



Unlock the World

LANGUAGE SERVICES FOR TOURISM AND HOSPITALITY

Tourism, an industry rooted in multiculturalism, thrives on global trade. Successful hotel chains, amusement parks, museums, and more all share one thing in common:

Making intercultural communication a priority.



When more than **50% of people worldwide** speak only their native language and an estimated **1.4 billion people** travel internationally a year, a **multilingual and multicultural business model makes dollars and sense.**

In 2022, international visits to Tennessee increased an astounding **278%** from 2021, spending **\$670 million.**

To enhance the experiences of both tourists and businesses, the **Tennessee Language Center** has the answer to fostering **cultural understanding** and **effective communication.**

INTERPRETATION SERVICES

Allow **seamless communication** between guests and hospitality staff, between non-English speaking staff and management, and in conference and meeting settings. Guests feel **welcomed and understood**, leading to a more enjoyable experience, creating a more cohesive workforce team, and delivering a successful event.

Available in-person, over the phone, and via video in over 200 languages including ASL

WRITTEN TRANSLATION

Translation of essential documents, menus, brochures, and websites allows businesses to reach a broader audience and **make a lasting impression** on international visitors.

Available in over 75+ world languages

LANGUAGE CLASSES

World languages and **English as a Second Language** classes, online or in-person, at your site or ours, provide the tools necessary for the hospitality workforce to excel in their roles. Classes are available in 12+ world languages, with other languages on request, and can be **customized for YOUR unique workplace setting.**

DIVERSITY AND CULTURAL AWARENESS TRAINING

Cross-cultural understanding is paramount in providing top-notch hospitality. TLC's Cultural Awareness Training equips employees with the knowledge to **respect and engage** with diverse guests and co-workers sensitively.

Are you ready to make a lasting impression?

CONTACT INFORMATION

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