



Crisis Co-Response Unit • CCRU@chattanooga.gov • (423) 643-5296

City of Chattanooga Police Department • 3410 Amnicola Hwy., Chattanooga, TN 37406 • (423) 643-5000
24/7 Emergency Line: 9-1-1 | 24/7 Suicide and Crisis Line: 9-8-8

Chattanooga and Surrounding Areas Community Resources

Support Services

Adult Mobile Crisis: 800-704-2651

Youth Mobile Crisis: 866-791-9225

Crisis Text Line: 741741

National Suicide Prevention: 988

Report Child Abuse: 877-237-0004

Adult Protective Services:

1-888-277-8366 (report suspected abuse of elder/vulnerable adults)

Hamilton County Coalition A&D Lifeline:

423-933-6772

TN A&D Redline: 1-800-889-9789 (call/text)

AA (24/7): 423-499-6003

NA (24/7): 1-888-463-2117

Never Use Alone: 800-484-3731 (If you are going to use by yourself, call! You will be asked your first name, location, & number you are calling from. An operator will stay on the line with you while you use. If you stop responding after using, the operator will notify emergency services of an unresponsive person at your location.)

Veterans Crisis Line: 1-800-273-8255/988, press 1/text 838255

National Human Trafficking Hotline:

888-373-7888

National Sexual Assault Hotline:

800-656-4673

National Domestic Violence Hotline:

1-800-799-7233

Partnership for Victims Crisis Hotline:

423-755-2700/text 423-356-3620

SAMHSA National Helpline:

1-800-662-4357

NAMI Chattanooga: 423-521-2950

Trevor Project LGBTQ+ Hotline Youth:

1-866-488-7386/text 678678

LGBT National Hotline: 888-843-4564

TransLifeline: 1-877-565-8860

24/7 Crisis Walk-In Centers

Volunteer Behavioral Health

800-704-2651 | 413 Springs St.

Behavioral Health Services

Volunteer Behavioral Health

423-634-8884 | 420 Bell Ave.

Mental Health Cooperative

423-637-5950 | 801 N Holtzclaw Ave., #101

Helen Ross McNabb: 423-266-6751

6049 Shallowford Rd. | 601 Cumberland St.

Centerstone Chattanooga

888-291-4357 | 6110 Shallowford Rd., #B

877-467-3123 | 6025 Lee Hwy, #301

Omni Community Health Chattanooga

423-207-4712 | 1401 Williams St., #210

Parkridge Valley Adult/Senior Campus

423-894-4220 | 7351 Courage Way

The Middle Path: 423-269-8900

4401 Dayton Blvd. | DBT IOP ages 14+

Henegar Counseling Center: 423-756-2894

1815 McCallie Ave.

Erlanger Behavioral Health: 855-612-3494

804 N Holtzclaw Ave. | Acute inpatient

Youth Villages - Youth: 423-954-8890

6236 Air Park Drive, #A

Parkridge Valley Child/Youth Campus

423-894-4220 | 2200 Morris Hill Rd.

Acute inpatient

The Family Therapy Center at Lee

University - Cleveland: 423-331-9735

Alcohol & Drug Services (*Detox Beds)

CADAS*: 423-756-7644, #2

207 Spears Ave. | Accepts uninsured

Spero Health: 423-301-5930

7030 Lee Hwy., #201 | Accepts uninsured

Cherokee Health Systems: 423-266-4588

5600 Brainerd Rd., #A4 | Sliding scale

Harmony Oaks: 865-217-2883

7609 Shallowford Rd.

Focus Treatment Center: 423-308-2560

7429 Shallowford Rd.

NO medicare/medicaid/tricare

Mental Health Cooperative 423-637-5950

801 N Holtzclaw Ave., #101 | Accepts all

TENNcare & sliding scale

Cumberland Heights: 423-482-8281

6650 E Brainerd Rd., #102

Bradford Health: 423-892-26396160

Shallowford Rd., #103 | Affordable self-pay

Miracle Lake - Etowah: 423-263-2583

Affordable self-pay & grant beds available

Harmony Oaks Summit - Newport*:

865-217-2883

McNabb Center Centerpointe - Knoxville*:

865-523-4704 | Accepts TENNcare & grant beds for uninsured

VBH New Leaf - Cookeville*:

1-877-567-6051, #4 for 1st time apts & ask to be put on the waitlist | Accepts uninsured

Tony Rice Center - Shelbyville:

931-685-0957 Male only & fill out application online | Accepts uninsured

Cumberland Heights - Nashville*:

866-416-2219 | NO

uninsured/TENNcare/medicare/medicaid

Lloyd Elam Center - Nashville*:

615-327-6255 | Schedule an apt for assessment or present self M-W 8A-10A; must be a TN resident with valid photo ID, \$5 service fee | Accepts no insurance

Samaritan Recovery - Nashville:

615-244-4802 | Accepts TENNcare/uninsured/commercial

Renewal House - Nashville*:

615-255-5222 | Female only

Accepts uninsured

Mending Hearts - Nashville*:

615-385-1696 | Female only | NO UHC

The Next Door - Nashville*:

615-251-8805 | Female only | Accepts uninsured/medicare/medicaid/ commercial

Pathways - Jackson*: 1-800-587-3854

Accepts uninsured

Cedar Recovery - Mt. Juliet:

615-680-0110 | Grant beds for uninsured

Buffalo Valley - Hohenwald or Clarksville*:

931-796-5427, #2676 | Accepts uninsured

Medical

Cempa: 423-265-2273 | 1000 E 3rd St. |

Provide PrEP, PEP, HepC services

Homeless Health Care Center:

423-265-5708 | 730 E 11th St.

