



American Water Works
Association

2024

Utility

Membership Overview

Water Knowledge, Resources, and Community



awwa.org/join-utility24



AWWA Utility Membership: Resources You Need to Best Serve Your Community

Join AWWA

Utility Membership is for:

- ▶ Water/ Wastewater Systems
- ▶ Water Reuse Organizations
- ▶ Stormwater Treatment Facilities
- ▶ Water Wholesalers
- ▶ Water Suppliers
- ▶ Contract Operating Firms
- ▶ Water Distributors

Over 4000 water systems are members of AWWA

AWWA Utility Members treat and distribute over 80% of U.S. drinking water

Utilities Face Greater Challenges Than Ever Before

Find tools to help with improving water quality, optimizing distribution and protecting public health. AWWA supports you and your team with knowledge, guidance, and a great peer network, so your organization doesn't have to tackle these problems alone.

- ▶ Be prepared for what's next in the water sector
- ▶ Improve your organization's performance with AWWA Standards
- ▶ Sharpen your staff's technical expertise
- ▶ Educate the public on the value of water service
- ▶ Stand with water utility leaders to influence smart water policy

About AWWA

Established in 1881, the American Water Works Association is the largest nonprofit, scientific and educational association dedicated to managing and treating water, the world's most vital resource. Through membership, AWWA creates products, services and information that help utilities with day-to-day operations, inform the public, improve public health, protect the environment, strengthen the economy and enhance our quality of life.



Improve Performance

Connect to the information and experts that can help you effectively and efficiently manage water from source to tap to reintroduction into the environment. An up-to-date, complete library of AWWA Standards is included with your membership.

Utility Membership saves ALL of your employees money on trainings, certification prep, and other AWWA resources that will help you improve operations. To discover helpful resources to address your challenges, start here: awwa.org/resource-tools.



Be Prepared

To help you stay ahead of issues, AWWA Advisories and Water Utility Insiders provide insight on developments that can impact the management and operations of your utility, such as the following:

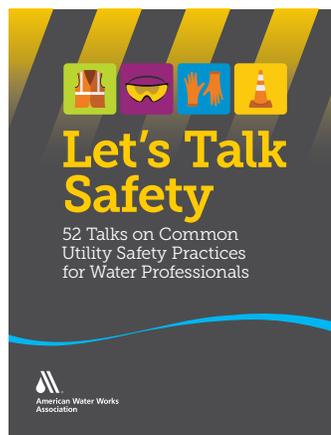
- ▶ Breaking news stories
- ▶ Technological developments
- ▶ Regulatory updates
- ▶ Proposed legislation

When appropriate, talking points are provided to help you communicate effectively with customers, the media, city officials, board members and other key stakeholders.



Safety Training Tools

Present weekly required safety training to your team using *Let's Talk Safety: 52 Weeks on Common Utility Safety Practices*. Now available online with 24/7/365 access and real-time updates.

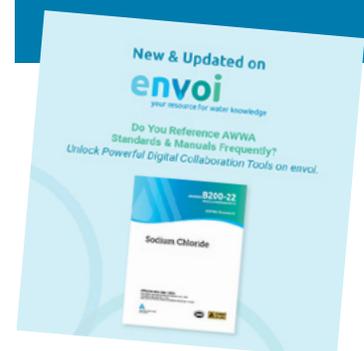


Access AWWA Standards

Get access to a full library of AWWA Standards and a subscription to newly published updates as a benefit of your membership through envoi—your resource for water knowledge. envoi is a comprehensive library for online technical content, including standards, technical reports, conference proceedings, historic standards, and manuals of practice (available to add to your organization's envoi access). Access standards on envoi at www.awwa.org/envoi and get support by emailing service@awwa.org.

envoi by the numbers:

- ▶ Up to 1,300 standards
- ▶ 190+ ANSI-accredited standards
- ▶ Nearly 6,000 conference proceedings
- ▶ Nearly 50 technical reports
- ▶ 60+ manuals of practice (available to add to your organization's envoi access)



Policy Progress: WIFIA Infrastructure Funding

Persistence pays off. After years of educational and advocacy efforts on water infrastructure needs, AWWA succeeded in getting Congress to not only create the Water Infrastructure Finance and Innovation Act (WIFIA), but also fund it at substantial levels to provide low-cost financing for a variety of water projects.

Since Congress began funding WIFIA in 2017, 80 water infrastructure projects have been slated to receive approximately \$13 billion in loans to support \$27 billion in water infrastructure investment and create more than 355,000 jobs.

AWWA's role as the chief architect of WIFIA was made possible by our Utility Members. Member dues fund AWWA's ability to push for on-going congressional support of this vital program and for the advocacy of policies and initiatives designed to protect our most important resource at the local, state, and federal level.



Cybersecurity

Are you ready to comply with the new cybersecurity regulations in the America's Water Infrastructure Act? AWWA can help you establish cybersecurity protocols for conducting risk and resilience assessments of your electronic and automated systems.

AWWA's resources have been endorsed by the USEPA and the Dept. of Homeland Security for providing a water sector-specific approach to voluntary application of the National Institute of Standards and Technology Cybersecurity Framework.

