

This schedule contains live instructor-led sessions with required attendance at the date and time specified below. With the exception of the Welcome & Introduction, links to all live sessions will be provided on the **CLEAR Learning Education Platform**.

Attendees will need an individual account to access this platform. Sharing login information is strictly prohibited. All live sessions, or the make-up recording must be completed to be eligible to receive certification of completion.

All times are in ET

DATE	START	END	PLATFORM	SESSION DETAILS
Dec 3, 2026	2:00 PM ET	3:00 PM ET	Zoom	Welcome & Introduction Session
Dec 8, 2026	2:00 PM ET	5:00 PM ET	Zoom	Module 1: Characteristics of Regulatory Governance • Overview of Professional Regulation • Operations vs Policy • Understanding the Culture of Your Board • Importance of Transparency • Highlights of Global Trends in Regulation
Dec 9, 2026	2:00 PM ET	5:00 PM ET	Zoom	Module 2: Organizational Culture and Change • Adopting a Strategic Mindset • Building and Maintaining Relationships • Leading Collaboratively • Understanding Transparency • Establishing and Assessing Performance and Policy Outcomes
Dec 10, 2026	2:00 PM ET	5:00 PM ET	Zoom	Module 3: Creating a Positive Regulatory Reputation through Public Outreach and Relations • Preparing Board Materials • Presentation Skills • Using Data Effectively to Support Decision Making • When Staff or Board Members Step Outside Their Roles