



American Water Works
Association

2024

Small Systems Membership Overview

Water Knowledge, Resources, and Community



awwa.org/join-smlsys24



AWWA Utility Membership: Resources You Need to Best Serve Your Community

Join AWWA

Small Systems Utility Membership is for utilities with 5,000 or fewer service connections:

- ▶ Water/Wastewater Systems
- ▶ Rural Community Water Utilities
- ▶ Water Reuse Organizations
- ▶ Stormwater Treatment and/ or Collection Facilities
- ▶ Contract Operating Firms

AWWA Utility Members treat and distribute over 80% of U.S. drinking water

Over 3000 small systems are members of AWWA

Utilities Face Greater Challenges Than Ever Before

Find tools to help with improving water quality, optimizing distribution and protecting public health. AWWA supports you and your team with knowledge, guidance, and a great peer network, so your organization doesn't have to tackle these problems alone.

- ▶ Be prepared for the next challenge facing your utility
- ▶ Sharpen your staff's technical expertise
- ▶ Educate the public on the value of water service
- ▶ Stand with water utility leaders to influence smart regulations

About AWWA

Established in 1881, the American Water Works Association is the largest nonprofit, scientific and educational association dedicated to managing and treating water, the world's most vital resource. Through membership, AWWA creates products, services and information that help utilities with day-to-day operations, inform the public, improve public health, protect the environment, strengthen the economy and enhance our quality of life.



Be Prepared

To help you stay ahead of issues, AWWA Advisories and Water Utility Insiders provide insight on developments that can affect your utility management and operations, such as the following:

- Breaking news stories
- Technological developments
- Regulatory updates
- Proposed legislation

When appropriate, talking points are provided to help you communicate effectively with customers, the media, city officials, board members and other key stakeholders.

Water professionals like you must increasingly manage water in all its stages. AWWA has the information and experts to help you effectively and efficiently manage water from source to tap to reintroduction into the environment. Check out small systems resources (awwa.org/smallsystems), full of valuable information relating to small systems such as:

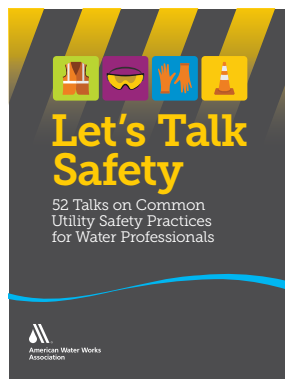
- Links to online courses
- List of training opportunities and registration links
- Guides and Tech Briefs

To see the breadth and depth of resources available to you, visit awwa.org/resources-tools.



Safety Training Tools

Present weekly required safety training to your team using *Let's Talk Safety: 52 Weeks on Common Utility Safety Practices*. Small utilities receive special bonus safety training videos as well as videos on Operations & Management for small water systems. Now available online for access 24/7/365 and with real-time updates.





Cybersecurity

Are you ready to comply with the new cybersecurity regulations in the America's Water Infrastructure Act? AWWA can help you establish cybersecurity protocols for conducting risk and resilience assessments of your electronic and automated systems.

AWWA's resources have been endorsed by the USEPA and the Department of Homeland Security for providing a water sector-specific approach to voluntary application of the National Institute of Standards and Technology Cybersecurity Framework.

Local AWWA Sections will be conducting trainings to help water professionals use AWWA's Cybersecurity Guidance and Use-Case Tool.

Learn more at awwa.org/cyberguide



Sharpen Staff Skills

Ensure your team's knowledge is on par with its responsibilities. Extensive training opportunities are available within your region, both in-person and online. **All utility employees may access a discount of up to 30% on technical training materials, AWWA Standards, books, CEU/PDH-qualified courses, and more.** Discounts help retain and attract new employees by investing in their careers in the water industry.

As a member you will receive the following:

- *Opflow Magazine*
- *Water Utility Insider Newsletter*
- *Journal AWWA Magazine*
- *AWWA Water Science*
- *AWWA Connections Newsletter*
- Section Membership
- Voting rights and more



Local Training at Your AWWA Section

AWWA Membership includes membership in your local Section and provides access to:

- Local events and conferences / CEUs
- Region-specific news and information
- Ways to directly impact local water issues
- Connections to water professionals to share best practices



American Water Works Association

Dedicated to the World's Most Vital Resource

2024 Membership Application

Small Systems Utility Member

Mail to: AWWA Customer Service
6666 West Quincy Avenue
Denver, CO 80235-3098 USA

Contact Customer Service at
1.800.926.7337 or 303.794.7711
service@awwa.org

Fax to: 303.347.0804

Contact Information

Name Mr. Ms. Mrs. Dr.