Local AWWA Sections will be conducting trainings to help water professionals use AWWA's Cybersecurity Guidance and Use-Case Tool.

Learn more at awwa.org/cyberguide



Sharpen Staff Skills

Ensure your team's knowledge is on par with its responsibility. Extensive training opportunities exist within your region both in-person and online.

Assign an Individual Membership to your allotted number of staff which provides the following benefits:

- *Water Utility Insider* Newsletter
- *Journal AWWA* Magazine
- *Opflow* Magazine
- *AWWA Water Science*
- *AWWA Connections* Newsletter
- Section Membership
- Voting rights and more

Additionally, **as a member organization—all utility employees may access a discount of up to 30% on technical training materials, books, CEU qualified courses and more.** Discounts and memberships are an easy way to demonstrate that you are invested in furthering careers in the water industry—helping to attract AND retain employees.



Local Training at Your AWWA Section

AWWA Membership includes membership in your local Section and provides access to:

- Local events and conferences / CEUs
- Region-specific news and information
- Ways to directly impact local water issues
- Connections to water professionals to share best practices





American Water Works Association

Dedicated to the World's Most Vital Resource

2024 Membership Application Utility Member

Mail to: AWWA Customer Service
6666 West Quincy Avenue
Denver, CO 80235-3098 USA

Fax to: 303.347.0804

Contact Customer Service at
1.800.926.7337 or 303.794.7711
service@awwa.org

Contact Information

Main Contact Mr. Ms. Mrs. Dr.

Title

Utility Name

Address

City

State/Province ZIP/Postal Code Country

Phone

Email

Gender Male Female (Optional)

Birth Year (Optional)

Were you referred by an AWWA Member Yes No

Referring Member Name Email

By joining AWWA, an account is created using the personal information submitted on this application and you agree to our Privacy Policy (awwa.org/Privacy-Policy). By providing this information, you grant AWWA authorization to keep and use that information to provide services relevant to water industry professionals, including member benefits. Your communication preferences can be updated at any time at www.awwa.org under "My Account."

Signature Date

Annual Dues (A1)

Please select the appropriate membership category based on your utility's size. If your utility is both water and wastewater, use the greater number of customer service connections. Customer Service Connections=Population Served / 3.5.

Service Connections	Utility Grade	Annual Dues
5,001-10,000	81	\$2,181
10,001-25,000	82	\$4,113
25,001-50,000	83	\$6,751
50,001-100,000	84	\$10,890
100,001-150,000	85	\$15,119
150,001 and greater	86	\$24,386

For Service Connections under 5,001 please use the Small Systems Utility application located at awwa.org/ssutility.

Section Dues (A2)

AWWA has 43 local Sections in North America. You are automatically enrolled in a Section based on your company's address. Some Sections require additional fees to better serve you.

Your State/Province	Utility Grade		
	81	82	83-86
British Columbia, Delaware, Hawaii, Kansas, Maine, Massachusetts, Maryland, Mexico, Montana, Nebraska, New Brunswick, Newfoundland, New Hampshire, North Dakota, Nova Scotia, Ohio, Puerto Rico, Prince Edward Island, Quebec, Rhode Island, Vermont, Washington DC, West Virginia, Yukon Territory	\$0	\$0	\$0
Alaska, Alberta, Manitoba, Minnesota, Missouri, Northwest Territories, Nunavut, Ontario, Saskatchewan, South Dakota	\$109	\$206	\$229
Illinois, Kentucky, Tennessee, Texas, Virginia	\$218	\$229	\$229
Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Idaho, Indiana, Iowa, Louisiana, Michigan, Mississippi, Nevada, New Jersey, New Mexico, New York, North Carolina, Oklahoma, Oregon, Pennsylvania, South Carolina, Utah, Washington, Wisconsin, Wyoming	\$229	\$229	\$229

Payment

Annual Dues (A1) \$ _____

Section Dues (A2) \$ _____

Total \$ _____

Payment Method

Email me a click-to-pay invoice
(Once we receive your membership application, we will process it and email you an invoice you can click-to-pay online)

Email: _____

Check enclosed (make payable to AWWA, US currency only, US bank only)

2 Ways to Join

➤ 1. Fax completed application to:
303.347.0804

➤ 2. Mail completed application to:

AWWA Customer Service
6666 West Quincy Avenue
Denver, CO 80235-3098

Your membership will be activated when payment is received.

Utility Membership Benefits

Your benefits package includes:

- **Guaranteed Number of Individual Memberships**

In addition to your Utility Membership, you will also be provided a certain number of Individual Memberships.

Benefits for Individual Memberships

Assigned individual members receive: Journal AWWA, Opflow, AWWA Water Science, Water Utility Insider, AWWA Connections Newsletter, Section Membership, voting rights and more. All individual members associated with your organization have access to envoi.

Please send a list of assigned members to membership@awwa.org and include full name, title, address and email. AWWA will follow up with the main contact to complete your benefits selection process.

