

CALIFORNIA SOCIETY OF PEDIATRIC DENTISTRY

BULLETIN

Spring 2020 | Vol. XLVIII No. 1

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Chat with Pediatric Dentist of
the Year – Dr. Oariona Lowe





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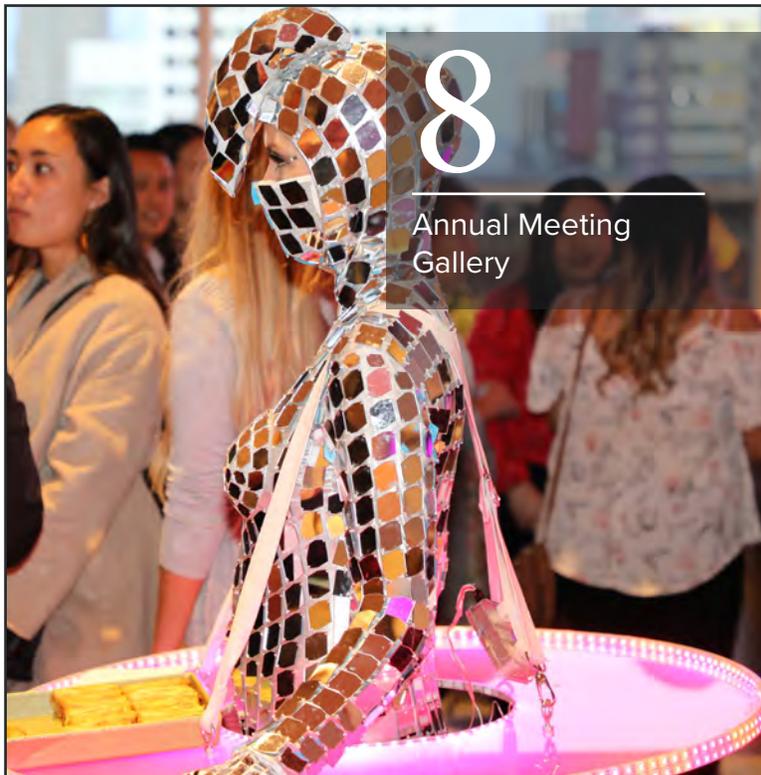
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PRESIDENT'S MESSAGE



PRESSURE IS A PRIVILEGE

Dr. Nancy Hsieh, President

Dear CSPD Members,

Like many of you, I shut down my office except for emergencies on Tuesday, March 17th, 2020. I am still shocked that the COVID-19 crisis has impacted our profession, our livelihoods, our family and friends so quickly and so deeply. Only time will tell if our actions were too alarmist or too little too late but the amount of change we are all dealing with has been extraordinarily difficult.

Hopefully, by the time you read this, there will be more answers to the questions we are all asking. In the meantime, I want to assure you that CSPD is doing everything possible to get you the most relevant information about what we can do to minimize the disruption, what legislation will be passed that can help our practices, and how long our profession will be impacted.

Never in a million years did I think our profession would be faced with such an enormous public health issue. Personally as I am adapting to my new normal routine, I am grateful for the time I have with my family. As pediatric dentists, we work so hard to help children and their families in the community and as a result, sometimes we don't have enough time for our own. This week, I have observed a lot of crying, laughing, tantruming, and teamwork at my house and I will fill my memories with all of it.

As I reach out to colleagues, many are stressed and anxious about what the future holds for us. Some continue to make me laugh. Others make decisions quickly and seem to know what the right thing to do is. But many like myself are unsure of the next step to take for their offices. What I do know is that CSPD is a strong community and we need to come together in this time to share our collective knowledge on how to navigate the uncertain future. We must believe in each other and create a safe place for each of us to collaborate our ideas and thoughts.

I also know that this is the time to get involved and support our professional organizations.

As our wise Executive Director, Paul Reggiardo, recently emailed "... we belong to (or definitely should belong to) multiple professional organizations at the national, state, local and specialty levels. We depend on CSPD and AAPD to interpret, represent us and our patients, and lead on pediatric oral health issues on the state and national stage. On issues that affect all dentists, regardless of

specialty areas of practice, we allow ADA and CDA to do the heavy lifting and on which we piggy-back. In regards to what 'we can do as an organization to keep our members' very scary situation in the forefront of a legislator's thoughts so our industry is supported as much as other ones,' is to stay aware of CDA and ADA efforts and provide whatever support, as small business owners and providers of health care services, they ask of us collectively and individually." It is clear, we need you to be involved and stay involved whether it's CSPD, AAPD, CDA or ADA House of Delegates, we as pediatric dentists need to have a seat at the table.

Over the past two weeks, I am proud of how hard the officers and CSPD board are working for you. Staying current on members' concerns and legislative efforts on what is happening across the nation as well as our own state. Having meetings frequently to discuss next steps. They continue to ask what more can we do for our members? I am surrounded by passionate people who are willing to sacrifice their time/give to help our profession. They are thoughtful in their words and purposeful in their actions. We are pediatric dentists, moms, dads, wives, husbands, daughters, sons, sisters, brothers, grandparents and a reflection of you. I am humbled by the talent that sits by my side in the CSPD leadership and feel lucky they are willing to do the heavy lifting with me during this time.

With a new found perspective, we are fortunate to be pediatric dentists, with a specific skillset in our communities that cannot be replaced. I hope you will join me in appreciating whatever journey lies ahead personally and for our profession. I encourage you to get involved and continue to do the right thing.

"Pressure is a privilege." It is a privilege to serve you during this time.

With gratitude, kindness and good health,

Nancy Hsieh



UNPRECEDENTED TIMES AND UNPRECEDENTED MEMBER RESPONSE

— Dr. Paul Reggiardo, Executive Director

As I write this from my home office, in a time of unprecedented commotion, upheaval, and understandable confusion, my first thoughts go out to you, the membership, and to your families,

friends, colleagues, and co-workers. As the Executive Director of CSPD, I have received over the past weeks numerous calls and electronic messages regarding the tumult of constantly shifting and evolving practice directives, patient care edicts, office closure protocols, clinical best practices, and nuances of employment law. What has been striking is that these calls and messages invariably regard the decisions and actions that would be in the best interests of patients and families, dental team members, and local communities, not what would be most convenient, most expedient, or most economical for the member. Our mission and our core values have always centered around placing the interests and well-being of those we serve (children and families) and these we depend upon (staff members and support teams) ahead of our own and never has this been more evident. What has been vested upon us has brought out the best in us.

