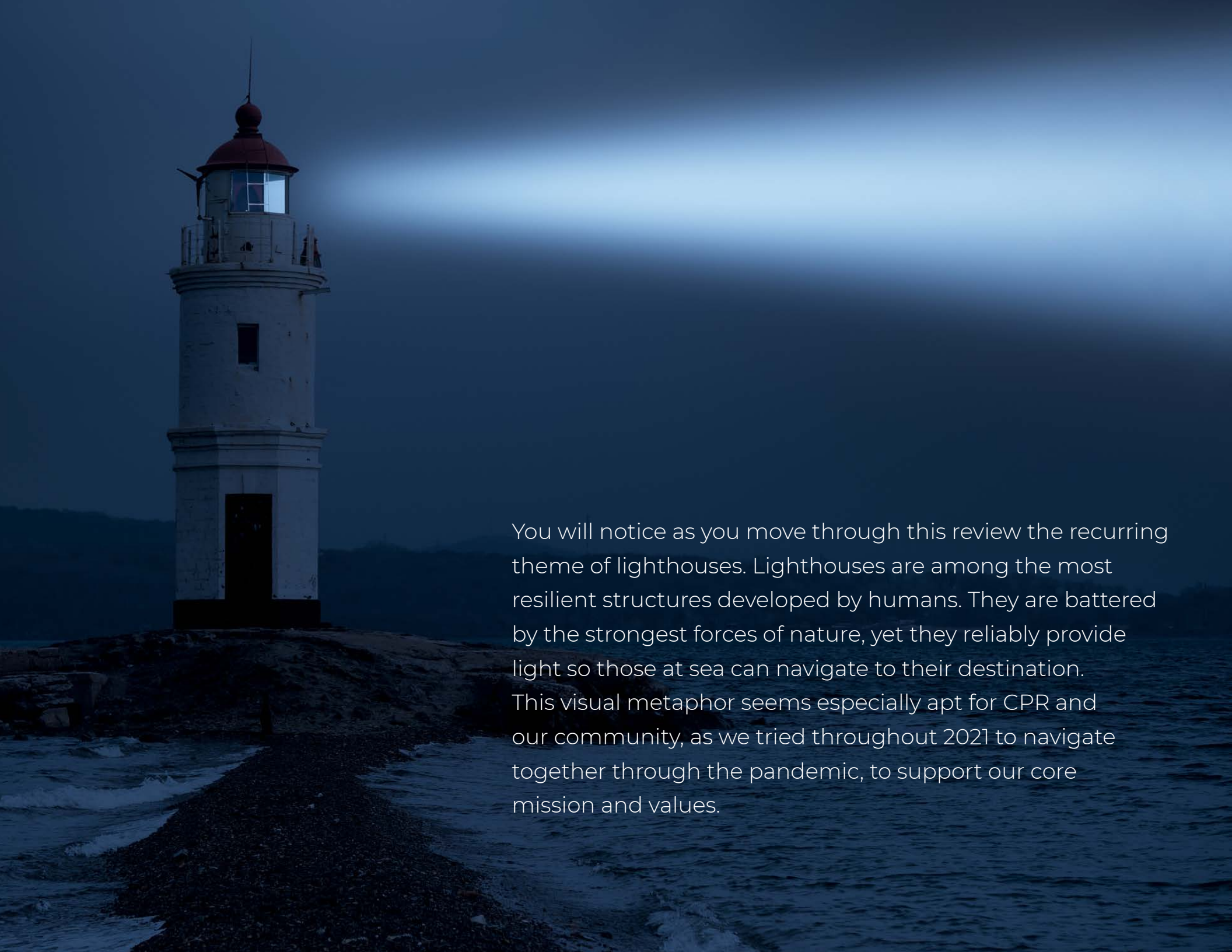


Navigating 2021  2022 ANNUAL REVIEW

Resilience



You will notice as you move through this review the recurring theme of lighthouses. Lighthouses are among the most resilient structures developed by humans. They are battered by the strongest forces of nature, yet they reliably provide light so those at sea can navigate to their destination. This visual metaphor seems especially apt for CPR and our community, as we tried throughout 2021 to navigate together through the pandemic, to support our core mission and values.

- 2 A Letter From CPR President and CEO
- 5 A Letter From CPR Board Chair and Vice Chair
- 6 CPR Institute
- 10 Global Advocacy
- 12 CPR Annual Meeting
- 14 Diversity
- 15 Corporate Leadership Award Dinner
- 18 CPR Dispute Resolution Services
- 22 CPR Institute Members
- 26 CPR Institute Donors
- 29 Guidance

CPR's *Alternatives to the High Cost of Litigation* completed its 38th year of publication in 2021 with the newsletter's blend of news analysis and conflict resolution practice articles. Edited by Russ Bleemer and co-published with John Wiley & Sons, CPR Institute members receive ***Alternatives*** as a benefit of membership.



Look for this icon to find 2021 *Alternatives* articles that relate to CPR initiatives.

Less Conflict. More Purpose.

CPR seeks to manage conflict to enable purpose. Our mission is to harness the insights and experiences of our members to prevent and resolve business disputes.

We Do This By:

Convening a community of members to generate innovative and best practice resources to prevent and resolve disputes.

Promoting a global culture of dispute prevention and resolution.

Resolving conflicts through an array of dispute resolution services and a Panel of Distinguished Neutrals.

The Values Which Animate Our Operations Are:

Quality — We strive for excellence in all that we do.

Accountability — We are responsive to the needs of each other, our members, our customers and to the broader community in which we work; we are responsible for addressing those needs efficiently and with integrity.

Collaboration — We seek to understand each other and to help find common ground and effective solutions.

A Letter from Allen Waxman

While the world experienced unprecedented change last year, CPR's core mission and values were steadfast and strong, guiding us as we continued to make our way through uncharted waters. Looking back, I am amazed and humbled by how the CPR community continued to come together to find better ways to prevent and resolve disputes to enable purpose:

- CPR Institute members continue to execute on a diverse array of committee meetings and presentations on the relevant and pressing topics of the day. The speakers and panel discussions they organized provided expert-level information developed through years of hands-on dispute management experience.
- Our task forces continue to provide a unique table for leaders from all corners of the ADR field — neutrals, in-house counsel and practitioners {both defense and plaintiff-side lawyers} — to come together and generate innovative tools for dispute resolution. Their work in the employment area, for instance, has been nothing short of a game-changer.
- We remain focused on driving greater diversity, equity and inclusion in the ADR field. CPR's Diversity Commitment seeks to activate the corporate and law firm communities to take concrete steps to select more diverse neutrals for ADR matters. I am proud to report that CPR met its own target — of nominating a slate that has at least 30% diverse neutrals — 80% of the time between July 2020 and June 2021. I urge you, if you haven't already done so, to sign the Diversity Commitment and join us in these goals.

- We persist in our support of the next generation of dispute management leadership, particularly through CPR's Young Leaders in Alternative Dispute Resolution program {Y-ADR}. This year, the Y-ADR Steering Committee organized initiatives designed to shine a path for those entering the field and importantly, to give them tools to thrive and flourish.
- We continue to connect members and others in our worldwide community. We brought law schools from five continents together for our International Mediation Competition in March. Thanks to the creative thinking and planning of the Advisory Committee, our 2021 Annual Meeting boasted terrific panels around the theme of dispute prevention and recorded the highest number of registrants ever for a CPR Annual Meeting. And we held one of the first in-person events in New York City after the COVID-19 vaccines became available, our annual Corporate Leadership Award Dinner, which honored CVS Health and Thomas Moriarty, its general counsel, for their work in the ADR field as well as their work more generally, in helping their customers navigate the pandemic.
- With the help of our constituents, CPR also continues to promote the capacity for dispute management, starting with publishing thought-leading pieces in our award-winning journal *Alternatives* as well as on our blog, *CPR Speaks*.

In short, the efforts of our members were the key to everything the CPR Institute achieved last year. And, the tools they developed are put into practice through CPR Dispute Resolution Services {DRS}, the provider-side of the organization, and its expanding Panel of Distinguished Neutrals. DRS had its most active year ever last year.

Looking forward, our lighthouse will continue to scan the horizon to identify ways we can facilitate more dispute prevention and resolution.

I am grateful to know that you are on this journey with us. Let's continue on together, constantly striving to be a beacon for less conflict and more purpose.



Allen Waxman

Allen Waxman
President & CEO

“I’ve been to a lot of places around our country and I find no group that’s more capable of defining problems and organizing teams to solve problems than in the business community.”



General Jim Mattis in his interview with CPR President and CEO Allen Waxman during the 2021 CPR Annual Meeting

A Letter from the CPR Board Chair and Vice Chair

Many of us celebrated the end of 2020 and held strong hopes that 2021 would be a better year. And in many ways it was, but unfortunately the pandemic continues to be a defining feature of life.

We are proud to report that despite the ongoing pandemic, CPR continued to make strong strides in 2021 toward its long-term goals. President and CEO Allen Waxman and his staff, along with CPR members and friends, planned and implemented a wide variety of events and meetings focused on our core initiatives — developing innovative tools, improving diversity in ADR, developing the next generation of leaders, promoting a global dispute prevention and resolution culture and providing outstanding case management services.



A handwritten signature in black ink, appearing to read "Tom Sabatino".