- **AWWA Standards**

Your membership provides you with free access to a complete library of current AWWA Standards on envoi. Please contact us if you have questions about access to envoi by emailing us at service@awwa.org.

AWWA Standards describe the minimum requirements for products and processes. By using Standards, you are laying the foundation for quality.

- **Robust suite of communications and tools**

- **Discounts for all employees**

Service Connections (Utility Grade)	Individual Memberships
5,001–10,000 (81)	3 members
10,001–25,000 (82)	6 members
25,001–50,000 (83)	9 members
50,001–100,000 (84)	14 members
100,001–150,000 (85)	17 members
150,001 and greater (86)	25 members



envoi is a comprehensive library for online technical content, making it the go-to source for information on all things water. envoi replaces the AWWA standards CD benefit of your organization membership and provides access to 180+ current ANSI-accredited AWWA standards online.

Please Tell Us About Yourself

What one business activity best describes your company? (Please check only one)

- A Public Water Supply Utility—Municipally Owned
- B Public Water Supply Utility—Investor Owned
- C Government—Federal, State, Local
- D Consulting Firm
- E Contractor
- F Private Industrial System or Water Wholesaler
- G Manufacturer of Equipment & Supplies (including representatives)
- H Distributor of Equipment & Supplies (including representatives)
- I Educational Institutions (faculty & students), Libraries and other related organizations
- J Fully Retired
- K Research Lab
- L Other allied to the field (please specify) _____

What one category best describes your company's field served/ principal activity? (Please check only one)

- 9 Both Water Supply & Wastewater
- 5 Water Supply Only
- 7 Wastewater Only
- 3 Other

What one category best describes your job title? (Please check only one)

- A Executive (General Manager, Commissioner, Board Member, City Manager, Municipal Supt., Mayor, President, Vice President, Owner, Partner, Director, etc.)
- B Management/Non-Engineering (Division Head, Section Head, Manager, Dept. Head, Comptroller, etc.)
- C Design and Engineering/Both Managerial and Non-Managerial (Chief Engineer, Civil Engineer, Mechanical Engineer, Elect. Engineer, Environmental Engineer, Planning Manager, Field Engineer, System Designer, etc.)
- D Scientific/Non-Managerial (Chemist, Biologist, Biophysicist, Researcher, Analyst, etc.)
- E Purchasing (Purchasing Agent, Procurement Specialist, Buyer, etc.)
- F Operations (Foreman, Operator, Maintenance Crewman, Service Representative, etc.)
- G Marketing & Sales/Non-Managerial (Market Analyst, Marketing Representative, Salesperson, Sales Representative, etc.)
- I Professorial (Educator, Teacher, etc.)
- X Legal (Attorney, General Counsel, In-House Counsel, Compliance, etc.)
- Y Finance (CFO, Director of Finance, CPA, Accountant, Controller, Financial Analyst, etc.)
- Z Other (please specify) _____

Dues rates valid through December 31, 2024. Dues are not deductible as charitable contributions for income tax purposes. Dues may be considered ordinary and necessary business deductions. The following is for USPS periodical mailing requirements only. In some AWWA Sections, a portion of the Section allotment equal to 50% or more of the domestic subscription rate charged for the Section periodical will be allocated toward a subscription to that periodical. Allocation for each publication recipient authorized—Journal AWWA—\$50; Opflow—\$16. Members with APO/FPO addresses will receive e-periodicals only. NOTE: Members' personal information is protected under AWWA's Privacy Policy.

Join AWWA

If you have questions about membership contact us at:

- membership@awwa.org
- 800.926.7337



Educate Your Community

Never has reaching out to customers and establishing relationships with media been more important in the water profession. AWWA's Communications staff provide information and resources to keep you fluent on developing issues while offering outreach tools to support your ongoing efforts to connect with customers. AWWA provides:

- Public Affairs Advisories on media issues
- Drinktap.org Consumer Site
- Drinking Water Week Resources
- Outreach Campaigns
- *Trending in an Instant: A Risk Communication Guide for Water Utilities*—AWWA's new guide for Utility Members that helps utilities communicate with clarity in today's changing media landscape.



Shape Smart Water Policy

Share your comments and help shape smart policies based on sound science. The Water Utility Council and AWWA's Government Affairs Office work hard to make sure your voice is heard in legislative and regulatory matters. AWWA Sections gather feedback from members and reach out to local officials year round.



The network of AWWA is powerful! When in an operational constraint, in need of lessons learned, finding that replacement piece, or exchanging technical knowledge, the ability to reach out to and leverage the network proves to be invaluable!"

*Heather Collins, P.E.
Metropolitan Water District of
Southern California
Los Angeles, California*



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AWWA Headquarters

6666 West Quincy Avenue
Denver, CO 80235-3098 USA

Phone: 303.794.7711
Fax: 303.347.0804
Toll-free: 800.926.7337

service@awwa.org

AWWA Government Affairs

1300 Eye Street, NW
Suite 701 W
Washington, DC 20005 USA

Phone: 202.628.8303
Fax: 202.628.2846

AWWAIndia Association

New Delhi, India

<https://www.awwa-india.org>

awwa.org