

This schedule contains live video conference sessions with required attendance at the date and time specified below, self-paced content must be completed prior to the completion of the program. Each module consists of self-paced content and an instructor-led live session. It is suggested that self-paced content be completed prior to the associated live session.

This program begins with a pre-work component to be completed on the **CLEAR Learning Education Platform**.

With the exception of the Welcome & Introduction, the links to all live instructor-led sessions, and self-paced content will be found on the **CLEAR Learning Education Platform**.

Attendees will need an individual account to access this platform. Sharing login information is strictly prohibited. All live and self-paced modules, and knowledge assessments must be completed to receive certification of completion.

All times are in ET

DATE	START	END	PLATFORM	SESSION DETAILS
Nov 12, 2026	11:00 AM ET	12:00 PM ET	Zoom	Welcome & Introduction Session
Nov 16, 2026	11:00 AM ET	1:30 PM ET	Zoom	Module 1: Regulatory Leadership - Leadership and Emotional Intelligence - Situational Leadership - Leading with Authority - Problematic Leadership Practices - Characteristics of Regulatory Leadership
Nov 17, 2026	11:00 AM ET	1:00 PM ET	Zoom	Module 2: Organizational Culture and Change - Organizational Structure - Organizational Culture - Leading Organizational Change - Organizational Effectiveness
Nov 18, 2026	11:00 AM ET	1:30 PM ET	Zoom	Module 3: Creating a Positive Regulatory Reputation through Public Outreach and Relations - Overarching Considerations - Transparency and its Link to Trust - Strategies for Meaningful Management - Media Relations - Effective Crisis Communication
Nov 19, 2026	11:00 AM ET	2:00 PM ET	Zoom	Module 4: Creating an Appropriate Relationship with Stakeholders and the Art of Negotiation - Create an Appropriate Relationship with Stakeholders - Appropriate Roles and Relationships between Staff and Board Members - The Art of Negotiation