3rd Street Family Health Center:

423-209-8050 | 921 E 3rd St.

Volunteers in Medicine: 423-855-8220

5705 Marlin Rd., #1400



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Erlanger Community Health Center -

Southside: 423-778-2700

3800 Tennessee Ave., #124

Erlanger Community Health Center -

Dodson: 423-778-2800 | 1200 Dodson Ave.

Erlanger Community Health Center -

Premier Health: 423-648-7770

251 N Lyerly St., #300

CHI Memorial Community Health:

423-756-1506 | 3905 Hixson Pike, #103

Hope for the Inner City - Dr. Roy Dental

Clinic: 423-698-3178 | 1800 Roanoke Ave.

Victim Services

CPD Victim Services Unit: 423-643-5000

Crime must have been reported to CPD & person identified as victim of crime

Family Justice Center: 423-643-7600

5705 Uptain Rd.

Partnership: 423-755-2822

Eastgate Town Center

5600 Brainerd Rd., #E-3

Love's Arm: 423-580-6553

4001 Rossville Blvd. | Residential & counseling for women impacted by prostitution & sex industry

Blue Monarch - Monteagle: 931-924-8900

Residential program for abused & addicted women & children under 9/pregnant women

Thistle Farms - Nashville: 615-320-5325

Residential program for women survivors of trafficking, prostitution, & addiction

TN START AST

tn.gov/for-consumers/assessment-stabilization-teams/contact-referral-information.html

For intellectual & developmental disabilities ages 6+

Vocational Rehabilitation Program

833-751-0597 | Eastgate Center, #602-B

5600 Brainerd Rd. | Resources for individuals with disabilities re/entering workforce

CHOICES: 888-531-9876

1501 Riverside Drive, #240 | Independent living & employment services for people with intellectual & developmental disabilities

AIM Center: 423-624-4800

472 W M.L.K. Blvd. | Clubhouse for adults with severe & persistent mental illness

Chattanooga VA Outpatient Clinic

423-893-6500 | 6401 Shallowford Rd.

Catholic Charities: 423-267-1297

6100, 5720 Uptain Rd., #4200

Immigrant services

Clinica Medicos: 423-760-4000

1300 E 23rd St. | Primary & behavioral health services for Spanish-speaking population/Servicios de salud primaria y conductual en Espanol

La Paz: 423-624-8414 | 809 S Willow St.

Bilingual support services, resources, referrals, & education/Servicios bilingües para apoyo con servicios sociales, recursos, referidos, y education

Temporary Shelter/Housing

Chattanooga Rescue Mission 423-756-3126

1512 S Holtzclaw Ave.

CHATT Foundation: 423-756-4222

717 E 11th St. | Cold weather shelter & housing assistance

Chattanooga Room In The Inn Women & Children: 423-624-6144

230 N Highland Park Ave.

Family Promise of Greater Chattanooga

423-756-3891 | 1184 Baldwin St.

The Salvation Army Day Shelter

423-756-1023 ext. 136 | 800 McCallie Ave.

Welcome Home of Chattanooga

423-355-5842 | 3131 Quiet Creek Trail

For those who qualify for hospice care

A statewide directory of approved halfway houses can be found online at

<https://www.bit.ly/halfwayhouses>

Food Assistance

CHATT Foundation: 423-456-4222

717 E 11th St.

Chattanooga Area Food Bank 423-622-1800

2009 Curtain Pole Rd.

East Ridge Food Pantry: 423-277-3148

1601 Prater Rd., East Ridge, TN 37412

Every 1st and 3rd Wednesday of the month 2-5pm

Joyful Sound Church of God

423-698-1813 | 3912 4th Ave. | Tue & Thu 11am-12pm

Salvation Army: 423-756-1023

Financial Assistance

United Way Assistance: Call 211

COVID19 Rent & Utility:

844-500-1112

Salvation Army: 423-756-1023

Transportation

TENNcare Amerigroup: 1-866-680-0633

TENNcare Americhoice: 1-866-405-0238

TENNcare Bluecare: 1-866-473-7565

CARTA Bus: 423-629-9038

CARTA Care-A-Van: 423-698-9038

Jewish Federation of Greater Chattanooga: 423-504-6324

MyRide Southeast TN: 423-424-4201

Other

Social Security Administration

866-964-0029 | 1290 Premier Dr., #140

Disability information

Legal Aid of East TN: 423-756-4013

1100 W M.L.K. Blvd., #402

Speak with a Community Resource Specialist: If you live in the Chattanooga area & have a 423 area code, dial 2-1-1. If you live within the 15 counties covered by 211 and do not have a 423 area code, dial 423-265-8000