During these unsettling and perplexing times, CSPD is attempting to provide guidance and direction to members through the distribution of weekly email updates and the posting of information on our website, with regularly updated links to reliable, current information. CSPD recognizes the perplexity of unverified recommendations, unsupported guidelines, and erroneous advice flooding the web. I strongly recommend consulting these vetted and dependable links, all consistent with California law and regulation, before making practice decisions.

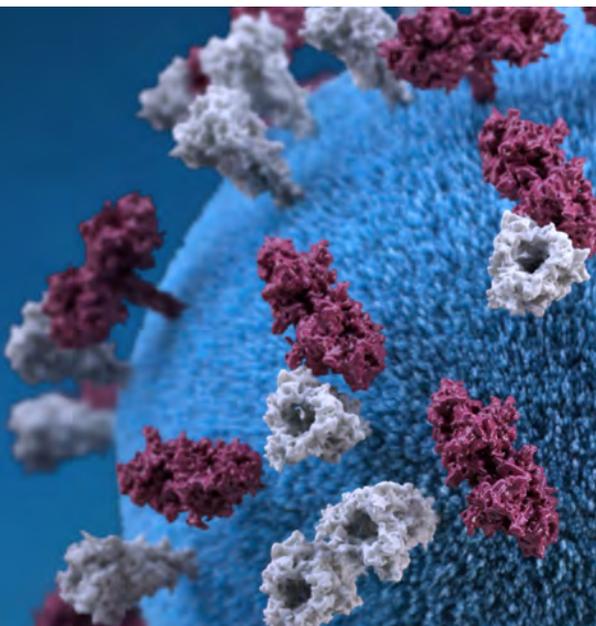
In the long term --- and we will get out of this together ---- there will be challenges of practice rebuilding which will depend to a great extent on pending and future Federal and State tax legislation, Coronavirus recovery packages, and state employment law. It has never been more important to be a member of your local, state and national professional membership organizations and your state, regional and national specialty societies. All will be working to assure a level economic playing field for practice owners and associates, to protect the viability of our academic programs and safety net clinics, and to find solutions to the crushing burden of academic debt in a period of great financial uncertainty.

Before I leave this message, I have a request. I mentioned earlier that this crisis has brought out the best in us and I'd like to hear about it. Tell me your anecdotes and send me your stories about how you, your patients, and your team members have been coping with the unprecedented events and challenges of the last two months. Tell me about your heroes. Let me know about your patients and staff members. I know of one member who has made it a mission to collect and donate currently unused gloves, masks and gowns from dental offices to local hospitals and pediatric clinics. I've been informed of a member volunteering to provide emergency pediatric dental care at a community clinic. I know of practice owners covering payroll while offices are closed for team members who would otherwise have no source of immediate income.

In the meantime, stay healthy and continue to adhere to those practices that make the community safer.

In these trying and very uncertain times, reach out to colleagues and share any concerns and any personal and professional anxieties.

Our mental health is important and our support of each other is paramount. Continue to direct any questions or requests to admin@cspd.org or email me directly at reggiardo@prodigy.net.



ANNUAL MEETING RECAP

— Dr. Oariona Lowe and Dr. Gila Dorostkar- *Annual Meeting Co-Chairs*

San Francisco 2020 Highlights

625	Record-Breaking Total Attendees
248	Sold Out Inaugural Dental Team Day Attendance
62	Residents, International Students, and Pre-Doc Students
Sold Out	Exhibit Hall with record-breaking sponsor and exhibitor recruitment
13	CE courses to learn and enjoy
1	Spectacular Welcome Reception with San Francisco skyline views
1	Revel Cocktail Party with amazing Cirque-du-Soleil themed entertainment
Total =	One successful celebration of our CSPD dental community with opportunities for learning, networking, and socializing

See you next year in Palm Desert!

Dr. Gila Dorostkar

Thank you

...for attending our Annual Meeting, March 5-8th in San Francisco

The meeting was a huge success!

We welcomed a record number of attendees, the highest number surpassing both the Napa '16 and Las Vegas '17 meetings. Dr. Gila Dorostkar worked tirelessly for an amazing meeting and planned spectacular social events for the Welcome Reception and Saturday

night Revel Cocktail party. The Lady in Red greeted attendees at the Welcome reception. Cirque du Soleil acrobats, a Mime, and Jazz musician entertained us throughout the Saturday Revel cocktail party. Thank you Gila for an incredible evening with entertainment and great food. The food was truly a taste of San Francisco's diverse cuisine. What a party!

Our first DENTAL TEAM DAY (DTD) was a sell-out. What a wonderful addition to the Annual Meeting. Thank you again to Gila and her administrative office staff for their enduring efforts! Comments about DTD and the speakers were all positive. We will be bringing it back for future annual meetings.

The Academic session was also well received. Our academic program commenced on Friday morning with Dr. Beth Davis' presentation on Developmental Red Flags. An 'Early Career Lecture Track' featuring topics and speakers of interest to our new professionals and seasoned practitioners was offered on Saturday afternoon. Sunday morning was a "wake-up" success starting with a hot breakfast and an "espresso bar". Drs. Peter Rechmann, Andrea Gamble and Jared Poplin presented on "Lasers in Dentistry" which concluded our Annual meeting. The Fairmont Hotel, one of the oldest, most elegant hotels in the Bay area will be host to us again in 2023.

Stay happy, healthy and safe!

Dr. Oariona Lowe



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We've recruited lots of brand new vendors to CSPD this year.

