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SPRING 2019



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WARMING UP TO SPRING

KELLY GLEASON, EDITOR

elcome to the spring issue of *Michigan Water Works News*! It's beginning to warm up and we can emerge from cold winter hibernations. As usual, January was low key for me, and February was action packed. The Joint Expo & Operators Day went as planned and all the competitions were completed. Both the Lansing BWL teams won the State titles for pipe tapping, Battle Creek took the Hydrant Hysteria, and LBWL also took the title for Meter Madness. Way to go and congratulations! Check out all competition results and info on the Expo on page 26.

Was one of your resolutions to increase your professional development? There are many classes available. Make sure to check out all the training opportunities on page 46.

So, what have you been up to in the water world? Send pictures, stories, and updates to *kelly.gleason@lbwl.com* with the subject line *Water Works News.*

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CONDITION ASSESSMENTS HELP TO REACH STRATEGIC GOALS

BILL FRITZ, CHAIR

s 2019 is now underway, my wish for everyone reading this is that your former-self (see my last *Michigan Water Works News* article) has prepared you well for your current circumstances. If it has not, then I invite you to take some time to perform a self-condition assessment.

You won't be alone. Many organizations use spring as an opportunity to perform year-end assessments of actions taken on previous year's goals. The State of the Union, State of the State, County, Township, etc. could all be interpreted as condition assessment reports of their previous year's activities. Televised award shows that take place in the spring, such as the Oscars and Grammys, could also be interpreted as condition assessments of the entertainment industry.

On a personal level, after winter's end, we all should have a look around our homes and assess the impact that time and the elements have had on our roofs, appliances, and plumbing – and aren't New Year's resolutions the result of self-condition assessments?

Working in the water services sector, and more specifically in asset management, it is no surprise I have frequently referred to the guiding principles of asset management in my previous articles. Here I go again. Performing condition assessments is a crucial step in the overall process of asset management. The AWWA has plentiful supporting material on the topic (too many to reference here, but readily available on its website at www.awwa.org). Suffice it to say that anyone wishing to succeed in reaching their strategic goals will need to know their current state. This holds true initially, periodically, as well as prior to and after strategic initiatives are undertaken.

Performing these condition assessments is advantageous for several reasons.

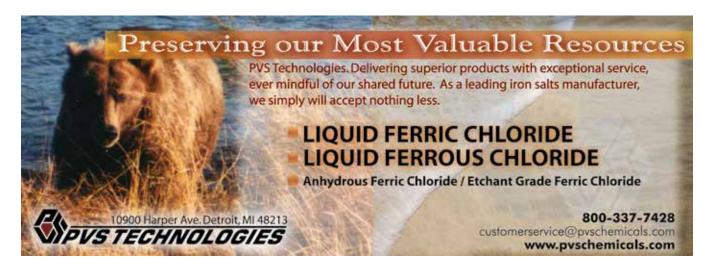
First, they allow us to estimate something's current state relative to the starting point and the final goal. This is important in determining a course of action. While this holds true for pipe and pumps, it could also be your career, your personal life, or even your health.

Secondly, periodic condition assessments give us the opportunity to celebrate

our successes. Any long-term effort will benefit tremendously from establishing, evaluating, and achieving milestones. These allow us to look backward and appreciate the improvements made. Conversely, periodic review can help to shine a light on areas where we may have strayed off-course or where progress has slowed. Lastly, condition assessments can have a rejuvenating effect, especially on long-term endeavors. Without the satisfaction of progress made that I just mentioned, a project can begin to suffer fatigue, experience a loss of momentum and lowering of morale, or even jeopardize the success of the entire project. Observing a project's successes, however, will refresh our commitment and affirm that our goals are sound and reachable.

With the new year ahead of you, I'll finish by repeating my request from the beginning of this article. Take some time to perform a self-condition assessment of *your* situation.

If you desire to grow professionally and if you are willing, AWWA has many volunteer programs, committees, and opportunities that can assist you in achieving your goals.





ASSOCIATION INITIATIVES FOR 2019

MARK COLEMAN, DIRECTOR

he AWWA Board of Directors Winter Board Meeting was held on Saturday, January 26, 2019, and meeting highlights you may find of interest include the following:

Let's start with the Board of Directors selecting Melissa Elliott of Greenwood Village, CO, as the Association's next President-Elect. An AWWA member for 15 years, Melissa, former Director of Public Affairs with Denver Water, is a manager at Raftelis Financial Consultants. She has served as chair of the Association's Public Affairs Council and the Affordability Symposium Conference Committee and is a member of the AWWA Lead Technical Advisory Workgroup. Active in the Rocky Mountain Section, she has served as its Chair and Trustee.

Four Vice Presidents and one Director-at-Large were also elected during the annual winter meeting. The four elected Vice Presidents are:

- Elizabeth Carter. An AWWA member for 15 years, she is the Director of the Rocky Mountain Section and a principal engineer at Aurora Water in Colorado.
- Richard Hope. An AWWA member for nearly 30 years, he is a member of the Association's International Council and is the Director of the Wisconsin Section. He is a senior Vice President at AECOM in Stevens Point, WI.
- Lee Anne Jones. An AWWA member for more than 25 years, she is a member of AWWA's Finance Committee and is the Director of the Ontario Section. She is a senior project manager at Jacobs in Toronto, ON.
 Greg Lukasik. An AWWA member for more than 10 years, he is the Director

of the Montana Section. He is an Associate Principal at Great West Engineering in Billings, MO. Elected as Director-at-Large was our very own Cheryl Porter, Chief Operating Officer for the Great Lakes Water Authority in Detroit. Cheryl has been an AWWA member for nearly 15 years and is a Michigan Section Trustee. She also is a member of the Michigan Section's Government Affairs Council. She will serve on the Association's Board of Directors, along with our incoming Director Pat Staskiewicz, for the next three years. CONGRATULATIONS CHERYL!!!

All those elected will begin their new AWWA roles in June at the conclusion of AWWA's Annual Conference & Exposition being held in Denver, CO.

David LaFrance, AWWA Executive Director, outlined several 2019 initiatives, each designed to modernize the association's business practices and communication to the membership. Our standards are scheduled to be digitally produced and available 24/7/365 online by the third quarter of 2019. Not only will this assure members that they are using the most current standard, but as a bonus, users will be able to view redlined versions of the current standard, highlighting changes made from previous versions. The Association will also be developing informational and 'how to' materials to assist our utilities and agencies tap into the recently passed Farm Bill 10 year \$4B source water protection allocation, as well as facilitate utility response to the American Water Infrastructure Act in terms of resilience and cybersecurity.

During its meeting, the Executive Committee established an Innovation AD HOC committee with a mission 'to advance a culture and structure for innovation to address the challenges facing the water industry.' The committee membership consists of folk from the affectionately called the Family of Five: utilities, consultants, regulators, academia, and technology providers. The committee's three primary goals are: provide an innovation roadmap, accelerate the uptake of innovation solutions, and promote active participation. Committee progress will be reported during each future Executive Committee meeting, so stay tuned.

There are many colloquial terms for the passing of time, such as 'time flies when you are having fun' and 'in the blink of an eye.' But perhaps the most appropriate for my use today comes from Henry Austin Dobson: 'Time stays... we go.'

As you read this, I will be approaching the end of my three-year Michigan Section AWWA Director term. The Director reins will be placed into the very capable hands of Pat Staskiewicz in Denver this June during ACE. These last three years have gone by in the blink of an eye, and I did have fun representing our Section at the Association both as your Director and Association Vice President. I like to think that, during this time, I have maintained our long-standing Michigan Section tradition of active participation in the Association to further the interests and Association value for all our amazing Michigan Section members.

Thank you for the privilege and opportunity!



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STRATEGIES FOR MANAGING STRESS

BONNIFER BALLARD, EXECUTIVE DIRECTOR

he winter was a hard one and we're all looking forward to better weather. With spring comes lots of trainings, gearing up for licensing exams, and all the projects that had to wait for the change in seasons – and that's just at work. We all have family and friends we want and need to spend time with. It's a busy time of year. All the demands on our time and attention can be stressful. That's why I thought it might be helpful to share some strategies I've learned for managing stress.

SPEND TIME REFLECTING.

For those of us driven to do more or those who simply like to keep moving, sitting around apparently doing nothing can feel like a waste of time and just add stress. However, learning doesn't take place and you aren't living purposefully if you don't spend time reflecting on your successes, your mistakes, or even just the week in general. I do that when I'm sanding a woodworking piece or when I'm doing a crochet pattern I know well. Anything where your brain can drift while your muscle memory takes over. (Try not to do this while driving though. That wouldn't end well.)

USE THE POWER OF POSITIVE THINKING.

On days when you're feeling particularly grumpy or dreading a particular task, remember to say out loud, "Today is going to be a great day!" Yes, it feels hokey. And if anyone hears you, they may wonder if you've finally had a breakdown. But there is evidence that shows positive thinking changes your brain chemistry for the better. Saying these positive thoughts aloud can actually change how you perceive your situation.

PRACTICE LETTING GO.

When the work is piled on or you have too many extra-curricular activities to attend or participate in, something has to give. Practice letting go of the tasks or worries that really aren't adding any value to your work or life. Remember, perfect is the enemy of good. That doesn't mean that we shouldn't strive for excellence. Just try to find that balance of when you need to let something go and move on.

CARVE OUT BRAIN BREAKS.

Sort of the opposite of reflecting is taking time to use your brain in a completely different way. For me, this is riding my motorcycle. Riding takes concentration in a way that nothing else does and this relaxes me. I can think about the sound of the engine, what gear I'm in, when to lean around a curve, how far to lean, being aware of traffic, the list goes on. The act of focusing on only riding helps my brain reset, so that I can come back to the stressors with a fresh perspective and renewed energy.

