

Your Projects User Guide

For further assistance, please contact:

New Gas or Electric / Changes to Existing Gas and Electric Services

PG&E Building and Renovation Services Center at 1-877-743-7782.

Generation Enquiries

PG&E Solar Customer Service Center at 1-877-743-4112

Rule 21 at Rule21gen@pge.com

Wholesale Generation at Wholesalegen@pge.com

Wholesale Load at WDTloadapplication@pge.com



For further assistance please
consult yourprojects.com portal or
call PG&E Building and Renovation
Services Center at 1-877-743-7782

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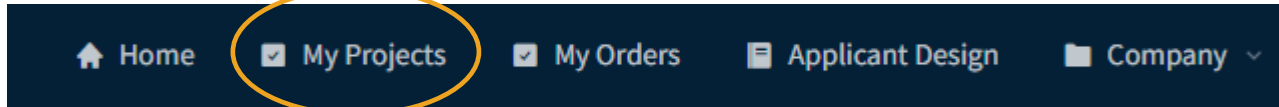
My Projects



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Services Center at 1-877-743-7782



My Projects



From the Top Navigation bar, select "My Projects"

Quick Search, to filter all your projects

Click on the ID, to go into the Detailed view of your project

My Projects

ID ↓	Project Number	E-Sign Status	Application Type	Project Name	Address (Facility)	Customer Name
1286731	000121272826		New Service Connections	Test ZNE1	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.
1286559	P000005081		New Service Connections	Regression 5	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.
1286384	P000005030		New Service Connections	Regression 4	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.
1286312	P000005043		New Service Connections	Regression 2	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.
1275811	000121232021		New Service Connections	test ZNE New	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.
1269313	000121229984		New Service Connections	test ZNE	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.
1267861	121226348		New Service Connections	test project	test street, SAN FRANCISCO, CA 94103	PG&E TESTING, INC.

15 to 21 of 141 << < Page 3 of 21 > >>

Move to the next page



My Projects – Detailed View

Detailed view of your project, shows the progress and the status of the project. There are additional tabs to the Documents, Emails from the portal, the History and any outstanding Actions, for example. missing documents

Application Details

According to our records, there are no actions required of the Applicant at this time. If anything further is needed to complete the review of this application for service, the project contact will be notified via email.

- Status
- Progress
- Documents
- Email
- History
- Actions

Status

Status: Application Review in Progress

Project

Project Number	P000005823
Application Request	Existing Service Connections
Request Category	Service Relocation
Electric Request Type	Overhead to Underground, Relocate Panel/Meter, Reroute Service Line
Project Name	test street
Action(s) Needed by	N/A
Facility Address	testing SAN FRANCISCO, CA, 94103

Contacts

Submitter	shyam kumar skkh@pge.com
Primary	shyam kumar skkh@pge.com

Receive Energy

#	Activity	Date Completed
1	Project Type	2022-02-17 21:30:13 PM
2	Project Information	2022-02-17 21:30:43 PM
3	Contact Information	2022-02-17 21:31:26 PM
4	Construction Information	2022-02-17 21:31:50 PM
5	Electric Information	2022-02-17 21:32:08 PM
6	Document Upload	2022-02-17 21:32:26 PM

Notification Details

Relocate Panel/Meter		Reroute Service Line	
Status	Review in Progress	Status	Review in Progress
Job Owner	Christopher Rhodes CJRC	Job Owner	Christopher Rhodes CJRC
Contact	CJRC@pge.com	Contact	CJRC@pge.com
Notification Number	000121276428	Notification Number	000121276429
Request Type	Relocate Panel/Meter	Request Type	Reroute Service Line



My Projects – Detailed View

Project Details: To continue with an unsubmitted application navigate to the Progress Tab and select click on the section that is incomplete (it will be highlighted in blue).

The screenshot displays the PG&E Application Portal interface. The main heading is "Application Details". On the left, there are three sections: "Status" showing "Incomplete", "Project" with various details like Project Number (121042835) and Request Category (Start a Project), and "Contacts". On the right, there is a "Progress" tab with sub-tabs for Documents, Email, History, Actions, and Generation. Below this is a "Receive Energy" section with a list of activities. Activity 4, "Construction Information", is highlighted in blue, indicating it is incomplete. An orange callout box points to this activity with the text: "Whichever section was left incomplete will be highlighted. Can enter here and then navigate to any other sections where changes are needed."

#	Activity
1	Project Type
2	Project Information
3	Contact Information
4	Construction Information
5	Electric Information
6	Gas Information
7	Document Upload
8	Review Summary



My Projects – Detailed View

View your **Documents**

Documents	Status	DL	Uploaded By	Upload Date
Application Summary	uploaded		nyamks	2022-02-17 21:32:27

1 to 1 of 1 << < Page 1 of 1 > >>

Keyboard users: to download a document, focus on the download button cell and press Enter.

Retail Load Document Upload

Click here to Upload Documents.

Note: Please ensure you have appropriate documentation to attach which supports your request.

Download your documents

View any outstanding **Actions**

Defect Description	Defect Reason	Required Document
SLD	Not Received	SLD
AC Disconnect-Non-Listed Eqp Spec Sheets		Technical Docs
Inverter - Non-Listed Eqp Spec Sheets		Technical Docs
Customer Name does not match PG&E record		Agreement and Authorization record
Ineligible for requested rate		Agreement and Authorization
PremiseAddr is not assoc with SA/MeterID		Agreement and Authorization
AA System Size Incomplete		Agreement and Authorization
Not signed by Customer of Record		Agreement and Authorization

Withdraw Application

Click here to withdraw this application.