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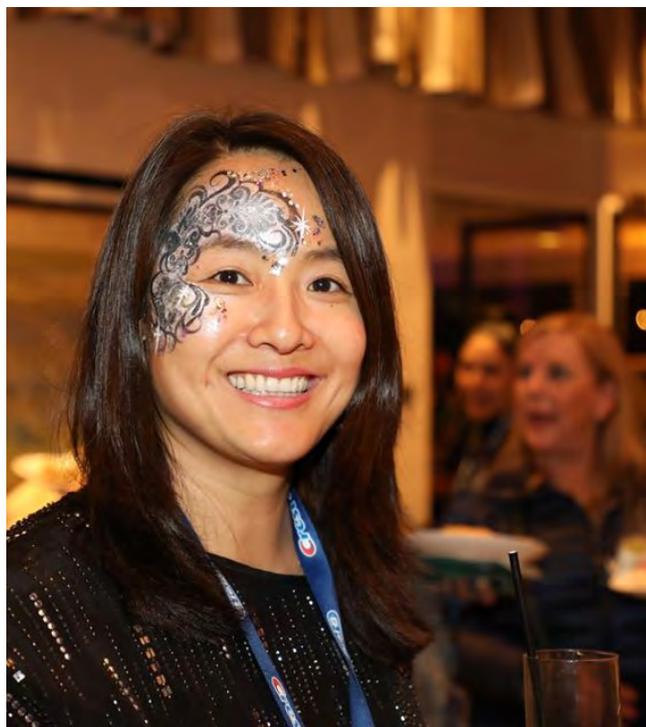
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CSPD/WSPD ANNUAL MEETING 2021

— Dr. Tom Tanbonliang, Vice President and Annual Meeting Co-Chair



The 2021 annual meeting will be held at the sunny JW Marriott Resort in Palm Desert on March 18-21, 2021. The annual meeting committee is planning exhilarating continuing education courses which are: 7 CE units on sedation as well as courses on interceptive orthodontics, clinical pearls in pediatric dentistry, radiation safety, and back by popular demand, DENTAL TEAM DAY! We look forward to a fun-filled gathering of friends and colleagues at the Southern California desert. Learn and Rejuvenate with CSPD!!!



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2020 AAPD PEDIATRIC ORAL HEALTH CONFERENCE FOR CALIFORNIA RESIDENCY INTERNS

Paul Reggiardo



WE WILL GET THROUGH THIS

Dr. Cody C. Hughes - WSPD President

Salutations,

I write this the morning after the Governor of Nevada has shut down all non-essential business in our state.

Fortunately, at our dental offices we will

still be able to treat emergency patients and keep children out of pain and relieved of infection. Unfortunately, we will be operating well below normal and not covering overhead costs. Fortunately, we will get through this. We are blessed to be in a profession that provides us ample opportunity to not only thrive during times of plenty, but also, with planning and prudence, survive the down times. My thoughts are with all of you, my colleagues, as you navigate this unprecedented time in our history. I urge you to stay close to your faith and loved ones, keeping confidence that things will improve. I believe this experience, overall, will ultimately provide us a perspective and understanding that will make all of us better practitioners, business owners, and, more importantly, better people.

As many of you know, we were able to attend the CSPD/WSPD meeting in San Francisco immediately prior to the drastic changes that have taken place surrounding the COVID-19 pandemic. One weekend later and we likely would not have been able to enjoy the wonderful CE and social interactions that took place at the meeting. Kudos to everyone that had a part in making the meeting a great success and wonderful learning experience!

The WSPD Board held our trustee meeting and caucus in conjunction with the annual meeting in SF. The WSPD continues to be well represented and thrives. Our leadership and media committees are working hard to improve leadership experiences and training for WSPD members and residents. Our communications committee is evaluating ways to improve the website and newsletter to enhance our ability to let district members know how they are being served on various levels. We are also keeping tabs on ongoing legislative issues in the states and provinces that make up our district.

Please let us know if there is anything the WSPD can do to be of better service to our members.

I wish you all health and success. Best of luck to everyone.



visit to Congresswoman Katie Porter's Office

POHAC Attendees





BOARD OF TRUSTEES MEETING MINUTES

Dr. Jacob K. Lee - AAPD Western District Trustee

The following are a few of the after-action minutes from the AAPD Board of Trustees meeting, held on January 17th, 2020, that may be of interest to you.

Dr. Oariona Lowe is the AAPD Pediatric Dentist of the Year!

Congratulations, Dr. Lowe!

The past recipients from the Western District have been: Drs. Jade Miller (2019), Joel Berg (2016), Paul Reggiardo (2015), John Liu (2013), and James Crall (2005).

The BOT after-action minutes can be viewed in their entirety at:

<https://www.aapd.org/globalassets/2020-01-17-board-minutes.pdf>

1. Approved the Canadian Academy of Pediatric Dentistry's proposal for active membership at 75% of full active member dues.
2. Approved the AAPD Annual Session sites—Denver (2025) and Las Vegas (2026).
3. Approved the addition of the Chubb Auto/Homeowners Insurance Program to the portfolio of insurance products offered to our members by Treloar and Heisel.

Pediatric Oral Health Advocacy Conference, March 1st–4th, 2020.

Recently, AAPD grassroots advocates, public policy advocates, and pediatric dental residents from New Hampshire to Hawaii convened in Washington DC, to meet with their respective legislative representatives asking them to co-sponsor the following:

Ensuring Lasting Smiles Act (S. 560/H.R. 1379): Require all private group and individual plans to cover the full medically necessary treatment of patients with congenital anomalies, including related dental procedures.

Resident Education Deferred Interest Act (H.R. 1554): Halt interest accrual while loans are in deferment during residency training.

HRSA Title VII Pediatric Dentistry Appropriations and Dental Faculty Loan Repayment Program (S. 359/H.R. 996): Provide FY 2021 funding not less than \$12 million for Pediatric Dentistry Training program and make the DFLRP non-taxable to recipients.

It was a fruitful meeting, with 62 congressmen and congresswomen signing the HRSA Title VII supporting letter to the House Appropriations Subcommittee: <https://www.aapd.org/globalassets/media/advocacy/fy2021-pediatric-dentistry-appropriations-dear-colleague-letter-with-signers.pdf>

If your legislator's name is on the list, please thank them for their support. If not, please contact them to support the HRSA Title VII. As we are watching our legislators, they too, are watching us. We certainly do not want them to misconstrue our inaction as a sign of indifference. I am encouraged by colleagues who feel that it is not enough just to be card-carrying members of AAPD. United, we will continue to advocate for enhancing the oral health of children. Our persistence will yield positive results!

Lastly, as we navigate through this turbulent time, please take care of yourself so you can continually care for others!

