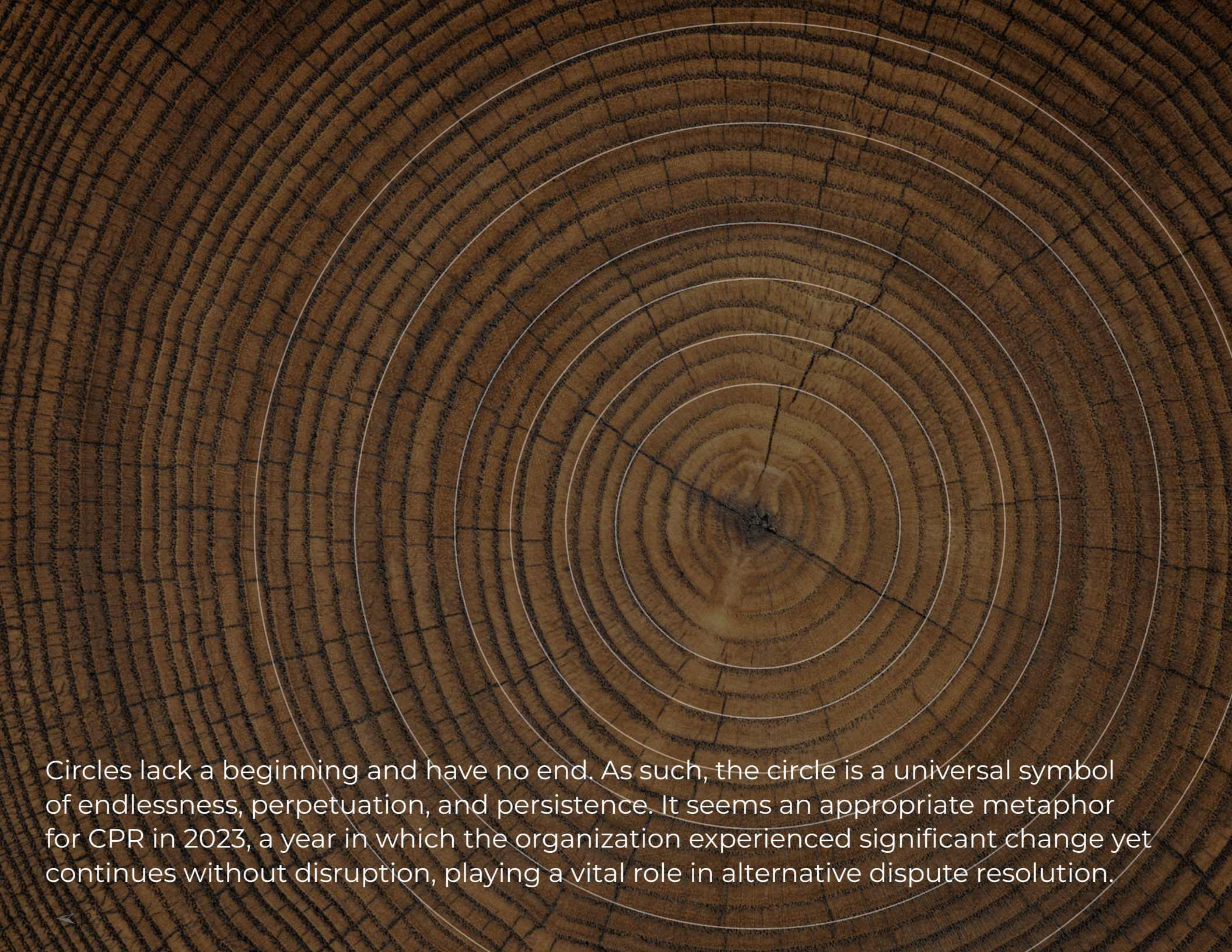




2024 ANNUAL REVIEW

Having an
Enduring Impact



Circles lack a beginning and have no end. As such, the circle is a universal symbol of endlessness, perpetuation, and persistence. It seems an appropriate metaphor for CPR in 2023, a year in which the organization experienced significant change yet continues without disruption, playing a vital role in alternative dispute resolution.

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Less Conflict. More Purpose.

CPR seeks to help others manage conflict so that they might better pursue their purpose and lessen the costs, financial and otherwise, of disputes. Our mission is to prevent and resolve business and employment-related disputes.

We Do This By:

- Convening a community of members through the CPR Institute to generate innovative and best practice resources to prevent and resolve disputes.
- Promoting a global culture of dispute prevention and resolution.
- Resolving conflicts through an array of dispute resolution services and a Panel of Distinguished Neutrals at CPR Dispute Resolution.

The Values Which Animate Our Operations Are:

Quality We strive for excellence in all that we do.

Accountability We are responsive to the needs of each other, our members, our customers and to the broader community in which we work; we are responsible for addressing those needs efficiently and with integrity.

Collaboration We seek to understand each other and to help find common ground and effective solutions.

A Letter from Helena Tavares Erickson Acting CEO, Senior Vice President & Corporate Secretary



Helena Tavares Erickson
Acting CEO, Senior Vice
President & Corporate Secretary

For the past few months, I have had the privilege to lead CPR and to marvel at the continuing accomplishments of you, our tireless member volunteers. Collectively you created a year of substantive events for the ADR community along with new tools that assist with dispute prevention and resolution.

Your efforts brought us together to collaborate on work, consider different view-points, and gain new knowledge. Topics included the use of artificial intelligence in ADR, practical and innovative dispute management, how to mitigate risk in life science transactions, and much, much more.

We gathered in New Orleans, São Paulo, Barcelona, Houston, Chicago, Toronto, and New York. And we made full use of technology to hold virtual training programs, committee meetings, presentations and other events.

In addition, CPR Dispute Resolution has entered a new era with the deployment of a case management platform that takes matters from filing to termination and integrates virtual hearings or mediation sessions.

As we prepare for new leadership to take the helm, we continue to promote a global culture of dispute prevention and resolution and resolve conflicts through an array of dispute resolution services and our Panel of Distinguished Neutrals.

I thank you for your part in our continuing joint endeavors.