Note: Please ensure you have appropriate documentation to attach which supports your request.

Project Cancellation: On the Application Details page, click on Actions, where you may cancel an application before it is submitted or withdraw an application following submittal.

Introduction to Completing an Application



For further assistance please
consult yourprojects.com portal or
call PG&E Building and Renovation
Services Center at 1-877-743-7782



Introduction - Submitting an Application

Home Page: When you sign in you will see a dashboard of your current projects.
Click → Start New Application.

The screenshot shows the PG&E Application Portal home page. The top navigation bar includes links for Home, My Projects, My Orders, Applicant Design, Company, and a user profile icon labeled 'selbertitest'. The main content area is divided into several sections:

- Outstanding Actions:** A table listing various application statuses and their counts.
- What's New:** A list of recent updates or guides.
- Start New Application:** A prominent yellow button with a right-pointing arrow, circled in red.
- First time here? Read our documentation to learn how to use the portal.** A grey box with a link to documentation.
- Status of Applications:** A section containing three donut charts: Wholesale and Retail Load, Electric Generation, and Combined Load and Generator. A legend on the left defines the application stages: Pending Submittal (dark blue), Application Review (medium blue), Study in Progress (light blue), IA in Progress (green), Implementation (orange), and Completed (yellow).

Action	Count
Outstanding Agreement & Authorization (AA)	533
Outstanding Defects	622
Unsubmitted Applications	12,075
Outstanding Electric Lot Applications	531

Your Projects Portal User Guide
Template Single Line Diagrams
Resiliency Project Interconnection

Category	Pending Submittal	Application Review	Study in Progress	IA in Progress	Implementation	Completed
Wholesale and Retail Load	4,872	127,417	8	479	22	207
Electric Generation	7,116	2,608	240	5	2	266
Combined Load and Generator	893	1,159	24	24	24	



Introduction – Application Type

You will be presented with four large buttons and will need to select which type application you wish to complete, as selections are made further options may be available

Refer to the detailed sections on each application type, for further information

Start Application

The Smart Connect portal allows PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

New Electric or Gas Services or Change to an existing Electric or Gas Service

For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.

Connect Solar Panels, Wind Turbines, or Other Generating Equipment

For customers connecting generating equipment to a home or building, installing emergency generators, or selling power

New Residential Service with Solar

For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment

Change to PG&E owned Facilities

For customers requesting PG&E equipment/utility infrastructure to be a removed or relocated i.e.

- A box or pedestal
- A Pole or pole attachments
- Streetlights

As selections are made, further choices may appear.

Submit ▶

Start Application

PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

New Electric or Gas Services or Change to an existing Electric or Gas Service

For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.

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For customers connecting generating equipment to a home or building, installing emergency generators, or selling power

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For customers requesting PG&E equipment/utility infrastructure to be a removed or relocated i.e.

- A box or pedestal
- A Pole or pole attachments
- Streetlights

Electric

Electric service request only

Gas

Gas service request only

Electric & Gas

Both electric and gas service request

Existing Service Connections

- Upgrade, temporarily disconnect or shut off my service
- Remove my meter, panel, or service line

New Service Connections

Install a new permanent or temporary service connection

Pre-Project Inquiry

Check if PG&E service is available at my project location

Submit ▶



Introduction – Application Navigation

As the application is filled in a Left-Hand Side navigation will be created for each Section

Navigation

Triangle indicates this section currently selected.

Checkmark indicates this section is completed.

Arrow can be clicked to navigate to subsections.

Dashes indicate sections unavailable until previous sections are completed.

The screenshot displays a web application interface. On the left, a navigation menu is titled "RECEIVE ENERGY" and contains the following items: "Project Type" (with a right-pointing triangle), "Project Information" (with a checkmark), "Contact Information" (with a right-pointing arrow), "Construction Information" (with a dash), "Electric Information" (with a dash), "Gas Information" (with a dash), "Document Upload" (with a dash), and "Review Summary" (with a dash). An orange arrow points from the "Project Type" item to the main content area. The main content area is titled "Project Type" and contains several sections: "Commodity" with checkboxes for "Electric" and "Gas" (both checked); "Application Request" with a dropdown menu set to "New Service Connections"; "Request Category" with a dropdown menu set to "Start a Project"; "Customer Type" with a dropdown menu set to "Residential"; "Facility Type" with a dropdown menu set to "Single Family (1 Lot)"; "Electric Request Type" with a checked checkbox for "Install Permanent Service"; "Gas Request Type" with a checked checkbox for "Install Permanent Service"; and "Electric Service Type" with radio buttons for "Overhead" and "Underground" (the "Underground" option is selected). In the bottom right corner, there is a blue button labeled "Save and Continue" with a right-pointing arrow. A large orange arrow graphic points from the text "Save & Continue at bottom right." to the button.

New Gas or Electric Service Change to Existing Gas or Electric Service

Load Application



For further assistance please
consult yourprojects.com portal or
call PG&E Building and Renovation
Services Center at 1-877-743-7782



New Service application - Start Application

Start Application

The Smart Connect portal allows PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

New Electric or Gas Services or Change to an existing Electric or Gas Service

For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.

Connect Solar Panels, Wind Turbines, or Other Generating Equipment

For customers connecting generating equipment to a home or building, installing emergency generators, or selling power

New Residential Service with Solar

For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment

Change to PG&E owned Facilities

For customers requesting PG&E equipment/utility infrastructure to be a removed or relocated i.e.