CHAT WITH PEDIATRIC DENTIST OF THE YEAR – DR. OARIONA LOWE

Dr. MyLinh Ngo, CSPD Bulletin Editor

Dr. Lowe was crowned with the prestigious AAPD Pediatric Dentist of the Year award and I had the chance to catch up with her to get a glimpse of what makes her so remarkable. This award honors a pediatric dentist who has made significant contributions to the dental profession and the specialty of pediatric dentistry through clinical practice, academics or policy development over the past year. Additionally, honorees have devoted extensive volunteer leadership service to the dental profession and the specialty.

1. When was the very first time you thought of pursuing pediatric dentistry? I completed a GPR at the Eastman Dental center (now called the Eastman Institute of Oral Health), University of Rochester, in Rochester NY. My rotations included Periodontics, Oral surgery, Pediatric dentistry, Prosthodontics, Dental Research and a rotation to the Monroe Developmental Center. I enjoyed all the rotations but especially relished my oral surgery, perio and pedo experiences. One day when treating patients in the Pedo clinic I became attached to several kids that I considered special. It was this unique feeling that I experienced when I realized that I made a difference in their lives which influenced me to pursue pediatric dentistry as a specialty. Periodontics was my second choice because I loved surgery.

2. What is the most memorable moment for you thus far in your office treating kids? I will never forget my special 12 year old patient who presented with Dentinogenesis Imperfecta. It was the day I restored his upper anterior teeth (#7 to #10) with composite crowns (zirconia crowns were not yet available) under IV sedation. When he woke up, he looked in the mirror and said, “they’re beautiful, my teeth look better than yours!”

3. You have incredible drive and organization. What is the secret to your energy and passion in everything you do? As a young child I was always passionate about sharing what I had with others who were less fortunate. I always gave. When kids were bullied or abused, I stood between them, supporting the victims. My desire to ‘help others’ is what fuels my energy. When people are appreciative and I see the results of my



outreach, my momentum builds.

4. How did you juggle your time between clinic, leadership, being a mother, wife, and academician? The motivation to be successful guided my achievements. I may not manage the best or most successful office, be the best leader, mother, wife and educator, but I am passionate about everything I do, as long as I am appreciated. Juggling family life with professional endeavors has always been challenging but with a supportive family, along with a good, dependable office staff, has worked. Teaching and leadership has always been a part of my life. Prior to dental school I pursued a doctorate degree in Higher Education. I continue to satisfy my academic aspirations through part-time teaching at the UCLA Community Based Clinic Education (CBCE) at the Kids’ Community Dental Clinic in Burbank and at Loma Linda University, Pediatric Dentistry. I enjoy lecturing globally with the Global Dental Ambassadors. This opportunity allows me to design lectures and powerpoints to share knowledge about pediatric dentistry and public health around the world. My interests are many, I set my goals high, but they are attainable.

5. What/who has shaped you the most on how you view our profession? People who have believed in me and the ability to serve and lead has made an impact on how I view our profession.

The opportunity to provide oral health care to disadvantaged and medically-compromised populations largely influenced my view of pediatric dentistry. My love of hospital dentistry and treating medically compromised patients started at UCLA under the leadership and guidance of Dr. Donald Duperon. My first job out of residency was the Director of Dental Services at the City of Hope Medical Center in Duarte, CA. My volunteerism began when the Executive Director of the Tri-County Dental Society asked me to help on Saturdays in 'free dental clinics' around the Inland Empire. I treated children and incarcerated young adults. The value I place in pediatric dentistry was further heightened when I began serving on mission trips to Honduras, Vietnam and to the tea plantations in Sri Lanka. We treated children (Honduras), the special needs population along with the nuns in the monasteries who cared for them (Vietnam), and children who lived in the tea plantations with their parents (Sri Lanka). Many of the children from the tea plantations presented with ECC resulting from constant breastfeeding, consumption of honey and sugar sweetened tea at an early age with no means or knowledge of oral care. These local and global experiences re-enforced my belief that a Pediatric Dentist could really make a difference. We rock!

6. Any words of advice to our colleagues on how to start becoming involved? What does it take? Is there a "type" of person who can be in leadership? My advice would be to 'get involved early' if it is in your mantra. Do not step aside from your family obligations but consider ways on how you can make time for both. People who want to make a difference, by making improvements is an important asset. It's not the "ME" or the "I" that counts. It is us and we. Together, WE can make a difference.

7. What is your favorite snack? I love veggies, fruits and peanut butter!



WEBSITE NOTES

— Dr. Steve Niethamer, Website Editor



Annual Meeting App

It seems barely important to be writing about the successes or failures of a Meeting Application used over a month ago at CSPD's most attended annual meeting ever. So much has happened since. And so much likely still will happen. Good planning and perhaps luck helped CSPD to produce a winner winter meeting.

The **Meeting App by Guidebook** seems to be helpful to most of the members and especially younger users who grew up in the digital world. The complete annual meeting was available on your - always there - cell phone as is everything else in our lives. Information included times, locations, directions, program descriptions, speaker info, program slides and handouts. Attendees could upload photos and messages to others. And, all of this information will be available for many more months.

Of course, there were problems. Some of us really didn't understand how to download and install this App. These people had hard copy meeting brochures but didn't benefit from all the extra slides and handouts contained in the App.

And there was the problem with the **Attendance Function** of the App. We should all know that the Dental Board of California does not trust the dentists to report to them true continuing education information. The DBC expects CE providers to take attendance. Over the years, CSPD has tried various methods of proving that our members

have actually attended the CE event, all with varying degrees of success and at various costs. Having a **QR code** display when entering the lecture rooms seemed to be the answer. But our good plans didn't include helping so many members who didn't sign up for the Meeting App beforehand, couldn't find it on their phone, couldn't get an internet connection, etc. – all while trying to manage the record number of attendees. To sooth this immediate problem, CSPD essentially opened the gate without scanning everyone.

Attendees already have or will receive their meeting CE certificates in a form where they must checkoff from a list of programs which ones they truly attended. And CSPD will continue its search for an affordable method of recording attendance.

Online Continuing Education Changes Coming

CSPD's present OCE platform has been in use for over a decade. Created "from scratch," it has been a good and convenient source of CE for many CSPD & AAPD members and any dentist needing especially sedation CE. Some might not know that members of the International Association of Pediatric Dentistry (IAPD) located globally also have special access to the CE library.

