

Maintenance Team Member of the Year - Krystal Ritchie

Krystal Ritchie is described as the "heart" of her maintenance team, recognized for a rare combination of technical diligence and a deeply personal approach to property care. She is a proactive professional who balances operational efficiency with a genuine passion for enhancing the resident experience.

Core Strengths & Achievements

- **Operational Efficiency:** Krystal maintains an exceptional standard for unit turns, focusing on high-quality results and timeliness. She is notably savvy with **proactive expense management**, ensuring the property runs smoothly and cost-effectively.
 - **Creative Initiative:** Beyond routine work orders, she identifies opportunities for community improvement. Most recently, she spearheaded a **lighting project for the dog park**, showcasing her ability to lead specialized projects that increase property value and resident enjoyment.
 - **Meticulous Quality:** Her work is defined by attention to detail and a sense of pride that ensures the environment remains welcoming and well-maintained.
-

Community & Team Impact

Krystal's "community spirit" is a defining feature of her nomination. She is celebrated for:

- **The Personal Touch:** Creating meaningful interactions with residents and even keeping treats on hand for the community's pets.
- **Positive Energy:** Bringing an "infectious energy" to the team that uplifts her colleagues and helps maintain a productive, joyful work environment.
- **Dedication:** Tackling every challenge with a smile and a willingness to go the extra mile to ensure the job is done right.

Final Take: Krystal Ritchie doesn't just maintain the community—she improves it. Her blend of fiscal responsibility, creative initiative, and heartfelt resident engagement makes her a standout candidate for Maintenance Team Member of the Year.