- A box or pedestal
- A Pole or pole attachments
- Streetlights

Electric

Electric service request only

Gas

Gas service request only

Electric & Gas

Both electric and gas service request

Existing Service Connections

- Upgrade, temporarily disconnect or shut off my service
- Remove my meter, panel, or service line

New Service Connections

Install a new permanent or temporary service connection

Pre-Project Inquiry

Check if PG&E service is available at my project location

Submit ▶

Select Project Type: This will take you to options to select multiple Project Types.

Choose the appropriate option.



New Service application – Project Type

Project Type

Commodity

- Electric
- Gas

Application Request

New Service Connections

Request Category

Start a Project

Customer Type

Residential

Facility Type

Single Family (1 Lot)

Electric Request Type

- Install Permanent Service

Gas Request Type

- Install Permanent Service

Electric Service Type

- Overhead
- Underground

Save and Continue

Project Type Details: Fill in the details, Select Save & Continue at the bottom right.



Enter Project Information (these will vary depending on project type):

Project Address, Project Data, Service Data, Design & Installation, Self Generation. (left side navigation for moving between sections.) Save & Continue to advance to the next page.



Project Information

Project Name

Request due to a major natural disaster?

Yes No

Project Address

Street Address

Zip Code City

Cross Street *optional*

Save and Continue

Partial Page View. Save & Continue at bottom right



New Service application – Project Info

RECEIVE ENERGY

- ✓ Project Type
- ▶ **Project Information**
 - Project Address
 - Project Data
 - Service Data
 - Design and Installation
 - Self Generation
- Contact Information
- Construction Information
- Electric Information
- Gas Information
- Document Upload
- Review Summary

Project Data

Building Permit Number optional

Assessor Parcel Number optional

Tract Number optional

Work Description

Is this project subject to Buy America requirements implemented by the Service Transportation Assistance Act? optional

Please select a value

Requires any entity who receives federal funds/grants for construction projects, they must use US made materials. By selecting "Not Applicable" you are confirming that the project does not require Buy America Federal Compliance as there is no federal funding.

Service Data

Approximate Project Completion Date

Please note that the date requested is subject to availability as well as the scope of your project.

Zero Lot Line optional

Yes No

Design and Installation

As an applicant for new gas or electric service, you can choose either PG&E or a qualified Applicant Designer to design new PG&E gas/electric distribution and/or service facilities.

Are you planning to use an Applicant Design contractor?

Yes No

Are you planning to use an Applicant Install contractor?

Yes No

Self Generation

Are you installing any self-generation equipment as part of your project?

Yes No

If you are planning to install any self-generation equipment, photovoltaic, or wind generation, additional applications for interconnection to PG&E's electric system must be submitted and approved by PG&E prior to engineering for your new construction project. The information you provide on your generation interconnection application may affect the final PG&E design for your project.

For information on PG&E's net metering programs, including eligibility guidelines, generation interconnection program application forms, links to the California Public Utilities Commission, Energy Commission and the US Department of Energy, visit www.pge.com/b2b/newgenerator/ or contact PG&E's Generation Interconnection Services at (415) 972-5676.

Save and Continue

Continue to fill in the details of project Information, Select Save & Continue at the bottom right.





New Service application - Contacts

Project Number 121042835

Contact Information

Note: When making selections from a dropdown, other fields on the page will be auto-populated.

RECEIVE ENERGY

- Project Type
- Project Information
- Contact Information**
 - Submitter
 - Primary
 - Contractor
 - Generation Contractor
 - Legal
- Construction Information
- Electric Information
- Gas Information
- Document Upload
- Review Summary

Submitter

I am authorized to submit this application on behalf of the property owner. / I am the property owner.

First Name: Bob
Last Name: Sanders

Legal Status: An Individual

Street Address: 1234

Zip Code: 12345 City: State: NY

Day Phone: Ext. optional Mobile Phone: Email:

Enter Contact Information (varies by project type): Submitter, Primary, Contractor, Generation Contractor, Legal. (left side navigation if needed) Save & Continue at bottom right.



RECEIVE ENERGY

- Project Type
- Project Information
- Contact Information**
 - Submitter
 - Primary
 - Contractor
 - Generation Contractor
 - Legal
- Construction Information
- Electric Information
- Gas Information
- Document Upload
- Review Summary

Primary

Primary Contact: Other

First Name: Last Name:

Company Name optional:

Street Address:

Zip Code: City: State: Please select a value

Day Phone: Ext. optional Mobile Phone: Email:

Contractor

Contractor optional: None

Project Information

Generation Contractor

Generation Contractor: None

Legal

The Legal contact is the Authorized Signatory you designate to receive PG&E's contract for gas or electric service. This person is responsible for signing and returning the contract and for paying the total project costs, including costs for design and construction.

Financially Responsible: Other

If the Legal contact is not yourself, the contact must contact BRSC to verify/authorize the potential charges. Inaccurate information may result in delays to your project.

Title optional First Name Initial optional Last Name

Legal Name to Appear on Contract:

Legal Status: Please select a value

Company Name:

Street Address:

Partial Page View. Save & Continue at bottom right



New Service application - Construction

RECEIVE ENERGY

- Project Type
- Project Information
- Contact Information
- Construction Information**
 - General
 - Gas Trenching
 - Electric Trenching
 - Joint Trench Occupants
 - Temporary Services
- Electric Information
- Gas Information
- Document Upload
- Review Summary

Construction Information

General

Will any existing gas or electric PG&E facilities require relocation/removal?
 Yes No

Do existing PG&E electric overhead facilities require undergrounding?
 Yes No

Construction Start Date

Gas Trenching

There are Federal and State requirements for any individuals performing trenching for gas facilities. To learn more about the Qualification Requirements, go to https://www.pge.com/en_US/for-our-business-partners/business-to-business/gas-pipeline-contractors/operator-qualifications.page or call us at 855-854-6227, Option 4.

