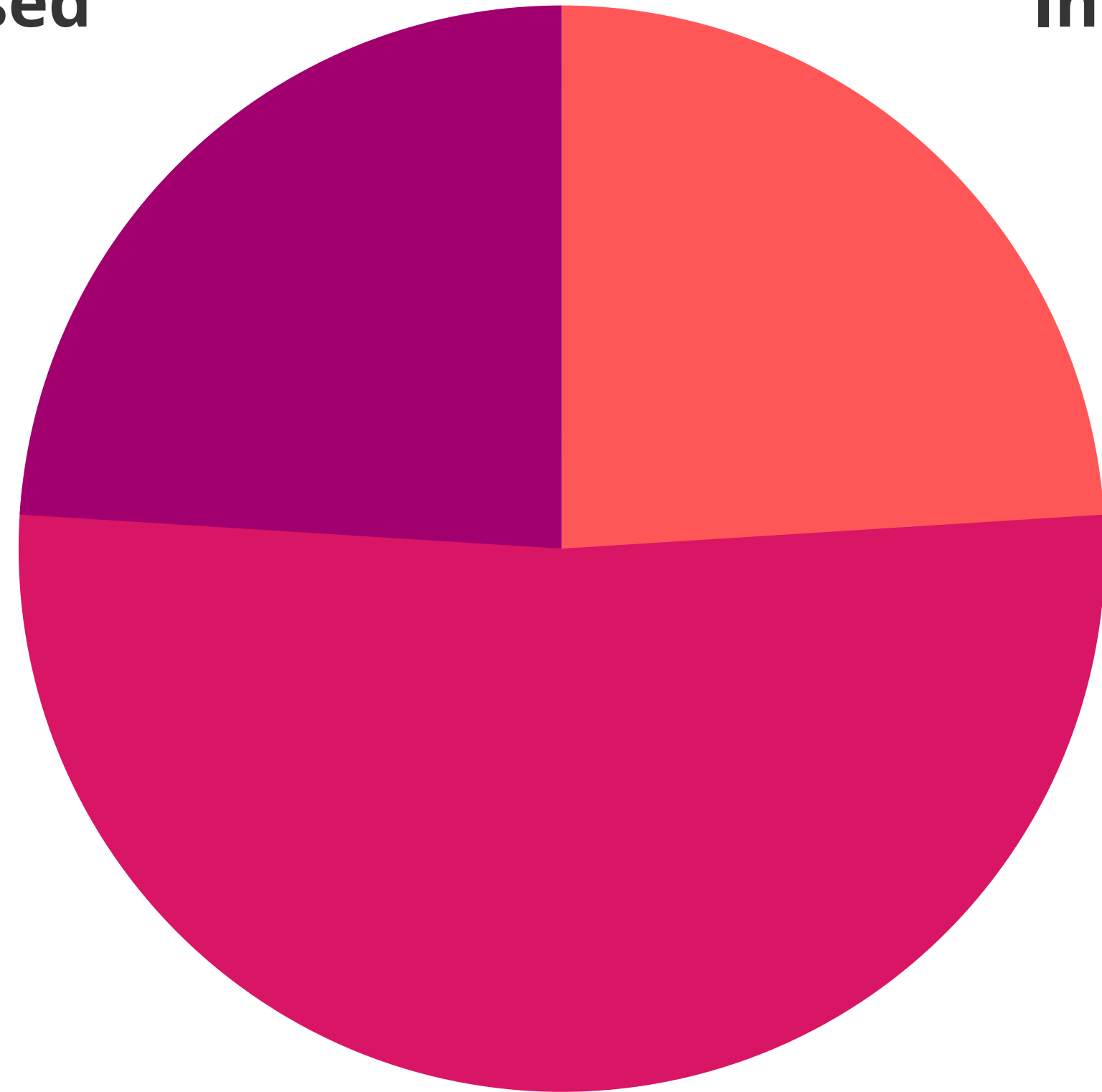
What in-office protocols are you using for clients?