TAP YOUR PEOPLE.

Whether you're an introvert or an extrovert, we all get support and energy from those we're closest to (family and friends). Spend time with your people doing something you enjoy, even if it's just hanging on the patio with a cold beer and good conversation. (One guy I know gets elbow deep in restoring tractors!) Find your people and lean in.

KNOW WHEN IT'S TIME FOR A CHANGE.

After all the stress management strategies, you may still find that the stress is too much. The hardest thing is knowing when it's time for a change, but sometimes that's the only option left – because life is too short to stay in a bad situation.

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Leading the WATER IMPROVEMENT Movement

MI-AWWA teams with MI CLEAR partnership to protect, preserve Western Lake Erie Basin

Improving LAKE ERIE

From Every Direction

The MI-AWWA is helping lead a unique coalition working to improve water quality in the Western Lake Erie Basin.

The Michigan Cleaner Lake Erie through Action and Research (MI CLEAR) Partnership is a coalition of environmental and agricultural leaders, conservationists, universities, and other concerned stakeholders with the goal of protecting, preserving, and promoting understanding through:

- Open discussion among regional leaders.
- A coordinated perspective to existing efforts.
- Support for research that builds understanding of science around water quality issues.

• Actions that bring meaningful change. Among the group's priorities is furthering knowledge of algal blooms and how to prevent them from occurring in the Western Lake Erie Basin (WLEB), which in Michigan comprises a six-county region: Jackson, Hillsdale, Lenawee, Monroe, Wayne, and Washtenaw.

"MI CLEAR is examining multiple factors of algal bloom formation as part of developing a holistic solution," said MI-AWWA Executive Director Bonnifer Ballard. "Partnerships with the public and private sectors are essential to this endeavor."

COMMON BOND

The MI-AWWA is one of the founders that formed the partnership in 2017. The

BY CHRISTINE SPITZLEY

ultimate objective is to improve the long-term water quality of Lake Erie and its tributary waters, with the goal of reducing the phosphorus amounts entering Lake Erie by 40% by 2025.

"MI CLEAR aligns with our mission to advance water knowledge," said Ballard. "We recognize water technology is constantly progressing and research is always revealing new things, so we've welcomed the opportunity to share MI-AWWA's expertise."

Lake Erie has evolved over decades and continues to change. New technology will play a big role in finding a solution. Breakthroughs are happening all the time. "Many groups, organizations, universities, and agencies are doing something to advance some aspect of the situation," said Andrea Stay, a grants and training liaison with the Michigan Department of Agriculture and Rural Development's Environmental Stewardship Division.

"MI CLEAR's value is getting as many stakeholders as possible to a single table," she said. "We can not only understand the changing chemistry of the lake more quickly, but we are also able to move faster on thoughtful recommendations for improving the situation."

ATTACKING ALGAL BLOOMS

Experts agree on the need to prevent algal blooms – excessive growths of algae on the surface of the water which typically occur during warm weather and after heavy rainfall.

The algal blooms appearing on Lake Erie in recent years are fed by nutrients that arrive via local waterways. More nutrients result in more algae growth, and as that algae decomposes/decays, it pulls oxygen out of the system, creating the hypoxia, or 'dead zone,' where fish can't live because the oxygen has been depleted.

While some blooms can be dangerous, it's important to remember that many are non-toxic. The causes of the blooms are complex with no single cause.

"No one knows for sure how or when an algal bloom will appear," Stay said. "The complexity of bloom growth – including the identification of every contributing factor – makes it a difficult subject to tackle. But with every occurrence, more data is collected and overall knowledge on the subject increases."

WHAT MICHIGAN IS DOING

Michigan's Domestic Action Plan for Lake Erie sets the road map for improving Lake Erie's health. Among the actions Michigan is taking:

 Reducing phosphorus loads from the River Raisin watershed and Michigan's portion of the Maumee River watershed.



Water sampling training in the S.S. Lapointe Drain watershed. The area's watershed management plan project was funded by a state government non-point source grant. Photo courtesy of River Raisin Institute.



Canine handlers used trained dogs at Luna Beach to identify E. coli by smell. Luna Beach and the S.S. Lapointe Drain watershed feed directly into western Lake Erie. Photo courtesy of River Raisin Institute.



Monroe County farmers and specialists discuss agriculture drainage control structures in an effort to prevent nutrients from entering local waterways. Photo courtesy of Monroe Conservation District.



Ducks Unlimited works to protect coastal wetlands in southeast Michigan that provide a valuable buffer against pollutants entering Lake Erie. Photo courtesy of Ducks Unlimited.



Wayne County students learning hands-on lessons for improving Lake Erie.



Michigan State University's underwater gliding robotic fish research could be used to help monitor annual algal blooms in Lake Erie. Photo courtesy of Michigan State University.



Wetland restoration projects along the Lake Erie shoreline are vital to reducing algae bloom outbreaks. Photo courtesy of Ducks Unlimited.

- Research to better understand the causes of blooms.
- Partnerships to provide technical and financial assistance to farmers.
- Outreach to the public and farmers to promote understanding of good conservation practices.
- Promoting wetland restoration and other land management initiatives.
 The plan also tightens permit requirements for wastewater treatment facilities, aims to restore and improve wetlands, and supports efforts to help farmers improve their operations using the latest science customized to their unique needs.

Since 2008, the total phosphorus entering Lake Erie from Michigan's River Raisin has been reduced by about 20% and total phosphorus loads from the Detroit River have been reduced by approximately 32%.

EDUCATING THE PUBLIC

Concern about algal blooms in the Great Lakes is high throughout Michigan, knowledge on the topic is low, and Michigan residents trust farmers to help find solutions that will improve water quality in Lake Erie, according to a 2017 MDARD-commissioned survey.

To grow awareness, MI CLEAR's members have developed a grassroots

communications plan that incorporates public speaking engagements with local Rotary Clubs and chambers of commerce, highlighting scientific accomplishments through the news media and publicizing the contributions that MI CLEAR stakeholders are achieving to improve the WLEB.

The results are impressive: multistate media coverage in many of the Great Lakes' largest news publications, including the Detroit Free Press, Detroit News, Lansing State Journal, Toledo Blade and the MLive network of newspapers in Ann Arbor, Flint, Saginaw, Bay City, Jackson, Kalamazoo, Grand Rapids, and Muskegon.

CALL TO ACTION

One of the keys to engaging the public in the push to improve Lake Erie is a call to action that explains how all residents in the WLEB can do their part.

The message is simple:

- · Follow directions for safe application of fertilizers, herbicides, and pesticides.
- Don't dump grass clippings or other landscaping debris into any water body or onto an area that can wash into a water body.
- Never throw anything into a storm drain or onto a paved surface that washes into one.
- · Service your septic tank regularly.
- Dispose of pet waste in the trash or toilet.
- · Volunteer with a local conservation group or watershed council.

"There is no quick and easy 'fix' for Lake Erie," said Ballard. "But we're hopeful that this collaboration will help restore and protect the basin. By working together, we are improving Lake Erie from every direction."

Follow the MI CLEAR Partnership on Facebook at www.facebook.com/ MICLEARPartnership.

Christine Spitzley, AICP, is a Principal at OHM Advisors. She is also Past Chair of the MIAWWA Board of Trustees and the MIAWWA liaison to MI-CLEAR.

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HOW ARE YOU Celebrating WATER?

Here in Michigan, we celebrate water through two campaigns:

DRINKING WATER WEEK

Sponsored by AWWA, Drinking Water Week is the first full week in May: this year, May 7-13, 2019. This is a time when community water supplies across the country hold tours and fairs, participate in outreach activities, and use creative ways to education their customers about the value of water. Check out the AWWA website, register your community as a participant and engage your community in celebrating the value of water.

WATER AWARENESS MONTH

Here in Michigan, MI-AWWA collaborates with MWEA (Michigan Water Environment Association) to honor the total water cycle by designating May Water Awareness Month. Throughout May, we encourage all water professionals to educate their constituents and customers about the water cycle and the importance of protecting our source water and maintaining our waterways.

To honor our members and all they do to ensure public health by treating and delivering water and treating and recovering water, MI-AWWA and MWEA co-host the 'No Water No Beer' events. Visit the Section's website for details and to register for the event near you, or host your own. Contact MI-AWWA staff at *info@mi-water.org* to learn more.



PIECES FROM THE PAST

THE GRAND RAPIDS HYDRAULIC COMPANY

BY WAYNE JERNBERG, PAT STASKIEWICZ, GREG ALIMENTI

he history of water supply to the City of Grand Rapids starts in a unique place: the Grand Rapids Hydraulic Company. The first water system was built in 1848, when Grand Rapids was still a village. The Grand Rapids Hydraulic Company (GRHC) was incorporated in 1849 'for the purpose of conducting a plentiful

supply of pure, wholesome water to the said village, for the use of the inhabitants of said village, and to supply reservoirs for extinguishing of fires.

The first system was built with wooden logs, primarily pine, that were approximately 12 inches in diameter. A three-inch bore was cored in the log through a special auger powered by water from the Grand River and canal. The logs were installed in a ditch no deeper than three feet. The original source of water in 1849 was a large spring located near the current day block of Fountain Street, between Ransom and Bostwick streets. The system was gravity-fed from the springs up the hill to the east.

Within a year, the GRHC had more customers than the Fountain spring could supply. In 1850, the village became a city and the GRHC spent much of the early years searching for more good sources of water and expanding the system to meet the needs of a growing population. Additional wooden logs were extended to other springs in the area, including one near the Jefferson/Wealthy intersection, and more springs further south. By 1854, the GRHC had tapped into a larger spring near Hastings and Ottawa and the first iron pipe laid in the City was in 1857 on Monroe Avenue.