Tom Sabatino
Chair, CPR Board of Directors

Resiliency, creativity, vision, and a keen focus propelled CPR forward to make real gains at a time when it would have been easy to tread water. Our annual meeting in January was entirely virtual and had the most registrants ever for a CPR annual meeting. The Corporate Leadership Award Dinner was moved from November 2020 to June 2021, and was a wonderful event; we are grateful to our supporters for their flexibility and commitment. We launched a new International Conference in October, bringing together leaders from three continents to discuss business dispute management.

We want to give a special thank you to CPR members for their commitment to our mission and for all the time and energy they devote to our work through the CPR Institute. Their talents produce some of the most creative and relevant tools in the field of ADR.



A handwritten signature in black ink, appearing to read "Craig B. Glidden".

Craig Glidden
Vice Chair, CPR Board of Directors

This letter marks the end of my term as Board Chair. It has been gratifying to lead this organization, to witness the importance of the work that it does in the business community and beyond, and to be able to contribute to that work. I know that Craig will provide tremendous support as the next Chairperson of the Board of this extraordinary community, and I look forward to staying involved. As we look forward to 2022, we think back on 2021 and marvel at how well CPR navigated the on-going pandemic. We plan to continue to move forward to reach our goals, thereby doing our part to reduce conflict so that others may pursue their purpose without the distraction of disputes. On behalf of the entire CPR Board, we thank you for your continued support and many contributions to that worthy cause.



The CPR Institute drives a global prevention and dispute resolution culture through the thought leadership of its diverse membership of top companies, leading mediators and arbitrators, law firms, lawyers, and academics. It convenes committees to share best practices and develop innovative tools and resources, and hosts global and regional events to connect thought leaders on dispute prevention and resolution. The Institute publishes a monthly journal on related topics and advocates for supporting and expanding the capacity for dispute prevention and resolution globally.

Institute

Innovative Committees Advance Progress

The CPR Institute, CPR's think tank arm, is powered by its member-run committees and task forces. In 2021 these groups were as active and innovative as ever in tackling important and timely issues, while conducting all meetings and events virtually.

We are grateful to the members that serve on our committees and task forces for their dedication and commitment to the work of the CPR Institute.

Here is a sampling of their accomplishments:

The **Employment Disputes Committee** published *Administered Employment Arbitration Rules* in July and a revision of the *Employment-Related Mass Claims Protocol* in October. In collaboration with the Government & ADR Task Force, in February it hosted a panel discussion examining what labor and employment ADR will look like in the Biden administration. In September, the New York State Bar Association Dispute Resolution Section published an **article** about CPR's Administered Employment Arbitration Rules co-written by employment sub-committee co-chair Christopher C. Murray and Anna Hershenberg.

The **Arbitration Committee** updated the *Protocol on Exchange of Information and Presentation of Witnesses in Commercial Arbitration* and revised the *Annotated Model Procedural Order and Guidelines for Remote Video Arbitration Proceedings*. It also held committee meetings with a program devoted to the current state of arbitration in India and other topics.

The **Energy, Oil & Gas Committee** held the 4th annual Houston Regional Meeting and Networking Event in January, which included a panel of leading in-house counsel discussing the critical issues facing the sector and how ADR can be used to prevent and resolve energy disputes.

The new **Technology Advisory Committee** held its inaugural meeting in July. Co-chaired by Cindy Randall of Microsoft, Apoorv Agarwal of Text IQ and Thomas Walsh of Freshfields Burckhaus Deringer LLP, this committee will have a leadership role in the CPR Annual Meeting to be held in March 2022.



BEST PRACTICES COMMITTEES

Arbitration Chair

Jennifer Glasser
White & Case LLP

Viren Mascarenhas, Vice-Chair
King & Spalding

Dispute Prevention Co-Chairs

Gregory Gallopoulos
General Dynamics Corporation

Noah J. Hanft
AcumenADR LLC

Employment Disputes Chair

Aaron Warshaw
*Ogletree, Deakins, Nash, Smoak
& Stewart, P.C.*

Mediation Co-Chairs

Marjorie Berman
Krantz & Berman LLP

Steven Bierman
Sidley Austin LLP

Technology Advisory Co-Chairs

Cynthia Randall
Microsoft Corporation

Apoorv Agarwal, Ph.D
Text IQ

Thomas Walsh
*Freshfields Bruckhaus
Deringer LLP*

INDUSTRY COMMITTEES

Banking & Financial Services Co-Chairs

Sarah Kirby
KPMG LLP

Deborah Reperowitz
*Stradley Ronon Stevens
& Young LLP*

Construction Advisory Co-Chairs

Sarah Biser
Fox Rothschild LLP

Jennifer Fletcher
Eversheds Sutherland

Energy, Oil & Gas Co-Chairs

Karl Stern
*Quinn Emanuel Urquhart
& Sullivan LLP*

Alberto Ravell
ConocoPhillips

Andy Moody, Vice-Chair
Baker McKenzie

Healthcare & Life Sciences Co-Chairs

Connie Matteo
Pfizer Inc.

Jonathan Wasserman
Hogan Lovells

Insurance Co-Chairs

Peter Loughlin
Assurant, Inc.

Jeffrey Bowen
Burns Bowen Bair LLP

STANDING TASK FORCES

Government & ADR Co-Chairs

Barron Avery
BakerHostetler LLP

Pete Swanson
*Federal Mediation and
Conciliation Service*

Diversity in ADR Co-Chairs

Honorable Timothy Lewis {Ret.}
*Schnader, Harrison, Segal &
Lewis LLP*

Honorable Shira Scheindlin {Ret.}
Stroock & Stroock & Lavan LLP

“The best time to agree not to fight is when you’re not fighting.”

Scott Partridge General Counsel, Bayer US

Signatory of Dispute Prevention Pledge for Business Relationships

Piloting to a New Paradigm

CPR was born 45 years ago with the then-novel idea that there are better alternatives to resolving business disputes than litigation. It was ground-breaking at the time, and now it is a mainstream concept.

We continued to break ground in 2021 by launching the **Dispute Prevention Pledge for Business Relationships** in January, in which signatories recognize that promptly addressing conflicts before they harden into disputes maintains business purpose, preserves cooperative working relationships, better ensures business continuity and saves costs.

Any entity that enters into business arrangements — companies, law firms, partnerships, and not-for-profits — are eligible to sign the Pledge, signaling a willingness to explore the use of dispute prevention mechanisms and a recognition of the importance of dispute prevention for preserving business relationships and purpose.

The Dispute Prevention Committee's extensive work was key to this initiative. The Committee published *Dispute Prevention Model Provisions* to establish a framework to identify potential conflicts early and to operationalize a turnkey solution for dispute avoidance over the life of a contractual relationship.

The CPR website contains an extensive catalog of **resources** that can be used to implement dispute prevention concepts and mechanisms:

articles by experts in the field, model clauses, videos of panel discussions and interviews with experienced practitioners. This catalog continues to grow. In September, CPR President and CEO **Allen Waxman interviewed James P. Groton**, an arbitrator, mediator, standing neutral, dispute systems designer, and retired partner with Sutherland, Asbill and Brennan (now Eversheds Sutherland), about his extensive experience and success with dispute prevention mechanisms.

The Brazil Advisory Board, in collaboration with the Dispute Prevention Committee, through law firm member MAMG Advogados, hosted a **webinar** on November 4, designed to raise awareness of the importance and benefits of dispute prevention in Latin America. CPR members and neutrals with hands-on experience in this area spoke on the panel, showcasing how to take advantage of CPR dispute prevention resources and initiatives.

CPR Dispute Resolution Services (DRS) is implementing this prevention concept. The **Dispute Prevention Panel** is comprised of neutrals who self-identified as experienced and interested in working with parties to address tensions before they devolve into legal disputes.

The Dispute Prevention Pledge for Business Relationships can be signed electronically **here**.



MARCH 2021

“Lessons on Prevention from CPR’s 2021 Annual Meeting”

by Carlos M. Hernandez

NOVEMBER 2021

“Bystanders: ‘See Something, Say Something’ Is Not Enough

by Mary P. Rowe

Navigating Around the World

During 2021, CPR members and friends continued to study and share best practices on dispute management, prevention and resolution despite not being able to meet in person. With video-conferencing technology, we were able to come together as a community to advance CPR initiatives around the world.

International Mediation Competition

After being cancelled in 2020 due to the pandemic, the CPR International Mediation Competition returned via videoconference, taking place from March 13 to March 21. With help from CPR member firms, the competition consisted of 15 teams from five continents, with 75 competitors in total. Training for the competitors was provided on March 13. The final round was livestreamed to over 100 viewers.

Many thanks to the over 50 neutrals on CPR's Panel of Distinguished Neutrals who served as judges, as well as the event co-chairs:

- Clare Connellan, White & Case
- Cesar Rossi Machado, Demarest Advogados
- Laura França Pereira, Three Crowns LLP
- Thabata Silva Rodrigues, L.O. Baptista
- Kai Sass-Hauschildt, CPR

Congratulations to the winners:

- **Mediation:** Africa Nazarene University, Kenya
- **Negotiation:** Queen Mary University of London, UK
- **Second Place Negotiation:** Universidade de São Paulo, Brazil
- **Written Statement:** Federal University of Paraná, Brazil
- **Teamwork:** Universidade de São Paulo, Brazil

CPR Canada Conference 2021

Organized by the Canada Advisory Board, and held on September 21, this virtual conference on business dispute management was part of CanArbWeek. CPR hosted two panels that discussed conflict prevention in the context of risk management and how arbitration could better meet the needs of the financial services sector.

