



My511 from 511 Georgia

Overview and How to Create an Account

511 Georgia:

The 511 Georgia (511GA) system is the state's #1 source for real-time traffic and travel information.

Courtesy of the Georgia Department of Transportation (Georgia DOT), 511GA provides the latest traffic and travel information 24 hours a day on Georgia's state routes and interstates including travel speeds, traffic incidents, construction events, lane closures as well as severe weather all to help motorists in Georgia arrive safely to their destination.

This information system is accessible by mobile app, website, Twitter, Facebook, and My511 alerts.



What is My511?

My511 is a free alert service that allows you to receive text message and/or email alerts about traffic delays along a set of customized routes.

Users can easily sign-up for or login to their My511 account via 511ga.org or the mobile app. My511 allows you to save your favorite routes; create customized alerts for saved routes; set map preferences; save favorite cameras and more.

How do I set up a My511GA account?

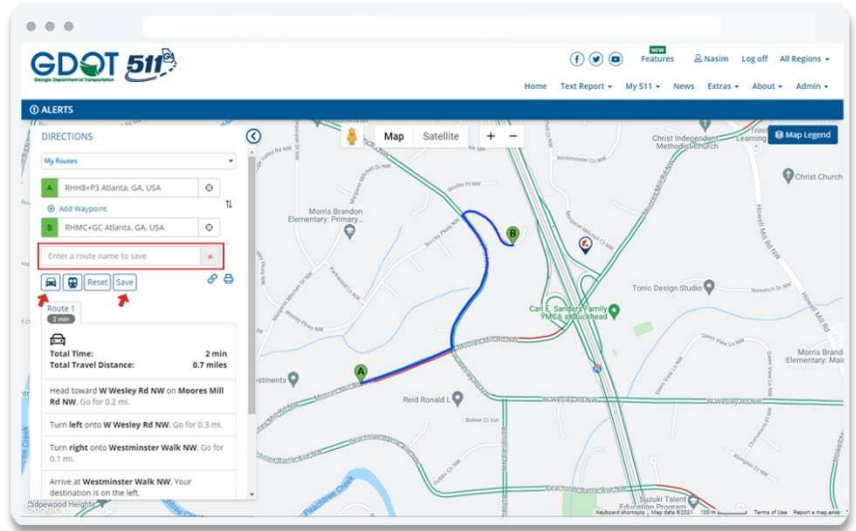
It's simple! To set up a My511 alerts follow the steps below or visit 511ga.org/about/help.

1. Visit 511ga.org and select 'Register' from the menu options in the top right corner.
2. Enter your name, email, and create a password. Click 'Register' when done.
3. Verify your account by following the link that was sent to your email.
4. If you registered with a phone number, you will also receive an SMS (text) with your confirmation code. Please note that this is only to confirm your mobile number for receiving text alerts and that you must first register your account in step 3 before you can verify your phone number. You can verify your phone number [here](#).

The screenshot shows the 'CREATE A NEW ACCOUNT' form on the 511 Georgia website. The form includes fields for Name, Email (with the example 'nasim.tootoonchi@big'), Password, Confirm Password, and Mobile Phone. A 'Sign Up' button is at the bottom. To the right, a list of features available with a My 511 account is shown: Create and save customized routes, Create and save alerts for your routes, Create and save notification alerts, Set map layer preferences, and Personalize camera view. A note states: 'This is required to receive SMS alerts. In addition to an email confirmation to verify your account, you will also receive a text to confirm your phone number to receive text alerts.'

