

Day One

Session 1: Regulatory Leadership

8:30 am	-	9:00 am	Introduction and Welcome
9:00 am	-	9:15 am	Leadership Defined
9:15 am	-	10:00 am	The Leadership and Emotional Intelligence Connection
10:00 am	-	10:15 am	Break
10:15 am	-	11:00 am	The Leadership and Emotional Intelligence Connection (continued)
11:00 am	-	11:45 am	Characteristics of Regulatory Leadership
11:45 am	-	1:15 pm	Lunch
1:15 pm	-	2:30 pm	Styles and Types of Leadership
2:30 pm	-	3:00 pm	Leading with Authority
3:00 pm	-	3:15 pm	Break
3:15 pm	-	4:00 pm	Problematic Leadership Practices
4:00 pm	-	4:15 pm	Wrap Up, Evaluation and Segue

Day Two

Session 2: Organizational Culture and Change

8:30 am	-	8:45 am	The Organizational Structure
8:45 am	-	10:00 am	The Organizational Culture
10:00 am	-	10:15 am	Break
10:15 am	-	11:00 am	Leading Organizational Change
11:00 am	-	12:00 pm	Organizational Effectiveness
12:00 pm	-	12:15 pm	Wrap Up, Evaluation and Segue
12:15 pm	-	1:15 pm	Lunch (on your own)



Session 3: Creating a Positive Regulatory Public Relations Program

1:15 pm	-	1:45 pm	Overarching Considerations
1:45 pm	-	2:00 pm	Transparency and its Link to Trust
2:00 pm	-	3:00 pm	Strategies for Meaningful Engagement
3:15 pm	-	3:30 pm	Break
3:30 pm	-	4:15 pm	Effective Communication
4:15 pm	-	4:30 pm	Wrap Up, Evaluation and Segue

Day Three

Session 4: Creating an Appropriate Relationship with Stakeholders & the Art of Negotiation

8:30 am	-	9:45 am	Create an Appropriate Relationship with Stakeholders
9:45 am	-	10:00 am	Break
10:00 am	-	10:55 am	Appropriate Roles and Relationships between Staff and Board Members
10:55 am	-	11:30 am	Build and Maintain Relationships with Elected Officials
11:30 am	-	1:00 pm	Lunch (on your own)
1:00 pm	-	2:15 pm	The Art of Negotiation
2:15 pm	-	2:30 pm	Break
2:30 pm	-	3:45 pm	The Art of Negotiation (continued)
3:45 pm	-	4:15 pm	Wrap Up and Evaluation