As technology moves on, CSPD's OCE program has continued to be an important source of non-dues income. Recently, however, CSPD received notice that our developer was discontinuing support, a decision which is forcing the OCE committee to search for a replacement. Luckily, there are many Learning Management Systems (LMS) available. So, soon we will need to move our present content to a new creation. Amid this pandemic, OCE might be entering a more important time for LMS - so we will try to make this move quickly.

Our OCE committee has already started to update camera and switching hardware, which will make recording programs much easier and produce videos of higher quality as we move from analog to digital.

Welcome to new OCE Committee members

With all these changes happening with OCE, the committee is lucky to have new members to help with the projects. Thank you, Drs. Helen Mo, Danielle Goodman, Chanel McCreedy and Gary Sabbadini for volunteering.





FEATURED ARTICLE



SYNOPSIS OF INAUGURAL AAPD SAFETY SYMPOSIUM

Dr. Kim Nichelini, Patient Services Committee Chair

The first annual AAPD Safety Symposium was a one-and-a-half-day course held in Chicago, IL in November, 2019. The aim of the course was to help attendees develop a culture of safety in their offices, mitigate potential harm and become proactive for their patients' and their own well being.

After a quick welcome by the course directors, Friday morning commenced with a lecture by cardiac surgeon Dr. Terry Davis, who works at Nationwide Children's Hospital. Dr. Davis reviewed the history of Medical Safety Science, and discussed how medicine has shifted from valuing autonomy of physicians towards teamwork, transparency, patient satisfaction and quality improvement. Dr. Davis recommended taking all safety events seriously even if they do not cause harm, and empowering every team member to report on safety concerns.

The keynote speaker was retired air force pilot and astronaut Mike Mullane, who discussed the Challenger disaster. The Challenger was a NASA space shuttle that broke apart 73 seconds into flight in 1986 killing all seven crew members. Prior to the disaster there had been internal concerns regarding the O-ring seals in the rocket boosters that were discounted due to production demands. Colonel Mullane stressed that a single deviance from best practice compliance may lead to future failure.

Next to present was Dr. Steven Ganzberg, a dental anesthesiologist and educator, who spoke about dental sedation failures. Dr. Ganzberg emphasized that over-sedation and unrecognized poor airways are the biggest causes of oral sedation adverse events, and that the safest regimen is the lowest dose of the fewest medications possible. Dr. Ganzberg recommended high-fidelity simulation training for every dentist providing sedation and quarterly emergency simulations with individual private practice teams.

To wrap up the morning we heard from Dr. Michael Ragan, a Miami-based educator, lawyer and dentist. Dr. Ragan walked us through what went wrong in several pediatric dental cases that resulted in harm. Dr. Ragan introduced the Swiss cheese model of errors and encouraged every team member to remain vigilant and speak up if something isn't right. Dr. Ragan also reviewed informed consent, custody concerns, patient abandonment, aspiration or swallowing of foreign bodies and needle separation.



After lunch, Dr. Davis returned to discuss organization culture and change. Dr. Davis' hospital hired a new CEO who delineated new values and led courses on safety and leadership for all team members. They implemented a system to quantify medical errors, posted serious safety event rates on their website, had monthly meetings to review trends and instituted a reward program to encourage best practice recommendations compliance. As a result of these changes their hospital significantly reduced preventable harm and mortality.

Dr. Karel DeLeeuw, a North Dakota based oral surgeon and professor, gave the next lecture on the state of safety in pediatric dental care. Dr. DeLeeuw reviewed a 2015 JADA publication about reported dental adverse events that found them to be common, global, and often unreported. Dr. DeLeeuw emphasized that developing checklists and utilizing standardized protocols, time-outs, and computerized decision aids may help us provide safer care for our patients.

The following morning Dr. Barry Jacobson, a New York-based pediatric dentist who runs a group of eighteen offices discussed how he created a culture of safety. Dr. Jacobson implemented a safety committee in each of his practices to analyze incidents and near misses. Dr. Jacobson suggests making a list of safety initiatives, beginning every huddle with a safety update, and appointing a safety coordinator or committee.

continues on next page

Duane Tinker, CEO of consultant company Dental Compliance Specialists and a former state police officer spoke about patient information and records. Duane discussed an expansive list of clinical and non-clinical risk areas such as OSHA laws and abuse reporting compliance and gave tips to the audience. Duane shared his podcast, "Talking with the Toothcop," where he reviews these risk areas in more detail.

Finally, Dr. Jed Best, New York-based private pediatric dentist and educator, discussed material and device safety. Dr. Best reviewed how new dental products are approved and some common loopholes. Dr. Best recommended rectangular collimation and beam aligning devices, ear protection, and large handheld orange shields for curing lights. Dr. Best advised that lasers, electrosurgery units and handpieces are fire hazards and recommended fire drills, water-soluble jelly, and stopping the flow of oxidizers before using potential ignition sources.

In summary, the first AAPD Safety Symposium covered a broad array of topics relating to the safety of our patients and teams. The need for an adverse events database specific to our patient population was discussed by almost every speaker, as well as the importance of team involvement and empowerment. Simulation and practice are as important as high quality education in pursuit of improved outcomes, and near misses should be reported and analyzed as seriously as actual adverse events. Developing a culture of safety within our specialty is an ongoing, plastic endeavor requiring collaboration and vulnerability; it is comforting to have the support and guidance of both CSPD and AAPD as we take on this challenge.



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CAREFUL OF ASSUMPTIONS (PART I)

— Dr. Steve Chan, CSPD Past President



Among the unsung skills of a pediatric specialist – is how you talk to parents.

Sometimes ... I goofed.

First, we have to connect with the parent before they'll let you touch their kid. The message and sometimes the mistakes are received differently - if we connect.

Be careful of assumptions. There are lots of kinds of families.

As I talk to the adult who brings the kid in, it's not rare to see flecks of grey in their hair. When I present findings of the exam, I often tell the attending caregiver to share the absent Dad or Mom some tidbit. It turns out ... I was talking to the Dad or Mom. Yeah. I thought I was talking to a Granddad or Grandmother. It's more common now to see parents who start their families later in their careers. It makes for awkward moments and a subtle bump in the relationship you are trying to establish.