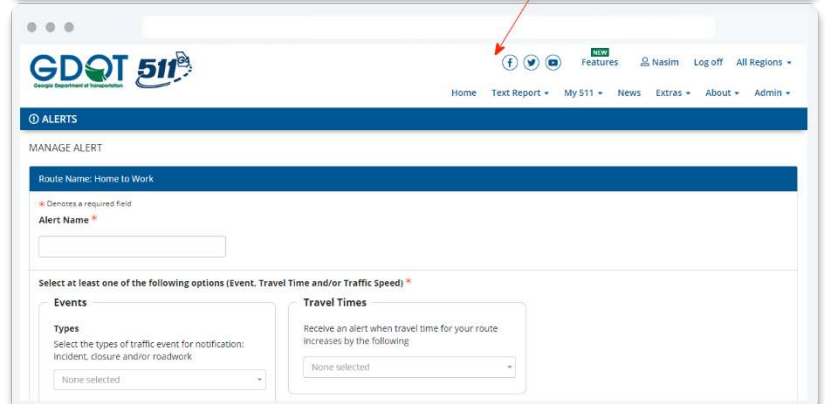
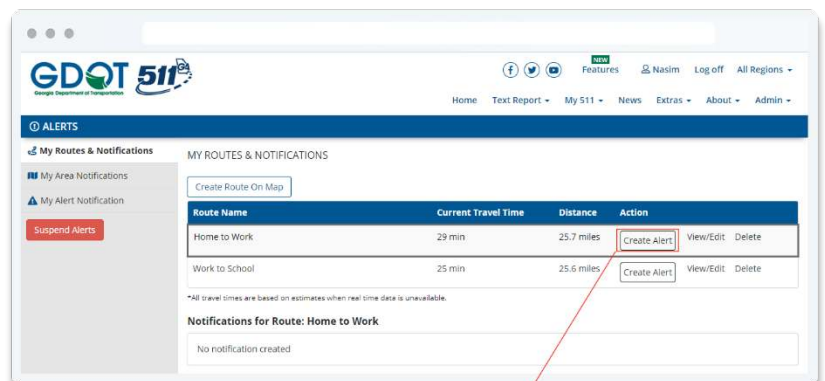
Creating & Saving a Customized Route:

1. **Sign in to 511ga.org**
2. **Enter your start and end locations** by typing the addresses into the address fields. Alternatively, you may also right click on the map, select a location from the available options, and select whether the location will be the start or end of your trip. Once you have entered the route locations, click 'Drive'.
3. **Review the routes generated** and select the one that suits you best. If none of the routes provided are satisfactory, you can select the route on the map and drag it accordingly.
4. **When done, enter a name for your route and click 'Save'.** You will be presented with the option to create an alert for the route you just created



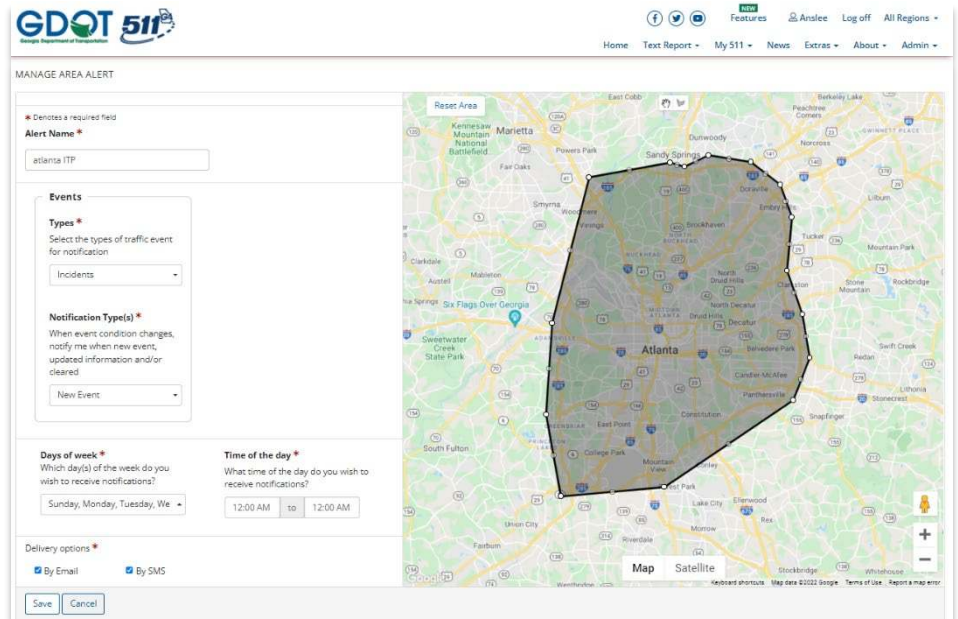
Creating an Alert for your Saved Route:

1. **Sign in to 511ga.org**
2. **Select "My511 > My Routes & Alerts"** from menu bar
3. **Find the route** that you previously saved in the "My Routes & Notifications" tab, that you would like to create an alert for and click 'Create Alert'.
4. You will be redirected to the alert creation page. **Enter the required information for your route**, select a delivery option (email or SMS), and click 'Save'.
5. **You will now be notified** of any future events that affect your route.



