



## 2018 Calendar: What's Next at CLEAR

### January

- 24** CLEAR Call Webinar: Nudging, Judging, and De-Sludging: How Behavioral Sciences Can Be Applied to Compliance in the Regulatory Sector
- 29-31** National Certified Investigator & Inspector Training - Basic - Jackson, MS
- 29-31** National Certified Investigator & Inspector Training - Specialized - Jackson, MS

### February

- 7** CLEAR Call Webinar: Law & Order: The Intersection of Criminal Justice and Professional Regulation
- 15** Introduction to Regulatory Governance Webinar: Foundations of Occupational and Professional Regulation

### March

- 15** Introduction to Regulatory Governance Webinar: Roles and Responsibilities of a Board Member
- 26-28** National Certified Investigator & Inspector Training - Basic - Raleigh, NC
- 26-28** National Certified Investigator & Inspector Training - Specialized - Raleigh, NC
- 27-28** Administrative Law and the Regulatory Process: Understanding the Basics - Raleigh, NC

### April

- 9-11** National Certified Investigator & Inspector Training - Basic - Austin, TX
- 9-11** National Certified Investigator & Inspector Training - Specialized - Raleigh, NC
- 10-11** Administrative Law and the Regulatory Process: Understanding the Basics - Austin, TX
- 19** Introduction to Regulatory Governance Webinar: Administrative Rulemaking

### May

- 8-9** Advanced Concepts in Regulatory Governance Toronto, ON
- 10** Toronto Regional Symposium, Toronto, ON
- 17** Introduction to Regulatory Governance Webinar: Professional Discipline

### June

- 14** Introduction to Regulatory Governance Webinar - Assessing Competence

### September

- 24-26** Executive Leadership Program for Regulators Philadelphia, PA
- 25-26** Administrative Law and the Regulatory Process: Understanding the Basics - Philadelphia, PA
- 25-26** Advanced Concepts in Regulatory Governance Philadelphia, PA
- 26** Introduction to Regulatory Governance Philadelphia, PA
- 26-29** CLEAR's Annual Educational Conference Philadelphia, PA

**For more information  
visit the Event Calendar at  
[www.clearhq.org](http://www.clearhq.org)**



**2018 CLEAR Winter Symposium**  
10 JANUARY 2018 | SCOTTSDALE, ARIZONA



8:30 – 8:45 a.m.

### Welcome

8:45 – 10:15 a.m.

### High Impact Boards: Boards That Transcend Governance

**Speaker:** Bob Arciniaga, Chief Board Architect and Founder, Advisory Board Architects USA

Boards are increasing in complexity but not increasing the impact for the organizations that they are built to serve. Boards that comprise members from multiple constituent groups have additional complexities that can further detract from creating valuable input that the organization can use to success. This short training will provide the participants with tactics to make your next board meeting more engaging and impactful. We will focus not only on driving more efficiencies (time savings) through our High Impact Board System but also increasing the effectiveness of the board that generates the impact that is expected.

10:15 – 10:30 a.m.

### Break

10:30 a.m. – 12:00 p.m.

### Tools & Strategies to Increase Board Trust

**Speaker:** Debbie Rough-Mack

Learn how you can positively influence the levels of trust, commitment and cooperation of Board members as they engage in their work together. Participants will:

- Consider research about trust, change, motivation and interpersonal communication and how they impact group performance;
- Explore practical tools that you can use in your own team environments to encourage commitment and trust;
- Increase your own personal and professional effectiveness by engaging in interactive exercises to practice using and modeling these strategies.

12:00 – 1:00 p.m.

### Lunch

1:00 – 2:00 p.m.

### Washington State Case Study

**Speaker:** Micah Matthews, Deputy Executive Director, Washington State Medical Commission

Using real-life examples from the Washington State Medical Commission, Micah Matthews will present two case studies related to Board member behavior and the Commission response, providing lessons learned and thoughts on how to handle the unexpected.

2:00 – 2:15 p.m.

### Break

2:15 – 3:30 p.m.

### Interactive Session: Conflicts of Interest and Ethics Role Play

**Speaker:** Melanie de Leon, Executive Director, Washington State Medical Commission

Dovetailing from the previous presentation, this interactive session will allow the audience to go in-depth and work through various scenarios, using the exercise to gain practical tips and experience before facing similar situations in the office or board room.

3:30 – 4:15 p.m.

### Your Synthesis and Action Points: What Your Organization is Going to Do Next, and What You Can Do with Your Role, Authority, and Culture

**Facilitator:** Cory Everett, CLEAR President

To close the day, attendees will participate in small group discussions to identify key take aways from the event, including concrete action items to move forward within their organization. Leave with a plan in place, no matter your level of authority.

4:15 – 4:30 p.m.

### Conclusion and Adjournment