A Letter from the Board Chair and Vice Chair




Craig Glidden
Chair, CPR Board of Directors




Laura Robertson
Vice Chair, CPR Board of Directors

During its almost 50 years of history, CPR has weathered many changes, from the transition of leadership to evolutions in its approach to sharing knowledge of alternative dispute resolution. This past year was no different.

It is not an exaggeration to say that CPR was unfazed. With its many supporters and members, CPR continued to provide excellent programs and initiatives throughout the year.

We confidently look forward to the many, varied contributions the community will continue to make to dispute prevention, management and resolution in the coming year. CPR's thought-leadership, innovation and excellence in implementation persist without a recess.

Our gratitude to CPR's many supporters and members also endures. You bring the experience, wisdom and — through your donations and membership contributions — the financial resources that fuel CPR's many achievements. Without your focus and consistent support, CPR would not be the strong, steadfast organization it is today, and the field of alternative dispute resolution would be lesser for it.

Additional transitions are on the horizon. In the coming months Craig's term as Board Chair will conclude, Laura will become CPR's first female Chair, and Serena K. Lee will take the helm as President and CEO. These transitions are opportunities for growth and progress, and ones we all anticipate with excitement.

Task Force on Managing Workplace Disputes

October ~ “Best Practices in Workplace Dispute Prevention”

Healthcare & Life Sciences Industry Alliance and Arbitration Committee

October ~ “Best Practices in Arbitrating Life Sciences Disputes”

Mediation Committee

September and November ~ Two-part series devoted to corporate counsel’s view of commercial mediation – “What Clients Want, What Parties Need in Mediation”

Mediation Committee

April ~ “Ethical Implications and Practical Considerations When Mediator Serves as Arbitrator in Same Dispute” issues.

Arbitration Committee

December ~ “Behind the Scenes with the Tribunal: A Discussion on Deliberations & Other Insights from the Arbitral Bench”

Energy, Oil and Gas Committee

January ~ 6th Annual Houston Regional Meeting ~ “Structuring an Optimal Arbitration”

Construction Advisory Alliance

November ~ “Case Management of Arbitrations: The Procedural Timetable”

Banking & Financial Services Alliance and Arbitration Committee

May ~ “Current Issues and Trends in Arbitration in the Financial Services Industry.”

CPR Institute

Interconnected Continuity

CPR Institute drives a global dispute resolution and prevention culture through the thought-leadership of its diverse membership of top companies, leading mediators and arbitrators, law firms, lawyers, and academics.

CPR COUNCIL MEETINGS

January – virtual

A presentation by the Auschwitz Institute for the Prevention of Genocide and Mass Atrocities — “Preventing Human Rights Violations and Other Atrocities through an ESG Lens: How is Your Company Doing?”

June – in New York at

Milbank with the Arbitration Committee – “AI/Chat GPT in Lawyering Space”

September – in Chicago at Sidley Austin – “Chicago as Seat for International Arbitration”

It convenes networks of these members — Committees and Industry Alliances — to share best practices and develop innovative tools and resources and hosts global and regional events to connect thought leaders in the field. In 2023, CPR held almost 70 events attended by 1,290 people.

The Institute publishes a newsletter on related topics and advocates for supporting and expanding the capacity for dispute prevention and resolution globally.

The member-run Committees, Industry Alliances and Task Forces focus on distinct topics and sectors but also collaborate on mutually-interesting subjects.

In 2023, the working task forces produced rules for Dispute Prevention & Management Boards, guidelines for CPR’s Arbitration Councils (domestic and international), and revised the Arbitrator Challenge Protocol — all of which are implemented in the marketplace by CPR Dispute Resolution.

We are grateful to the members that participate in the work of our committees and task forces for their contributions of time, energy, thought-leadership, and idea generation.

Committees as of December 2023

BEST PRACTICES COMMITTEES

Arbitration Co-Chairs

Jennifer Glasser, Chair
White & Case LLP

Viren Mascarenhas, Vice-Chair
Milbank LLP

Dispute Prevention Co-Chairs

Peter Rosenbaum
Jenner & Block LLP

Andrew Turney
Amgen

Employment Disputes Co-Chairs

Christopher Murray
Ogletree, Deakins, Nash, Smoak & Stewart, P.C.

Bridget Lankford
GlaxoSmithKline

Mediation Co-Chairs

Steven Bierman
Bierman ADR LLC

Sarah McAfee
General Motors

INDUSTRY COMMITTEES

Banking & Financial Services Chair

Deborah Reperowitz
Stradley Ronon Stevens & Young LLP

Construction Co-Chairs

Sarah Biser
Fox Rothschild LLP

Jeremy Hannah
GE Power

Energy, Oil & Gas Co-Chairs

Karl Stern
Quinn Emanuel Urquhart & Sullivan LLP

Alberto Ravell
ConocoPhillips

Healthcare & Life Sciences

Co-Chairs

Connie Matteo
Pfizer Inc.

Rachel Thorn
Cooley LLP

Insurance Co-Chairs

Peter Loughlin
Assurant, Inc.

Adrian Azer
Haynes Boone

Technology Advisory Co-Chairs

Cynthia Randall
Microsoft

Apoorv Agarwal
Columbia University

Thomas Walsh
Freshfields Bruckhaus Deringer

STANDING TASK FORCES

National Task Force on Diversity Co-Chairs

Kabir Duggal
Arnold & Porter Kaye Scholer

Honorable Faith Hochberg (ret.)
Hochberg ADR

Myron Lloyd
General Motors

Government and ADR Chair

Pete Swanson
Federal Mediation and Conciliation Service

Circling the Globe

CPR continues to expand ADR use across borders and cultures through advocacy and educational activities designed to increase understanding and efficient use of dispute resolution worldwide.

International Advisory Boards

Our Brazilian, Canadian and European Advisory Boards meet regularly and provide strategic direction to CPR's activities in the regions.

The European Advisory Board held in-person meetings at Herbert Smith Freehills in London (April) and at Cuatrecasas in Barcelona (October).

CPR and the Canadian Advisory Board participated in CanArbWeek with a panel titled "In-House Counsel's Perspective on Arbitration".

The Brazilian Advisory Board collaborated with the University of São Paulo and UNCITRAL to hold a hybrid event as part of São Paulo Arbitration Week, "Online Dispute Resolution and E-Commerce in the Transnational Context".

CPR also supported London International Disputes Week.