**Client
complaints
related to COVID
protocols have:**

**Decreased
24%**

**Increased
24%**



**Stayed the same
52%**



Massachusetts Veterinary Medical Association

In the past 6 months has your caseload:

Decreased

8%

Stayed the same

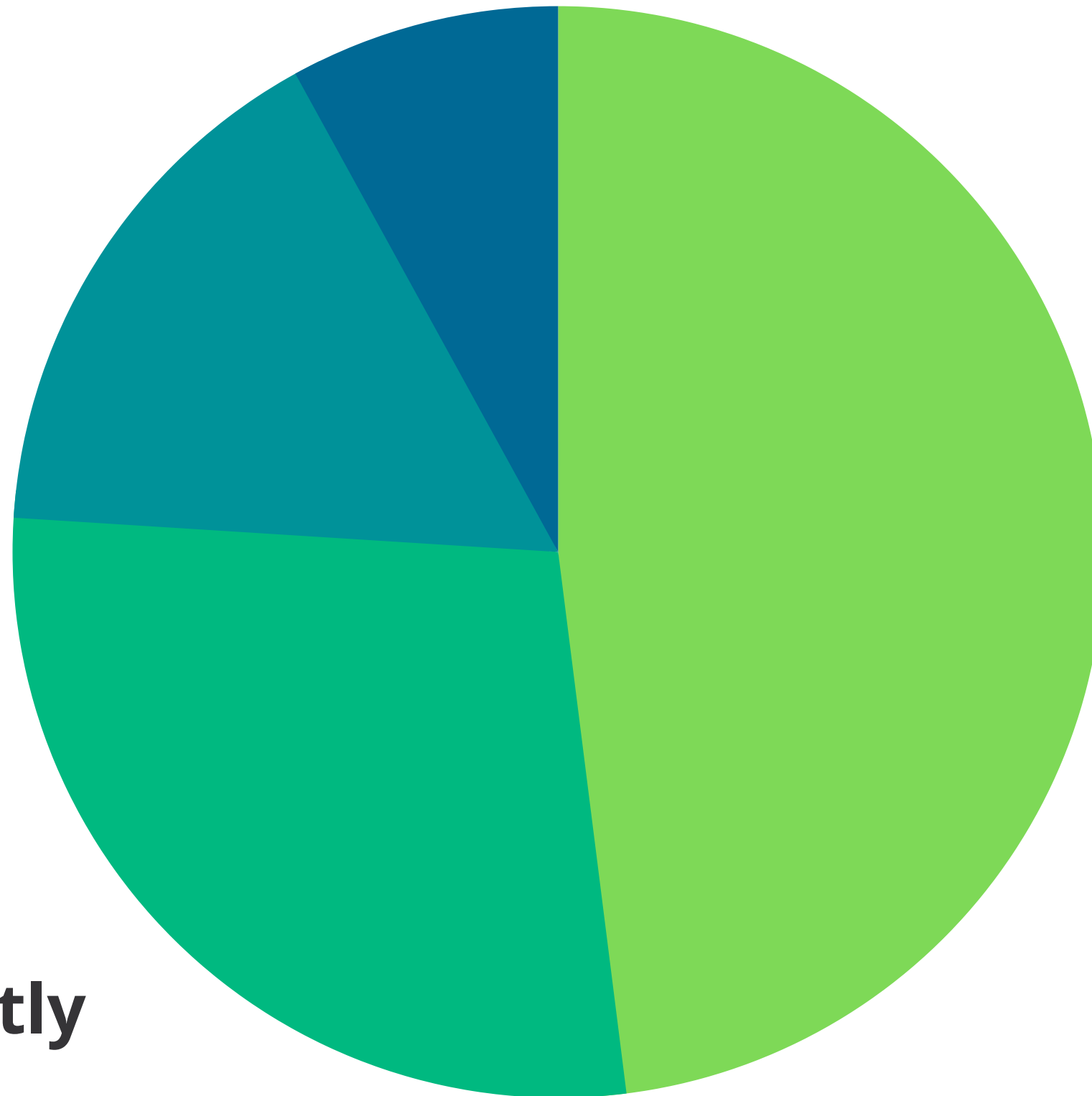
16%

Increased dramatically

48%

Increased slightly

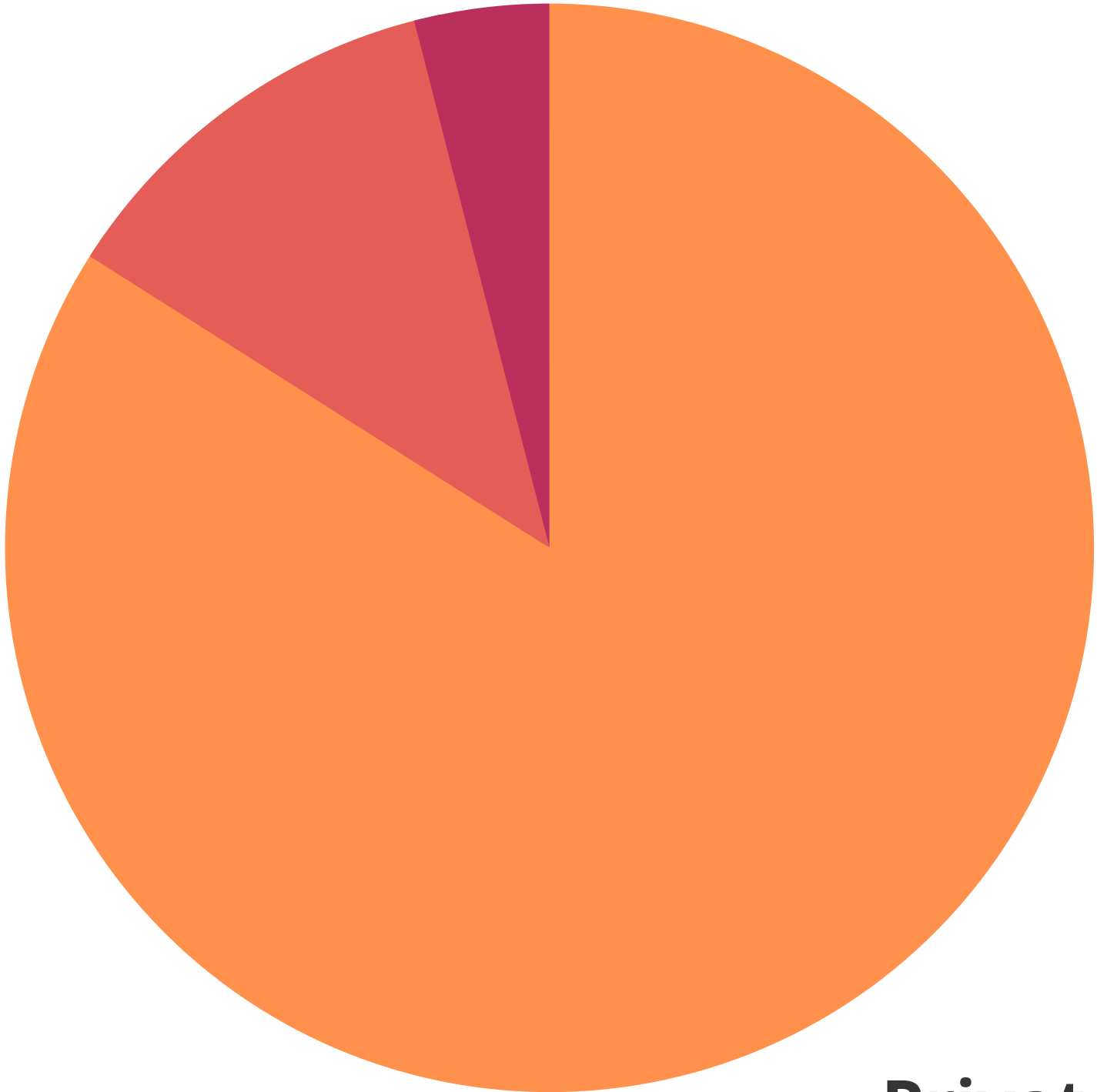
28%



Is your practice:

Corporately Owned
12%

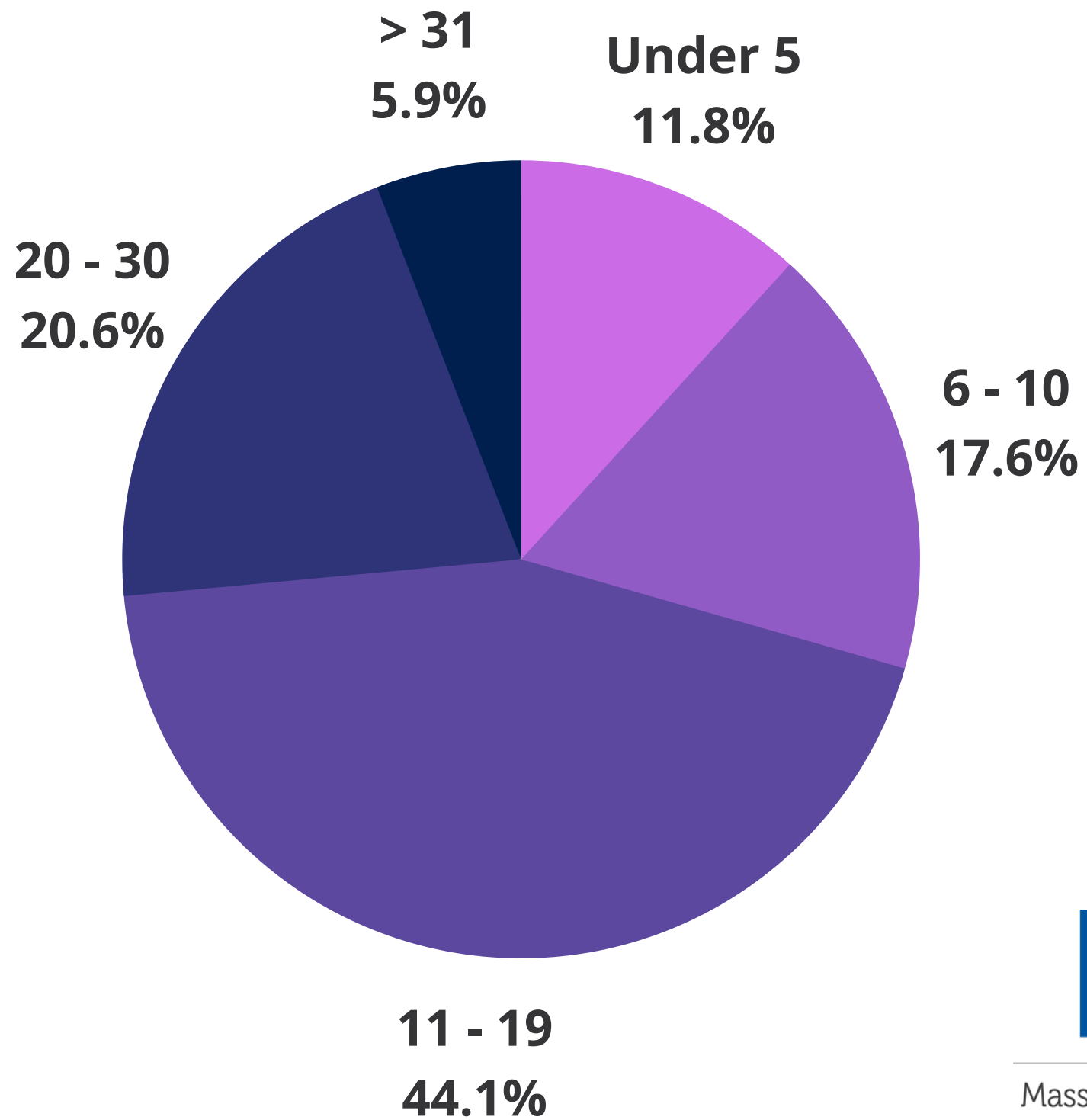
Non-Profit
4%



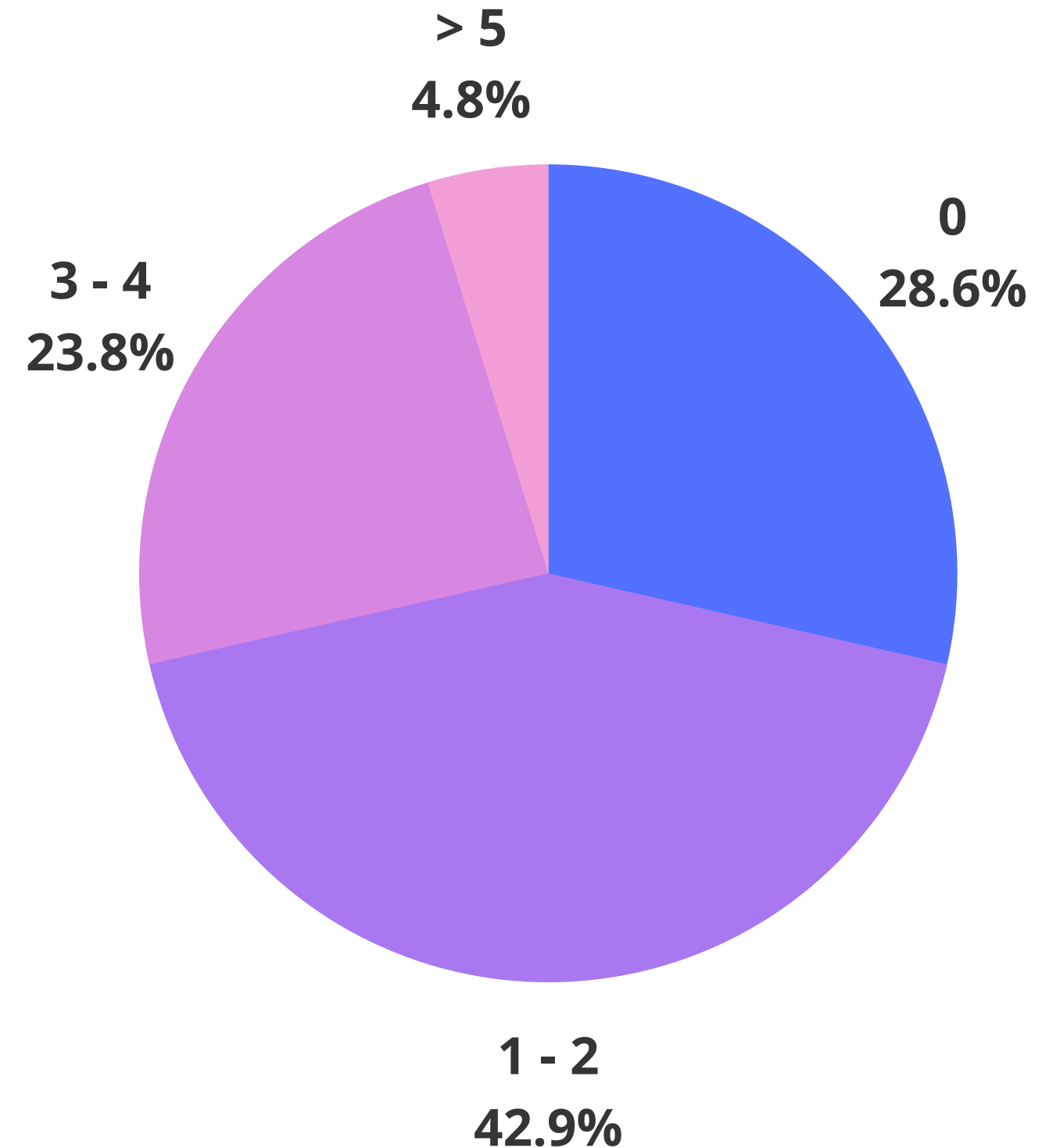
Privately Owned
84%



How many staff (vets and non-vets) are at your practice?