Have questions about which Operator Qualifications you need for the work your project requires? Contact your PG&E Inspector, your PG&E New Business Representative or your contractor. If further assistance is needed, please email the PG&E Contractor OQ Program Manager at OQPgmMgr@pge.com.

Gas Trenching Completion Date *optional*

Distribution (primary) line extension - trench and backfill
 PG&E Applicant

Enter Construction Information (varies by project type): General, Gas Trenching, Electric Trenching, Joint Trench Occupants, Temporary Services. (left side navigation if needed) Save & Continue at bottom right.



More questions may appear depending on prior answers.

RECEIVE ENERGY

- Project Type
- Project Information
- Contact Information
- Construction Information**
 - General
 - Gas Trenching
 - Electric Trenching**
 - Joint Trench Occupants
 - Temporary Services
- Electric Information
- Gas Information
- Document Upload
- Review Summary

Electric Trenching

Electric Trenching Completion Date *optional*

Distribution (Primary) line extension - trench and backfill
 PG&E Applicant

Distribution (Primary) line extension - conduits / substructure installation
 PG&E Applicant

Service extension - trench and backfill
 PG&E Applicant

Service extension - conduits / substructure installation
 PG&E Applicant

Joint Trench Occupants

Service Joint Trench Occupants

- Electric
- Gas
- Phone
- CATV
- Other
- Not sure
- Not Applicable

Distribution Joint Trench Occupants

- Electric
- Gas
- Phone

Partial Page View. Save & Continue at bottom right



New Service application – Electric Info

RECEIVE ENERGY

- ✓ Project Type
- ✓ Project Information
- ✓ Contact Information
- ✓ Construction Information
- ▶ **Electric Information**
 - Existing Service
 - Proposed Service
 - Streetlights
 - Proposed Electric Load
- ▶ Gas Information
- Document Upload
- Review Summary

Electric Information

Existing Service

Main Panel Rating (Amps)
800 Amp

Voltage Level
Primary

Phase
3-Phase

Wires
4-Wire

Voltage
12,000V/6,930 Volt

Proposed Service

Is the proposed service voltage equal to the existing voltage?
 Yes No

Streetlights

Enter Electric Information (varies by project type): Existing Service, Proposed Service, Streetlights, Proposed Electric Load (left side navigation if needed) **Save & Continue** at bottom right.

More questions may appear depending on prior answers.

RECEIVE ENERGY

- ✓ Project Type
- ✓ Project Information
- ✓ Contact Information
- ✓ Construction Information
- ▶ **Electric Information**
 - Existing Service
 - Proposed Service
 - Streetlights
 - Proposed Electric Load
- Gas Information
- Document Upload
- Review Summary

Streetlights

Are you installing or removing streetlights?
 Yes No

Proposed Electric Load

PG&E assumes standard residential loads, which includes lights, small appliances, refrigerators, freezers, dishwashers, microwave ovens, electric ranges, cooktops, and ovens. Unusual loads must be identified, which includes, but is not limited to, electric plug-in vehicles, central air conditioning units, pool heaters, electric space heating.

+ Add Appliance

Total Load (kW)
0

The following formulas are used to normalize appliance loads to kW

- [tons] / 3.5169 = kW (approx.)
- [Watt] * 0.001 = kW
- [hp] * 0.746 = kW
- [AMPS] are not converted to kW / not added to the kW Total

Common Usage Area (select all that apply) optional

- Lift Station
- Club House
- Sprinklers
- Park Site
- Area Lighting
- Street Lighting
- Other

Save and Continue



New Service application – Gas Info

RECEIVE ENERGY

- ✓ Project Type
- ✓ Project Information
- ✓ Contact Information
- ✓ Construction Information
- ✓ Electric Information
- ▶ **Gas Information**
 - Proposed Service
 - Proposed Gas Load
- Document Upload
- Review Summary

Gas Information

Gas Information

Proposed Service ^

Delivery Pressure

Please select a value ▾

Proposed Gas Load ^

In the event that applicant shall make any material change either in the amount or character of the appliances or apparatus installed upon the premises to be supplied by PG&E, including panel size, applicant shall immediately give PG&E written notice of this fact.

Do NOT install your gas house line until the meter location is approved by PG&E.

+ Add Appliance

Total Gas Load (MBtu/h)

0

Submit ▶



Enter Gas Information (varies by project type): Proposed Service, Proposed Gas Load (left side navigation if needed) Submit at bottom right.



New Service application – Documents & Review

Document Upload

Please include the following required documents with your application. When PG&E reviews your application, additional documents may be required. Click the "tooltips icon" next to the Document Type for a description of what information should be included.