The **2023 Global Conference** was held on December 7th and 8th. This event was expanded to include a 2nd day devoted to Africa.

Day 1: "International Approaches to Dispute Prevention: Identifying and Resolving Conflicts Early". Held on Zoom, the Y-ADR Steering Committee and each of CPR's international advisory boards led a panel.

Day 2: Africa Arbitration Day — New York. Hosted by the New York City Bar Association, this event consisted of an arbitration moot competition, two panel discussions and a networking reception.



International Mediation Competition

The **8th annual** CPR International Mediation Competition rebounded from two years in a virtual format to return to in-person competition in São Paulo.

This competition confirms CPR's commitment to promoting mediation across the globe while also showcasing the leadership of the Brazilian community in hosting this marquee event.

Hosted by Insper, a higher education institution in São Paulo, students from around the world displayed their mediation skills, networked with each other and with professionals in the field, and learned from some of the leading experts in mediation and dispute resolution.

Many thanks to the Organizing Committee, led by Diego Faleck, partner at Faleck & Associados, which was vital to the success of this event.

2023 IMC BY THE NUMBERS:

- 110 Competitors from 18 universities, traveling from 5 continents
- 35 Judges
- 15 Volunteers
- 16 Members of the Organizing Committee

BEST MEDIATOR
Lennox Kirianki
University of Nairobi

BEST CLIENT
Teresa Sihler
University of Vienna

BEST COUNSEL
Kevin Kimi Alexander
Jindal Global Law School

BEST NEGOTIATOR
Jindal Global Law School

BEST TEAMWORK
Jindal Global Law School

BEST WRITTEN STATEMENT
Federal University of Espírito Santo



Diversity, Equity and Inclusion

Increasing the selection of diverse neutrals is an important element in CPR's diversity, equity and inclusion initiatives to ensure that all available talent is deployed in support of dispute management.

CPR hosted an educational and networking event in Washington, DC at Howard University School of Law designed to inspire greater diversity in the selection of neutrals. During the educational portion of the evening, panelists discussed the implicit biases that distort decision-making, including neutral selection, as well as methods for managing those biases. The networking opportunity paired neutrals with "selectors" – counsel authorized to hire neutrals for the cases they manage – to help selectors familiarize themselves with the burgeoning community of diverse neutrals.

The event was attended by the presidents of CPR, AAA and JAMS.

Driving Toward More Diverse Selection of Neutrals: The Ray Corollary Initiative at Work

OUR PARTNERS IN THIS EVENT:



School of Law



CPR Collaborations

- JAN**²⁰₂₃ New York Law School's Annual Symposium on ADR and Diversity.
- APR**²⁰₂₃ Conference held by the Scheinman Institute at Cornell University's ILR School and the National Academy of Arbitrators focused on diversity in arbitration.
- JUL**²⁰₂₃ Webinar organized by the Georgia State Bar Dispute Resolution Section on "Best Practices in Diversity, Equity and Inclusion."
- NOV**²⁰₂₃ Collaborated with the Black Law Students Association (BLSA), to offer a webinar featuring successful attorneys of color discussing the importance of gaining alternative dispute resolution skills while in law school.
- NOV**²⁰₂₃ Diversity-themed symposium organized by the University of California College of the Law, San Francisco.

CPR Institute Vice President **Ellen Waldman** is conducting an interview series with CPR's Panel of Distinguished Neutrals to provide viewers with an opportunity to get to know neutrals in advance of selection. Lack of familiarity is often cited as a reason to not select a neutral.

**NEUTRALS
INTERVIEWED
IN 2023:**



Calvin Hamilton



**M. Salman Ravala,
Esq.**



Verlyn Francis



David T. Lopez



Jill Pilgrim



DeAndra Roaché



Carlos A. Romero, Jr.

Y-ADR Young Leaders in Alternative Dispute Resolution

CPR's Young Leaders in Alternative Dispute Resolution (Y-ADR) program **educates the next generation** of leaders on the full spectrum of dispute prevention and resolution mechanisms and offers unique networking and professional development benefits to participants.

The Y-ADR Steering Committee, the leadership group for Y-ADR, is a global group — composed of young in-house counsel, practitioners at law firms, and neutrals — who serve staggered three-year terms.

In 2023, Steering Committee Co-Chairs Jason Klingensmith of General Motors and Ulyana Barden of Eversheds Sutherland completed their three-year terms. The Steering Committee is now led by Co-Chairs Kate Gonzalez of Airbus and Sam Zimmerman of Hogan Lovells, supported by Committee Secretary Brigitte Kiu of Hogan Lovells.



**2023 ACHIEVEMENTS
INCLUDE:**

Organized and participated in CPR Dispute Resolution's Mediation Skills Training, a three-part series of webinars designed to guide counsel on how to make the most of mediation.

Hosted CPR's 2023 Global Conference and provided a panel, "International Perspectives on Dispute Prevention through Escalation Clauses".

Launched the new Y-ADR Spotlight Series interviews, in which Y-ADR Steering Committee members answer seven questions so that others can learn from young dispute prevention and resolution professionals in various industries.

Participated in New York Arbitration Week's Young Practitioners Panel, "Tales from the Hearing Room: What Would You Do?".



2023 Annual Meeting

We were thrilled to return to a fully in-person 2023 Annual Meeting in New Orleans, after two consecutive virtual annual meetings.

With the theme **“Practical and Innovative Dispute Management Solutions”** featured 11 panel discussions, with topics ranging from “Blame the Victim?”, which discussed how to respond to a cybersecurity incident, to “Mock Arbitrations: Pros, Cons, and International Applications.”

The Corporate Counsel Roundtable panel comprised general counsel from Amgen, Microsoft, General Motors, and APL Logistics. The topic was “Managing Risk in the Evolving Landscape of ESG.”

The event also featured the debut of CPR’s newest publication, *Mitigating Risk in Life Sciences Transactions*, authored by the Healthcare and Life Sciences Committee, and a celebration of the CPR award winners.

Keynote speaker Dominic E. Macklon, Executive Vice President, Strategy, Sustainability & Technology at ConocoPhillips, discussed “Advancing an Orderly Energy Transition: Challenges and Opportunities.”