2021 International Conference on Business Dispute Management

For the first time, CPR's three International Advisory Boards {Europe, Canada, Brazil} came together to host a unified business dispute management conference, held October 6 and 7, via videoconference. Over 200 attendees from Europe, North America, South America, Africa, and Asia attended six panel discussions on a range of topics including technology disputes, dispute prevention techniques, and implications of ESG in dispute management. Additionally, CPR's Young Leaders in Alternative Dispute Resolution program {Y-ADR} presented a panel discussing how young practitioners can work effectively with their in-house counterparts.



DECEMBER 2021

“Doing Business Over There Requires Savvy Conflict Resolution Management Here”

by James Cunningham

Supporting the Beginning of the Journey



JANUARY - FEBRUARY 2021

PART 1: “What’s Sex Got to Do with It? Questioning Research on Gender and Negotiation”

PART 2: “Negotiating While Female”

by Andrea Kupfer Schneider

CPR’s Young Leaders in Alternative Dispute Resolution {Y-ADR} program educates the next generation of leaders on the full spectrum of dispute management mechanisms and offers unique networking and professional development benefits to participants. Y-ADR is open to the conflict prevention and resolution community — attorneys, professionals, academics and students — 45 years old and younger, or those with less than eight years of related experience. Y-ADR is one of CPR’s initiatives to diversify and promote a global culture within dispute management.

The Y-ADR Steering Committee, the leadership group for Y-ADR, is composed of in-house counsel, law firm practitioners and starting in 2021, neutrals. It is currently chaired by Ulyana Bardyn of Eversheds Sutherland and Jason Klingensmith of General Motors.



CPR’s Young Leaders
in Alternative
Dispute Resolution



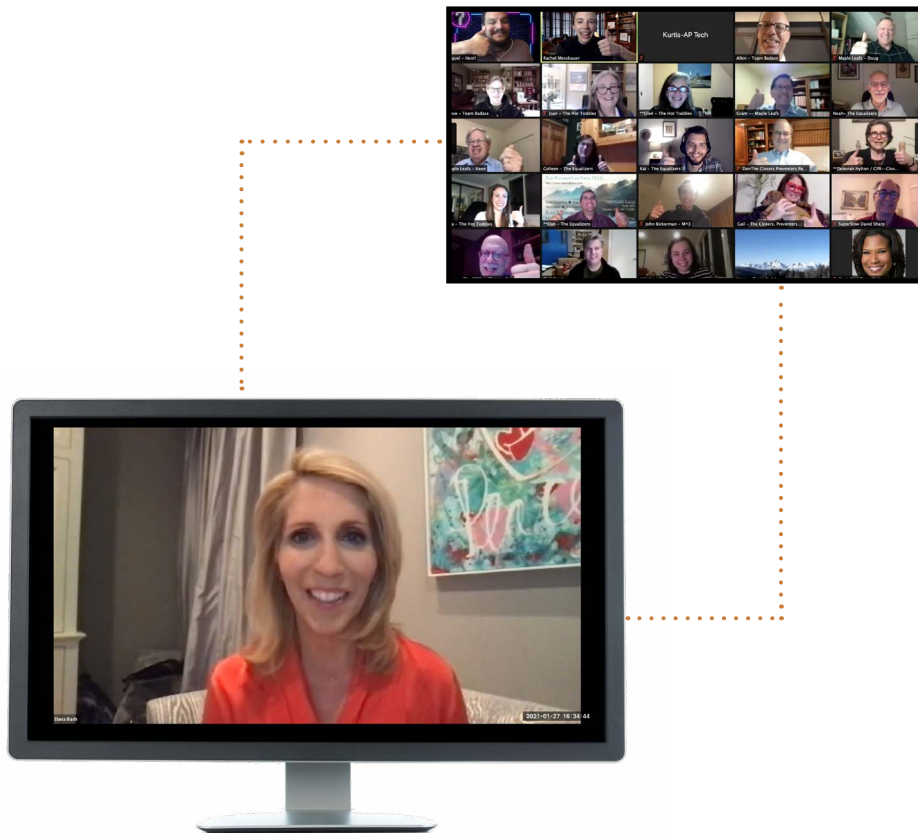
Steering committee members, who serve staggered two-year terms, are selected after a rigorous application process. *Global Arbitration Review* covered the announcement of the new committee members that joined mid-2021.

The **Y-ADR Interview Series**, led by Steering Committee member Elizabeth Chan, has recorded over 20 interviews with ADR professionals, who discuss their jobs, careers, and provide advice to young practitioners. The interviewees range from experienced corporate counsel to ombudsmen and hail from a wide variety of industries based all around the world.

In May, Y-ADR collaborated with the Metropolitan Black Bar Association’s Dispute Resolution Section to hold **“Yes, You Can! Pathways to a Career in Conflict Prevention & Resolution.”** This panel discussion featured conflict prevention and resolution professionals who shared their varied professional routes to their current positions. At this event, 170 attendees received a glimpse at the many possible paths and timelines to a career in conflict resolution.

In December, Y-ADR held a virtual Year in Review event with co-sponsoring organizations on the theme of “The Future of Work in Dispute Resolution.” The panelists discussed the future of work in ADR, the learnings from the recent years of rapid transformation, and which learnings are likely to stick.

Traveling the Route Together



Due to the ongoing pandemic, we pivoted from holding our 2021 Annual Meeting in Austin, Texas, to a totally virtual meeting held January 27-29. Focused on the prevention of disputes, it attracted the most attendees ever for a CPR event — almost 500 — and featured 50 prestigious speakers, eight substantive panels and workshops, four organized networking opportunities and additional private online chats, plus a live musical performance by Austin native and *The Voice Season 14* contestant Reid Umstadt. Attendees celebrated the achievements of eight 2020 CPR Annual Awards honorees.

Keynote speaker Dana Bash, CNN's Chief Political Correspondent, and General Jim Mattis, former Secretary of Defense, discussed the lessons learned from managing conflict in their respective fields.

See the full agenda, panelists, headline speakers' remarks, and sponsors [here](#).

We are very grateful to our generous sponsors whose strong support made it possible for us to hold this event at no cost to attendees. Thank you to the Advisory Committee, which was co-chaired by Carlos Hernandez, CEO of Fluor Corporation, and Scott Partridge, General Counsel of Bayer US.

At every annual meeting, **we honor those** who exemplify the potential and purpose of alternative dispute resolution and dispute management in various categories.



Bertram Levine {posthumous} **Grande Lum**

OUTSTANDING BOOK IN THE FIELD OF ADR

America's Peacemakers: The Community Relations Service and Civil Rights

The University of Missouri Press, 2020



William Froehlich

OUTSTANDING PROFESSIONAL ARTICLE

"Sharing Dispute Resolution Practices with Leaders of a Divided Community or Campus: Strategies for Two Crucial Conversations"

Ohio State Journal on Dispute Resolution Volume 35, Issue 5, 2020



Nancy H. Rogers



Joseph B. Stulberg



John J. Buckley, Jr.

CPR PARTNER OF THE YEAR



Gail J. Wright, Esq.

DIVERSITY AWARD



Ana Ubilava

JOSEPH T. MCLAUGHLIN OUTSTANDING STUDENT ARTICLE AWARD

"Amicable Settlements in Investor-State Disputes: Empirical Analysis of Patterns and Perceived Problems"

The Journal of World Investment & Trade Volume 21, No. 4, 2020: 528-557

Awards

Pushing Forward for Progress



OCTOBER 2021 - JANUARY 2022

PART 1: “Everyone Wants Arbitrator Diversity, But How Can It Be Achieved?”

PART 2: “Picking Arbitrators, and the ‘Pipeline Problem’ in Achieving Conflict Resolution Diversity”

PART 3: “Diversifying the Arbitrator Roster, and Working to Ensure the Appointments Follow”

PART 4: “Better Information, and Better Evaluations, Can Help Increase Diversity in Arbitrator Appointments”

by Sarah Rudolph Coles

CPR is committed to encouraging all forms of diversity, equity, and inclusion in dispute resolution. We are especially interested in increasing the number of diverse neutrals selected to mediate or arbitrate disputes, as well as increasing opportunities for diverse attorneys appearing before neutrals and supporting the pipeline of future neutrals. We understand that a lack of diversity among neutrals may cause a lack of confidence in the fairness of proceedings, undermining society’s acceptance of alternative dispute resolution.

Our efforts in this area are persistent and consistent. We continually discuss, study, and analyze this issue from a variety of angles and perspectives. And we track and report the number of diverse neutrals selected on our matters.

We continue to advance these initiatives to drive progress:

- the Diversity Commitment
- the Model Diversity, Equity and Inclusion Clause
- educating on the role of implicit bias in neutral selection
- the Young Lawyer Rule
- Young Leaders in Alternative Dispute Resolution program

The **Diversity in ADR Task Force**, co-chaired by the Honorable Shira Scheindlin {Ret.} and the Honorable Timothy Lewis {Ret.} held these programs:

- Its May meeting featured a panel discussing the development of collaborative race equity initiatives, the Divided Community Project.
- Held an implicit bias training for CPR neutrals in September, conducted by neutral Laura Josephson-Bernat, with 245 registered.
- Its October meeting featured Ramona Romero, Vice President and General Counsel of Princeton University, who shared her journey from her native Dominican Republic to New York City to her current role at Princeton University; and Verlyn Francis, professor and author, who discussed her article *Ethics in Arbitration: Bias, Diversity and Inclusion*.

