



Investigators' Roundtable

Moderator:

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Discussion Question

Move to virtual investigations

- Conversation you have is the relationship you have
- Building rapport to get the information you need in a virtual format
- When is it best to do in-person versus virtual?



Discussion Question

How do we approach investigations now that some of our in-person investigative tools are being taken away from us

- Getting documents in a virtual investigation, audits
- How do you write an effective questions letter?
- How do you get people to open up in a virtual investigation?



Discussion Question

- Please use Open Sans font throughout your presentation
- Please keep bullet text size to at least 28 points for easy readability on screen.
- Please limit number of bullet points to 4-5 per slide to maintain readability
- Choose Insert > New Slide to add slides



Discussion Question

- Confidentiality – how do you write a report without divulging whistleblowers
- Trauma-informed approaches to investigations



Discussion Question

- Slowdown in the adjudication process – hearings are fewer and farther between
- Moving the cases through the processes in a timely manner with an increased caseload
- More work and the same number of staff (or less)
- Staff entitlement (quiet quitting)



Final Thoughts?





Thank You

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