In 1872, the GRHC installed a large brick reservoir 30 feet deep near Madison and Wealthy to capture additional water to try to keep up with the growing demands. By 1873, the City residents became frustrated by the lack of water for firefighting and voted to build their own water system, which was completed in 1875 – capturing water from nearby Coldbrook and Carrier creeks.

By 1886, the GRHC decided it needed additional capital to 'revolutionize' its operations to a pumped system to keep up with the City Water Works. The GRHC built its 'red' standpipe reservoir near the corner of Newberry and Clinton in 1886, near Lookout Park. The standpipe was approximately 20 feet in diameter and 100 feet tall and was constructed of up to half-inch steel boiler plate. By 1888, the GRHC had built a three million gallon per day pump station along the Grand River near Leonard Street and installed almost 15 miles of cast iron pipe (six-inch to 12-inch). Only about three to four miles of wood pipe remained at this time.

The growth of each system led to a series of conflicts between the two water systems. A *Detroit Free Press* article from August 4, 1886, reported, "The Grand Rapids Hydraulic Company, composed of Boston capitalists, will go ahead with their 'pure water' system, and excavations for a gallery system are already commencing... Pure water and plenty of it is what will make Grand Rapids people proud."

The City eventually sued the GRHC in 1887, as it claimed the GRHC was "continuously tearing up City streets" to lay its pipes. The Michigan Supreme Court eventually upheld the GRHC charter in 1887, stating it had the right to enter the various streets under proper supervision, thereby dismissing the City's suit.

Throughout the 1880s and 1890s, eastern capitalists pumped money into the GRHC, with the end goal of a water monopoly in Grand Rapids. Between 1887 and 1890, the GRHC made at least four attempts to buy out the City plant and even considered selling the GRHC system to the City at a value nearly four times the value of the GRHC assets. In 1889, the first mention of using Lake Michigan as the water source for Grand Rapids was reported. The GRHC and its investors had reportedly 'made arrangements for the necessary means to provide the city with a water supply from Lake Michigan.'

This overture was made during an attempt to buy the City's system. Throughout the negotiations, the City recognized the value in buying the GRHC facilities, but realized it had to be done at fair market value. All proposed deals would fail. Shortly thereafter, the financial difficulties of the GRHC would become public knowledge.

By 1893, the GRHC was having difficult financial problems and were ordered into receivership by the courts. In an article from *The Morning News* (Wilmington, DL) in January 1892, the GRHC was sued by a group of investors for \$119,000 and lost. It had acquired a loan of \$100,000 to expand its operations

<complex-block>

and failed to pay the notes. Numerous receiver notes had been issued between 1893 and 1904 to keep the GRHC in business, but no money could be established in a sinking fund 'to meet emergencies or pay old debts.'

In 1904, the rates of the GRHC were identical to the City's water system. From 1901 to 1903, the GRHC operated at a loss each year, with revenues of \$14,243 per year versus expenditures of \$15,218 per year. By 1904, the GRHC's pump station and well structure, a 30-foot deep brick, concrete, and wood structure, were quickly falling into disrepair. An October 13, 1904, article in the *Grand Rapids Evening Press* stated service was becoming inadequate in the extents of the GRHC system and "a large number have discontinued the connection because of unsatisfactory service."

In 1905, the state legislature revoked their charter (a decision upheld in the Supreme Court in 1908), effectively dissolving the GRHC: the City of Grand Rapids will be the sole supplier of water in Grand Rapids, with its water from the Grand River totaling between 14 and 18 million gallons per day. Eventually, in 1920, the City bought the GRHC assets for \$30,000, which was the original capital in the company.

There are many cast iron watermains installed and used by the GRHC still in use today by the City of Grand Rapids. The City of Grand Rapids archives still contain the older mylar section maps for the watermain infrastructure. In those old mylar maps, the watermains were labeled as 'Hydraulic' if they were taken on by the City when it assumed the assets of the GRHC.

Source: Grand Rapids Historical Commission website: http://www.historygrandrapids.org

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Conventional drinking water treatment processes do not remove perfluorooctanoic acid (PFOA) and perfluorooctane sulfonate (PFOS) – the two most commonly regulated PFAS compounds. At this time, research continues to confirm that GAC is the most effective removal process for drinking water scale treatment. As a national leader in GAC treatment Arcadis offers several strategies for reducing the life-cycle costs, including:

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Arcadis has designed⁶ GAC systems for utilities throughout the US, including the two largest post-filter GAC systems in the country - Cincinnati, OH, and Scottsdale, AZ. Furthermore, our experts recently coauthored a comprehensive reference book on activated carbon. When it comes to implementing GAC treatment for PFOA/PFOS removal, Arcadis² solutions provide the highest level of performance at the lowest cost.

Authors:

Gwen Kubaki, PE Joseph Quinnan, PE, PG Kirk Nowack, PhD





Lansing, MI

www.jointexpo.org

That's a Wrap!

Another Joint Expo & Operators Day in the Books

The 2019 Joint Expo & Operators Day was another success, bringing record numbers of water professionals from across Michigan and from both sides of the tap together to learn and explore new products and services.

Here are some highlights from the show:







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State Competitions

Results are In!

Another set of riveting competitions have come and gone: the 2019 Michigan Section State competitions took place on Tuesday and Wednesday, February 5 and 6, during the Joint Expo in Lansing.

Water Tapping

Two men's teams and two women's teams came ready to fight for the State title. The Troy men's team were first at the main. They completed two taps with times of 1:54.16 and 1:43.15, setting the time to beat for the men. The Troy women's team, Smooth Operators, followed: they completed two runs with final tapping times of 2:18.53 and 2:03.25, setting the time to beat for the women.

The LBWL men's team, Michigan Tappers – defending State Champions – tapped next and finished with a time of 1:24.25, maintaining status as State Champions. The LBWL women's team, Lansing Lethal Ladies, tapped next and finished with a time of 1:46.13, maintaining the State title and setting a record for the women's teams.

The winners will be representing the Michigan Section AWWA at the National competition held in Denver this June: the LBWL men's team, and LBWL's Lethal Ladies. Congratulations to all teams for outstanding performances.



Hydrant Hysteria

Hydrant assembly teams from Lansing Board of Water and Light, Battle Creek, Troy, and Michigan State University were challenged to assemble a fire hydrant in a timed event. In addition to speed, teams were scored on quality, as the main seat had to be closed and all fasteners and caps had to be tight.



Battle Creek #2 team took first place, followed by MSU Spartans and Battle Creek #1 team. Congratulations! Reuben West, Andrew Matthews, and coach Mark Olmstead will be representing the Michigan section at ACE19 in Denver for the 2019 national competition.

Tapping Teams Present:

LBWL Michigan Tappers Coach: Blake Kalchik Set-Up: Jon VanDommelen Cranker: Brad Lundquist Copper: Richard (Moe) Garza

Lansing Lethal Ladies

Coach: Remecho Sanders Set-Up: Beth Zimpfer Cranker: Kelly Gleason Copper: Marissa Klimkiewicz

Smooth Operators

Coach: Mike Schlegelmann Set-Up: Jeanette Menig Cranker: Nikki MacMillan Copper: Kelly LaPointe

Troy Tappers

Coach: Scott Carruthers Set-Up: Dave Redcap Cranker: Eddie Sailes Copper: Rich Wiles

Meter Madness

This year's Meter Madness contest took place right after the Hydrant Hysteria contest wrapped up. The contestants performed two runs each, striving for the best time. The competition was fast and furious, with Jon VanDommelen coming in first with a winning time of 45:27 seconds! Second and third place went to Rick Greenwell and Chris White, respectively.

Great job to all the contenders! Good luck to John VanDommelen the Michigan-Section 2019 Meter Madness Champion!

Meter Madness Participants:

Jon VanDommelen, LBWL Rick Greenwell, City of Troy Chris White, City of Ionia Chris Rovig, MSU Aaron Jackson, LBWL



A special thank you to our Mixer sponsors - a great time was had by all!

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One Stop Water Treatment





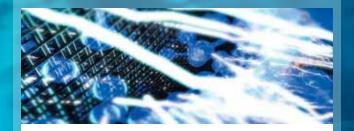
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AWWA UTILITY BENCHMARKING PROGRAM

American

Water Works Association



BY FRANK ROTH, SENIOR POLICY MANAGER, ALBUQUERQUE/BERNALILLO COUNTY WATER UTILITY AUTHORITY

Water utilities that benchmark performance gain valuable insight into where they stand in the marketplace and what strategies can improve their success. However, those who hesitate to participate in AWWA's Utility Benchmarking Program lose this valuable advantage. These benchmarking myths were compiled at the 2018 Utility Management Conference to help utilities better understand the process.

MYTH #1: BENCHMARKING DOESN'T APPLY TO US BECAUSE WE'RE UNIQUE.

Because every utility is unique, AWWA's Utility Benchmarking Program applies well-defined, time-tested performance indicators specific to the water sector. Your utility's practices are compared with others of similar size, geographic location, or treatment processes. The Benchmarking Program uses metric data definitions and calculation methods refined over 15 years for more than 40 performance indicators covering water and wastewater utility business areas.

MYTH #2: THE SURVEY RESULTS ARE NOT SPECIFIC ENOUGH FOR US TO USE.

Wivths

Your utility's performance indicators are compared against aggregate data for participating utilities in the same service group. Your customized report highlights specific areas where performance can be improved, and practices or policies can be established or revised. In addition, benchmarking comparisons can be an effective way to demonstrate your performance to stakeholders, such as customers, boards, city councils, and regulators.

MYTH #3: THE SURVEY TAKES TOO MUCH TIME TO COMPLETE.

You have approximately 12 weeks between January and April 1 to compile your responses. Start by determining which measures are most relevant for your utility, then regularly track and evaluate the results and link them to improvement strategies. The process also can be used to report on customer and environmental targets, communicate with stakeholders, compare with other utilities, and link to industry-wide frameworks such as Effective Utility Management (EUM).