Then there's the overcompensation.

Sometimes, the grandparents are the primary caregivers. Most of the time, they are the babysitters for two parent working families. But there are so many variations.

Sometimes, the grandparent(s) are the legal guardians of the kids. A biological parent may be deceased, separated from the other parent, incarcerated, or assorted reasons why the courts made the decision. I forgot to read the chart. The grandparent is the parent (or even an aunt or an uncle).

Some families have two Moms or two Dads.

While one parent may be the primary caregiver with whom you interact - the baby only knows two parents. Read the chart. Be careful of assumptions of traditional roles in family dynamics.

Sometimes – the family has only one Mom.

Hurrah for the Mom! She must juggle: a job, go to work, provide a roof and bed, clean, wash clothes and babies, cook, feed, arrange for daycare while they work. Yet they care enough to take what little time they have to bring their kid to us. Read the chart. As you talk to the parent be mindful. Remember – it's only the Mom.

Sometimes – it's only the Dad.

Sometimes while two adults are with the kid, neither may be the biological parent. Be careful how you reference your conversation. The variation is the blended family with kids from either parent. Adopted kids or foster kids are other variations.

In the San Francisco Bay area we see the sequelae of war from distant lands. One side prevails in the war. The other side seeks safe haven - in our part of the world. We see the families ... and then the babies who escape.

In the late 70's, post Vietnam War era, we saw an influx of babies from Southeast Asia. As we gained more experiences seeing Vietnamese families as we would hear recurrent surnames. As these parents speak to their kids, the sounds of the Vietnamese language would become more familiar. In time, more kids would come from that part of the world. Yet they came with surnames - that weren't recognizably Vietnamese. Some had surnames 8-10 letters long in unfamiliar vowel or consonant combinations. The sounds are different. We inadvertently assumed they were Vietnamese. We goofed. New patients came from Cambodia, Laos, Thailand, and Indonesia. It is fascinating to listen what parents say: "in my country, we believe . . ." Culture, customs, language, and value systems come into this brave new world.

In the early 80's, the Shah of Iran was deposed. Parents speak the ancient language of Farsi or Persian to their child. Yet as more ethnic Iranians come, they speak to their kid with a different language. They spoke Azerbaijani.

Then in the late 90's, came the Afghanistan wars. Many fled those wars to come to the Bay area. Meaning no disrespect, the media at the time referred to an enclave in my town as "Little Kabul." We assumed - there's got to be one language in that country. In Afghanistan, depending on the region, we learn that it's not dialects that are spoken. Pashto, Dari, Uzbek, Turkman - are distinctly different languages. Our reference for "dialects" is anchored from our experience in the USA. The words may be the same; just pronounced differently. The regional accents from the Midwest, New York, Boston, Minnesota, Mississippi, Texas are unmistakable.

Also during the late 90's, we saw the emerging immigration from the Iraq wars. We assume that in this country the language spoken is Arabic. False assumption. Kurdish is another language spoken there.

We learn other cultural nuances of respect. Families of the Muslim faith are growing in the Bay Area. Some are second generation. In greeting, Muslim women, one does not extend your hand to handshake – unless she extends her hand first.

to be continued...

LEGISLATIVE BILLS OF INTEREST TO CSPD

Dr. Natalie Mansour, Public Policy Advocate

Prepared March 23, 2020, for the California Society of Pediatric Dentistry



The California Legislature on March 16 voted to suspend the 2020 session for nearly a month in response to the coronavirus outbreak. Members of both Houses voted unanimously to recess from March 20 until April 13 (although this date could be extended). During the hiatus, no hearings or other business will be conducted and no bills will move through the legislative process until the

legislature reconvenes.

AB 1998 (Low): Unprofessional Conduct: Orthodontic Examination

Summary: Would establish under the Dental Practice Act that failure to perform an in-person examination prior to approving an orthodontic treatment plan is unprofessional conduct.

CSPD Position: Under Consideration

Comment: The intent is to effectively prohibit Direct to Consumer orthodontic companies from offering services to patients in California until comprehensive legislation is addressed. The bill as written seems to conflict with the reason of current teledentistry law supported by CSPD that explicitly establishes the ability of dentists to remotely collaborate with a dental team in the development of a plan of treatment.

AB 2007 (Salas): Medi-Cal: Federally Qualified Health Centers Telehealth

Summary: The bill clarifies that for the purpose of Medi-Cal Dental Program billing, a Federally Qualified Health Center may conduct a new patient virtual dental home visit so long as a Medi-Cal enrolled provider employed by the FQHC supervises or provides the services.

CSPD Position: Under Consideration

Comment: Without this legislation, a recent ruling by the California Department of Health Care Services would significantly hinder expansion of the virtual dental home model. The legislation is co-sponsored with The Children's Partnership and Children Now by CDA.

AB 2146 (Chiu): University Dental School Intergovernmental Transfer Program

Summary: Authorizes public university dental schools (UCLA and UCSF) to utilize intergovernmental transfers to support student training and delivery of dental services in these schools to Medi-Cal beneficiaries with special health care needs.

CSPD Position: Under Consideration

Comment: Providing dental care to individuals with special needs often requires additional time and specialized skill greater than providing similar services to healthy and ambulatory patients. This bill would authorize the transfer of funds from other existing programs serving special needs populations to university dental school clinics for the otherwise unreimbursed cost of providing specialized care to patients with special needs.

AB 2216 (Kalra): Employee Leave: COVID-19

Summary: Current California law makes it an unlawful employment practice to refuse to grant up to 12 weeks of unpaid protected leave during any 12-month period for the purpose of family care or personal medical reasons. This bill would specify that such unpaid protected leave may not be denied when requested for reason of the employee's own diagnosis with or quarantine because of the coronavirus (COVID-19).

CSPD Position: Under Consideration

Comment: The governing law, known as the California Family Rights Act, covers employees who have completed



at least 12 months of employment and 1,250 hours of service in the preceding 12-month period. The bill would allow the employee to elect, or the employer to require, that the employee first substitute accrued sick leave. The bill would prohibit an employee from using sick leave during a period of leave to care for a family member diagnosed with or quarantined because of COVID-19

SB 347 (Monning): Sugar-Sweetened Beverage: Safety Warnings

Summary: Requires a safety warning on all sealed sugar-sweetened beverage containers or dispensing machines regarding the contribution to increased risk Type II diabetes, obesity, and tooth decay.