SVP Helena Tavares Erickson was a speaker on the “Overcoming the Diversity Deficit” panel at the ABA Section of Labor and Employment Law Conference on November 10.

Diverse

CVS Health Honored at 2021 Corporate Leadership Award Dinner

Each year, CPR presents the Corporate Leadership Award {CLA} to a corporation and its general counsel for demonstrating leadership in the field of conflict management and institutionalizing ADR into their legal structure and corporate culture. Attended by general counsel of Fortune 100 corporations, partners from leading law firms, and industry experts and scholars, the CLA Dinner is a critical fundraiser for CPR's programs and initiatives. Past honorees include General Motors, Johnson & Johnson, AT&T, Pfizer, ConocoPhillips, Royal Dutch Shell and DuPont, among others.

We were fortunate to be able to gather for this annual black-tie dinner on June 3, 2021, holding one of the first events in New York City after the release of the COVID-19 vaccines. In light of the on-going pandemic, guests attended both virtually and in-person to honor CVS Health and Thomas Moriarty, Executive Vice President, Chief Policy and External Affairs Officer, and General Counsel.

CVS Health has long been a leader in ADR with strong workplace and other dispute resolution programs.

The work it has done in helping its customers navigate the pandemic is but another example of the company's focused approach in addressing conflict and disruption so as to enable others to achieve their purpose.



DINNER COMMITTEE

Charles R. Morgan (CHAIR)
The Morgan Group

Colleen McIntosh
CVS Health

Jeffery Baglio
DLA Piper

Susan W. Berson
Mintz Levin Cohn Ferris Glovsky
& Popeo, P.C.

Mary Beth Cantrell
Amgen Inc.

Cat Colella-Graham
Cheer Partners

Michael Cowie
Dechert LLP

Thomas Daschle
The Daschle Group

Felice B. Ekelman
Jackson Lewis P.C.

Daniel F. Fears
Payne & Fears, LLP

Craig B. Glidden
General Motors Co.

Michelle Heller
McVeigh Global Meetings &
Events LLC

David G. Hymer
Bradley Arant Boult
Cummings, LLP

Jason Klingensmith
General Motors Co.

Peter L. Korn
McElroy, Deutsch, Mulvaney
& Carpenter, LLP

Jaclyn L. Kugell
Morgan, Brown & Joy, LLP

Mary Langowski
Rising Tide

Patrick Lynch
Patrick Lynch Group

Enu A. Mainigi
Williams & Connolly, LLP

Michael Manfredi
Special Counsel, Inc.

Jeanne Mullin
Reminger Co., L.P.A.

Lona Nallengara
Shearman & Sterling

Amie Nolan-Needham
General Motors Co.

Frank Pasquesi
Foley & Lardner, LLP

Amy Phee
Finsbury Glover Hering

Michael J. Philippi

Nixon Peabody, LLP

James D. Pike
Fluor Corporation

Marc Raspanti
Pietragallo Gordon Alfano
Bosick & Raspanti, LLP

Todd M. Reed
Littler Mendelson P.C.

Steven G. Scheinfeld
Fried, Frank, Harris, Shriver &
Jacobson, LLP

Kevin Shea
Nixon Peabody, LLP

John Shely
Hunton Andrews Kurth, LLP

James J. Swartz, Jr.
Seyfarth Shaw LLP

Theodore Tucci
Robinson & Cole LLP

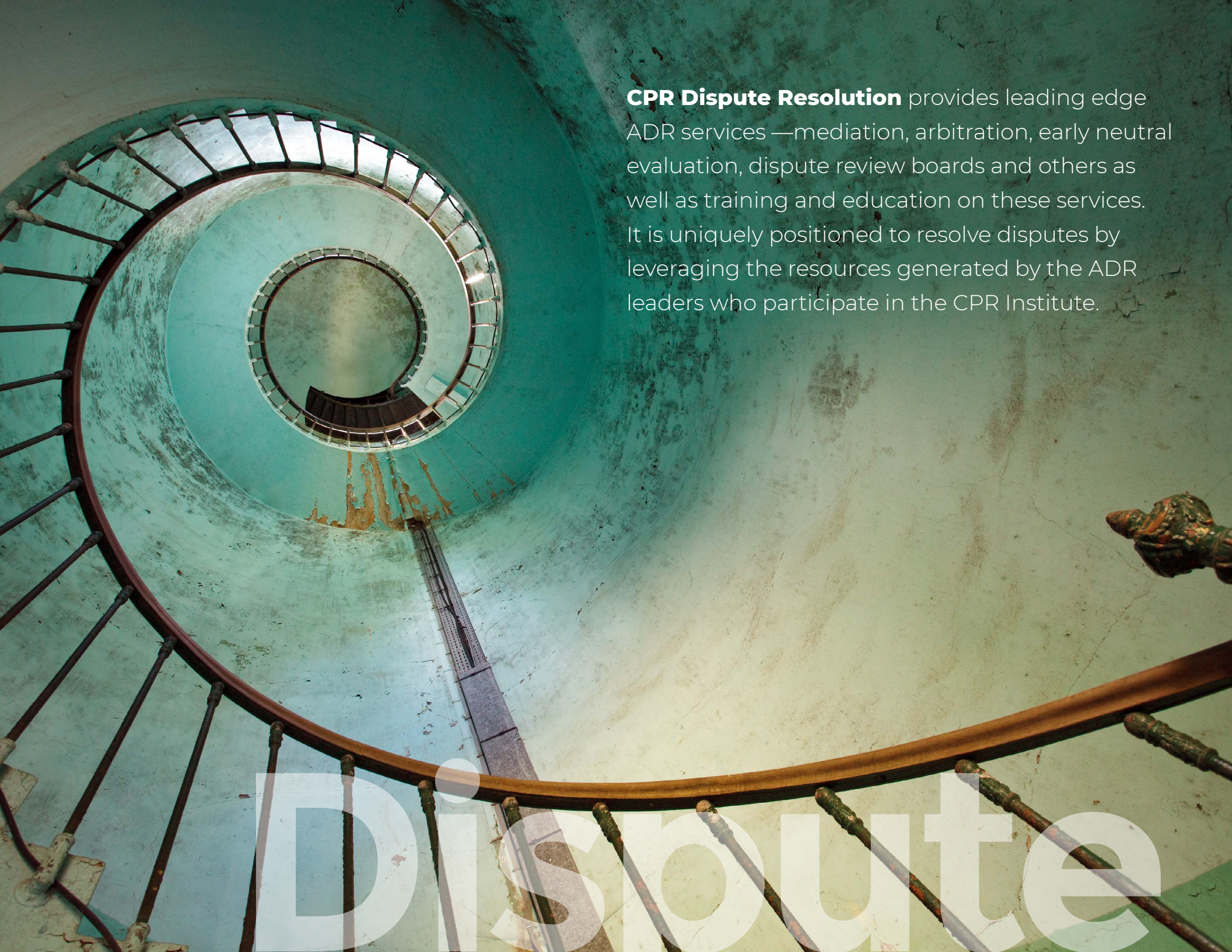
Gregory Voshell
Robins Kaplan LLP

Daniel Zacchei
Sloane & Company

Jennifer Zargarof
Morgan Lewis







CPR Dispute Resolution provides leading edge ADR services —mediation, arbitration, early neutral evaluation, dispute review boards and others as well as training and education on these services. It is uniquely positioned to resolve disputes by leveraging the resources generated by the ADR leaders who participate in the CPR Institute.

Dispute

DISPUTE RESOLUTION SERVICES BY SUBJECT MATTER

July 1, 2020 – June 30, 2021

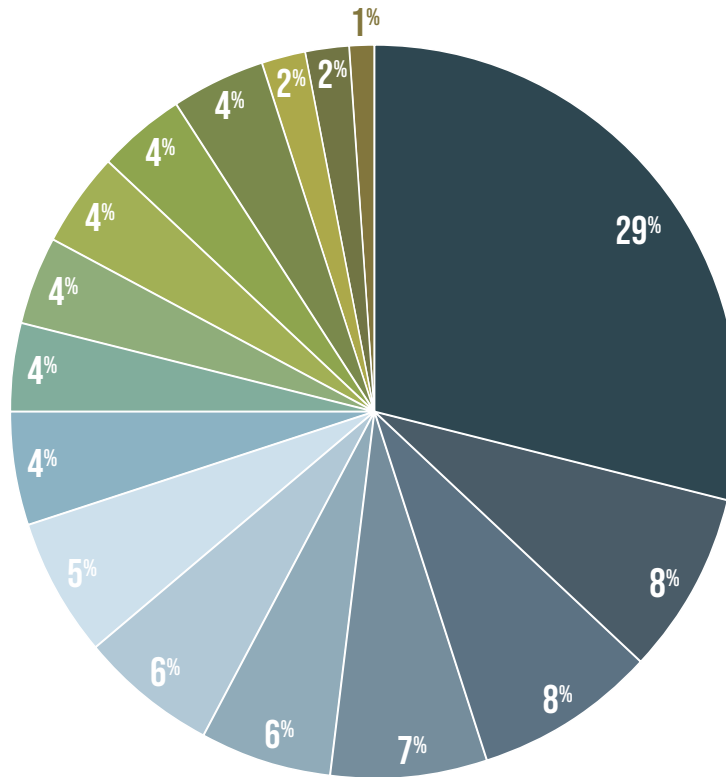
- Employment
- Franchise
- Corporate Governance
- Contracts
- Other
- Fundholding
- Energy and Utilities
- Healthcare and Life Sciences
- Technology and Science
- Partnership Disputes
- Leasing and Real Estate
- Challenge Protocol
- Accounting and Finance
- Media
- Intellectual Property and Trademark
- Construction

25% GROWTH

Over Fiscal Year 2020

38% GROWTH

Over Fiscal Year 2017



CPR Dispute Resolution Services {DRS} stands apart as one of the leading boutique arbitral providers.