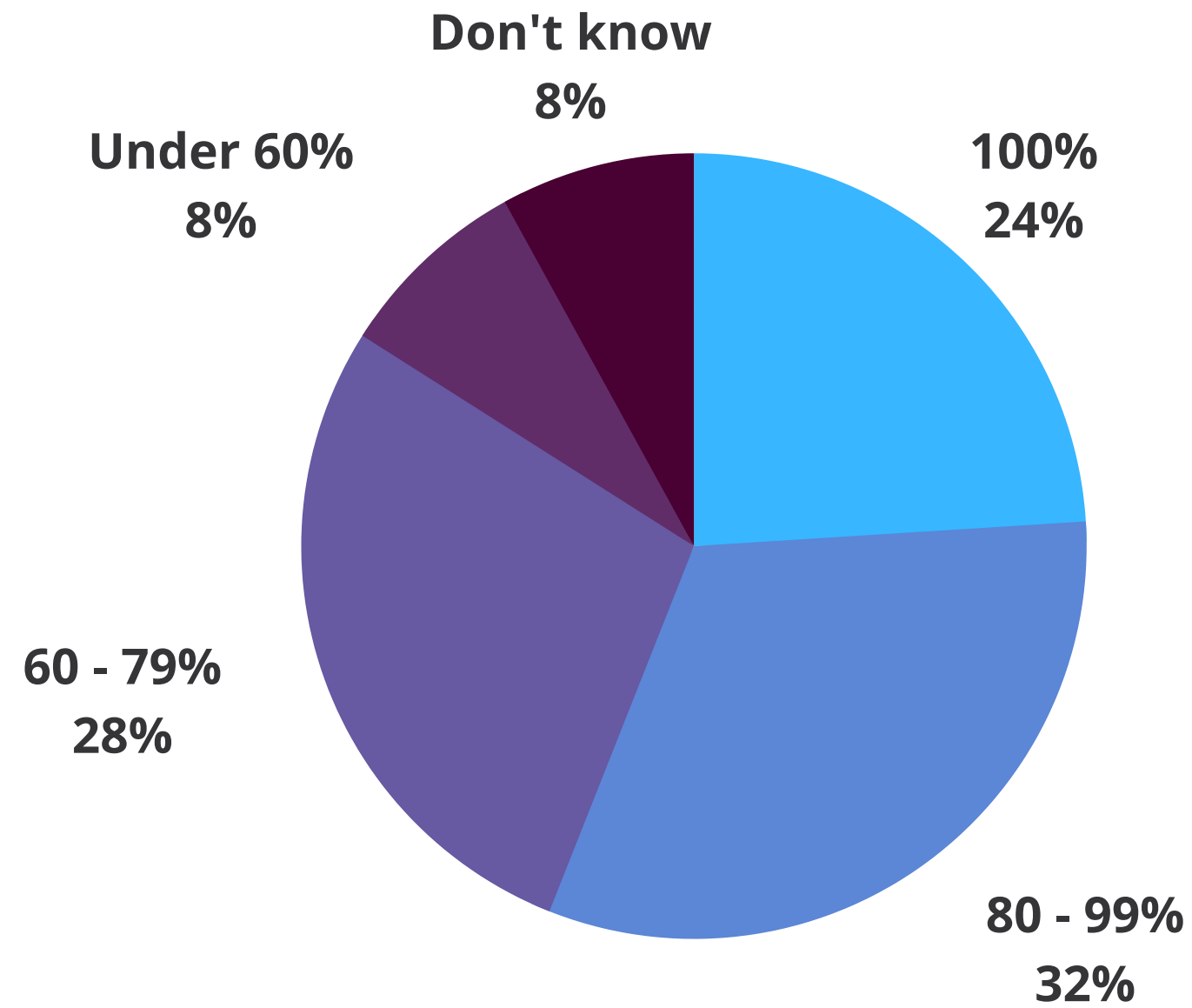


How many staff members have had COVID (if known)?