If you need to upload more than one document for a given document type, Please zip the files and upload the zip

Building Floor Plan and/or Elevations
Building Floorplan and Elevation may be included in the Site Plan.
Choose a file for upload or drag and drop one into this area Not Uploaded

Building Permit
Local and state ordinances require applicants to obtain the appropriate permits and final inspections before PG&E establishes services to any building or structure.
Choose a file for upload or drag and drop one into this area Not Uploaded

County/City Plot Plan
County/City Plot Plan requirements: The county or city approved plot plan with an assigned address is required to establish the PG&E account.
Choose a file for upload or drag and drop one into this area Not Uploaded

Detailed Site Plan **REQUIRED**
Detailed Site Plan requirements Residential Site Plans to include roads, sidewalks, driveways, location of fire hydrants and other structures, proposed location of gas and electric meters, building elevations, and proposed future improvements. (Meter locations are subject to PG&E approval). Residential Subdivision Plans: roads, sidewalks, driveways, location of fire hydrants and other structures, and proposed future improvements. Commercial/Industrial: Complete set of site improvement plans, including grading plans. (Include 3 1/2" high density disk with AutoCAD 2000s dwg file of the site plan. Agricultural: Detailed site plan showing roads, utility pole lines, driveways, easements, rights-of-way, property lines, building and structure. Files: Detailed Site plan showing customer proposed service route from power source to panel/meter (also overlaid on parcel maps, and indicate distance in feet, indicate type and location of PG&E POC (e.g. existing pole mounted transformer or pad mounted transformer)

RECEIVE ENERGY

- Project Type
- Project Information
- Contact Information
- Construction Information
- Electric Information
- Gas Information
- Document Upload

Select a file to upload or drag & drop the files to these areas

Document Upload: (varies by project type): Upload required documents. (left side navigation if needed) Save & Continue at bottom right



Review Summary for errors: Read & Accept Terms of agreement. Submit at bottom right. Following submittal, a confirmation email will be sent



Review Summary

RECEIVE ENERGY

- Project Type
- Project Information
- Contact Information
- Construction Information
- Electric Information
- Gas Information
- Document Upload
- Review Summary
 - Continue With Generation Application

Project Type	
New Business Energy Request	Retail Energy
Commodity	Electric, Gas
Application Request	New Service Connections
Request Category	Start a Project
Customer Type	Residential
Facility Type	Single Family (1 Lot)
Electric Request Type	Install Permanent Service
Gas Request Type	Install Permanent Service
Electric Service Type	Underground

Project Information	
Project Name	Load Project
Request due to a major natural disaster?	No

Project Address	
Street Address	1234
Zip Code	94598
City	WALNUT CREEK

User must submit at bottom right



New Service application - Confirmation

Confirmation Email and Project Number: Following submittal, a confirmation email will be sent. Take note of your Project ID# as that will be needed in any further correspondence with PG&E.

Your Projects

We received your application.

Congratulations! You have successfully submitted your application for 245 market. Your Project Number is P000004151. Please reference this Project Number for all correspondence with PG&E regarding your project moving forward. Please find a summary of your application attached.

As your project progresses, please note PG&E will never ask for your financial information over the phone. For more information on potential scams, please visit pge.com/scams

We look forward to working with you to achieve your project goals.
Thank you,
Pacific Gas & Electric Company

For more information

PG&E offers a variety of tools and online resources to guide you through your project. For more information including getting started guides, project checklists, answers to frequently asked questions, and more, please visit www.pge.com may also call our Building & Renovation Service Center, from 7 a.m. to 6 p.m., at 1-877-743-7782.
pge.com/privacy-disclosure

Reviewing Your Projects Dashboard: When you click on “My Projects” on the top right, you will see all of your applications and their associated details.

Pacific Gas and Electric
Application Portal

Home My Projects

My Projects

Quick Filter

ID ↓	E-Sign Status	Project Name	Address (Facility)	Customer Name	Status	Contractor Company	Submit Date	CSLB Number
1244590		New Service Connections	Loaded Project Sub	1234, WALNUT CREEK, CA 94598	Dan Icenogle	Application Review in	2021-12-23 12:14:05	
1244579		New Service Connections			Incomplete			

Generation

Online Application Web Portal for Standard NEM, Expanded NEM, Export – Rule21 & WTD



Generation

Standard NEM

Online Application Web Portal for Standard NEM, Expanded NEM, Export – Rule21 & WTD





Standard NEM – Start Application

Select Project Type: This will take you to options to select multiple Project Types. Choose the appropriate option. As selections are made, further choices may appear.

Pacific Gas and Electric
Application Portal

Home My Projects My Orders Applicant Design Company SV1234

Start Application

The Smart Connect portal allows PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

- New Electric or Gas Services or Change to an existing Electric or Gas Service**
For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.
- Connect Solar Panels, Wind Turbines, or Other Generating Equipment**
For customers connecting generating equipment to a home or building, installing emergency generators, or selling power
- New Residential Service with Solar**
For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment
- Change to PG&E owned Facilities**
For customers requesting PG&E equipment/utility infrastructure to be a removed or relocated i.e.
 - A box or pedestal
 - A Pole or pole attachments
 - Streetlights
- Simple Solar, Wind and/or Energy Storage**
Generating system 30 kilowatts (kW) or less
- Complex Self Generation**
Larger Generating Facilities and Advanced Programs
- Standby Emergency Generator**
Backup Power
- Sell Power**
Generating systems built to sell power to PG&E or on the open market
- Standard NEM**
Applying for a generating facility for new solar/wind of <30kW
- Standard NEM with Energy Storage**
Applying for a generating facility for new solar/wind of <30kW with Energy Storage
- Standard NEM Aggregation**
Apply for new solar/wind of <30kW sized to serve multiple accounts on the same or contiguous or adjacent property
- Standard NEM Aggregation with Energy Storage**
Apply for new solar/wind of <30kW sized to serve multiple accounts on the same or contiguous or adjacent property, with Energy Storage
- Non-Export Standalone Energy Storage**
Applying for a generating facility that includes only energy storage and is either new energy storage or adding energy storage to an existing Storage facility



Standard NEM – Project Information

APPLICATION

- ▶ **Project Info**
 - Customer and Facility Info
 - Additional Facility Info
- Contact Info

