

Officer Erika Jones

Co-Responder, Chattanooga Police Department

Erika Jones is a Mental Health Responder with the Chattanooga Police Department and a Marriage and Family Therapy graduate student at Capella University, expected to complete her degree in June 2026. Upon graduation, she will continue her work in the mental health field as an Associate Marriage and Family Therapist (AMFT).

With over 11 years of experience in behavioral health, crisis response, and community support, Erika has worked with individuals, couples, children, trauma survivors, families, and the elderly across a variety of settings. Her work is rooted in trauma-informed, community-based, and human-centered care, with a passion for helping individuals feel seen, heard, and supported beyond diagnoses or circumstances. Guided by her "Human First" philosophy, Erika believes healing begins when people are treated as human beings before labels, symptoms, or challenges. She is passionate about mental health advocacy, systemic healing, emotional wellness, and creating compassionate spaces that encourage meaningful and lasting change.