We are grateful to the Steering Committee, led by Laura Robertson, VP and Deputy General Counsel, at ConocoPhillips, and Mimi Lee, Managing Counsel, Chevron, as well as our generous sponsors who make this event possible.

GLOBAL ADR CHAMPION SPONSORS:



Annual Award Winners

At every annual meeting, **we honor those** who exemplify the potential and purpose of alternative dispute resolution and dispute management in various categories.



Harold I. Abramson

OUTSTANDING PROFESSIONAL ARTICLE

“Negotiating Social Change: Backstory Behind the Repeal of Don’t Ask, Don’t Tell”

32 Florida J. of Law & Public Policy 157 (2022)



Brigadier General Linell A. Letendre



Amy J. Schmitz

OUTSTANDING BOOK IN THE FIELD OF ADR

Arbitration: Practice, Policy, and Law (*Aspen 2023*)



Thomas J. Stipanowich



Paul E. Trinel

JOSEPH T. MCLAUGHLIN ORIGINAL STUDENT ARTICLE

“Counterclaims and Legitimacy in Investment Treaty Arbitration”

Arbitration International, Volume 38, Issue 1-2, March-June (2022)



Joseph B. Stulberg

JAMES F. HENRY AWARD

for outstanding achievement by individuals for distinguished, sustained contributions to the field of alternative dispute resolution



Velislava Milanova Hristova



Andrés Eduardo Alvarado Garzón

OUTSTANDING SHORT ARTICLE

“International Arbitration and Cross-Border Insolvency - Friends or Foes? Revisiting the Role of Arbitration in Resolving Cross-border Insolvency-Related Disputes”

Journal of International Dispute Settlement, Volume 12, Issue 4, December 2021



Joan Stearns Johnsen

JAMES P. GROTON AWARD

for outstanding leadership in dispute prevention



Rafael Francisco Alves

CPR PARTNER OF THE YEAR



Benjamin Davis



Amanda Lee

OUTSTANDING CONTRIBUTION TO DIVERSITY IN ADR

Dispute Prevention Initiatives

Since its inception, CPR has innovated new approaches that focus business partners on recognizing the risk of future conflict and adopting contractual and governance procedures that seek to head that conflict off at the pass.

CPR's initiatives on dispute prevention in 2023 included:

- The release of **Dispute Prevention and Management Board Rules**, intended for parties in commercial transactions that desire an accelerated, streamlined early dispute avoidance and mitigation process.
- The **2023 Global Conference**, "International Approaches to Dispute Prevention," which examined dispute prevention through escalation clauses; the in-house counsel view; lessons from tech, life sciences and energy sectors; and dispute prevention and management boards.
- **A podcast**, hosted by CPR President & CEO Allen Waxman, titled "Avoiding the Dispute Before It Begins" for the ABA Business Law Section. Waxman interviewed legal counsel, neutrals, and academics who discussed the application of dispute prevention concepts in business relationships. It is available on the CPR website, Spotify, Apple, and the ABA Business Law Section website.

- An article, written by Waxman and CPR Institute Vice President Ellen Waldman and published in Law360 in March, "Dispute Prevention Strategies To Halt Strife Before It Starts."
- The distribution of a survey, developed with the Haslam College of Business at the University of Tennessee, exploring the acceptance and use of dispute prevention in various business relationships. The responses will be analyzed in 2024.
- A presentation by Dispute Prevention Committee Co-Chair Peter Rosenbaum of Jenner & Block and Waldman on the use of dispute prevention mechanisms to audiences at the ABA Business Law Section's 2023 Fall Meeting.





Visa Honored at 2023 Corporate Leadership Award Dinner

Each year, CPR presents the **Corporate Leadership Award** (CLA) to a corporation and its general counsel for demonstrating leadership in the field of conflict management and institutionalizing ADR into their legal structure and corporate culture.

Attended by general counsel of Fortune 100 corporations, partners from leading law firms, and industry experts and scholars, the CLA Dinner is a critical fundraiser for CPR's advocacy, educational and outreach initiatives, as well as international programs.

Past honorees include Amgen, General Motors, CVS Health, Johnson & Johnson, Pfizer, and ConocoPhillips, among others.

On June 13, 2023, we honored Visa and Kelly Mahon Tullier, Vice Chair, Chief People and Corporate Affairs Officer and Julie Rottenberg, Executive Vice President, General Counsel at the Ziegfeld Ballroom in New York City.

Visa is a dedicated supporter of CPR's work, and a signatory to CPR's Dispute Prevention Pledge for Business Relationships and CPR's 2022 Diversity Commitment. Visa adopts new ways of preventing, managing and resolving disputes, which allows the company to focus on innovation and inclusion in digital payments globally.



DINNER COMMITTEE

Bruce Byrd *Chair*
Executive Vice President
and General Counsel
Palo Alto Networks

Gautam Bhattacharyya
Reed Smith LLP

Mary Beth Cantrell
Senior Associate General Counsel
Amgen Inc.

Anne Davis
Arnold & Porter Kaye Scholer

Paul DiSangro
Mayer Brown LLP

Kenneth Florin
Loeb & Loeb LLP

Suzanne Rich Folsom
Senior Vice President
& General Counsel
Philip Morris International

Craig Glidden
Executive Vice President for
Legal, Policy, Cybersecurity, & STI
General Motors

Joseph Hall
Davis Polk & Wardwell LLP

Nathan Hole
Loeb & Loeb LLP

Carol Honigberg
Reed Smith LLP

Jayme Jonat
Holwell Shuster & Goldberg

John Kim
Assistant Corporate
Secretary & Lead Counsel
General Motors

Kenton King
Skadden, Arps, Slate, Meagher
& Flom LLP

Jason Klingensmith
Assistant General Counsel
General Motors

Michael Manfredi
Regional Sales Vice President
Consilio

Terrell McSweeney
Covington & Burling LLP

Rebeca Mosquera
Reed Smith LLP

Amie Nolan-Needham
Assistant General Counsel,
Manufacturing and HR
General Motors

Jonathan Palmer
Corporate Vice President &
Deputy General Counsel
Microsoft Corporation

Felix Peralta
Vice President, Legal Operations
Visa Inc.