CSPD Position: Support

Comment: This same bill failed in the Legislature in 2014, 2015, and 2018 and a recent court decision found San Francisco's warning label law was unconstitutional as drafted.

SB 653 (Chang): RDH and RDHAP: Scope of Practice

Summary: Eases some restrictions on RDHAP practice settings; removes general supervision for RDHAPs when placing an ITR, but still requires specific collaboration with a dentist. Allows RDHs to perform certain specified services unsupervised at a non-profit entity-sponsored event (as they can do now in public health settings) and place fluoride varnish unsupervised in a public health setting when following a prescription or protocol provided by a physician or dentist.

CSPD Position: Under Consideration

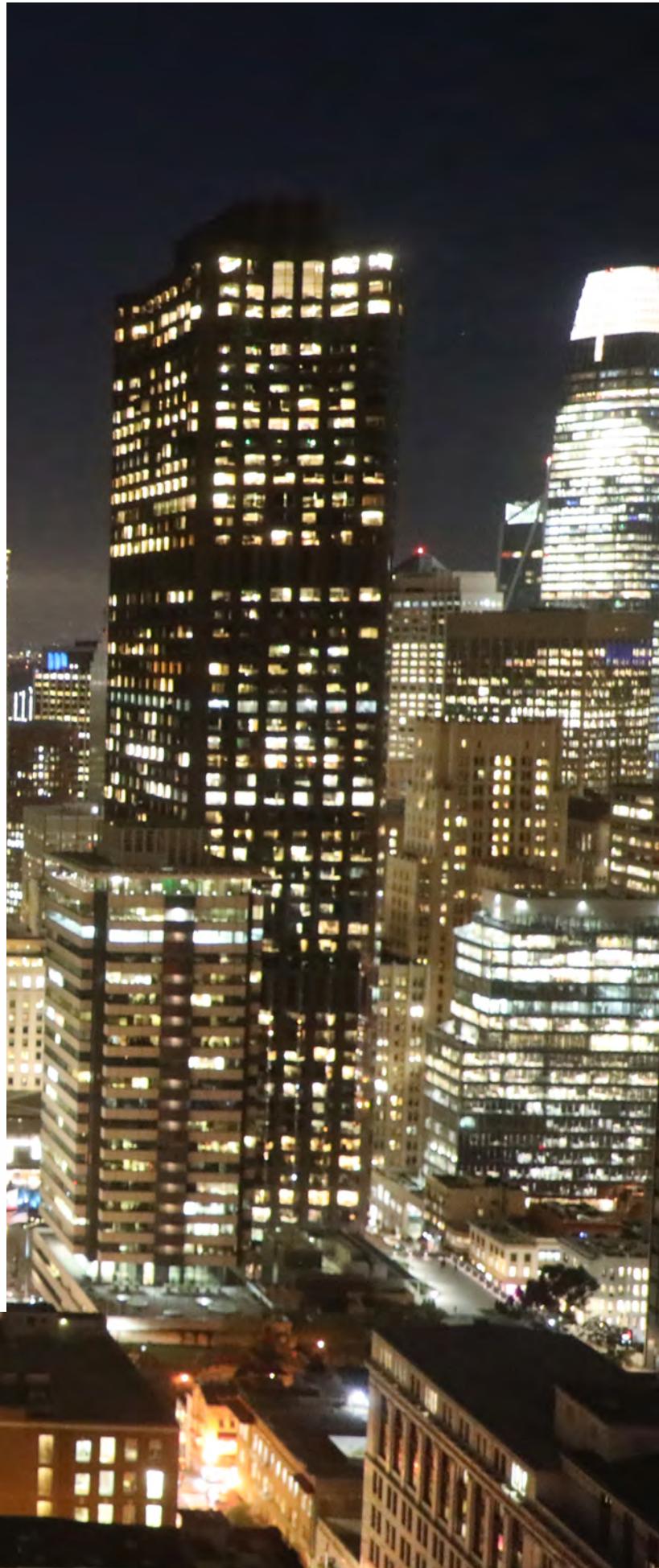
Comment: The provisions of the bill as currently amended are consistent with the purpose of the creation of the RDHAP to allow the RDH to provide preventive dental services outside of the traditional office setting and direct supervision of the dentist.

SB 1278 (Bradford): Medicine: Telehealth

Summary: The bill makes minor, nonsubstantive changes to the informed consent requirement when telehealth services are provided.

CSPD Position: Under Consideration

Comment: The bill as introduced appears to be placeholder legislation.



INTERNSHIP PROGRAMS

WARREN BRANDLI LEADERSHIP INTERN PROGRAM



Dr. Evan Chang

Originally from Palos Verdes Estates, Evan received his DDS from Columbia University and Certificate in Pediatric Dentistry from Montefiore Medical Center. Upon completion of his dental training in NYC, Evan moved to SF and has the privilege of working

in a range of various environments around the Bay Area, including treating underserved and special needs patients at La Clinica community clinic at Children's Hospital of Oakland, teaching dental students and residents at UCSF, and working effectively with the dental team to deliver excellent care in private practice. In his free time, Evan enjoys exploring cities on foot with his wife, staying active through fitness and running, and attempting new recipes in the kitchen.



Dr. Shivani Keshav

Dr. Shivani Keshav grew up in Walnut, CA. She earned her Bachelor's degree in Dental Hygiene from UOP and received her dental training from USC School of Dentistry. Shivani continues at USC for pediatric residency and will focus her 2nd

year of residency at Miller Children's Hospital, Long Beach. During residency, Shivani has been privileged to serve as the resident liaison for both the USC Pediatric Dental Association and the Southern California Society for Dentistry for Children. Through the Warren Brandli Internship, she looks forward to developing her passion for organized dentistry and allowing these formative experiences to make her a better advocate for her patients and profession. In her free time, Shivani enjoys watercolor painting, reading, and traveling with family and friends.