Project Info

Customer and Facility Info

Program

Simple Solar, Wind and/or Energy Storage
 Complex Self Generation
 Standby Emergency Generator

Sub Program

Standard NEM
 Standard NEM with Energy Storage
 Standard NEM Aggregation
 Standard NEM Aggregation with Energy Storage
 Non-Export Standalone Energy Storage

Service Type

New Generating Facility (Existing Electric Service)
 Upgrade Existing Generating Facility

Is this application for new construction?
 Yes No

Enter the Project Information



APPLICATION

- ▶ **Project Info**
 - Customer and Facility Info
 - Additional Facility Info
- Contact Info

Electric Service Agreement Number: 8241324602

Electric Badge Meter Number: 1005175815

Project Name: PT_SNEM

Account Holder Name optional: BRITTAN HEIGHTS

First Name and Last Name OR Company MUST be entered

First Name: BRITTAN

Last Name: HEIGHTS

Company Name: [Empty field]

Service Address: 3323 LA MESA DR BLDG 28



Standard NEM – Contact Info

APPLICATION

- ✓ Project Info
- ▶ **Contact Info**
 - Customer Contact
 - Contractor
 - Authorized Contact
- System Size
- Equipment
- Usage and Production
- Electric Service Info
- Customer Sector
- Documents
- Review and Submit

Contact Info

Customer Contact

Customer Contact

Facility Street Address

First Name: BRITTAN Last Name: HEIGHTS

Company Name *optional*: Test Company

Mailing Address: 3323 LA MESA DR BLDG 28

City: SAN CARLOS State: CA Zip: 94070

Phone: (999) 999-9999 Extn *optional*: E-mail: sgg7@gmail.com

Enter the Contact Information



APPLICATION

- ✓ Project Info
- ▶ **Contact Info**
 - Customer Contact
 - **Contractor**
 - Authorized Contact
- System Size
- Equipment
- Usage and Production
- Electric Service Info
- Customer Sector
- Documents
- Review and Submit

Contact Info

Contractor

Self-Installed?
 Yes No

CSLB Number: 1000483

First Name: Test Last Name: Name

Company Name: T L VETERANS CONSTRUCTION INC

Address: 520 S LA FAYETTE PARK PL #101

City: LOS ANGELES State: CA Zip: 90057

Phone: (999) 999-9999 Extn *optional*: Email: sgg7@pge.com



Standard NEM – System Size & Equipment

Pacific Gas and Electric
Application Portal

Home My Projects Company user_4000

APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ▶ System Size
 - Preliminary Capacity Check
- Equipment
- Usage and Production
- Electric Service Info
- Customer Sector
- Documents
- Review and Submit

System Size

Preliminary Capacity Check

Do you want to enter the system size and perform a preliminary capacity check?

Yes No

Save and Continue

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Enter the system size information



Enter the equipment related information



APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ✓ System Size
- ▶ Equipment
 - System #1
 - Power Module #1
 - Variance
 - AC Disconnect #1
 - Warranty
- Usage and Production
- Electric Service Info
- Customer Sector
- Documents
- Review and Submit

Equipment

AA preliminary cap check not called

System #1

Program
Standard NEM

Tech Type Generator Type Fuel Type
Solar PV Inverter-External Solar

Is this generator capable of being operated as a backup?
 Yes No

Enter Manufacturer Not In List

Manufacturer
Altenenergy Power System Inc.

Model
QS1 [240V][S11-JUN20]

Quantity

Partial Page View. Save & Continue at bottom right



Standard NEM – Usage & Production / Electric Service Information

Pacific Gas and Electric Application Portal

Usage and Production

We are unable to process a preliminary engineering review. Please continue and complete both steps of the interconnection request online. Once a complete interconnection request has been submitted, you will be notified if additional information is required

Building Size (Sqft)
1000.000

Estimated Solar Annual Production
0

Estimated Wind Annual Production
10731

Your Expected Annual Usage
3000.000

Planned Increase In Annual Usage (kWh)
123.000

NEM Systems should be sized with an estimated annual production no larger than 100% of the customers

Enter the usage and production related information



Enter the electric service information



Pacific Gas and Electric Application Portal

Electric Service Info

Rate

Customer Type
Residential

Existing Rate
E1

New Rate
ETOUC

Will an electric vehicle recharging facility be included as part of the load at this location?
 Yes No

Number of Vehicles
20

Partial Page View. Save & Continue at bottom right



Standard NEM – Agreement & Auth / Customer Sector

Pacific Gas and Electric
Application Portal

Home My Projects Company user_4000

APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ✓ System Size
- ✓ Equipment
- ✓ Usage and Production
- ✓ Electric Service Info
- ▶ Agreement and Authorization
 - Signature Options
 - Download
- Customer Sector
- Documents
- Review and Submit

Agreement and Authorization

Signature Options

Electronically Sign

Esign Now Esign Later Upload a signed document

Download

Download the Agreement and print for manual signing, a copy will need to be uploaded once signed

[Click here to download the agreement](#)

Save and Continue

Complete the Agreement and Authorization process. Click Save and Continue



Enter the customer sector information. Click Save and Continue.