Title

Utility Name

Address

City

State/Province ZIP/Postal Code Country

Phone

Email

Gender Male Female (Optional) Birth Year _____ (Optional)

Were you referred by an AWWA Member Yes No

Referring Member Name Email

By joining AWWA, an account is created using the personal information submitted on this application and you agree to our Privacy Policy (awwa.org/Privacy-Policy). By providing this information, you grant AWWA authorization to keep and use that information to provide services relevant to water industry professionals, including member benefits. Your communication preferences can be updated at any time at www.awwa.org under "My Account."

Signature Date

Annual Dues (A1)

If your utility is both water and wastewater, use the greater number of customer service connections. Customer Service Connections=Population Served / 3.5.

Service Connections	Annual Dues
0 to 5,000	\$358

For Service Connections over 5,000 please use the Utility application located at awwa.org/utility

Section Dues (A2)

AWWA has 43 local Sections in North America. You are automatically enrolled in a Section based on your company's address. Some Sections require additional fees to better serve you.

Your State/Province	Section Dues
British Columbia, Delaware, Hawaii, Kansas, Maine, Maryland, Massachusetts, Mexico, Montana, Nebraska, New Brunswick, Newfoundland, New Hampshire, North Dakota, Nova Scotia, Ohio, Puerto Rico, Prince Edward Island, Quebec, Rhode Island, Vermont, Washington, D.C., West Virginia, Yukon Territory	\$0
Alaska, Alberta, Manitoba, Minnesota, Missouri, Northwest Territories, Nunavut, Ontario, Saskatchewan, South Dakota	\$18
Illinois, Kentucky, Tennessee, Texas, Virginia	\$36
Alabama, Arizona, Arkansas, Colorado, Connecticut, Idaho, Louisiana, Michigan, Mississippi, New Mexico, New York, Oklahoma, Oregon, Pennsylvania, Utah, Washington, Wyoming	\$54
Florida, Indiana, Iowa, New Jersey, North Carolina, South Carolina, Wisconsin	\$72
Georgia	\$90
California, Nevada	\$143

There is additional cost to join additional Sections. Please call 1.800.926.7337 or email service@awwa.org for more information.

Payment

Annual Dues (A1) \$ 358

Section Dues (A2) \$ _____

Total \$ _____

Payment Method

Email me a click-to-pay invoice

(Once we receive your membership application, we will process it and email you an invoice you can click-to-pay online)

Email: _____

Check enclosed (make payable to AWWA, US currency only, US bank only)

2 Ways to Join

- 1. Fax completed application to:
303.347.0804
- 2. Mail completed application to:
AWWA Customer Service
6666 West Quincy Avenue
Denver, CO 80235-3098

Your membership will be activated when payment is received.

Tell Us About Yourself

What one business activity best describes your company? (Please check only one)

- A Public Water Supply Utility—Municipally Owned
- B Public Water Supply Utility—Investor Owned
- C Government—Federal, State, Local
- D Consulting Firm
- E Contractor
- F Private Industrial System or Water Wholesaler
- G Manufacturer of Equipment & Supplies (including representatives)
- H Distributor of Equipment & Supplies (including representatives)
- I Educational Institutions (faculty & students), Libraries and other related organizations
- J Fully Retired
- K Research Lab
- L Other allied to the field (please specify) _____

What one category best describes your company's field served/ principal activity? (Please check only one)

- 9 Both Water Supply & Wastewater
- 5 Water Supply Only
- 7 Wastewater Only
- 3 Other

What one category best describes your job title? (Please check only one)

- A Executive (General Manager, Commissioner, Board Member, City Manager, Municipal Supt., Mayor, President, Vice President, Owner, Partner, Director, etc.)
- B Management/Non-Engineering (Division Head, Section Head, Manager, Dept. Head, Comptroller, etc.)
- C Design and Engineering/Both Managerial and Non-Managerial (Chief Engineer, Civil Engineer, Mechanical Engineer, Elect. Engineer, Environmental Engineer, Planning Manager, Field Engineer, System Designer, etc.)
- D Scientific/Non-Managerial (Chemist, Biologist, Biophysicist, Researcher, Analyst, etc.)
- E Purchasing (Purchasing Agent, Procurement Specialist, Buyer, etc.)
- F Operations (Foreman, Operator, Maintenance Crewman, Service Representative, etc.)
- G Marketing & Sales/Non-Managerial (Market Analyst, Marketing Representative, Salesperson, Sales Representative, etc.)
- I Professorial (Educator, Teacher, etc.)
- X Legal (Attorney, General Counsel, In-House Counsel, Compliance, etc.)
- Y Finance (CFO, Director of Finance, CPA, Accountant, Controller, Financial Analyst, etc.)
- Z Other (please specify) _____