Michael Pontrelli
Managing Director
Consilio

Bethany Petrylka
Business Planner
General Motors

Nathan Prepelka
The Webb Law Firm

Thomas Sabatino
The Humane Society

Andrew Serwin
DLA Piper

Rabia Sheikh
Vice President, Global
Regulatory Affairs
Visa Inc.

Michael Shuster
Holwell Shuster & Goldberg LLP

Drew Tulumello
Weil, Gotshal & Manges LLP

James Yoon
Wilson Sonsini Goodrich & Rosati

2023
CORPORATE LEADERSHIP AWARD DINNER
ZIEGFELD BALLROOM
JUNE 13TH
NEW YORK CITY



Reporting On All Aspects



CPR's newsletter ***Alternatives to the High Cost of Litigation*** published 45 articles in 2023, including coverage of domestic and international ADR news as well as original research and contributions from these conflict resolution legends:

- Kenneth Cloke, a veteran mediator-theorist and prolific author, summarized themes from his books in looking at justice in ADR over three articles.
- John Feerick, former Fordham University School of Law dean and namesake of the school's Feerick Center for Social Justice, reviewed CPR's (and the American Arbitration Association's) history in making arbitration more effective, and looked ahead to more ADR diversity and technology improvements;
- John Lande, University of Missouri-Columbia School of Law professor emeritus, presented a comprehensive, two-part guide to maximizing court mediation offerings;
- University of California-Irvine School of Law mediation and negotiation icon Professor Carrie Menkel-Meadow defined and analyzed mediation culture, examining the local societal environment and how it influences and ultimately establishes conflict resolution practice.
- Leonard Riskin, visiting professor at Northwestern University Pritzker School of Law in Chicago, provided lessons from when his negotiation expertise failed,

and explained how to learn from such mistakes by managing conflict from the boardroom to the bargaining table mindfully;

- Lawrence Susskind of MIT/Harvard Law/Consensus Building Institute, joined by co-authors including a retired Canada appellate justice, adapted material from a new book, "Using Judicial Dispute Resolution Will Improve the Administration of Justice."

Alternatives' columnists are Robert A. Creo, who has produced nearly 100 *Master Mediator* columns over the past two decades, and Adam Samuel, who writes "A Note from the U.K."

Alternatives publishes monthly (except a combined July/August issue) at www.cpradr.org/alternatives-newsletter.



UNCITRAL
Appointments

Arbitration

Fundholding

Mediation

Appointing
Services

Mini Trials

Dispute
Resolution
Boards

Dispute Prevention
and Management

Dispute Resolution



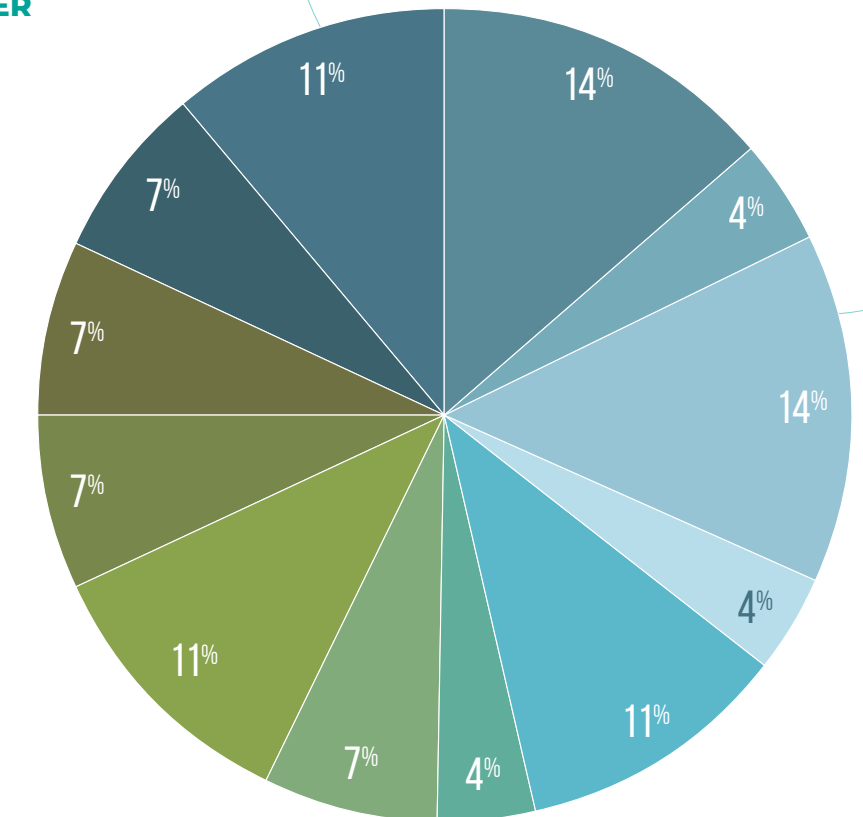
CPR Dispute Resolution provides leading edge ADR services —mediation, arbitration, early neutral evaluation, dispute review boards and others as well as training and education on these services. It is uniquely positioned to resolve disputes by leveraging the resources generated by the ADR leaders who participate in the CPR Institute.

MATTERS BY SUBJECT MATTER

July 1, 2022 – June 30, 2023

- Accounting & Financial Services
- Sports
- Health Care and Life Sciences
- Construction
- Contract Dispute
- Technology
- Energy, Oil & Gas, Utilities
- Franchise
- Insurance
- Partnership Disputes
- Professional Fees
- Other

Excludes employment



Panel of Distinguished Neutrals

The arbitrators, mediators and other dispute management professionals selected to join the Panel of Distinguished Neutrals are a diverse group of prominent, experienced subject matter professionals who meet our high standards.

Roster Diversity

The goal of CPR Dispute Resolution, which is based on the Ray Corollary Initiative™, is that 30% of neutrals on any slate of neutrals presented to the parties for selection will be diverse. In fiscal year 2023, CPR achieved this goal in 100% of the nomination slates presented to parties.