MYTH #4: OUR UTILITY IS SLOW TO CHANGE.

Benchmarking data supports change because it clearly shows where there are inefficiencies and what revised performance targets are possible. You can develop specific improvement plans and use benchmarking to measure outcomes. Utility decisionmakers can link AWWA performance metrics to internal strategic plans, asset management, levels of service, maintenance programs, regulatory achievement, and overall performance management. Many of these performance assessment programs can be found in the EUM and the AWWA's partnership programs for Safe Water and Clean Water.

MYTH #5: THE SURVEY IS MORE USEFUL FOR LARGER, RESOURCE-RICH UTILITIES.

All sizes of utilities from the US, its territories, and Canada participate in the survey. Results are aggregated so they can be generalized for all utilities, regardless of size. AWWA also analyzes outliers to determine if unusually high or low values were intended as reported. All data and information exchanges are based on useful, predictable, and common definitions of data and practices.

Now that these benchmarking myths have been busted, sign up today for AWWA's Utility Benchmarking Program.

"WATER UTILITIES THAT **BENCHMARK PERFORMANCE** GAIN VALUABLE INSIGHT INTO WHERE THEY STAND IN THE MARKETPLACE AND WHAT STRATEGIES CAN IMPROVE THEIR SUCCESS."





MI-ACE 2019

10-13

SEPTEMBER

2019

Grand Traverse Resort Traverse City, MI

MI-ACE 2019 offers three days of presentations that will offer you new perspectives, help you find new approaches to your work, and inspire you to think differently about some of the water sector's most intractable challenges. Join us to enhance your water knowledge and build your professional network with colleagues from around the state.

Michigan Night at ACE¹⁹

Are you headed to Denver for AWWA's Annual Conference and Exposition (ACE19)? If you arrive Sunday, plan to meet up with your fellow Michiganders for Michigan Night. This popular reception is back and offers a great way for you to meet up with colleagues from across the state or around the country before the busy schedule of ACE19 really gets going.

THANK YOU TO OUR MICHIGAN NIGHT SPONSORS!

PRE-REGISTER SO WE CAN GET A GOOD HEAD COUNT. SEE YOU IN DENVER!





MICHIGAN SECTION AWWA NEEDS YOU!

Nominations Solicited for the Michigan Section Board of Trustees

The Nominating Committee is seeking candidates for terms beginning in September 2019 (in conjunction with the Annual Conference) for the following positions: **Trustees:** two each for three-year terms **Secretary Treasurer:** three-year term **Chair Elect:** three-year term

Self and peer nominations are both encouraged. Please also note the bylaws of the Section indicate we should strive to have one Board member from the Upper Peninsula of Michigan, and one Board member either from the area of the Lower Peninsula north of Town Line Fifteen or from any district, area, or community in the Lower Peninsula maintaining water service to a population under 10,000 persons at the most recent Federal Census. The representation of the Board members is intended to reflect the diverse membership of the Section, including, but not limited to, geographical locations, membership categories, utility size, gender, and ethnic origins. Any member in good standing of the Section, including a multi-section Member, is eligible to hold elective office in the Section.

A nomination should include a short statement of interest and a summary of industry and AWWA activities. Interested members are encouraged to contact any of the Nominating Committee members with any questions. Committee members are Pat Staskiewicz (Chair), Mark Coleman, Paul Reinsch, Aaron Uranga, Cheryl Porter, Wayne Jernberg, Amy Vail, and Jamie Hockemeyer.

Nominations are due by **April 15, 2019**, and should be submitted using the form on the Section website at *https://mi-water.site-ym.com/general/ custom.asp?page=brdnomination.* Members who have submitted nominations in previous years and would like to be considered for this year should complete a new nomination form.

ABOVE THE BRIDGE

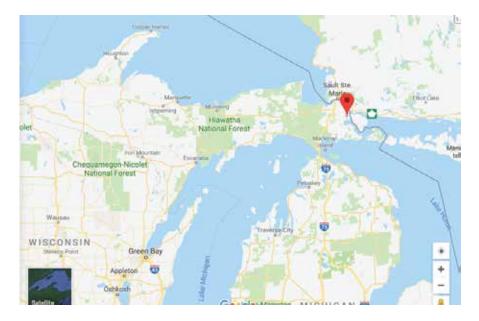
If you're from Michigan, you have probably been 'up north.' But to truly be up north, you must cross the Mackinac Bridge – and then you enter a different world that is Michigan's Upper Peninsula.

The UP has its own unique character and the water systems have some unique challenges, too. This column will highlight what is unique about water in the UP and help share the love we all have for this Michigan jewel – so let's get acquainted.

Bordered by Lake Superior, St. Mary's River, Lake Huron, and Lake Michigan, as well as Wisconsin, Michigan's Upper Peninsula is home to about 3% of the Michigan's population – but includes 29% of the state's land area. The largest city is Marquette, with just over 21,000 people, while Keweenaw County is home to just over 2,000 people.

Home to two national forests, many state parks, and plenty of campgrounds, the UP boasts rivers, waterfalls, and plenty of wildlife, and offers an endless playground for those who love the outdoors.

This seemingly idyllic gem has its challenges, though. Winters are long and



harsh. The Section's Upper Peninsula Coordinating Committee works diligently to provide trainings at the UP Water Works Institute (coming up soon) and the UP Distribution Seminar (in the fall) that offer information unique to what water operators on both sides of the tap need to be most effective in managing their water systems in the UP.

In coming issues, we'll be highlighting some of those systems and challenges, to share perspective on what it is like for our colleagues 'above the bridge' to deliver clean, safe water to their communities.

ASSET MANAGEMENT 'POTPOURRI'

By Maureen Wegener

Feeling overwhelmed by all of the asset management discussions, seminars, webinars, etc.? It's a challenge trying to keep up on all the 'current events' in the infrastructure arena, from MDEQ requirements for asset management programs to the 21st Century Infrastructure Commission to new and/or pending policies and legislation, it could almost be a full-time job.

A 'cheat sheet' or list of 'shortcuts' would allow for quick updates or for more detailed study as time allows. As such, we encourage you to utilize the following collection of resources, another tool of sorts, from peers in the water/wastewater industry who have already researched pertinent asset management related topics.

Key Definitions/ Consistent Terminology:

Asset management: means an ongoing process of maintaining, upgrading, and operating physical assets cost-effectively, based on a continuous physical inventory and condition assessment and investment to achieve performance goals (*MI Public Act* 324 of 2018).

Asset: means infrastructure related to drinking water, wastewater, stormwater, transportation, energy, or communications, including, but not limited to, drinking water supply systems, wastewater systems, stormwater systems, drains, roads, bridges, broadband and communication systems, and electricity and natural gas networks (*MI Public Act* 323 of 2018).

Reference Materials/Links and Legislative Activities/Information:

- Effective Utility Management: A Primer for Water and Wastewater Utilities; www.watereum.org_
- Findings and Recommendations for a Water Sector Utility Management Strategy, 'Attributes of the Best Managed,' 2007; created by seven collaborating organizations,

including WEF, NACWA, USEPA, AMWA, APWA, AWWA, NAWC.

- Asset Management for Water and Wastewater Utilities; www.epa.gov/ sustainable-water-infrastructure/ asset-management-water-andwastewater-utilities.
- International Infrastructure Management Manual; this 'ultimate' reference document was first published more than 20 years ago.
- Managing Public Infrastructure Assets to Minimize Cost and Maximize Performance, 2001, AMSA (commonly known as the Asset Management Handbook); free for WEF members.
- Implementing Asset Management: A Practical Guide, WEF.
- New ENVISION Fact Sheet Use of the Envision Sustainable Infrastructure Rating System for Water Infrastructure, WEF.
- Measuring the Success of Your Asset Management Program, AWWA Webinar.
- 2018 AWWA Utility Benchmarking Performance Management for Water and Wastewater.
- Check the MDEQ website for postings about the new Lead and Copper Rule (LCR), including Summary of Changes, FAQs, seminars/workshops, and webinars, at www.michigan.gov/deq/0,4561,7-135-3313_3675_76638---,00.html.
- New AWWA Standard C-810-17 Replacement and Flushing of Lead Service Lines.
- Lead Service Line
 Replacement Collaborative;
 www.lslr-collaborative.org.
- 21st Century Infrastructure Commission: a statewide asset management program, including roads and public and private utilities and a database, to facilitate efficient utility management/ communication and implementation of cost-effective improvements, 2016; www.michigan.gov/ documents/snyder/21st_century_

infrastructure_commission_final_ report_1_544276_7.pdf.

- Follow the Michigan Infrastructure Council (MIC), Water Asset Management Council (WAMC), and Transportation Asset Management Council (TAMC) at www.michigan.gov/mic.
- Regional Infrastructure Pilot Program, April 2018; addressed "roads, bridges, water, sewer, and waste disposal, pipelines, and electric, internet, and telecom services; report includes recommendations and lessons learned; www.michigan.gov/ documents/snyder/asset_ management_report_621264_7.pdf.
- Pilot Drinking Water Grant Program allocated \$9.5 million to 18 eighteen communities for lead service line related asset management program work, including mapping, record and field inventory/investigation, and lead service line replacement.

In the ever-changing political arena, track pertinent legislation via *https:// mi-water.site-ym.com/page/legreg* and search for/review House and Senate bills via *www.legislature. mi.gov.* Several of the bills that 'died in committee' last year, including stormwater utilities and infrastructure funding, are likely to be reintroduced via the current legislature.

The asset management 'culture' is here to stay. As you participate in a new asset management program, or continue to maintain a program already in progress, we urge you to reach out to your peers, to stay connected – and to be knowledgeable, my friends!