SANTOS CORTEZ GRADUATE STUDENT LEGISLATIVE ADVOCACY INTERN PROGRAM



Dr. Linda Young

Dr. Linda Young was born and raised in Lima, Peru. She worked through dental school as an English and Portuguese teacher and as a swimming instructor. Right after graduating top of her dental class, Linda obtained her Masters

and eventually became the chair of the Public Health Department in the School of Dentistry. After her PhD in Public Health, she became President of the National Program of Oral Health Education for the Dental Board of Peru. This experience stirred a new passion within her, pediatric dentistry. She completed her residency program at the Rio de Janeiro State University, Brazil (the first time). In 2015 Linda rejoined her family and moved to the U.S. She began her journey at UCLA and now continues at the NYU Langone Program in San Diego to get her pediatric dentistry certificate (the second time).



Dr. Ella Saed

A Marin County native, Ella received her DDS from UCSF School of Dentistry and is currently continuing her pediatric specialty training at USC School of Dentistry and Children's Hospital Los Angeles. Ella has an interest in treating medically complex and special needs patients while

staying involved with organized dentistry, academia, and global health efforts. Ella plans to continue serving the dental profession at the local and international level through practicing in community, private, and academic institutions after her residency. Ella loves being outdoors and is an avid runner and hiker.



Dr. JungSoo Kim

JungSoo is a first-year pediatric dental resident at UCSF. She was born in South Korea and grew up in Poland where she attended French and American schools. After her psychology degree at the University of Michigan, Ann Arbor, she worked on international anti-corruption at

the World Bank for four years before arriving in San Francisco. She received her D.D.S. from UCSF and is actively involved in pediatric and public health dentistry research. She is the recipient of several honors including: the 2019 Certificate of Merit Pre-Doctoral Student Award from the AAPD, the 2018 Anthony Westwater Jong Memorial Community Dental Health Award from the American Public Health Association for her work in public health dentistry and the 2018 UCSF Student Award for Achievement in Global Oral Health for her community work with team members.

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A TRIBUTE TO PROFESSOR STEPHEN H. Y. WEI

Dr. Weyland Lum - CSPD Past President

Doctor Stephen Wei may be only average in physical stature, but in regards to his contributions to Pediatric Dentistry he stood with the tallest of the tall. He was one of the earliest presenters of the CSPD Foundation's Continuing Education and was invited to be a speaker at the CSPD 2015 Annual Session in Napa, California.

Born in Shanghai, his family moved to Hong Kong where he received his early education and a scholarship to attend dental school at the University of Adelaide, Australia. After earning his B.D.S. dental degree in 1962 he stayed to earn a Master's degree in 1965 with a cephalometric study of some Chinese students.

With an unexpected turn of events in Hong Kong, Doctor Wei decided to enter the Pedodontic Post-doctoral program with Dr. Thomas K. Barber at the University of Illinois Chicago and to pursue a Master's degree under the guidance of Dr. Maury Massler. After earning his Master's degree in Histology and completing his post-doctoral fellowship in 1967, Doctor Wei entered academics at the University of Iowa as an Assistant Professor. By 1970, at Iowa, he became the Continuing Education Director and Coordinator of Research, and in 1976 he became Professor and Head of the Department of Pedodontics. During his time at the University of Iowa, he was able to pursue his interest in Orthodontics and also received his D.D.S. degree

As if not having enough of a challenge at this time, he accepted the position of the Founding Editor in Chief of the Journal of the American Academy of Pediatric Dentistry and is Editor Emeritus. Up to this point, Dr. Wei contributed to over 30 chapters, monographs and books and 67 papers and theses. To his credit of his inspirational and exemplary teaching, many of his pediatric dental graduate students themselves became important leaders, directors and department chairs in the United States.

Dr. Wei took up a new challenge in 1983 when he assumed the position of Professor and Chairman of the Division of Pediatric Dentistry at the University of California San Francisco and the Dental Director of the Children's Hospital Medical Center of Northern California. Unfortunately, Dr. Wei's wife, Stella, passed away during this period. Dr. Wei was offered a position as chairman of both

the Department of Pediatric Dentistry and Orthodontics at the University of Hong Kong. It was an opportunity to leave sadness behind and return to Hong Kong in 1984.

A second surge of energy and enthusiasm took hold of Dr. Wei in Hong Kong. Armed with academic and leadership learned in the United States, he launched and became the founding President of the College of Dental Surgeons, First Chairman of the Board of Examiners, and Editor-in-Chief of the Hong Kong Dental Journal, President of the South East Asian Association of Dental Educators, and Founding President of the Hong Kong Society of Pediatric Dentistry. After returning to Hong Kong, Dr. Wei found love again in his marriage to an old family friend, Gladys Lee. In 1993, Dr. Wei was elected President of the International Association for Dental Research. He was elected Dean of Hong Kong College of Dentistry in 1989 and served three terms lasting nine years. Dr. Wei mentored many graduate students pursuing Masters and Doctorate degrees.



He held Honorary Professorships at the West China University of Medical Sciences, Sun Yet Sen University of Medical Sciences, Hubei Medical University, Tongji University (Shanghai) and at the Beijing Medical University as well as Kaoshiung University in Taiwan.

Some of the honorary memberships that Dr. Wei held were with the AAPD, ACD, FDI, IADR, ICD PFA ADI and he is a Diplomate of the ABPD.

At the time of his retirement from Hong Kong University in 1998, Dr. Wei had published over 200 scientific papers, 160 abstracts and contributed to over 50 chapters and monographs in books as well as publishing his own textbook, "Pediatric Dentistry: Total Patient Care." After retiring from Hong Kong University, Dr. Wei continued to present continuing education programs throughout Asia and around the globe serving as a consultant for Dentsply Asia, while he practiced part time in the practice of some of his former students until he was diagnosed with esophageal cancer in 2018.

It is with sadness that we bid farewell to Dr. Stephen Wei. We thank him for all of his magnificent contributions to Pediatric Dentistry worldwide. CSPD sends sincere condolences to his family.

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UPCOMING EVENTS

Mar 18-21, 2021



2021 CSPD Annual Meeting

JW Marriott Desert Springs Resort & Spa - Palm Desert, CA

Mar 31-Apr 3, 2022



2022 CSPD Annual Meeting

Omni Montelucia Resort - Scottsdale, AZ

Mar 23-26, 2023



2023 CSPD Annual Meeting

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