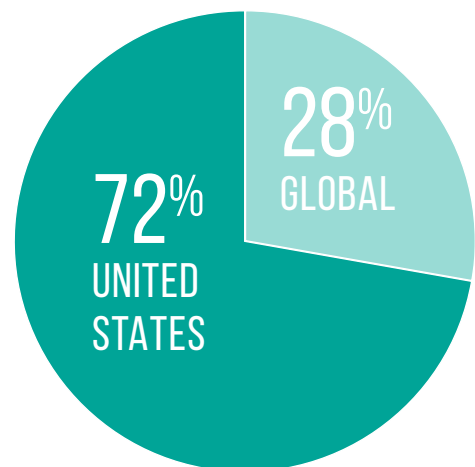
DISTINGUISHED NEUTRALS FAST FACTS

592 Total as of June 30, 2023

35 Countries Represented

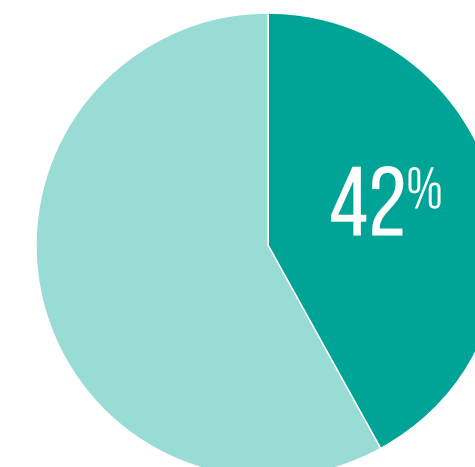
30 SPECIALTY PANELS

- Arbitration Appeals
- Banking, Accounting and Financial Services
- Biotech
- Certified Public Accountants
- China Business Mediation
- Construction
- Cross Border Disputes
- Cyber
- Dispute Prevention
- E-Discovery
- Employment
- Employment-Related Mass Claims
- Energy, Oil and Gas
- Entertainment
- Environment
- Franchise
- General Counsel
- Global
- Healthcare and Life Sciences
- Hedge Funds
- Insurance
- Insurer-Policy Holder Coverage
- Judicial
- Municipal Bankruptcy
- National
- Real Estate
- Sports Law
- Taxation
- Technology and IP
- Trademark



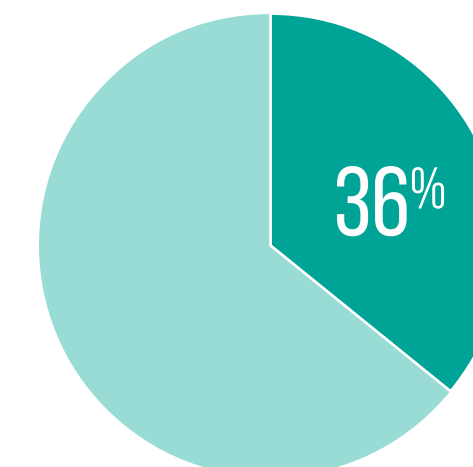
FULL ROSTER OF NEUTRALS

July 15, 2023



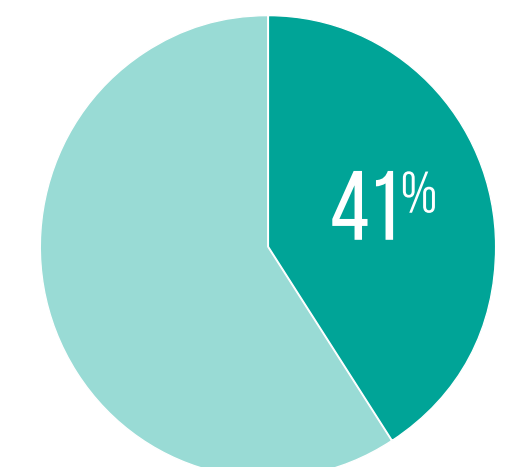
NEW NEUTRALS

July 1, 2022 - June 30, 2023



NEUTRALS SELECTED BY PARTIES

July 1, 2022 - June 30, 2023



People on the Panel of Distinguished Neutrals who self-identify as women, persons of color, members of the LGBTQ community, persons living with disabilities, or other under-represented groups made up:

Persistent Progress in Case Management

In 2023, we entered a new and transformative era with the deployment of a new fully-integrated and secure case management system. CPR Dispute Resolution's Complete Case platform takes matters from filing to closing and integrates virtual hearings or mediation sessions. It advances management of cases, helping them to proceed more efficiently and securely.

Continuous Training and Development

CPR Dispute Resolution partnered with the CPR Institute's Young Leaders in Alternative Dispute Resolution program (Y-ADR) to provide a three-part training program that guide counsel through the best practices, tips and tools needed to make the most of mediation.

CPR Dispute Resolution staff also provided in-house trainings for companies and associations throughout the year. Interested parties can speak with us about the possibility of setting up a customized training.

Advancing Improvements and Innovations

CPR Dispute Resolution Services (DRS) benefits from the thought leadership of the CPR Institute, which convenes frontline, hands-on practitioners on committees and task forces that study new and/or ongoing issues in alternative dispute resolution. These groups then collaboratively develop innovative protocols, rules, and best practice guidelines. Thus, DRS is equipped with up-to-date procedures to use in administering matters for parties to disputes. In 2023:

- CPR developed and published **Dispute Prevention and Management Board Rules**, which are intended for parties that desire an accelerated, streamlined early dispute avoidance and mitigation process. Based on the concept of dispute review boards from the construction sector, this set of rules is designed for use by those in any industry that want to preserve business relationships.
- CPR updated its procedures for the **International Arbitration Council** and added a new **Domestic Arbitration Council**, which CPR may refer to whenever it is required or permitted to make a determination under the CPRArbitration Rules.
- CPR also updated the procedures for the **Arbitrator Challenge Protocol**, which are used when any objection or challenge to an arbitrator is raised.

Membership

● CPR members hail from a range of industries, from automotive manufacturing to pharmaceuticals.

● Over 75 neutrals on the CPR Panel of Distinguished Neutrals are members of the CPR Institute.

● CPR members are based in the U.S. and around the world.

CPR Membership Connects ADR Leaders

CPR continues to connect members with innovative dispute management ideas and practical tools, facilitating networking and professional learning, and paving the way for leadership development.