If you would like more information on the joint MWEA/MI-AWWA AIM Committee, please contact the Committee Secretary Maureen Wegener (maureen.wegener@c2ae. com) or Co-Chairs Deann Falkowski (defalkowski@ftch.com) and Lindsey Kerkez (lindsey.kerkez@ ohm-advisors.com). ▲

COMMUNICATIONS COUNCIL 2019 WORK PLAN

The Communications Council continues to make strides in its efforts to position the Michigan Section as the go-to authority on water quality issues in Michigan. As a part of these efforts, the Council's 2019 work plan was finalized and the media outreach strategy developed with the Section's Public Relation Counsel, Lezotte Miller, has been updated. Already, an OpEd urging Governor Gretchen Whitmer to focus attention and funding on water infrastructure has been published in *Bridge Magazine*. In support of the Section's media relations efforts, and to provide additional value to members, the Council has shared a *Media Spokesperson Training Guide* on the Communications Page of the MI-AWWA website. The guide provides helpful tips on working effectively with reporters, gives 'Dos and Don'ts' for interviews, and helpful hints for handling crisis interviews. Several of the tips will be included in each issue of *Michigan Water Works News* over the course of the year, as well as once a month in the weekly MI-AWWA email update.

Social media efforts have also increased over the course of the last quarter, with Council Member Aftab Borka taking on leadership. In addition to posting interesting and relevant content to the Section's Facebook page, he is also creating short videos promoting the highly trained and skilled professionals who work in Michigan's water sector. Check out the MI-AWWA Facebook page, @MIAWWA.

EDUCATION AND TRAINING COUNCIL UPDATE

The ETC is planning another go-around of the plankton and algae course. This summer, it is back in Muskegon at Grand Valley University's Aquatic Research Institute. Every surface water treatment plant should have at least one operator competent in identifying and counting plankton and algae. We have launched a course specifically for operators that fluoridate. Various instructors will show ways to avoid overfeeding, underfeeding, and analytical testing. The course materials have been provided by the Center of Disease Control. It is a one-day course and will be held in Mt. Pleasant. The Section Water Academy classes are continuing to develop as you read this. Expect greater training opportunities from the Section in the future!

Have any ideas for training? Webinars? Email me at *gary.wozniak@ lbwl.com* and we can discuss it at the next Council meeting. ▲

MEMBERSHIP COUNCIL UPDATE

We are an organization of almost 1,700 members with only four paid staff. That means a lot of the work is done by volunteers. For many years, the idea of having a volunteer coordinator has been brought up, and last year MI-AWWA had Chris Willemin take on this role. Chris has hit the ground running by creating volunteer orientations and compiling lists of all the Councils, committees, and task forces members and their main purposes. She has created a four-part volunteer program that consists of Recruitment, Connecting, Orientation, and Recognition.

Recruitment: Chris has been working with members to help bring in new volunteers by surveying members' interests, reaching out to newer members who haven't been actively volunteering, etc.

Connecting: Chris reaches out to those who have expressed interest in volunteering and puts them in contact with the Council, committee, task force, or other group that fits their interests.

Orientation: Three times a year, Chris hosts a new volunteer orientation for volunteers, Council/committee chairs, and/ or new board members. There is in-person training in August and the remaining are via webinar.

Recognition: MI-AWWA works to recognize our volunteers and thank them for all their hard work. I feel you get out of an organization what you put in. If you are interested in volunteering, feel free to contact Chris Willemin (*cwillemin@mi-water.org*) and she will work with you to find your right fit.

SEEKING NOMINATIONS: MICHIGAN SECTION AWARDS



Every day, professionals across the State show up and dedicate their time, energy, and expertise to producing and providing safe drinking water - often without seeking or expecting recognition for what they do. As members of the drinking water community, we know that fulfilling our mission requires smart, dedicated, creative people in all sorts of roles. We also know we are surrounded by people and organizations going above and beyond for their customers, stakeholders, peers, and the public. Each year, the Michigan Section celebrates and recognizes these accomplishments.

The Section is seeking nominations for the following awards. Take a moment to consider those you have interacted with that exemplify the best characteristics of professionalism in drinking water. Then, take another moment to visit the Michigan Section website to fill out the brief online nomination form to submit a person or an organization for an award.

MI-AWWA Professional Excellence Awards NEW!

With the addition of the 'Excellence in Water' award, the section looks to honor individuals, organizations, companies, project teams, or any other individual or group who made an exceptional contribution to the water industry. This award recognizes noteworthy efforts in protecting public health, promoting safe drinking water, innovative or creative ideas, or outstanding leadership characteristics.

Up to four awards (two individuals and two groups/organizations) will be given each year. There are no criteria for years of service.

Young Professional of the Year

The Michigan Section of AWWA Young Professional of the Year Award recognizes the contributions of young members, whose service and achievements are exceptional for their years of experience. The award is given annually to one member of the organization who has demonstrated an active commitment to the organization and the profession as a whole.

Raymond J. Faust Award

The award recognizes one or more individuals for outstanding personal service in the water supply field. The award commemorates Raymond J. Faust for his contributions to safe public health engineering practices, his advancement of sound water supplies, and his dedication to building and promoting the waterworks industry of high esteem.

Chuck Van Der Kolk Volunteer of the Year Award

The award would recognize an individual for the volunteer contributions to the Section through one or more of the following: interaction with a variety of groups (staff, councils, etc), providing long term exceptional service to the Section, performed a single action that has a large impact on the Section, or advanced the Section's mission through talent and service.

Michigan Water Industry Hall of Fame

Established in 2013 by the Michigan Section, American Water Works Association (MI-AWWA), the purpose of the Michigan Water Industry Hall of Fame is to perpetuate the memory of those drinking water heroes who have made the most significant contributions to the field of public water supply in the state of Michigan.

Richard Husby Public Awareness Award

This award recognizes a Michigan water utility, organization, and/or individual for significant accomplishments in promoting awareness and understanding of the water supply issues among the general public, through the development and implementation of public education activities.

VOLUNTEER NEWS

Research and Treatment Practices Award

The purpose of the Research and Treatment Practices Award is to acknowledge outstanding research and technical practices, share research and technical practice findings among utilities, and encourage new research.

AWWA LEVEL AWARDS

Operator Meritorious Service Award The Operator Meritorious Service Award recognizes individuals for special performance in one or more of the following areas:

- 1. Continuous compliance with public health standards in finished water.
- 2. Consistent and outstanding contribution to plant maintenance, thereby prolonging the useful life of equipment.
- The development of new and/or modified equipment or significant process modifications to provide for a more efficient or effective treatment.

- 4. Special efforts in the training of treatment plant operators.
- 5. Special acts, not directly related to water treatment, but which demonstrate dedication to the public beyond the normal operating responsibilities.
- Consistent and outstanding contribution to operation and/or maintenance of distribution lines, pump stations, and reservoirs.

George Warren Fuller Award

The George Warren Fuller Awards are presented annually by the American Water Works Association to the Sections' respective selected members for their distinguished service to the water supply field in commemoration of the sound engineering skill, the brilliant diplomatic talent, and the constructive leadership that characterized the life of George Warren Fuller.

Exemplary Source Water Protection Award

The AWWA Exemplary Source Water Protection Program Award recognizes a public water system that has developed and implemented model source water protection programs. The drinking water supply sources must be associated with a water system or authority that is regulated by a federal/state/province/ tribe government agency. The award applies to systems using surface water and/or groundwater as their source.

Wendell R. LaDue Safety Award

The award, established in honor of Wendell R. LaDue, is presented to recognize distinguished water utility safety programs.

For more information on any of these awards, visit the MI-AWWA website.

Deadline for nomination submissions is June 1.

ADAPTING TO BEST SERVE THE MEMBERS

The Technical Network Council (TNC) was originally created during the Section's reorganization in 2014 as the 'Communities of Practice and Social Responsibility Council.' The primary goal was to develop these new Communities of Practice that would convene groups of members with similar interests to network both in person and using virtual tools to address 'hot topics' and informational needs.

The Council worked during 2015 and 2016 to try to use the Communities of Practice model, with the largest obstacles being the lack of a digital/ virtual platform that members could use to share information. The social media site LinkedIn was also tried.

The Council then attempted to re-organize in the fall of 2016 by renaming the Council the 'Technical Networking Council,' with the goals and objectives adjusted to provide technical networking opportunities for members through hosting events and providing support of committees. Several events were held in 2017 and 2018, with varying levels of attendance and engagement. In general, these events were successful. The main hurdles encountered were being able to effectively engage the right members and overlap with events initiated by other Councils.

After much discussion, it was decided the TNC should integrate its activities and members into existing activities and other Councils.

Committees within the TNC are now within different councils as indicated below. Members of TNC have joined one of the other Councils and the Section continues to create ways to engage members in networking, education, and meaningful volunteer opportunities. A special thank you to the members of the Technical Networking Council for all their efforts and for their dedication to the mission of AWWA.

Education & Training

- Lab Practices Committee (joint committee with MWEA)
- Asset and Infrastructure Management (AIM) Committee (joint committee with MWEA)
- Research and Treatment Practices (RTP) Committee
- Maintenance Committee (joint committee with MWEA)
- Water Efficiency and Conservation Committee (dormant)

Conference & Recognition

Safe Water in Ecuador

Membership Council

Young Professionals I

MEDIA TIPS MEDIA RELATIONSHIPS: BUILD TRUST AND CREDIBILITY

Contrary to Hollywood stereotypes, most reporters are not predators waiting to eat your reputation alive. While they look for scoops, they're mostly respectful and are looking for honest answers and accurate information.

You gain their respect when you return phone calls with questions that may be uncomfortable, even if you don't have the information but can get it later. You gain their trust when you answer questions forthrightly and with accurate information.

Sometimes the media can learn things from you informally, information to be used later. Take a reporter to lunch. But make him or her pay for it. They're supposed to. The full media training manual is available for members on the MI-AWWA website.