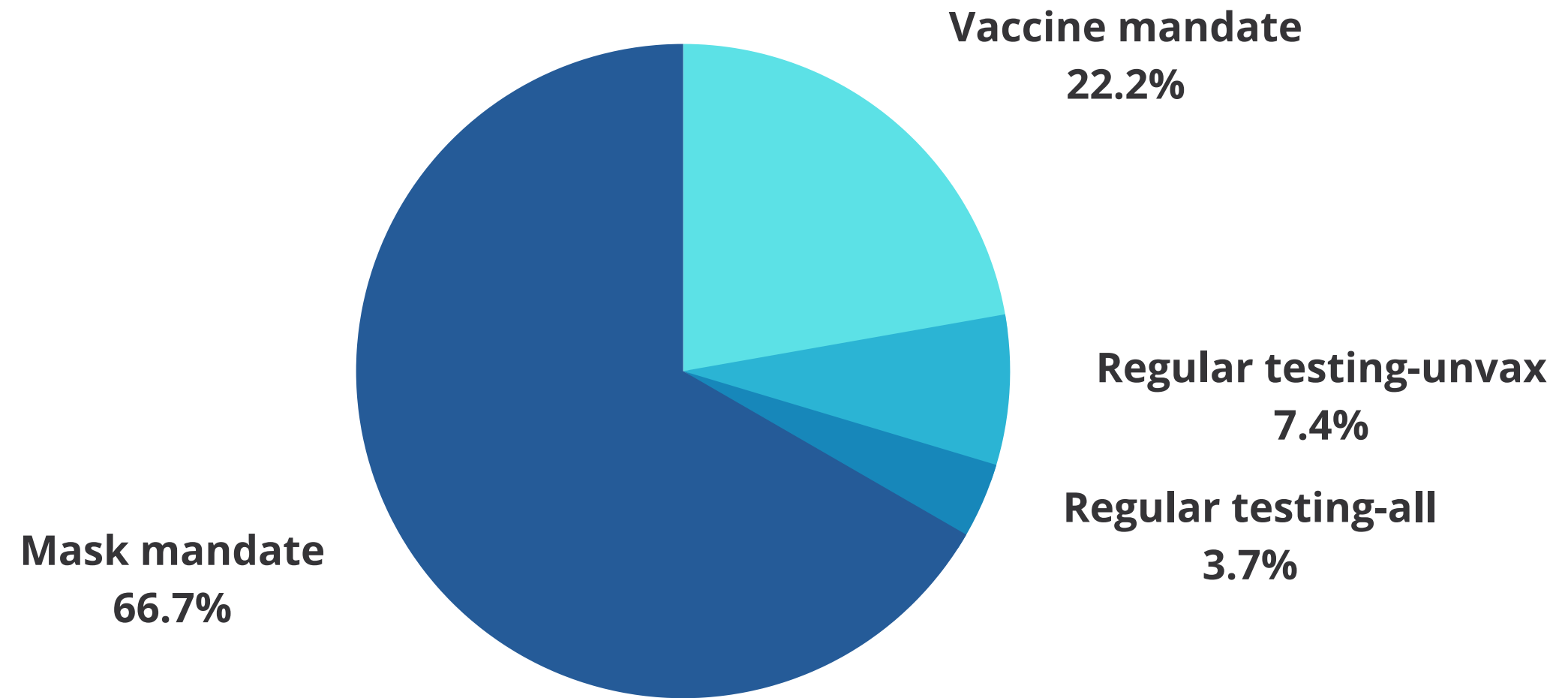


Massachusetts Veterinary Medical Association

What % of your staff are fully vaccinated?

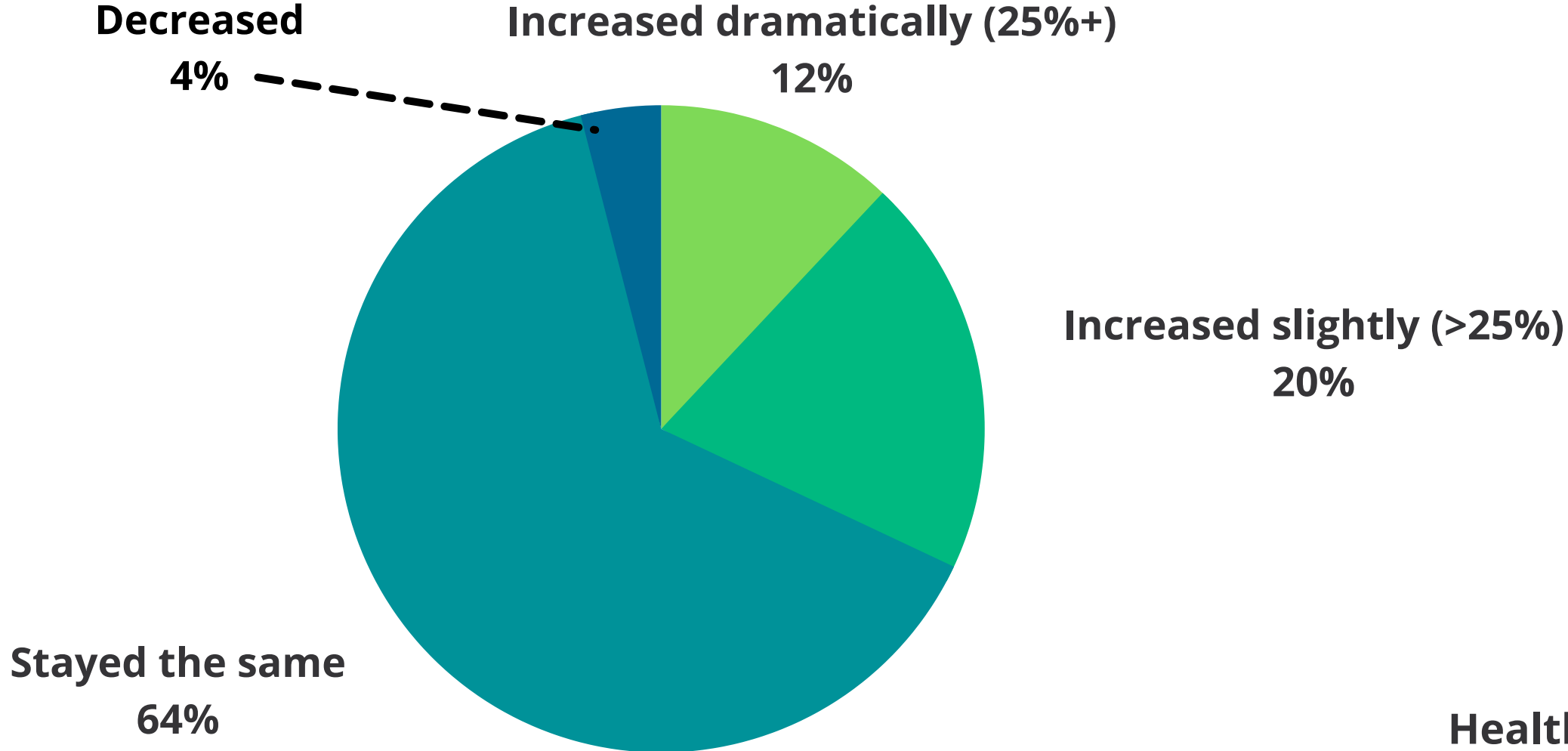


What protocols are in place employees?