- Case managers are attorneys with experience in commercial litigation, arbitration, and mediation.
- Small size means parties receive personalized and nimble one-on-one service.
- Rules and protocols are developed by CPR Institute think-tank projects and experts.
- Neutrals are leaders in their fields with deep industry-specific knowledge.
- Fees are straightforward, transparent at the start of matters, and competitive.
- Slates provided seek to meet the diversity goals of the Ray Corollary Initiative™.



Resolution

Panel of Distinguished Neutrals

The arbitrators, mediators and other dispute management professionals selected to join the Panel of Distinguished Neutrals are a diverse group of prominent, experienced subject matter experts who meet our high standards of ethics and training.

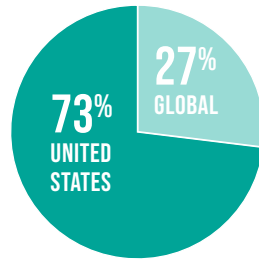
DISTINGUISHED NEUTRALS FAST FACTS

643 TOTAL as of June 30, 2021

544 TOTAL as of June 30, 2017

40 LANGUAGES
SPOKEN

35 COUNTRIES
REPRESENTED



30 SPECIALTY PANELS

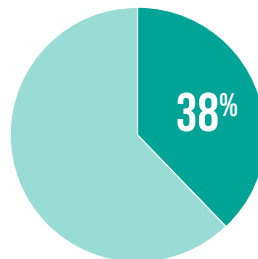
- | | | |
|--|------------------------------|--------------------------------|
| Arbitration Appeals | E-Discovery | Hedge Funds |
| Banking, Accounting and Financial Services | Employment | Insurance |
| Biotech | Employment-Related | Insurer-Policy Holder Coverage |
| Certified Public Accountants | Mass Claims | Judicial |
| China Business Mediation | Energy, Oil and Gas | Municipal Bankruptcy |
| Construction | Entertainment | National |
| Cross Border Disputes | Environment | Real Estate |
| Cyber | Franchise | Sports Law |
| Dispute Prevention | General Counsel | Taxation |
| | Global | Technology and IP |
| | Healthcare and Life Sciences | Trademark |

The goal of CPR Dispute Resolution, which is based on the Ray Corollary Initiative™, is that 30% of neutrals on any slate for selection will be diverse. In fiscal year 2021, CPR achieved this goal 80% of the time.

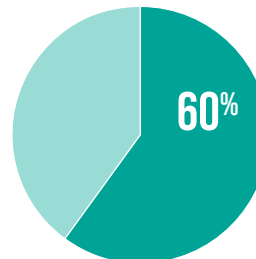
PANEL OF DISTINGUISHED NEUTRALS

People who self-identify as women, persons of color, members of the LGBTQ community, persons living with disabilities, or other under-represented groups made up:

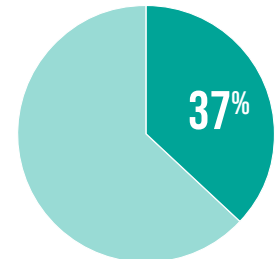
Neutrals
June 30, 2021



New Neutrals
July 1, 2020 - June 30, 2021



Selections Provided to Parties
July 1, 2020 - June 30, 2021



Faster Routes to Solve Your Disputes

In late November, we launched a new initiative to raise awareness of faster options for resolving disputes than through the U.S. court system, which had slowed considerably in 2021 due to the effects of the COVID-19 pandemic. We created a resource for parties seeking to understand and utilize ADR via submission agreements — agreements to use ADR after the dispute arises, or at “the point of dispute.” This new website page features **four options** {mediation, fast track arbitration, concurrent mediation-arbitration, and commercial arbitration} that can be initiated at the point of dispute even if there is no ADR clause in the contract or if litigation has already begun. We included a pamphlet of model clauses for drafting submission agreements and a form that can be used to submit a case to CPR.

CPR Dispute Resolution has created a training program, “**Innovations in Dispute Prevention and Resolution Tools from CPR,**” which discusses the latest developments in dispute prevention and resolution along with best practices, the latest offerings, and Rules and Protocols from CPR. This program reviews the options available to advocates when drafting ADR into their agreements and proceeding through the dispute management and resolution process, as well as the recent CPR initiatives to assist them through this process. It is available to both in-house and law firm counsel at no charge.

Continuously Updating Routes

CPR Dispute Resolution Services {DRS} benefits from the thought leadership of the CPR Institute, which convenes frontline, hands-on practitioners on committees and task forces that study new and/or ongoing issues in alternative dispute resolution. These groups then collaboratively develop innovative protocols, rules, and best practice guidelines. Thus, DRS is consistently equipped with up-to-date procedures to use in administering matters for parties to business disputes.

In 2021, CPR released revisions to three procedures:

- **Employment-Related Mass Claims Protocol** — revised to include a novel approach to selecting neutrals that will enhance both efficiency and diversity, as well as provide greater detail in describing the mediation process and other procedures in the Protocol.
- **Annotated Model Procedural Order for Remote Video Arbitration Proceedings** — updated to reflect learning gleaned since originally launched in April, 2020.
- **Protocol on Disclosure of Documents and Presentation of Witnesses in Commercial Arbitration** — revised to reflect current best practices in arbitration.



JULY / AUGUST 2021

“COVID-19’s Impact on Best Practices in Arbitration and Mediation”

by John D. Feerick

A lighthouse with a glowing lantern room against a blue sky with light rays. The lighthouse is white with a dark roof and a glass-enclosed lantern room that is illuminated from within, casting a warm glow. The sky is a deep blue with several bright, diagonal light rays emanating from the top left corner. The overall mood is professional and guiding.

CPR Institute membership provides value in today's changing landscape. For 45 years, the CPR Institute has been the community where Fortune 500 corporation general counsel, law firms, neutrals, and academics come together to learn, share, study, and grow professionally.

Our committees, task forces, meetings, and other members-only events connect members in a collegial and collaborative atmosphere where they are exposed to, and indeed often create, the latest developments in dispute prevention, management, and resolution practices.

Members

SOME OF CPR'S CORPORATE MEMBERS:



Membership Provides Advantages

It's no wonder our members are the leaders in their industries, not only in the U.S. but also around the world, given the competitive advantage CPR provides by constantly sharing cutting-edge best practices and offering invaluable opportunities to engage and network with other members.

Membership Benefits Are Valuable and Include:

- Membership on members-only committees and task forces, providing opportunities to network within industries and special interest areas.
- Custom training and development programs, including for CLE.
- Discounted fees for our Annual Meeting, a two-and-a-half-day conference that brings ADR leaders together each winter.
- Access to our list of almost 650 top arbitrators and mediators, the CPR Panel of Distinguished Neutrals.
- Complimentary digital subscriptions for all attorneys in your organization to *Alternatives*, CPR's award-winning journal.
- Opportunities to speak on panel discussions at various CPR meetings and events.

Visit cpradr.org/membership for the full list of membership benefits.

The CPR Institute has membership levels for corporations, law firms, and individuals. If you are not already a member, let CPR help you navigate through today's complex environment. **Join CPR today.**

Email membership@cpradr.org today to begin the process.