Three Reasons a Reporter Wants to Talk to You:

- Reporters and editors don't have the time to thoroughly research issues or gather appropriate information. They rely on your expertise, especially on technical topics.
- You have been helpful in the past answering questions, clarifying information and making the media outlet look knowledgeable to their readers or viewers. Be generous with your time and expertise.
- 3. You can help provide a local angle to a national story that impacts readers or viewers.

Six Do's and Don'ts in a Media Interview

- 1. Never play it by ear. Know your talking points cold.
- 2. Don't assume you can speak 'off the record.' Unless agreed to ahead of time by a reporter, everything you say can be repeated and reported.
- Don't lose patience with the interviewer. No matter how negative the question, answer calmly and positively.
- 4. Don't exaggerate the facts. Be honest.
- Don't ignore the question or filibuster with unrelated information. It's OK to restructure your answer to incorporate your message.
- 6. Don't repeat offensive or inaccurate language. Respond positively, focusing on your key message. ♦

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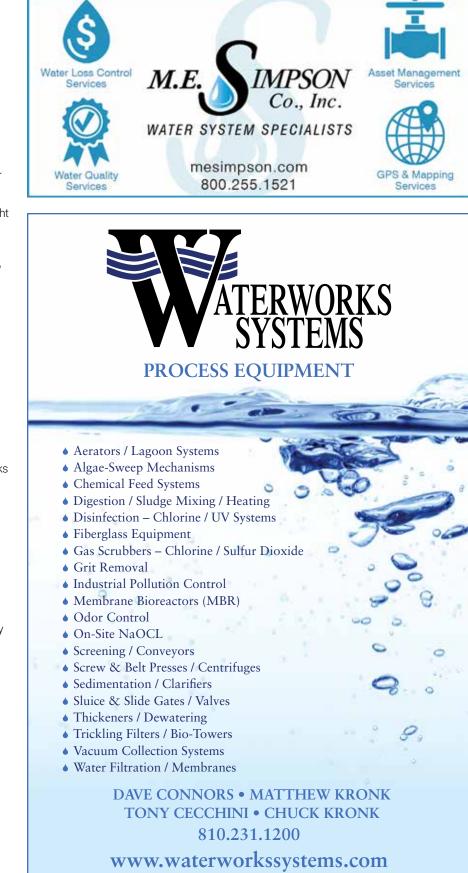
Brian D. Bodary Jr. 989-751-7624 Bbodary.kei@gmail.com

WELCOME NEW MEMBERS OF AWWA

Members who joined between Dec 1, 2018, and Feb 28, 2019.

Mark Balon

Mark Bell, Burtchville Township D.P.W.-Water Jamie Cameron Michael Carie, Lansing Board of Water & Light City of Beaverton Jonathan Cooper, Prein&Newhof Kenneth Dey, Tittabawassee Township DPW Douglas Dunn. Fishbeck, Thompson, Carr & Huber Jerry Evans, Ypsilanti Community Utilities Authority Trista Gregorski, Holland Board of Public Works Martin Hauck, Village of Birch Run Scott Isler, Iseler Demolition Matt Izzo Thomas Keerl, City of Harrisville Morgan Kelley, Holland Board of Public Works Carol King, Aquasight Jeffrey Koelsch, Holland Board of Public Works Ben Lankheet. Suez Water-City of Alpena WTP Rich Low, Village of Edwardsburg Water Department Navid Mehram, Great Lakes Water Authority Cary Midwood, Byron-Gaines Utility Authority Chris Munson Michael Osborn, City of Jackson Robert Sabisch, City of Beaverton Jacob Spedoske, Lansing Board of Water & Light Piotr Szczepanski, C2AE Chad Tyrakowski, City of Dowagiac Christopher Vanpoppelen, Great Lakes Water Authority Emily Wei-Deboer, Lansing Board of Water and Light Eric Worm, City of Reed City Lyle Wyskowski, Michigan Department of Corrections



TRAINING VIDEO FOR OPERATOR CERTIFICATION EXAM APPLICATIONS

Staff in the Operator Training and Certification Program (OTCP) have been busy developing a new training video to assist operators in filling out exam applications. This video walks you through the exam application step-by-step and discusses the top five mistakes found when reviewing exam applications. The purpose of this video is to make the exam application process easier and limit the number of denials based on incomplete applications. You can find the new video on the OTCP website at *www.michigan. gov/deqoperatortraining.* Good luck on completing your exam applications!

Important Examination Dates:

EXAM	EXAM DATE	POSTMARK DEADLINE
F 1-2-3-4, D 1-2-3-4, S 1-2-3-4	May 1, 2019 November 6, 2019	March 1, 2019 September 6, 2019
F-5, D-5, S-5 (Paying by check)	May 1, 2019 November 6, 2019	March 1, 2019 September 6, 2019
F-5, D-5, S-5 (Paying by credit card)	May 1, 2019 November 6, 2019	April 1, 2019 October 6, 2019

For questions regarding operator training and certifications, please contact Supervisor

Koren Carpenter at 517-284-6857 or carpenterk5@michigan.gov. ♦

2019-2020 SOURCE WATER PROTECTION GRANT APPLICATIONS

The Department of Environmental Quality (DEQ) Drinking Water and Municipal Assistance Division (DWMAD) will begin accepting Source Water Protection (SWP) grant applications on May 1, 2019, for the next grant cycle. Information on how to obtain applications will be provided to all municipal systems on May 1, 2019.

SWP grants are available to Public Water Supply Systems (PWSSs) utilizing groundwater or surface water as a source. Michigan's SWP Program grants are a 50% local match program to assist PWSSs in developing and implementing a SWP program. The goal is to protect PWSSs from potential sources of contamination. Protection is provided by identifying the area that contributes source water to the PWSS, identifying sources of contamination within that area, and developing methods to cooperatively manage the area and minimize any threat to the PWSS.

All completed applications and documentation must be postmarked

no later than June 14, 2019, or handdelivered to the Gaylord Field Office, DEQ, DWMAD, 2100 West M32, Gaylord, MI, 49735, no later than 5:00 p.m. on June 14, 2019. Grants will be announced after applications have been processed.

If you have any questions regarding the SWP program or grant, please contact Jason Berndt, Source Water Unit, at 989-705-3420; *berndtj1@michigan.gov*; or DEQ, DWMAD, Gaylord Field Office, 2100 West M-32, Gaylord, MI. ▲

EDWARD DUNBAR RICH AWARD CALL FOR NOMINATIONS

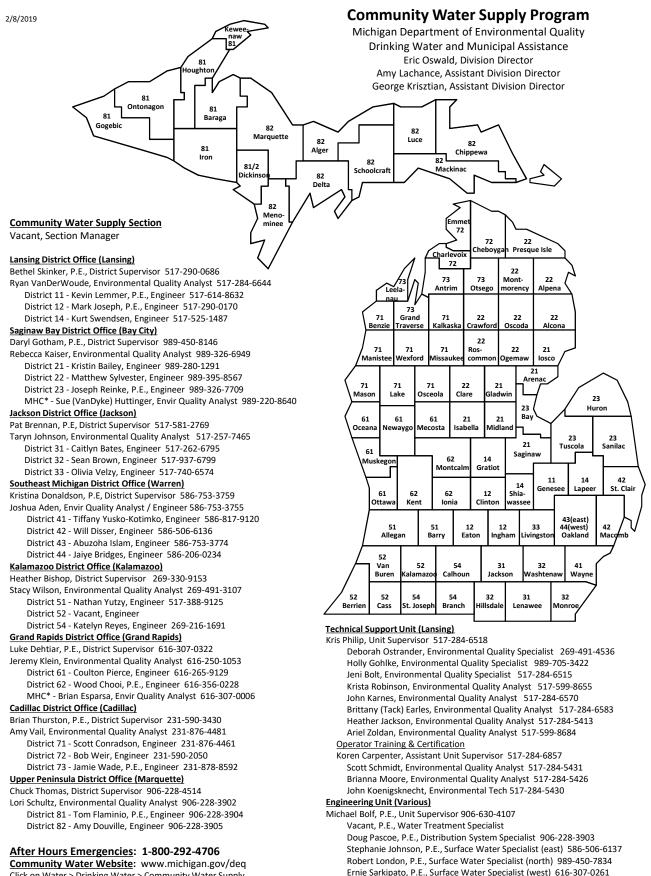


Every year the Department of Environmental Quality (DEQ), along with AWWA, presents the Edward Dunbar Rich Service Award at

the Michigan Section, AWWA Annual Conference. This award is presented to water utility personnel who have served meritoriously and faithfully for 25 years in the waterworks industry in Michigan.

We honor the memory of Edward Dunbar Rich, an author, Professor of Civil Engineering, Major in the Sanitary Corps, and State Sanitary Engineer of the Michigan Board of Health, by recognizing water utility personnel for their dedication to the industry.

Rich Award applications are now being accepted, with an application deadline of **July 15, 2019**. Please visit *www.michigan. gov/drinkingwater* and click on 'Community Water Supply Home Page' to find information on the Rich Award and the nomination form.