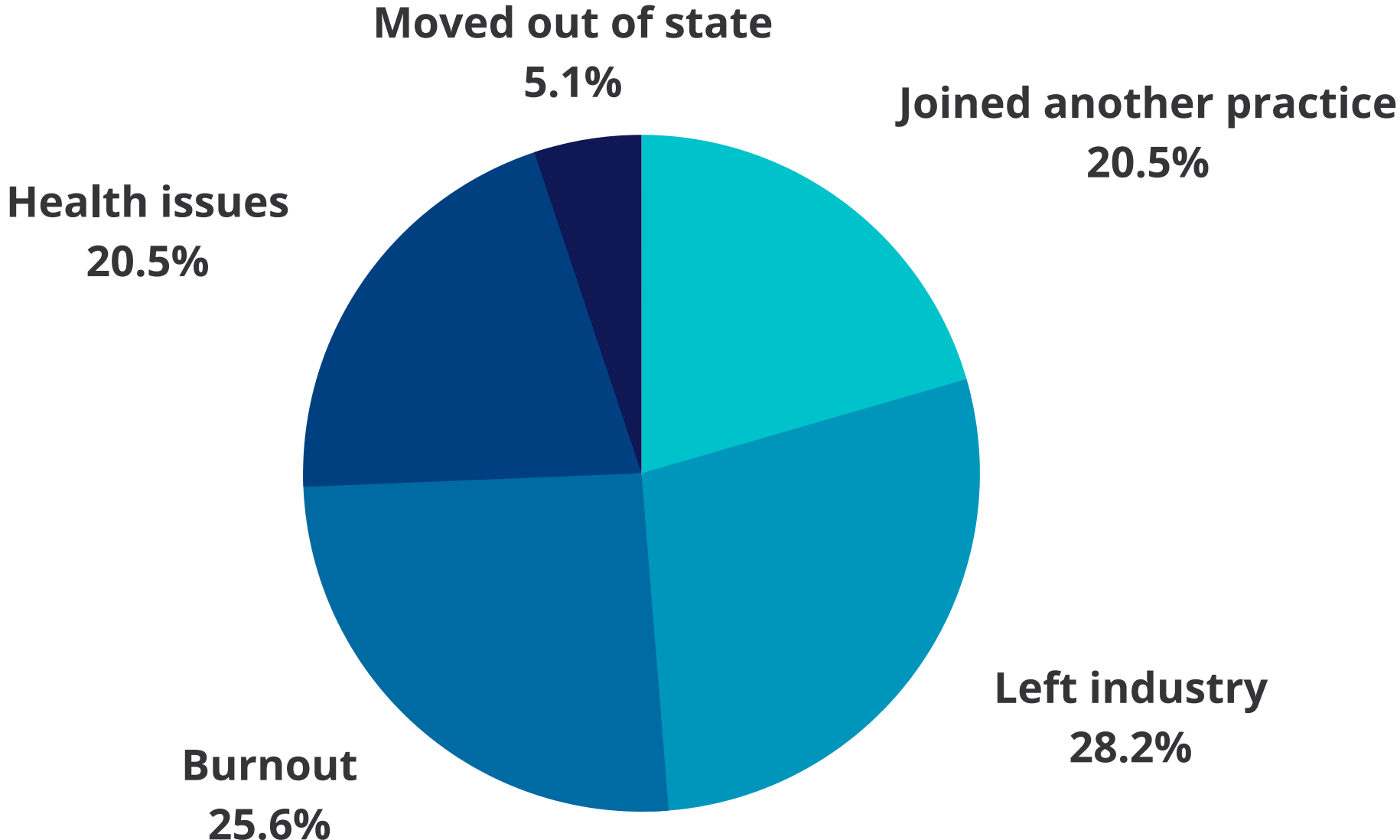


Massachusetts Veterinary Medical Association

Has staff turnover:



What are reasons for staff turnover



Massachusetts Veterinary Medical Association