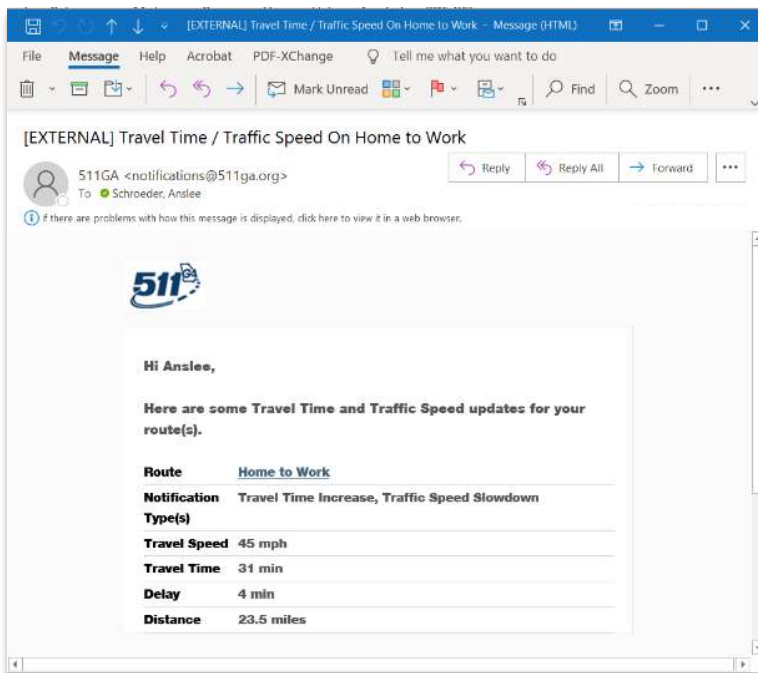
Creating Area Notifications: *This allows you to receive notifications from a specified area.*

1. Sign in to 511ga.org
2. Select “My511 > My Routes & Alerts” from menu bar
3. Select “My Area Notifications” from the left-hand tab, and click “Create Area Notification” for a new alert or edit a previous one on the list.
4. For a new alert, draw a shape on the map and fill in the required fields and click ‘Save.’

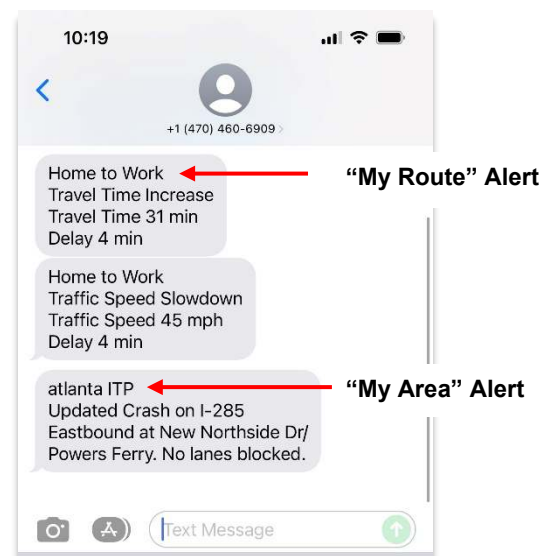


Examples of My511 Alerts:

Email Notifications for a “My Route” Alert:



Text Message Notifications:





Stay Connected with 511GA:

511GA recently debuted an updated and redesigned website, mobile app, and phone system!



511ga.org



Dial 511



Facebook.com/511Georgia



@511Georgia

Questions about 511 Georgia or feedback you'd like to share?
Email us at GA511AppFeedback@dot.ga.gov, or at [511ga.org/contact](https://www.511ga.org/contact)