Corporate and Law Firm Members as of December 2021

Aarna Law	Burns Bowen Bair	Eversheds Sutherland	Kirkland & Ellis	Paley Rothman
AEGIS Insurance Services, Inc.	Capes Sokol	Eversource Energy	Koury Lopes Advogados	Palo Alto Networks
Airbus	Cascione Pulino Boulos	Faleck & Associados	KPMG	Patterson Belknap Webb & Tyler
Akzo Nobel, Inc.	Advogados	Fasken	Krantz & Berman	Paul Hastings
Altenburger Ltd.	Caterpillar – Torsten Bartsch	Fierville Ziadé	Lalive	Pfizer Inc.
American Honda Motor Co.	Chaffetz Lindsey	Fitch Law Partners	Latham & Watkins	Pillsbury Winthrop Shaw Pittman
Amgen Inc.	Chevron Corporation	Fluor Corporation	Law Office of Brian S. Harvey	Pinheiro Neto Advogados
Ankura Consulting	ConocoPhillips	Foley Hoag	Legal Innovators	Princeton University
Archer Daniels Midland Company Inc.	Covington & Burling	Fox Rothschild	Linton & Wahlgren AB	Proskauer Rose
Arnold & Porter Kaye Scholer	Cravath, Swaine & Moore	Freshfields Bruckhaus Deringer	MAMG Advogados	Rimon
Assurant, Inc.	Cuatrecasas, Goncalves Pereira, S.L.P	FTI Consulting	Mastercard	Roivant Sciences Inc.
AT&T Inc.	CVS Health	GE Power – Jeremy Hannah	Mattos Filho, Veiga Filho, Marrey Jr e Quiroga Advogados	Rosman, Penalva, Souza Leão, Franco, Vale Advogados
B. Cremades y Asociados	Danaher Corporation	General Dynamics Corporation	Mauriel Kapouytian Woods	Ruyak Cherian
Baker Donelson Bearman Caldwell & Berkowitz, PC	Daniel Reich	General Motors	McCarter & English	Samaniego Law P.A.
BakerHostetler	Dariusz Wasylkowski	Gide Loyrette Nouel	McCarthy Tétrault	Schenck, Price, Smith & King
Baker McKenzie	Davis Polk & Wardwell	Glaholt	McGriff – Kieran Hughes	Schnader Harrison Segal & Lewis
Barbosa, Müssnich & Aragão Advogados	Debevoise & Plimpton	GlaxoSmithKline	McMillan	Seyfarth Shaw
Bartlit Beck Herman Palenchar & Scott	Dechert	Google - Daniel Arbix	Meister Seelig & Fein	Shearman & Sterling
BASF Corporation	Deloitte	Herbert Smith Freehills	Microsoft Corporation	Shell Oil Company
Bayer US LLC	Demarest Advogados	Hogan Lovells	Milbank, Tweed, Hadley & McCloy	Shipley Snell Montgomery
Bech-Bruun	Dentons	Holland & Knight	Morgan Lewis	Shook, Hardy & Bacon
Bechtel Group, Inc.	Dimitrov & Co. Law Firm	Hollingsworth	Mosimann-Horn Advogados	Sidley Austin
Blake, Cassels & Graydon	DLA Piper	Hughes Hubbard & Reed	MP Materials	Smith, Currie & Hancock
Blank Rome	Dow Chemical Company	Husch Blackwell	Munger, Tolles & Olson	Southern Company
Borden Ladner Gervais	Duke Energy Corporation	IAT Insurance Group – Michael Zeoli	Nichols Kaster	Sponsel Miller Greenberg
Bradley Arant Boult Cummings	Eisai Inc.	Jackson Lewis P.C.	Norton Rose Fulbright	Stowell & Friedman, Ltd.
	Ellis & Winters	Jenner & Block	Ogletree, Deakins, Nash, Smoak & Stewart, P.C.	Stradley Ronon Stevens & Young
	ENGIE Perú – Eric Franco	Johnson & Johnson	Orange S.A.	Sullivan & Cromwell
	Ernst & Young	King & Spalding		Sun Pharma

Panelist and Individual Members as of December 2021

Swiss Reinsurance Company	Accord, LLC {Judy Weintraub}	Hylton ADR Services	Sperow ADR {Janice Sperow}
Takada Legal, P.C.	AcumenADR LLC	{Deborah Hylton}	Karl S. Stern, Esq.
Tenneco Automotive Operating Company, Inc.	{Noah Hanft, Richard Ziegler}	Jack P. Levin, Arbitrator & Mediator	{Quinn Emmanuel}
Text IQ	ADR Law Office – Vaughn R. Walker	Jeff Kichaven, Mediator	SussmanADR LLC {Edna Sussman}
The Law Offices of Kenneth R. Feinberg, PC	Ariel E. Belen, Mediator & Arbitrator	William D. Johnston, Esq.	The Law Office Of Stephen P. Gilbert
Thompson Coburn	Bickerman Dispute Resolution, PLLC {John Bickerman}	Joyce A. Mitchell and Associates, P.C.	Thomas P. Valenti, P.C.
Three Crowns	Cornell Boggs {Quarles & Brady}	LampertADR {Michael Lampert}	Tom Alan Cunningham PLLC
Toyota Motor, North America, Inc.	Cornell Boggs {Quarles & Brady}	Frank Lattal	Wagner Law Firm, P.C. {John Leo Wagner}
TozziniFreire Advogados	Fátima Cristina Bonassa {Bonassa Bucker Advogados}	Law Office of Deborah Mastin, PLLC	William H. Knull, III PLLC
Venable	Brodsky ADR LLC	Law Office of John Burrirt McArthur	Eric Wiechmann
Veru, Inc.	{David Brodsky}	Law Office of John Pinney	Johannes P. Willheim {Jones Day}
Visa Inc.	Conna Weiner Dispute Resolution Services	Leonardo Arbitration ADR	
Wachtell, Lipton, Rosen & Katz	Donald Rose Dispute Resolution	Alexander Leventhal {Quinn Emmanuel}	
Walgreen Company	Faulkner ADR Law {Richard Faulkner}	Dale L. Matschullat	
Wärtsilä Corporation	Galloway Arbitration, Inc. {Patricia Galloway}	MJG Arbitration & Mediation {(Marc Goldstein)}	
White & Case	Gary Benton Arbitration	MoxleyADR LLC {Charles Moxley}	
Williams & Connolly	Gray Arbitration LLC {Richard Gray}	Ray Bender PLLC	
Winston & Strawn	Peter Halprin {Pasich LLP}	ReimanADR {James Reiman}	
	Harrison ADR Professional Corporation {Douglas Harrison}	Richard J. Davis, Attorney at Law	
	Holmes Law Dispute Resolution Services {Reginald Holmes}	Scientific and Methodological Center for Mediation and Law	
		Eric Schwartz, Esq.	
		Jacques Semmelman {Curtis, Mallet-Prevost, Colt & Mosle}	



In July, *Alternatives* won its 16th national communications award since 2005, the Apex Award of Publication Excellence {2021} for the October 2020 issue.



We are extremely grateful to our generous donors and supporters who enable CPR to continue to take the lead in exploring innovative ways to prevent and resolve commercial disputes.

Donors

JULY 1, 2020 - JUNE 30, 2021

VISIONARIES

\$30,000 & ABOVE

Amgen
AT&T Inc.
Bradley Arant Boult Cummings
CVS Health
Debevoise & Plimpton
Eversheds Sutherland
General Dynamics
General Motors Co.
Jackson Lewis
Jenner & Block
Johnson & Johnson
King & Spalding
Kirkland & Ellis
Littler
Nixon Peabody
Payne & Fears
Pfizer Inc.
Ricci Tyrrell Johnson & Grey
Seyfarth Shaw
Sidley Austin
Sullivan & Cromwell
Williams & Connolly

CHAMPIONS

\$20,000-\$29,999

AIG Excess TS
Arnold & Porter Kaye Scholer
BakerHostetler
Capes Sokol
Crowell & Moring
DLA Piper
Finsbury Glover Hering
Foley & Lardner
Fried, Frank, Harris, Shriver & Jacobson
Hogan Lovells
Hollingsworth
HRGi
Husch Blackwell
Kramer Levin Naftalis & Frankel
Mayer Brown
McDermott Will & Emery
Mintz, Levin, Cohn, Ferris, Glovsky & Popeo
Ogletree, Deakins, Nash, Smoak & Stewart
Paul, Weiss, Rifkind, Wharton & Garrison
Reminger Co.
Shearman & Sterling
The Law Offices of Kenneth R. Feinberg

Thompson Coburn
Venable
Wachtell, Lipton, Rosen & Katz
Zuckerman Spaeder

SUPPORTERS

\$10,000-\$19,999

Baker, Donelson, Bearman, Caldwell & Berkowitz
Bechtel Group
Blank Rome
Bryan Cave
ConocoPhillips
Cravath, Swaine & Moore
Davis Polk & Wardwell
Dechert
Deloitte
Dentons
Ducera Partners
Fluor Corporation
Fox Rothschild
Freshfields Bruckhaus Deringer
Greenberg Traurig
Holland & Knight
Latham & Watkins
Lynch & Pine Attorneys at Law
Mastercard
Microsoft Corporation
Morgan Lewis
Morgan, Brown & Joy
Munger, Tolles & Olson

Nelson Mullins, Riley & Scarborough
Norton Rose Fulbright
Paul Hastings
Post & Schell
Proskauer Rose
Resolutions
Robinson & Cole
Shell Oil Company
Shook, Hardy & Bacon
Swiss Reinsurance
The Daschle Group
Three Crowns
Visa Inc.
W2O Group
Walgreen Company
White & Case
Wicker Smith
Wilkinson Stekloff
Winston & Strawn
Stephen Younger