What areas of the water and wastewater industry are of current interest to you? (Please check all that apply)

- | | | | |
|---|--|--|--|
| <input type="checkbox"/> Advanced Water Treatment/Reuse | <input type="checkbox"/> Design/Construction | <input type="checkbox"/> Public Health | <input type="checkbox"/> Wastewater Collection/Treatment |
| <input type="checkbox"/> Asset Management | <input type="checkbox"/> Distribution/Plant Ops. | <input type="checkbox"/> Public Info./Communications | <input type="checkbox"/> Water Loss |
| <input type="checkbox"/> Automation/Control | <input type="checkbox"/> Drought | <input type="checkbox"/> Regulatory Issues | <input type="checkbox"/> Water Quality/Treatment |
| <input type="checkbox"/> Backflow/Cross Connection | <input type="checkbox"/> Emergency Preparedness/Security | <input type="checkbox"/> Small Systems | <input type="checkbox"/> Water Research |
| <input type="checkbox"/> Climate Change | <input type="checkbox"/> Groundwater | <input type="checkbox"/> Source Water | <input type="checkbox"/> Water Resources/Planning |
| <input type="checkbox"/> Conservation/Efficiency | <input type="checkbox"/> Innovation | <input type="checkbox"/> Stormwater | <input type="checkbox"/> Workforce Strategies |
| <input type="checkbox"/> Customer Service | <input type="checkbox"/> Laboratory | <input type="checkbox"/> Training/Career Development | <input type="checkbox"/> Young Professionals |
| <input type="checkbox"/> Desalination | <input type="checkbox"/> Membrane Treatment | <input type="checkbox"/> Utility Management | |

Dues rates valid through December 31, 2024. Dues are not deductible as charitable contributions for income tax purposes. Dues may be considered ordinary and necessary business deductions. The following is for USPS periodical mailing requirements only. In some AWWA Sections, a portion of the Section allotment equal to 50% or more of the domestic subscription rate charged for the Section periodical will be allocated toward a subscription to that periodical. Allocation for each publication recipient authorized—Journal AWWA—\$50; Opflow—\$16. Members with APO/FPO addresses will receive e-periodicals only. NOTE: Members' personal information is protected under AWWA's Privacy Policy.

Join AWWA

If you have questions about membership contact us at:

- membership@awwa.org
- 800.926.7337



Educate Your Community

Never has reaching out to customers and establishing relationships with media been more important in the water profession. AWWA's Public Affairs Communications staff provide information and resources to keep you fluent on developing issues while offering outreach tools to support your ongoing efforts to connect with customers. AWWA provides:

- Public Affairs Advisories on media issues
- DrinkTap.org Consumer Site
- Drinking Water Week Resources
- Outreach campaigns
- *Trending in an Instant: A Risk Communication Guide for Water Utilities*—AWWA's new guide for Utility Members that helps utilities communicate with clarity in today's changing media landscape.



Shape Smart Water Policy

Share your comments and help shape smart policies based on sound science. The Water Utility Council and AWWA's Government Affairs Office work hard to make sure your voice is heard in legislative and regulatory matters. AWWA Sections gather feedback from members and reach out to local elected officials year-round.



I've had the opportunity to meet many wonderful people in the water profession. Learning everything from new treatment operations, safety equipment, and better management tools. I highly recommend joining AWWA—it's a wonderful and rewarding experience."

*Chad Roberts
Plant Supervisor
City of Norfolk, Nebraska*



**American Water Works
Association**

AWWA Headquarters

6666 West Quincy Avenue
Denver, CO 80235-3098 USA

Phone: 303.794.7711
Fax: 303.347.0804
Toll-free: 800.926.7337

service@awwa.org

AWWA Government Affairs

1300 Eye Street, NW
Suite 701 W
Washington, DC 20005 USA

Phone: 202.628.8303
Fax: 202.628.2846

AWWAIndia Association

New Delhi, India

<https://www.awwa-india.org>

awwa.org