

Supplier of the Year – Chadwell Supply

Chadwell Supply is nominated for providing a level of service that transcends the traditional vendor-client relationship. Represented by the standout team of **Marc Powell and Coy Hudson**, the company is recognized for its extraordinary responsiveness, technical expertise, and a "can-do" energy that sets a new industry benchmark.

Core Strengths & Achievements

- **Technical Partnership:** Moving far beyond simple order fulfillment, the team acts as an on-call resource for property staff. Marc Powell is specifically noted for his ability to **diagnose complex HVAC issues** on the fly, providing high-level technical support that saves time and resources for onsite teams.
 - **Operational Speed:** The nomination highlights an "unbelievably quick" response time. Whether it is a routine inquiry or an urgent need, the Chadwell team is praised for jumping in to assist with any challenge without hesitation.
 - **Reliability & Follow-Through:** Exceptional communication and consistent follow-through are hallmarks of their service model. They are described as a team that consistently "outperforms everyone else" by ensuring every promise is kept.
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The Chadwell Impact

What distinguishes Chadwell Supply is the personal investment Marc and Coy make in their clients' success:

- **The "Extra Mile" Culture:** They are celebrated for a proactive approach that consistently goes "way above and beyond" the standard scope of a supplier.
- **Positive Energy:** Their professional demeanor and positive attitude make them a team that property managers "brag about having," turning routine logistics into a seamless and enjoyable collaboration.

Final Take: Chadwell Supply embodies the ideal supplier—one that functions as a knowledgeable extension of the maintenance team rather than just a vendor. Their commitment to technical excellence and relentless service makes them a premier candidate for Supplier of the Year.