Shannon Henderson, Surface Water Engineer 517-539-1687

Brandon Onan, P.E., Corrosion Control Engineer 616-307-6736

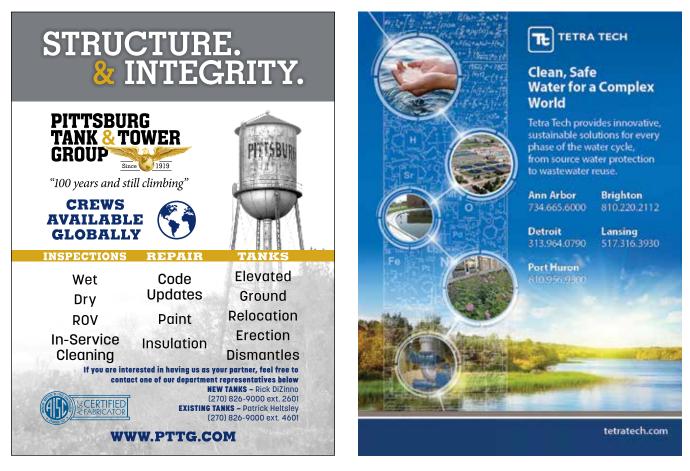
MICHIGAN WATER ACADEMY® UPDATE

Introductory level classes are scheduled. Check out the training calendar on page 46 or online for details about registering. (Please be aware that not all Academy classes are approved for continuing education credits for water operators.)



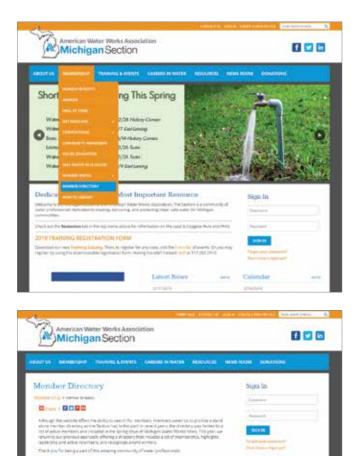
The remaining classes continue to develop for the Academy, with the plan to do a full launch of classes in 2020. In the meantime, if you're interested in getting involved in the development or in becoming an instructor, please email Bonnifer Ballard at *bballard@mi-water.org*.



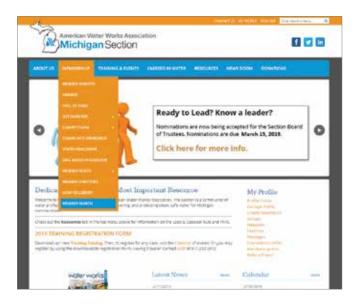


MI-AWWA ONLINE

The Michigan Section has nearly 1,700 members. You can find members through the member directory published each spring. You can also find members throughout the year by searching the Section's website. You must login for the search option.









April 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
1	2	3 SDWA Seminar with RCAP <i>Mt. Pleasant</i>	4	5
8	9 Spring Regional Meeting Livonia Spring Regional Meeting Kalamazoo	10	11	12
15		16 17 U.P. Water Works Institute Harris		19
22	23 Spring Regional Meeting Mt. Pleasant	24 Spring Regional Meeting Gaylord	25	26
29 Groundwater Treatment Workshop Grandville	30 Groundwater Treatment Workshop Dundee			

May 2019				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
		1	2	3
6	7	8	9	10
	Short C	ourse in Water Bac — East Lansing —	teriology 	
13	14	15	16 Fluoridation Training <i>Mt. Pleasant</i> Lab Practices Seminar (MWEA) <i>Lansing</i>	17
20	21	22	23	24
27	28	29 Michigan Field Days with RCAP <i>Cadillac</i>	30	31

June 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
3	4	5	6	7
10	11 AWWA ACE — Denver, CO – (Starts June 9)	12	13	14
17	18	19	20	21
24	25	26	27	28

July 2019

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23 Plank	24 ton & Algae Short (— Muskegon —	25 Course	26
29	30	31		

MI-AWWA 2019 TRAINING REGISTRATION FORM

Course Date	Cou	rse Name		Course Location
First Name				
Last Name				
Organization				
Address				
				Zip Code
Phone			Operator ID	
*Email			AWWA Mer	nber Number
* Pre-event information is only sent via er	nail.		(Rec	uired to receive member discount)
Please check this box if you woul	d like to receiv	ve exhibit or sponsori	ing company ma	aterials via email.
registering for an event at the full rat same organization are allowed; how received at least seven days prior to seven days from the start of the eve and other Section activities constitu	e who would h ever, registrati the start of th nt will receive tes consent by the attendees consistent w	have otherwise been on rates will be calcu e event will be eligible no refund. Attendanc / the registrant to per is image and/or voice ith the mission of the	eligible for a pro lated according e for a refund les e at, or participa mit American W e in photographs e Section withou	ber discount. Refunds will not be issued for individuals motional discount. Registration substitutions within the to AWWA membership status. Written cancelations as a \$35 processing fee. Cancellations received less than ation in MI-AWWA Trainings, Conferences, Social Events /ater Works Association – Michigan Section to use and a, videos, and audiotapes in print or electronically of such it limit or liability.
Purchase Order				Discover
* The registration rate current at the time A \$35 late fee will be added for registratio	of registration (t ns received less	ransmitted or post-man than seven days prior to	ked) will apply.	_
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Billing Address				
Billing City		ng State		
Billing Phone			Billing Ema	il Address*

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2019 Buyers' Guide

Our MI-AWWA Buyers' Guide consists of two sections:

1. A categorical listing of products and services, including a list of the companies that provide them.

2. An alphabetical listing of the companies appearing in the first section. This listing includes name, contact info, website and more.

CATEGORIES

Acoustic Pipeline Condition Assessment M.E. Simpson Co., Inc.

Activated Carbon CEI-Carbon Enterprises, Inc.

Asset Management M.E. Simpson Co., Inc.

Cellular AMI Badger Meter

Chemical Processing and Feed Systems

Evoqua Water Technologies Kennedy Industries Kerr Pump & Supply Water Solutions Unlimited, Inc.

Chemical Tank Scales and Emergency Shut Off Systems Force Flow/Halogen

Coatings, Linings, and Corrosion Control

Evoqua Water Technologies Kennedy Industries SUEZ Advanced Solutions Water Solutions Unlimited, Inc.

Construction Castings Kennedy Industries Michigan Pipe & Valve

Contractors Watertap, Inc.

CSO/SSO Controls, Water Resources, Distribution, and Collection AECOM Arcadis Fishbeck, Thompson, Carr & Huber, Inc. Greeley and Hansen Hubbell, Roth & Clark, Inc. Kennedy Industries



CATEGORIES

Distributor

HYMAX by Krausz USA

Electrical, Instrumentation/

Controls/Generators Cla-Val Company Fishbeck, Thompson, Carr & Huber, Inc. KEI Controls LLC/ KEI Industrial Sales Kennedy Industries Kerr Pump & Supply Peerless Midwest, Inc. Tetra Tech UIS SCADA Wade Trim West Michigan Instrumentation

Engineers/Consultants

AECOM Arcadis CDM Smith Michigan, Inc. Dixon Engineering, Inc. Fishbeck, Thompson, Carr & Huber, Inc. Fleis & Vandenbrink Greeley and Hansen Hubbell, Roth & Clark, Inc. Jones & Henry Engineers, Ltd. KEI Controls LLC/ **KEI Industrial Sales** Moore & Bruggink, Inc. Prein & Newhof Wade Trim Williams & Works

Filter Media

CEI-Carbon Enterprises, Inc. Haviland Products Kennedy Industries

Filtration

Arcadis CEI-Carbon Enterprises, Inc. Evoqua Water Technologies Peerless Midwest, Inc. Kennedy Industries Waterworks Systems & Equipment, Inc.

Financial Services Badger Meter

FRP Doors and Grating

JGM Valve Corporation

Geographic Information Systems

AECOM CDM Smith Michigan, Inc. Fleis & Vandenbrink Greeley and Hansen Moore & Bruggink, Inc. Prein & Newhof Williams & Works

Large Diameter Leak Detection

M.E. Simpson Co., Inc.

Leak Detection Services/Water Audits

M.E. Simpson Co., Inc.

Line Stops Watertap, Inc.

Live Taps Watertap, Inc.

Manhole Covers and Frames EJ

Michigan Pipe & Valve

Manhole Rehabilitation Core & Main LP Jones & Henry Engineers, Ltd.

Master/Production and Large Flow Meter Testing M.E. Simpson Co., Inc.

Meters/Meter Testing

Badger Meter Michigan Pipe & Valve SLC Meter, LLC UIS SCADA United Systems & Software, Inc.

Meter Reading Systems

Badger Meter KEI Controls LLC/ KEI Industrial Sales SLC Meter, LLC SUEZ Advanced Solutions United Systems & Software, Inc.

Odor Control Solutions

CEI-Carbon Enterprises, Inc. Evoqua Water Technologies Haviland Products Jones & Henry Engineers, Ltd. Kennedy Industries PVS Technologies, Inc. Water Solutions Unlimited, Inc. Waterworks Systems & Equipment, Inc. Operation Services Fleis & Vandenbrink

Pipe and Appurtenances

AMERICAN Ductile Iron Pipe Core & Main LP Michigan Pipe & Valve SLC Meter, LLC

Process Mechanical

AECOM CDM Smith Michigan, Inc. Kennedy Industries Moore & Bruggink, Inc.

Pumps/Pump Systems

Arcadis Cla-Val Company Core & Main LP Detroit Pump Fishbeck, Thompson, Carr & Huber, Inc. Hubbell, Roth & Clark, Inc. JGM Valve Corporation Kennedy Industries Kerr Pump & Supply Peerless Midwest, Inc. SUEZ Advanced Solutions Tetra Tech Wade Trim

Residuals/Waste Management

Greeley and Hansen Waterworks Systems & Equipment, Inc. Safety Products Force Flow/Halogen

SCADA/Asset Management UIS SCADA

Storage Tanks/

Reservoir Systems Hubbell, Roth & Clark, Inc. Kennedy Industries Pittsburg Tank & Tower Maintenance Co. SUEZ Advanced Solutions

Survey

Fleis & Vandenbrink Moore & Bruggink, Inc. Prein & Newhof Williams & Works

Tank Maintenance

and Inspections

Pittsburg Tank & Tower Maintenance Co.

Granite Inliner/LiquiForce

Trenchless Pipe Rehabilitation

Utility Billing and City Management

United Systems & Software, Inc.

