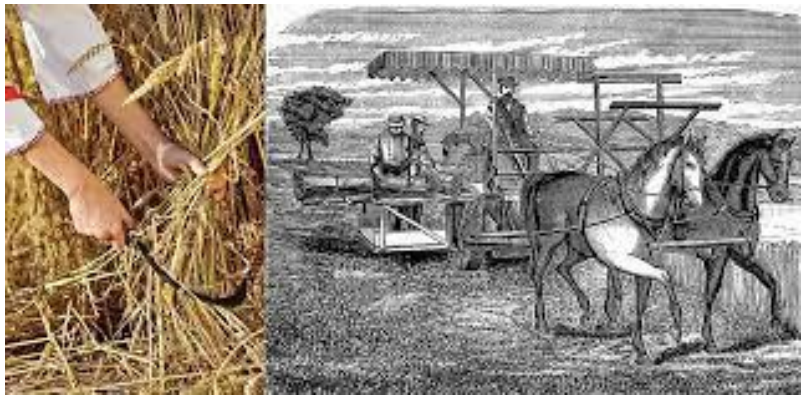
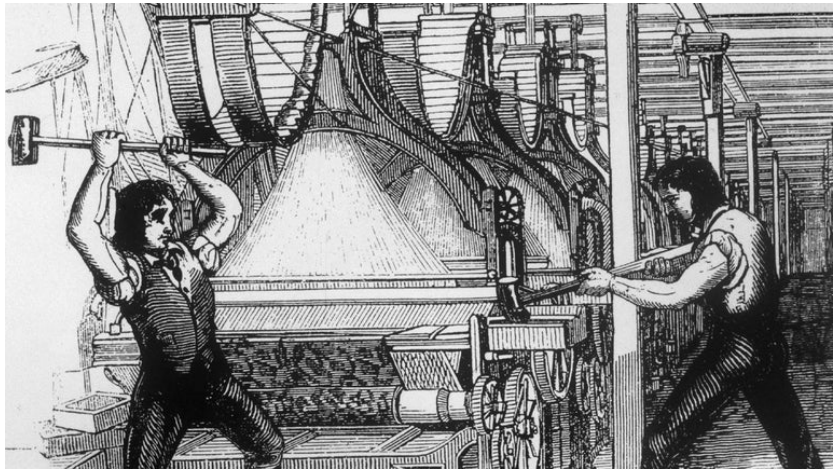
Practical Examples and Applications: A Fireside Chat with ChatGTP

