

## Executive Leadership Program for Regulators Online Program Schedule

This schedule contains live video conference sessions with required attendance at the date and time specified below, as well as the recommended order to complete the self-study content.

With the exception of the Welcome & Introduction, the invitations to all live video conference sessions, and self-paced content will be found on the CLEAR Learning Education Platform. Attendees will need an individual account to access this platform. Sharing login information is strictly prohibited.

Each module consists of a self-study portion and a live group session. Not all content provided in the self-study portion will be discussed during the live sessions to make the best use of our time. Adequate time has been provided to allow review of all self-study content for each module prior to its live group session.

All times listed below are Eastern Time (ET)

Date	Start	End	Platform	<b>Live Group Session Topics</b>
November 02, 2023	1:00 PM ET -	1:45 PM ET	Zoom	Welcome & Introduction
		Modu	le 1: Regulator	y Leadership
November 07, 2023	1:00 PM ET -	3:30 PM ET	Zoom	<ul> <li>Leadership and Emotional Intelligence</li> <li>Situational Leadership</li> <li>Leading with Authority</li> <li>Problematic Leadership Practices</li> <li>Characteristics of Regulatory Leadership</li> </ul>
		Module 2: C	Organizational	Culture & Change
November 08, 2023	1:00 PM ET -	3:00 PM ET	Zoom	<ul> <li>Organizational Structure</li> <li>Organizational Culture</li> <li>Leading Organizational Change</li> <li>Organizational Effectiveness</li> </ul>
Мо	dule 3: Creating	a Positive Regula	atory Reputat	ion through Public Outreach and Relations
November 09, 2023	1:00 PM ET -	3:00 PM ET		<ul> <li>Overarching Considerations</li> <li>Transparency and its Link to Trust</li> <li>Strategies for Meaningful Enagement</li> <li>Media Relations</li> <li>Effective Crisis Communication</li> </ul>
Мос	dule 4: Creating a	n Appropriate R	elationship w	th Stakeholders and the Art of Negotiation
November 13, 2023	1:00 PM ET -	4:00 PM ET	Zoom	<ul> <li>Create an Appropriate Relationship with Stakeholders</li> <li>Appropriate Roles and Relationships between Staff and Board Members</li> <li>The Art of Negotiation</li> </ul>