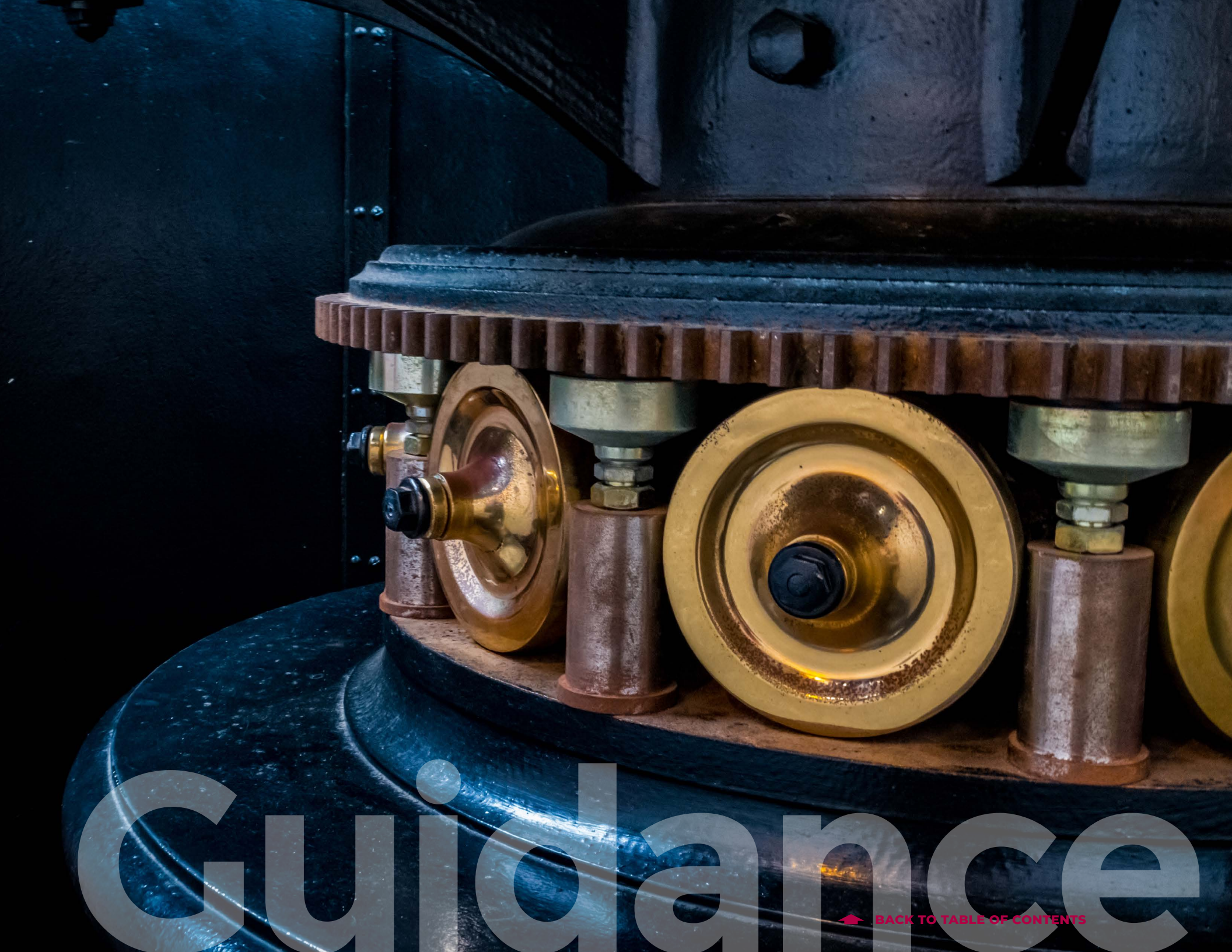
CONTRIBUTORS

\$5,000-\$9,999

AEGIS Insurance Services
Ankura Consulting
Assurant, Inc.
Bartlit Beck Herman Palenchar & Scott
Bayer US
Butler Snow

Chevron Corp.
Consilio
Covington & Burling
Danaher Corp.
Eisai
Elliott Greenleaf
Ernst & Young
Eversource Energy
Foley Hoag
FTI Consulting
Gibson, Dunn & Crutcher
Gide Loyrette Nouel
Groom Law Group
Herbert Smith Freehills
Hughes Hubbard & Reed
Hunton Andrews Kurth
Ken Perry Law Firm
KPMG
LexisNexis
Lightfoot, Franklin & White
Dale L. Matschullat
McCarter & English
McCarthy Tétrault
McElroy, Deutsch, Mulvaney & Carpenter
McGuireWoods
Morris, Nichols, Arsht & Tunnell
MP Materials
Joseph Neuhaus
Palo Alto Networks
Patterson Belknap Webb & Tyler

Peckar & Abramson	Blake, Cassels & Graydon	Galloway Arbitration	Law Office of Deborah Mastin	Ruyak Cherian
Roivant Sciences	Cornell Boggs	Gary Benton Arbitration	Law Office of John Burritt	Samaniego Law
RxSense	Fátima Cristina Bonassa	Glaholt	McArthur	Scientific and Methodologica
Schenck, Price, Smith & King	Borden Ladner Gervais	GlaxoSmithKline	Law Office of John Pinney	Center for Mediation and Law
Schnader Harrison Segal & Lewis	Bradley Murchison Kelly	Gray Arbitration	Legal Media	Eric Schwartz, Esq.
Stradley Ronon Stevens & Young	& Shea	GrayRobinson	Alexander Leventhal	Semanoff Ormsby Greenberg
Sun Pharma	Brodsky ADR	Hahn Loeser & Parks	Linton & Wahlgren AB	& Torchia
Text IQ	Burke, Warren, MacKay	Peter Halprin	Locke Lord	Jacques Semmelman
TM Financial Forensics	& Serritella	Hangley Aronchick Segal Pudlin	MAMG Advogados	Shipleigh Snell Montgomery
WilmerHale	Burns Bowen Bair	& Schiller	Mattos Filho, Veiga Filho, Marrey	Signature Resolution
	Bush Seyferth & Paige	Jeremy Hannah	Jr e Quiroga Advogados	Smith, Currie & Hancock
DONORS	Mary Beth Cantrell	Harrison ADR	Mauriel Kapouytian Woods	Sponsel Miller Greenberg
\$3,000-\$4,999	Cascione Pulino Boulos	Hefren Tillotson	Maytex	Karl S. Stern, Esq.
Aarna Law	Advogados	Hill Ward Henderson	McMillan	Takada Legal
Accord	Chaffetz Lindsey	Honigman	Meister Seelig & Fein	The Law Office Of
AcumenADR	CNO Financial Group	Kieran Hughes	MJG Arbitration & Mediation	Stephen P. Gilbert
ADR Law Office -	Cornerstone Research	Hylton ADR Services	Mosimann-Horn Advogados	TozziniFreire Advogados
Vaughn R Walker	Cuatrecasas, Goncalves Pereira	IMG	Orange S.A.	Urish Popeck
Altenburger Ltd.	Tom Alan Cunningham	Jack P. Levin, Arbitrator	Phelps Dunbar	Thomas P. Valenti
Daniel Arbix	Demarest Advogados	& Mediator	Pietragallo Gordon Alfano Bosick	Wagner Law Firm
Ariel E. Belen, Mediator	Dimitrov & Co. Law Firm	JAMS	& Raspanti	Jay W. Waks
& Arbitrator	Donald Rose Dispute Resolution	Jeff Kichaven, Mediator	Pinheiro Neto Advogados	Wärtsilä Corp.
B. Cremades y Asociados	Ellis & Winters	KEY Discovery	Quarles & Brady	Dariusz Wasylkowski
Bank of America Merrill Lynch	Faleck & Asociados	KLDiscovery	ReimanADR	Eric Wiechmann
Barbosa, Müssnich & Aragão	Fasken	Kountoupes Denham Carr	Richard J. Davis, Attorney at Law	Johannes P. Willheim
Advogados	Faulkner ADR Law	& Reid	Rimon	Michael Zeoli
Torsten Bartsch	Fierville Ziadé	Krantz & Berman	Rising Tide	
Bech-Bruun	Fish & Richardson	Lalive	Robins Kaplan	
Ray Bender	Fitch Law Partners	LampertADR	Rosman, Penalva, Souza Leão,	
Bickerman Dispute Resolution	Eric Franco	Law Office of Brian S. Harvey	Franco, Vale Advogados	



Guidance

[BACK TO TABLE OF CONTENTS](#)

A Letter from the Chairman of CPR's Finance Budget & Audit Committee

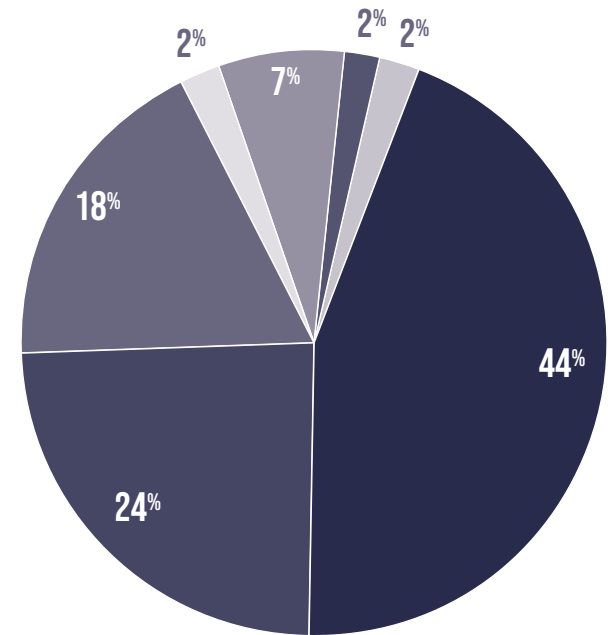
Fiscal year 2021, our first full fiscal year since the beginning of the pandemic, was challenging, but our organization rose to meet the challenge. Staff worked from home and all case matters, events, and committee meetings were conducted virtually. The annual meeting in January was held on Zoom — a first for CPR — and registrations exceeded all goals and expectations. The annual Corporate Leadership Award Dinner, moved from November 2020 to June 2021, was the only time our community gathered in person since the pandemic began, and it was again a great success.