Paul Byrne – Medical Council of Ireland

Coding Kindness: Regulatory Approaches to Technology and Compassion

Protests and Pocket Calculators: Unearthing Unrest through Time





Elementary school teachers picket against use of calculators in grade school

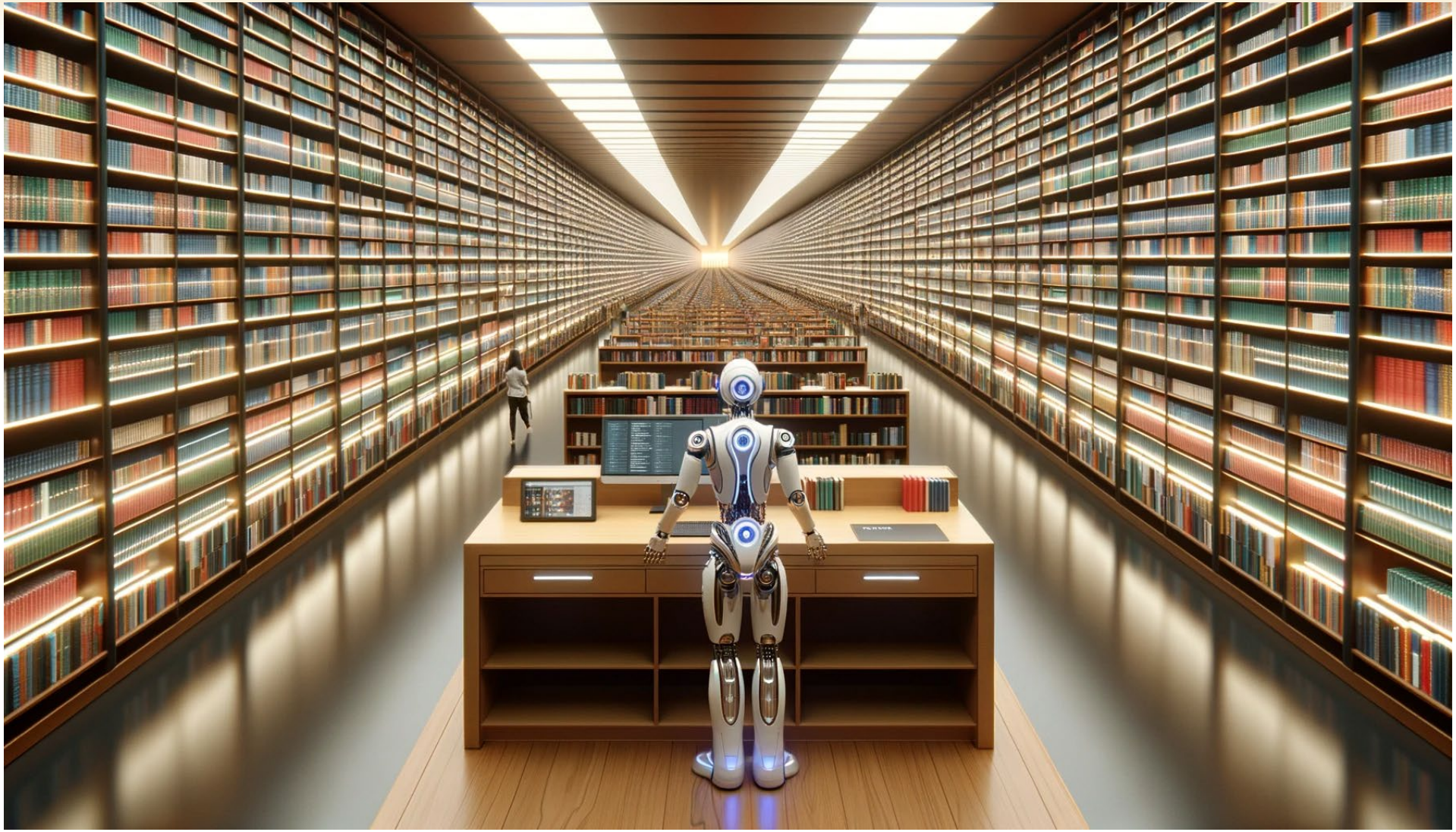
The teachers feel if students use calculators too early, they won't learn math concepts

Math teachers protest against calculator use

3 Core Concepts

- What is ChatGPT?
- Showcase how ChatGPT can enhance regulatory communication
- Striking a balance between personalised contact and risk oversight with ChatGPT through a co-pilot approach

What is Chat GPT



The Untrustworthy Intern

It’s limited to what it has been trained on and doesn't 'understand' the information in the human sense…

Kindness in Regulation

- Research – momentum for change
- Assist in a more agile response to implementing kindness and compassion.
- Teach it concepts of empathy and compassion, weave into stakeholder engagement.

Regulator X

"Pursuant to regulatory requirements, this is a formal notice for the immediate payment of your outstanding renewal fee for continued registration. Non-payment may result in deregistration and potential legal action. We urge prompt resolution of this matter."

Create a Template Letter with Compassion
Prompt: "Using the empathetic version of the regulatory paragraph, can you draft a compassionate template letter that I can send to professionals to remind them of their registration renewal?"

Design LinkedIn Posts in English
Prompt: "Please help me craft a LinkedIn post that shares the essence of our empathetic approach to registration renewal, aimed at engaging our professional community."

Design LinkedIn Posts in Spanish
Prompt: "Can you translate the LinkedIn post into Spanish and ensure it retains the same warm and considerate tone as the English version?"

Create a Webpage in English Reflecting the Compassionate Tone
Prompt: "Help me design a webpage in English that encapsulates our new, empathetic communication style. The page should inform visitors about registration renewal while maintaining a supportive tone."

Create a Webpage in English Reflecting the Compassionate Tone
Prompt: "Help me design a webpage in English that encapsulates our new, empathetic communication style. The page should inform visitors about registration renewal while maintaining a supportive tone."

Friendly Project Plan for Internal Implementation
Prompt: "I need to propose a project plan to my team for implementing these communication changes. The team might resist this change, so could you help me write a friendly and persuasive project plan that emphasizes the benefits and importance of this new approach?"

Concerns

Striking a balance between personalised contact and risk oversight with ChatGPT through a co-pilot approach ethical approach

Summary

AI will not replace you, people using AI will

…so we may as well use it as a force for good

Questions?

Paul Byrne – Medical Council of Ireland

Coding Kindness: Regulatory Approaches to Technology and Compassion