Vacuum Pumps and Blowers Kerr Pump & Supply

Valve Insertions Watertap, Inc.

Valves

Cla-Val Company Core & Main LP Detroit Pump JGM Valve Corporation Kennedy Industries Michigan Pipe & Valve

Water Distribution Supplies

SLC Meter, LLC

Water Treatment Chemicals

Evoqua Water Technologies Force Flow/Halogen Haviland Products PVS Technologies, Inc. Water Solutions Unlimited, Inc.

Water/Wastewater

Treatment Systems AECOM

Arcadis CDM Smith Michigan, Inc. CEI-Carbon Enterprises, Inc. Cla-Val Company Core & Main LP Evoqua Water Technologies Fishbeck, Thompson, Carr & Huber, Inc. Fleis & Vandenbrink Franklin Miller, Inc. Greeley and Hansen Hubbell, Roth & Clark, Inc. Jones & Henry Engineers, Ltd. Kennedy Industries Kerr Pump & Supply Moore & Bruggink, Inc. Peerless Midwest, Inc. Prein & Newhof Tetra Tech Wade Trim Water Solutions Unlimited, Inc. Waterworks Systems & Equipment, Inc.

Well Services

SUEZ Advanced Solutions

LISTINGS

Α

AECOM

Troy Naperala 10850 Traverse Highway, Suite 3365 Traverse City, MI 49684-1363 231-932-7592 troy.naperala@aecom.com www.aecom.com



AMERICAN Ductile Iron Pipe

PO Box 2727 Birmingham, AL 35202 205-307-2969 jordanbyrd@american-usa.com www.american-usa.com

ARCADIS

Arcadis of Michigan, LLC Tom Armstrong 28550 Cabot Drive, Suite 500 Novi, MI 48377 734-807-2040 tom.armstrong@arcadis.com www.arcadis.com



BadgerMeter, Inc.

Badger Meter Mark Wright 4545 W. Brown Deer Road Milwaukee, WI 53223 800-876-3837 mwright@badgermeter.com www.badgermeter.com

С

CDM Smith Michigan, Inc.

Mark TenBroek 645 Griswold Street, Suite 3770 Detroit, MI 48226 313-963-1313 tenbroekmj@cdmsmith.com www.cdmsmith.com

CEI-Carbon Enterprises, Inc.

28205 Scippo Creek Road Circleville, OH 43113 O: 800-344-5770 F: 888-204-9656 rick@ceifiltration.com www.ceifiltration.com



Cla-Val Company

Jim Graber 2648 Medina Road Medina, OH 44256 440-523-0496 jgraber@cla-val.com www.cla-val.com

CORE&MAIN

Core & Main LP

Tom Fisher 4901 Dewitt Road Canton, MI 48188 734-398-5950 tom.fisher@coreandmain.com www.coreandmain.com

D

Detroit Pump Gary Maley 23751 Amber Avenue Warren, MI 48089 248-544-4242 pump.sales@detroitpump.com www.detroitpump.com

Dixon Engineering, Inc.

Eric Binkowski, Project Manager Tom Rounds, Project Manager 1104 Third Avenue Lake Odessa, MI 48849 616-374-3221 eric.binkowski@ dixonengineering.net tom.rounds@ dixonengineering.net www.dixonengineering.net

E

EJ Caroline VanHorn

301 Spring Street East Jordan, MI 49727 231-536-4764 caroline.vanhorn@ejco.com www.ejco.com



Evoqua Water Technologies Mike Stock 210 Sixth Avenue, Suite 3200 Pittsburgh, PA 15222 michael.stock@evoqua.com www.evoqua.com

F

Fishbeck, Thompson, Carr & Huber, Inc.

Christopher Frilen 1515 Arboretum Drive, SE Grand Rapids, MI 49546 616-464-3715 crfrilen@ftch.com www.ftch.com

Fleis & Vandenbrink

Paul Galdes 2960 Lucerne Drive SE Grand Rapids, MI 49546 616-977-1000 pgaldes@fveng.com www.fveng.com

FORCE FLOW

Force Flow/Halogen 2430 Stanwell Drive Concord, CA 94520 925-686-6700 info@forceflow.com www.forceflowscales.com



Franklin Miller, Inc. 60 Okner Parkway Livingston, NJ 07039 973-535-9200 info@franklinmiller.com www.franklinmiller.com



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John Thompson 28529 Goddard Road, Suite 106 Romulus, MI 48174 734-231-6691 *john.thompson@gcinc.com* www.inliner.com

Greeley and Hansen

Deborah Veal 1001 Woodward Avenue, Suite 850 Detroit, MI 48226 *dveal@greeley-hansen.com* www.greeley-hansen.com

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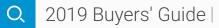


Haviland Products

Laura Jakel or Darlene Devereaux 421 Ann Street NW Grand Rapids, MI 49504 616-540-4859 or 517-719-1140 water@havilandusa.com www.havilandusa.com

Hubbell, Roth & Clark, Inc.

James F. Burton, PE PO Box 824 Bloomfield Hills, MI 48303-0824 248-454-6363 *jburton@hrc-engr.com* www.hrc-engr.com



LISTINGS

HYMAX by Krausz USA

Mary Edwards 331 SW 57th Avenue Ocala, FL 34474 mary.edwards@krauszusa.com www.krauszusa.com

J

J G M VALVE

JGM Valve Corporation

Joey Maruskin 1155 Welch Road, Suite D Commerce, MI 48390 248-926-6200 contact@jgmvalve.com www.jgmvalve.com

Jones & Henry Engineers, Ltd.

Paul S. Romano, P.E. 4791 Campus Drive Kalamazoo, MI 49008 269-353-9650 promano@jheng.com www.jheng.com

Κ

KEI Controls LLC/ KEI Industrial Sales

2610 Ringle Road Vassar, MI 48768 bbodary.kei@gmail.com www.keicontrols.com

(Kennedy

Kennedy Industries Nick Heintz 4925 Holtz Drive Wixom, MI 48393 248-684-1200 nheintz@kennedvind.com www.kennedyind.com



Kerr Pump & Supply Joe Ash 12880 Cloverdale Street Oak Park, MI 48237 248-543-3880 joeash@kerrpump.com www.kerrpump.com

М

M.E. Simpson Co., Inc. Natalie Wainscott 3406 Enterprise Avenue Valparaiso, IN 46383 800-255-1521 natalien@mesimpson.com www.mesimpson.com



Michigan Pipe & Valve

Justin Jaime 596 Kochville Road Saginaw, MI 48604 989-752-7911 justin.jaime@michiganpipe.com www.michiganpipe.com

Moore & Bruggink, Inc.

Adam DeYoung, PE 2020 Monroe Avenue NW Grand Rapids, MI 49505 616-363-9801 adeyoung@mbce.com www.mbce.com

PEERLESS of MIDWEST?

Ρ

Peerless Midwest is now

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Bob Masters 505 Apple Tree Drive Ionia, MI 48846 616-527-0050 robert.masters@ peerlessmidwest.com www.peerlessmidwest.com

Pittsburg Tank & Tower Maintenance Co.

Kris Wilkerson PO Box 913 Henderson, KY 42419 270-826-9000 pheltsley@pttg.com www.pttg.com

Prein & Newhof

Mark Prein 3355 Evergreen Drive NE Grand Rapids, MI 49525 616-364-8491 info@preinnewhof.com www.preinnewhof.com



PVS Technologies, Inc.

Eileen Hauser



SLC Meter, LLC

John Traynor 595 Bradford Street Pontiac, MI 48341 800-433-4332 sales@slcmeter.com www.slcmeterllc.com



SUEZ Advanced Solutions Dan Kitchen

1230 Peachtree Street NE, Suite 1100 Atlanta, GA 30309 855-526-4413 dkitchen@utilityservice.com www.suez-na.com



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- ance Inspections . Tank Repainting Specifications Dive) Inspections Cathodic Protection Specifications Specification Review ections ROV) Inspections Antenna Design and Revie Tank Structural Repair Specifications
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LISTINGS

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Tetra Tech

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U

UIS SCADA

Ken Wesley 2290 Bishop Circle East Dexter, MI 48130 734-424-1200 ken.wesley@uiscorp.com www.uisscada.com

United Systems & Software, Inc.

Steve Flaherty PO Box 547 205 Ash Street Benton, KY 42025 260-515-3800 stevef@united-systems.com www.united-systems.com

W

Wade Trim David Nummer 500 Griswold Street, Suite 2500 Detroit, MI 48226 800-482-2864 dnummer@wadetrim.com www.wadetrim.com



Water Solutions Unlimited, Inc. Mark McKee 8824 Union Mills Drive Camby, IN 46113 317-736-6868 order@getwsu.com www.getwsu.com



Watertap, Inc.

Anthony Carpani 48595 West Road Wixom, MI 48393 248-437-7023 services@watertapinc.com www.watertapinc.com



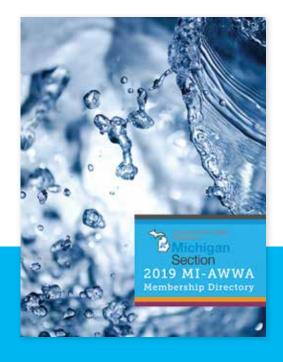
Waterworks

Systems & Equipment, Inc. Dave Connors/Chuck Kronk P.O. Box 575 Lakeland, MI 48143 810-231-1200 ckronk@ waterworkssystems.com www.waterworkssystems.com

Williams & Works

Dan Whalen, PE 549 Ottawa Avenue NW Grand Rapids, MI 49503 616-224-1500 whalen@williams-works.com www.williams-works.com

2019 MEMBERSHIP DIRECTORY



The annual MI-AWWA membership directory is now available to download from the Section's website. Use it as a networking reference. Peruse the committees and see where you might want to get involved.

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