CPR Membership Bolsters Business Results and Professional Success

All attorneys in member organizations receive these benefits:

- Membership on members-only committees and task forces, providing opportunities to network within industries and special interest areas.
- Training and Development programs with CLE credits.
- Discounted attendance for the CPR Annual Meeting.
- Complimentary digital subscriptions to *Alternatives*, CPR's newsletter.
- Opportunities to speak on panels at CPR meetings and events.
- Invitations to regional events attended by a variety of ADR leaders.
- Support for CPR's mission to help others manage conflict so that might better pursue their purpose and lessen the costs, financial and otherwise, of disputes.

Visit cpradr.org/member-benefits for the full list of membership benefits.

The CPR Institute has membership levels for corporations, law firms, neutrals, individual attorneys and panelists on the CPR Panel of Distinguished neutrals. If you are not already a member, let CPR connect you with other like-minded professionals and dispute management resources.

JOIN CPR TODAY: Email membership@cpradr.org today to begin the process.

Corporate and Law Firm Members as of January 2024

SOME OF CPR'S CORPORATE MEMBERS:



AEGIS Insurance Services, Inc.
 Airbus
 Akzo Nobel Inc.
 AlixPartners
 Amgen Inc.
 Arnold & Porter
 Assurant, Inc.
 B. Cremades y Asociados
 Baker Hostetler LLP
 Baker, Donelson, Bearman,
 Caldwell & Berkowitz P.C.
 Bartlit Beck Herman Palenchar
 & Scott LLP
 Bayer US LLC
 Bechtel Group, Inc.
 Blake, Cassels & Graydon LLP
 Blank Rome LLP
 Borden Ladner Gervais LLP
 Chaffetz Lindsey LLP
 Chevron Corporation
 Chevron Phillips Chemical
 Company, LLC
 ConocoPhillips
 Cooley LLP
 Covington & Burling LLP
 Cravath, Swaine & Moore LLP
 Cuatrecasas, Goncalves
 Pereira, S.L.P.
 CVS Health
 Danaher Corporation

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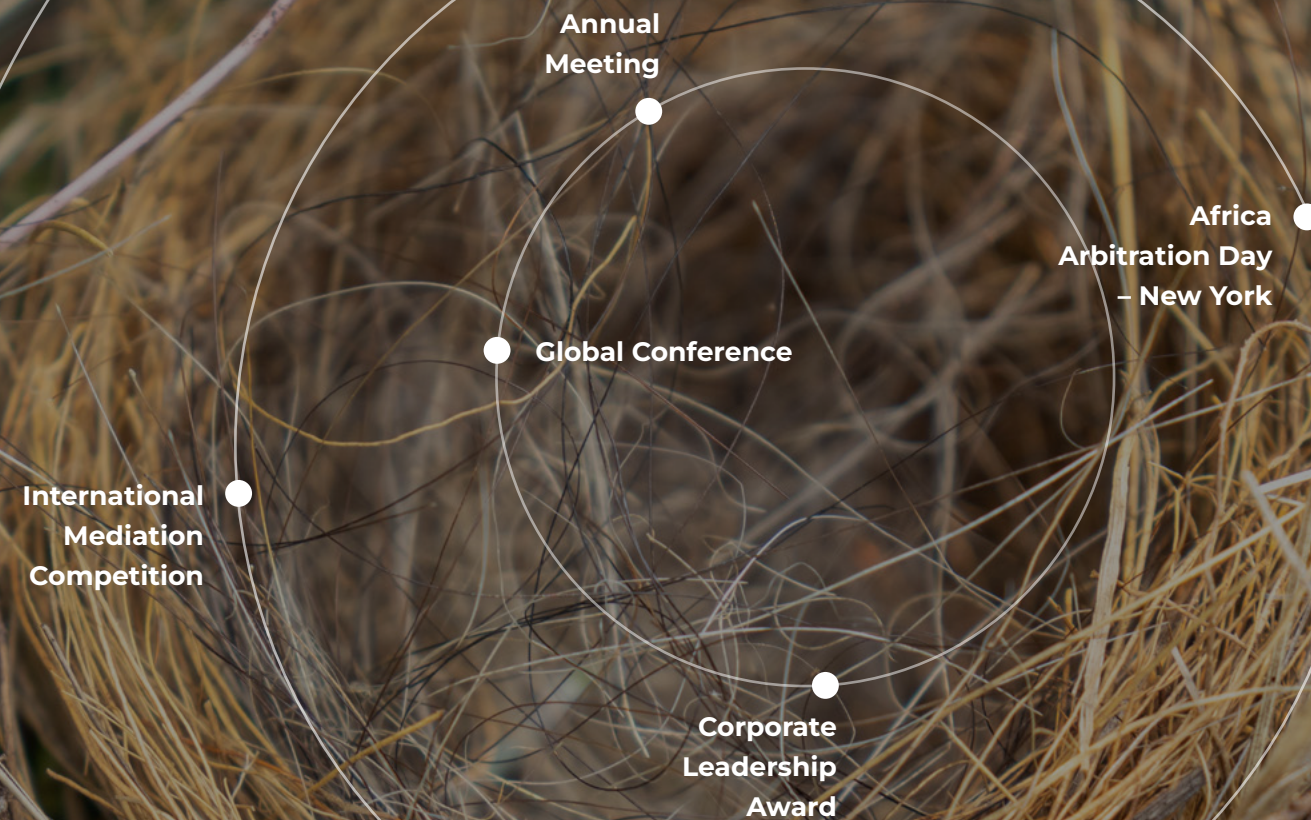
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“Realize the potential of small actions multiplied by countless individuals to transform the world.”

Margaret Mead



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In March 2023, Laura Robertson will become the first woman to chair the CPR Board of Directors.

The Board of Directors provides input from a variety of perspectives – in-house counsel, law firm counsel, neutrals and academics.

The Board of Directors has members from Brazil, Canada, Europe and the U.S.

