

Help Us Connect Veterans to Care Faster

VA invites you to join us in transforming how we schedule care for Veterans.



Enterprise Patient Scheduling (EPS) uses cloud-based technology that allows VA schedulers to book approved appointments directly into your system. This innovative process eliminates the need for multiple phone calls and faxes to coordinate patient preferences, helping you focus on what matters most; patient care.

WHY CHOOSE EPS?

- **Streamlined Coordination:** EPS enables real-time booking directly into your system, simplifying your scheduling process. EPS-scheduled appointments also include the authorized referral number for your convenience, giving Veterans faster access to care.
- **Instant Scheduling:** Appointments appear immediately in your current system, saving you and your staff valuable time.
- **Maintain Control:** You retain full control over your schedules and availability.
- **Improved Collaboration:** Enhance your partnership with VA through faster, more efficient care coordination.
- **Secure Patient Files:** EPS does not access patient information; all patient files remain safe and secure.
- **Enhances the Veteran Experience:** Supports more timely Veteran scheduling with community providers & improves their informed decision-making.



Email us to begin the simple onboarding process:

EPSPROVIDER@VA.GOV



PROVEN RESULTS

In areas where EPS is already in use, feedback has been overwhelmingly positive. The time from referral to scheduled appointments has been reduced from weeks to just a few hours in some cases.



OPTIONAL PARTICIPATION

While EPS is a powerful tool, it's optional. You may continue receiving referrals through your current process if you prefer.



Get Involved

Interested in learning more or getting started?

Email us today EPSProvider@va.gov and a VA representative will follow up promptly to answer your questions and begin the intake process.

Together, we can improve access to care for our Nation's Veterans.

STREAMLINED SCHEDULING IN REAL-TIME

Veteran and VA staff research provider availability side-by-side and select an appointment based on Veteran preferences

