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- [Wing, L. "Mapping the Parameters of Online Dispute Resolution." \*International Journal of Online Dispute Resolution\* Vol. 9, No.1, 2022, 3-16.](#)
- [Wing, L. with Draper, C. \*Framing the Parameters of Online Dispute Resolution\*. National Center for Technology and Dispute Resolution, 2022.](#)
- [Wing, L., Martinez, J., Katsh, E. and Rule, C. "Designing Ethical Online Dispute Resolution Systems: The Rise of the Fourth Party." \*Negotiation Journal\* 37\(1\), Special Issue: Artificial Intelligence, Technology, and Negotiation, Winter 2021, 49-64.](#)