Pacific Gas and Electric
Application Portal

Home My Projects Company user_4000

APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ✓ System Size
- ✓ Equipment
- ✓ Usage and Production
- ✓ Electric Service Info
- ✓ Agreement and Authorization
- ▶ Customer Sector
 - Facility Nameplate
- Documents
- Review and Submit

Customer Sector

Facility Nameplate

Facility Nameplate (kW)

4.9

Save and Continue



Standard NEM – Upload Required Documents

APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ✓ System Size
- ✓ Equipment
- ✓ Usage and Production
- ✓ Electric Service Info
- ✓ Agreement and Authorization
- ✓ Customer Sector
- ▶ Documents
 - Upload Signed Agreement
- Review and Submit

APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ✓ System Size
- ✓ Equipment
- ✓ Usage and Production
- ✓ Electric Service Info
- ✓ Agreement and Authorization
- ✓ Customer Sector
- ▶ Documents
 - Upload Signed Agreement
- Review and Submit

Pre-Install Engineering Review Required?
 Yes No

Single-Line Drawing **REQUIRED**

Application Summary PDF 77 KB Uploaded ✓
[View](#) [Re-upload](#) [Delete](#)

Site Plans and Diagrams **REQUIRED**

Equipment PDF 2 MB Uploaded ✓
[View](#) [Re-upload](#) [Delete](#)

Variance Request **REQUIRED**

Application Summary PDF 77 KB Uploaded ✓
[View](#) [Re-upload](#) [Delete](#)

Variance Photos **REQUIRED**

Application Summary PDF 77 KB Uploaded ✓
[View](#) [Re-upload](#) [Delete](#)

Variance Photos **REQUIRED**

Application Summary PDF 77 KB Uploaded ✓
[View](#) [Re-upload](#) [Delete](#)

Additional Technical Documentation

Choose a file for upload or drag and drop one into this area Not Uploaded

Add Another Document

Upload Signed Agreement ^

Agreement and Authorization (signed)

Application Summary PDF 77 KB Uploaded ✓
[View](#) [Re-upload](#) [Delete](#)

[Save and Continue](#) ▶

Upload all required documents





Standard NEM – Submission & Confirmation Email

APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ✓ System Size
- ✓ Equipment
- ✓ Usage and Production
- ✓ Electric Service Info
- ✓ Agreement and Authorization
- ✓ Customer Sector
- ✓ Documents
- ▶ **Review and Submit**
 - Application Review

Facility Nameplate (kW) 4.9

Documents

Pre-Install Engineering Review	Yes	View
Single-Line Drawing		View
Site Plans and Diagrams		View
Variance Request		View
Variance Photos		View

Upload Signed Agreement

Agreement and Authorization (signed) View

ⓘ If your review is complete click **Submit** to finalize your application. This action cannot be undone.

Submit ▶

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Once you have clicked Submit, you cannot update your application. Please ensure all information is accurate and complete

After you complete your review, click Submit. You'll receive a confirmation email shortly thereafter



Ref: 627011 PG&E Interconnection Request Confirmation - AA and App Received

Retention Policy PGE - 5 Year Delete (Default) (5 years) Expires 7/26/2026

Application Summary.pdf 86 KB

*****CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.*****

The Net Energy Metering Application (Form 79-11518) with the information below has been received. Thank you for completing all of the required steps: This project is now under review. Once this project has passed the Clerical, Engineering, and Field Inspection reviews, the Permission to Operate (PTO) letter will be sent via email (if provided) or mailed.

As a reminder, the Customer may not operate their generator while interconnected to the PG&E system until receiving written permission from PG&E. Unauthorized Parallel Operation could result in injury to persons and/or damage to equipment and/or property for which the Customer may be liable.

Please do not reply to this email address, as it is not being monitored.

If you have any questions please contact us at Solar Customer Service Center at (877) 743-4112 Monday - Friday 8 am to 5pm

NOTE: If you are applying for PG&E's NEM, NEMA, NEMV, NEMV/MASH or in some cases NEMMT program, please be aware that these Net Energy Metering programs have reached a collective enrollment cap of 2,409 megawatts (MW) that was set by the California Legislature. All new applications are now taking Net Energy Metering service on a Successor Tariff. For more information about our Net Energy Metering programs and the Cap, please refer to the Net Energy Metering Frequently Asked Questions section on www.pge.com/nemcap.

Generation

Expanded NEM

Online Application Web Portal for Standard NEM, Expanded NEM, Export – Rule21 & WTD





Expanded NEM – Start Application

Select Project Type: This will take you to options to select multiple Project Types. Choose the appropriate option.

As selections are made, further choices may appear.

The Smart Connect portal allows PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

New Electric or Gas Services or Change to an existing Electric or Gas Service
For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.

Connect Solar Panels, Wind Turbines, or Other Generating Equipment
For customers connecting generating equipment to a home or building, installing emergency generators, or selling power

New Residential Service with Solar
For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment

Change to PG&E owned Facilities
For customers requesting PG&E equipment/utility infrastructure to be a removed or relocated i.e.

- A box or pedestal
- A Pole or pole attachments
- Streetlights

Simple Solar, Wind and/or Energy Storage
Generating system 30 kilowatts (kW) or less

Complex Self Generation
Larger Generating Facilities and Advanced Programs

Standby Emergency Generator
Backup Power

Sell Power
Generating systems built to sell power to PG&E or on the open market

Expanded NEM and Larger Paired Storage
Applying for renewable generating facility over 30kW

NEM Fuel Cell
Applying for renewable generating facility over 5MW

NEM Virtual
Applying for renewable fuel cell generating facility

NEM CDCR
Applying for non-renewable fuel cell generating facility

NEM Multiple Tariff
Applying for multiple tariff generating facility

Non-Export
Applying for a Non-Export generator

RES-BCT
Applying for a renewable generating facility to serve Local Government as defined in RES-BCT tariff

