



# Relational Regulation Reimagined: Adapting to the Challenges of Today's Regulatory Environment

As the regulatory landscape continues to evolve, driven by technological advancements, globalization, and shifting societal expectations, regulators are increasingly tasked with balancing compliance and public protection while fostering innovation and inclusion. While relational regulation promotes a more dynamic and effective regulatory system that supports licensees and ensures public protection through a collaborative system of mutual respect, shared goals, and ongoing dialogue, it also raises questions about the potential risks of diluting regulatory authority

CLEAR's 2025 Winter Symposium, *Relational Regulation Reimagined*, brings together professional regulators and key stakeholders to explore the concept of relational regulation and its potential to transform the way regulation is approached. The agenda will explore how this philosophy shifts the regulatory focus from enforcement to collaboration, mutual respect, and shared responsibility between regulators and professionals, leading to better compliance outcomes and enhanced public trust. Join us for a forward-thinking exploration of how relational regulation can help modern regulators navigate complexity and change, fostering a more responsive and resilient regulatory framework for the future.

## Program Agenda

- 9:00-9:15 **Welcome Remarks**
- 9:15-10:15 **Defining Relational Regulation**  
Dr. Carrie Wang | Clinical Assistant Professor, Arizona State University
- 10:15-10:30 *Break*
- 10:30-11:00 **Facilitated discussion – Is what we're doing already “relational regulation?”**
- 11:00-12:00 **Implementing Relational Regulation as a Guiding Philosophy**  
Cynthia Johansen | Registrar & CEO, British Columbia College of Nurses & Midwives
- 12:00-1:00 *Attendee Lunch*
- 1:00-2:00 **Balancing Regulatory Authority and Stakeholder Collaboration**  
Grady Barnhill | President, ISACC
- 2:00-2:30 *Networking Break*
- 2:30-3:30 **Connecting the Dots – Relational Regulation as the Unifying Framework for Modern Regulatory Practices**  
Courtney Pendleton | Chief Operating Officer, Michigan Dept. of Licensing & Regulatory Affairs  
Jennifer Garrett | Assistant Deputy Secretary, Wisconsin Department of Safety & Professional Services
- 3:30-4:15 **Q&A with day's speakers and program synthesis**
- 5:00-6:00 **Symposium Attendee & Committee Member Reception**