**Stress Management/Composure**

Behavioral

* Tell me about a work "nightmare" you were involved in. How did you approach the situation, and what was the outcome?
* Have you ever been caught unaware by a problem or obstacle that you had not foreseen? What happened?

Situational

* You are angry about an unfair decision. How do you react?
* Your boss is vexed by a recurring misconception about your team or a process. Do you respond? How?

General

* Describe what you would classify as a "crisis."
* How do you know when you are stressed? What do you do to de-stress?
* What do you do when others resist or reject your ideas or actions?
* How would your past employers describe your response to hectic or stressful situations?
* What kinds of events cause you stress on the job?