Leadership

A Letter from the Chairman of CPR's Finance Budget & Audit Committee

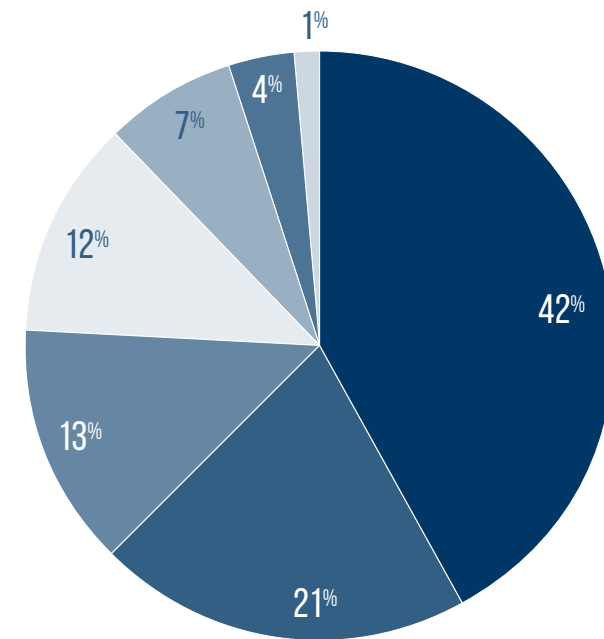
In Fiscal Year 2023, CPR continued to focus on developing better ways to prevent and resolve business and employment disputes, while also undergoing significant transitions within the organization.

Both CPR Institute and CPR Dispute Resolution Services implemented new technology platforms that improve the experiences of members and parties to matters, respectively. The departure of the president and CEO was a significant change as well, and we are very grateful to SVP Helena Tavares Erickson for ably serving as the Acting CEO in addition to her other responsibilities.

CPR continued to maintain its healthy financial status due to the success of programs and events, led by the Annual Meeting and the Corporate Leadership Award Dinner.

I am pleased to report that CPR successfully sought to control operating expenses during a global inflationary period and ended the fiscal year with an operating surplus.

On behalf of the Board of Directors, please accept our appreciation of your ongoing dedication and contributions of financial resources, time, and knowledge that propel our mission forward into the future.



REVENUE DISTRIBUTION
July 1, 2022 –
June 30, 2023

- Fundraising
- Membership
- In kind contributions
- DRS and Panels
- Sponsorships and Meetings
- Misc Income
- Publications and Training



Gregory S. Gallopoulos

Gregory S. Gallopoulos
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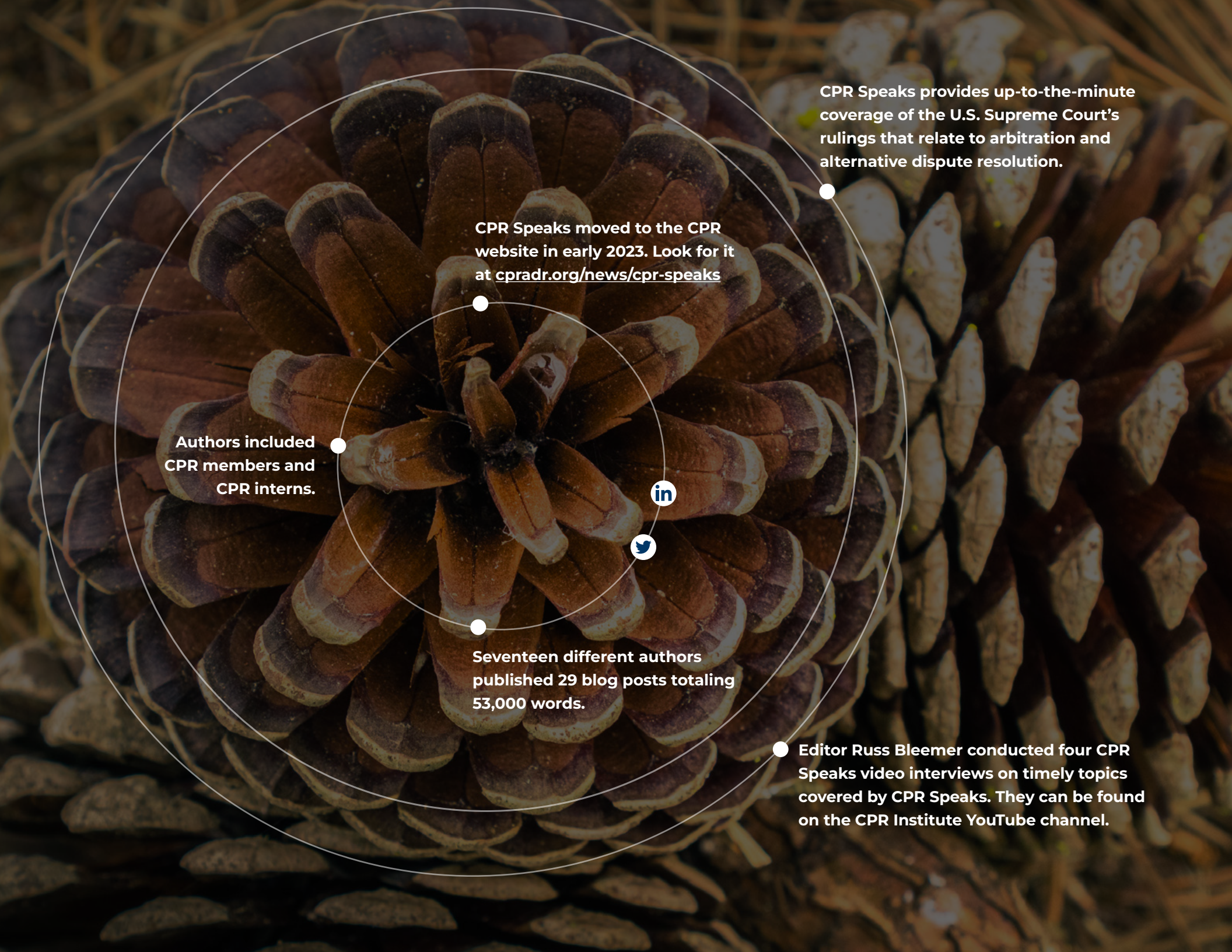
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CPR Speaks provides up-to-the-minute coverage of the U.S. Supreme Court's rulings that relate to arbitration and alternative dispute resolution.

CPR Speaks moved to the CPR website in early 2023. Look for it at cpradr.org/news/cpr-speaks

Authors included CPR members and CPR interns.



Seventeen different authors published 29 blog posts totaling 53,000 words.

Editor Russ Bleemer conducted four CPR Speaks video interviews on timely topics covered by CPR Speaks. They can be found on the CPR Institute YouTube channel.



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30 East 33rd Street
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+1 212.949.6490
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