With all of the challenges we faced, I am pleased to report that CPR remains financially strong. While revenues were consistent with the prior year, we were able to manage our expenses well and finished the year with a healthy cash position.

In fiscal year 2021, both parts of the organization — the CPR Institute and Dispute Resolution Services {DRS} — made significant strides in the mass claims employment arbitration arena, demonstrating flexibility to adjust to developing issues in U.S. law and changing economic conditions. In April of 2021, the Employment-Related Mass Claims Task Force produced an interim update to the innovative Employment-Related Mass Claims Protocol, and then in September of 2021 produced a more comprehensive update, "Version 2.0". **Employment disputes** — both mass arbitrations and individual cases — was a significant area of cases for DRS in fiscal year 2021 and continues to remain so as of the first half of fiscal year 2022.

As the incoming chair of the Finance, Budget & Audit Committee, I am indebted to Dale Matschullat for his years of outstanding leadership and stewardship of this Committee and CPR's finances. His wise guidance and oversight of this important aspect of our organization has been invaluable.

On behalf of the Board of Directors, I thank you for your support of CPR. Your continued financial contributions, leadership, and service will sustain our growth and result in even greater impact as we move forward together.



REVENUE DISTRIBUTION

July 1, 2020 – June 30, 2021

- Fundraising
- Membership
- DRS and Panels
- In kind contributions
- Sponsorships and Meetings
- Misc Income
- Publications and Training



Gregory S. Gallopoulos
Chairman, CPR Finance,
Budget & Audit Committee

Board of Directors as of November 2021



Thomas J. Sabatino, Jr., Chairman
Tenneco Inc.



Craig Glidden, Vice-Chair
General Motors Co.



Allen Waxman
President & CEO, CPR



Sheila Bangalore
Independent Advisor



George A. Bermann
Columbia Law School



N. Cornell Boggs, III
Quarles & Brady LLP



Loren Brown
DLA Piper



Bruce Byrd
Palo Alto Networks



Mary Beth Cantrell
Amgen Inc.



Taj Clayton
Kirkland & Ellis LLP



Peter Drucker
AkzoNobel N.V.



Suzanne Rich Folsom
Philips Morris International



Gregory S. Gallopoulos
General Dynamics Corporation



Renato Stephan Grion
PinheiroNeto – Advogados



Richard Krumholz
Norton Rose Fulbright



Maurice Kuitems
Fluor Corporation



Homer C. La Rue
Howard University School of Law



Joseph E. Neuhaus
Sullivan & Cromwell LLP



Scott S. Partridge
Bayer US LLC



Kimberly Phillips
Shell Oil Company



Laura Robertson
ConocoPhillips



Ank Santens
White & Case LLP



Fernando Eduardo Serec
TozziniFreire Advogados



William H. Taft V
Debevoise & Plimpton LLP



Jay Waks
Ret. Arnold & Porter Kaye Scholer LLP



Stephen Younger
Foley Hoag LLP



Richard F. Ziegler
AcumenADR

EMERITUS BOARD OF DIRECTORS



Hans Peter Frick
Ret. Nestlé



Eric D. Green
Resolutions, LLC



John Kiernan
Debevoise & Plimpton LLP



Honorable William H. Webster
Ret. Milbank, Tweed, Hadley & McCloy LLP

Advisory Council as of November 2021

Apoorv Agarwal Text IQ	Sarah Biser Fox Rothschild, LLP	Jeanine DeFreese Deloitte LLP	Jennifer Glasser White & Case LLP	Jeffrey Koppy General Motors do Brasil Ltda.
Rafael Alves MAMG Advogados	Matthew Blischak Roivant Sciences Inc.	Christina Diaz GlaxoSmithKline	Erin Gleason Alvarez Gleason Alvarez ADR, LLC	Michael Lampert LampertADR
Ross Andre Southern Company	Melanie Blunski Latham & Watkins LLP	William Dodero Bayer US LLC	Daniel González Hogan Lovells	John Lande University of Missouri School of Law
Vincent Andrews Eisai Inc.	Vijay Bondada Duke Energy Corporation	Hagit Elul Hughes Hubbard & Reed LLP	Harman Grossman Johnson & Johnson	Kimberly Lawrence CVS Health
Steven Antunes AEGIS Insurance Services, Inc.	Pamela Bookman Fordham University School of Law	Kenneth Feinberg The Law Offices of Kenneth R. Feinberg, PC	Dawn Hall FTI Consulting	Mimi Lee Chevron Corporation
C. Mark Baker Norton Rose Fulbright	Mary Britton Danaher Corporation	David Fine KPMG LLP	Noah Hanft AcumenADR LLC	Jack Levin Jack P. Levin, Arbitrator & Mediator
Nick Barnaby General Dynamics Corporation	David Brodsky Brodsky ADR LLC	Jennifer Fletcher Eversheds Sutherland	Karl Hennessee Airbus	Timothy Lewis Schnader Harrison Segal & Lewis LLP
Mona Barnes Swiss Reinsurance Company	John Buckley Williams & Connolly LLP	Eric Franco ENGIE Perú	Adolfo Jimenez Holland & Knight LLP	Ralf Lindbäck Wärtsilä Corporation
John Bickerman Bickerman Dispute Resolution	Kelly Chen Toyota Motor, North America, Inc.	Michael Freeman Walgreen Company	Michael Keating Foley Hoag LLP	Peter Loughlin Assurant, Inc.
Steven Bierman Sidley Austin LLP	Mark Cymrot BakerHostetler LLP	Brendan Gardiner Archer Daniels Midland Company Inc.	T.R. Kelly Pfizer Inc.	

Duncan MacKay
Eversource Energy

Jon Palmer
Microsoft Corporation

Christopher Ryan
Shearman & Sterling

Aaron Warshaw
Ogletree, Deakins, Nash, Smoak
& Stewart, P.C.

Janet Martinez
Stanford Law School

Charles Patrizia
Paul Hastings LLP

Hannah Sholl
Visa Inc.

Allen Waxman
CPR

Viren Mascarenhas
King & Spalding

Paul Petta
Mastercard

Luke Sobota
Three Crowns LLP

Gail Wright
National Bar Association

C. Michael Moore
DLA Piper

Bennett Picker
Stradley Ronon Stevens &
Young, LLP

Joan Stearns Johnsen
University of Florida – Fredric G.
Levin College of Law

Stephen Young
Ernst & Young LLP

Allan Moore
Covington & Burling LLP

James Pike
Fluor Corporation

Lillian Stenfeldt
Rimon, P.C.

Diora Ziyaeva
Dentons

Meredith Moss
Ernst & Young LLP

Alberto Ravell
ConocoPhillips

T. Reed Stephens
Winston & Strawn LLP

Erik Zwicker
Sun Pharma

Lawrence Newman
Baker McKenzie LLP

Stephen Rissman
Philip Morris International

William Taft
Debevoise & Plimpton LLP

Alexander Oddy
Herbert Smith Freehills

Isabelle Robinet-Muguet
Orange S.A.

Harry Trueheart
Nixon Peabody LLP

Jim Oliva
American Honda Motor Co.

Peter Rosenbaum
Jenner & Block LLP

Jeanne Walker
Shell Oil Company

Lorne O'Reilly
Dow Chemical Company

Robert Ruyak
Ruyak Cherian LLP

Thomas Walsh
Freshfields Bruckhaus Deringer



JULY / AUGUST 2021

**“A Self-Test for Your Conflict
Management Capabilities”**

by G. Richard Shell

Staff as of January 2022



Allen Waxman
President & CEO



Beth Corman
Executive Vice President,
Operations and Chief
Financial Officer



Helena Tavares Erickson
Senior Vice President, Dispute
Resolution Services and
Corporate Secretary



Ellen Parker
Senior Vice President,
CPR Institute



Mia Levi
Vice President, Global
Development for Dispute
Resolution Services



Claire Alston
Manager, Membership
and Operations



Russ Bleemer
Editor, *Alternatives*



Laura DeLuca
Operations Coordinator and
Executive Assistant



Joey Jones
Manager, Operations



Charles R. Morgan
Executive Consultant



Beth Munnely
Marketing and Public Relations Consultant



Chloe Rickert
Operations & Office Assistant



Kai Sass-Hauschildt
Manager, International Programs



Lili Schroppe
Manager, Marketing and
Communications



Christopher Silva
Manager, Panels of
Distinguished Neutrals



Carrie Ann Trubenstein
Coordinator, CPR Institute



Natasha Vernon
Manager, Dispute Resolution Services



CPR's blog, **CPR Speaks**, continues to provide coverage of breaking ADR news developments, along with insight and analysis of ADR issues, with particular interest in U.S. Supreme Court arbitration cases. Content is provided by senior CPR staff, JD/LLM student interns, well-known authors, and CPR members and neutrals.

Subscribe at blog.cpradr.org





**International Institute for Conflict
Prevention & Resolution, Inc.**

30 East 33rd Street
6th Floor
New York, NY 10016

+1 212.949.6490
+1 212.949.8859 {fax}
info@cpradr.org

cpradr.org