

## Are You Waiting for Access to an ABA Provider in California?

California health plans are required by law to provide services to you. It's important that California regulators hear from families so that they know how dire the situation is.

## **Here's How You Can Help:**

If you have private health insurance:

- File a Complaint with the California Department of Insurance
- You can print this form out and mail it in.
- You can also visit the Consumer Complaint Center online and file your complaint here.

If you are complaining about Medi-Cal, you can:

- Contact the Medi-Cal Ombudsman:
  - **By Phone:** (888) 452-8609
  - **By email\*:** MMCDOmbudsmanOffice@dhcs.ca.gov
- Whether you have private health insurance, Medi-Cal, or both, make sure to write a quick email to your California senator and representative to make them aware that this is affecting their constituents. You can find out who represents you here:

State Senate
State Assembly

Questions? Please contact advocacy@casproviders.org