Expanded NEM

NEM Paired Storage

Expanded NEM Aggregation

Expanded NEM Aggregation with Energy Storage



Expanded NEM – Project Info

APPLICATION

- Project Info
 - Customer and Facility Info
 - Additional Facility Info
- Contact Info
- Equipment
- Customer Sector
- Documents
- Review and Submit

Project Info

Customer and Facility Info

Program

- Simple Solar, Wind and/or Energy Storage
- Complex Self Generation
- Standby Emergency Generator

Sub Program

- Expanded NEM and Larger Paired Storage
- NEM Fuel Cell
- NEM Virtual
- NEM CDSR
- NEM Multiple Tariff
- Non-Export
- RES-BCT

Expanded NEM

- Expanded NEM
- NEM Paired Storage
- Expanded NEM Aggregation
- Expanded NEM Aggregation with Energy Storage

Service Type

- New Generating Facility (Existing Electric Service)
- Upgrade Existing Generating Facility

Is this application for new construction?

Yes No

Electric Service Agreement Number: 0199794723

Electric Badge Meter Number: 1010001622

Enter the Project Information. Details like Program, Sub program are auto filled based on the previous page selections.



APPLICATION

- Project Info
 - Customer and Facility Info
 - Additional Facility Info
- Contact Info
- Equipment
- Customer Sector
- Documents
- Review and Submit

Is this application for new construction?

Yes No

Electric Service Agreement Number: 0199794723

Electric Badge Meter Number: 1010001622

Project Name: expnem_warr

Account Holder Name:

First Name and Last Name OR Company MUST be entered:

First Name:

Last Name:

Company Name:

Service Address:

City: State: Zip:

Phone: (360) 569-8888

Phone: Ext:

Email: Confirm Email:



Expanded NEM – Project Info & Contact Info

Equipment

Customer Sector

Documents

Review and Submit

Additional Facility Info

Were you impacted as described in the NEM Tariff? optional

Yes No

The customer of record was impacted by a Natural or Man-Made Disaster and is now replying to resume service on their previous Net Energy Metering tariff, as described in Special Condition 12 of the NEM Tariff (NEM and NEM2). Note: Applicants who answer "Yes" should also select the "Upgrade Existing Generating Facility" option above.

Study Process

Fast Track Detailed Study

Max 3-ph fault current contributed by Generating Facility to a 3-ph fault at the Point of Common Coupling (PCC)? (Amps)

11

The short circuit interrupting rating of the host customer facility's service panel (Amps)

12345

Account Considerations

None

Save and Continue

Continuation of the Project Information



Enter the Contact Information



APPLICATION

Project Info

Contact Info

- Customer Contact
- Contractor
- Authorized Contact

Equipment

Customer Sector

Documents

Review and Submit

Contact Info

Customer Contact

Customer Contact

Facility Street Address

First Name Last Name

Company Name optional

BIOMED REALTY TRUST INC

Mailing Address

1700 GATEWAY BLVD

City State Zip

Phone Extn optional E-mail

Contractor

Self-Installed?

Yes No



Expanded NEM – Contact Info & Equipment

APPLICATION

- Project Info
- Contact Info**
 - Customer Contact
 - Contractor
 - Authorized Contact
- Equipment
- Customer Sector
- Documents
- Review and Submit

Self-Installed?
 Yes No

Authorized Contact

Authorized Contact
the Customer

First Name
expnem

Last Name
expnem

Company Name optional
BIOMED REALTY TRUST INC

Mailing Address
7700 GATEWAY BLVD

City
NEWARK

State
CA

Zip
94560

Phone
(999) 999-9999

Extn optional

Email
st7rc@pge.com

Confirm Email
st7rc@pge.com

Save and Continue

Continuation of the Contact Information



Enter the equipment related information in the next few screens.
Fill in details for the system(s)



APPLICATION

- Project Info
- Contact Info
- Equipment**
 - System #1
 - Power Module #1
 - Variance
 - AC Disconnect #1
 - Warranty
- Customer Sector
- Documents
- Review and Submit

Equipment

System #1

Program
Expanded NEM

Tech Type
Solar PV

Generator Type
Inverter-External

Fuel Type
Solar

Is this generator capable of being operated as a backup?
 Yes No

Enter Manufacturer Not In List

Manufacturer
Chilicon Power, LLC

Model
CP-720-60/72/96-208/240-MC4 (2009)[S11-JUN20]

Quantity
100

Nameplate Rating (kW)
0.725

Inverter Efficiency
0.955

Output Voltage Rating
208.000



Expanded NEM – Equipment & Power Module

APPLICATION

- Project Info
- Contact Info
- Equipment**
 - System #1
 - Power Module #1
 - Variance
 - AC Disconnect #1
 - Warranty
- Customer Sector
- Documents
- Review and Submit

Phase
Single Phase

Power Factor
1.00

Power Factor Adjustment Max
1.00

Power Factor Adjustment Min
1.00

Total Gen (kW)
72.5

Power Module #1

Continuation of the Contact Information



Fill in details for Power Module(s).



APPLICATION

- Project Info
- Contact Info
- Equipment**
 - System #1
 - Power Module #1
 - Variance
 - AC Disconnect #1
 - Warranty
- Customer Sector
- Documents
- Review and Submit

Power Module #1

Tech Type: Wind
Generator Type: Wind Turbine
Fuel Type: Wind

Enter Manufacturer Not In List

Manufacturer: Ecobreeze

Model: EBH-10v

Software Version: 12

Quantity: 10

Inverter Efficiency: 0.955

PTC Rating (kW-DC): 10.0000

Nameplate Rating (kW): 9.550

Total Gen (kW): 95.5



Expanded NEM – Customer Sector & Documents

PG&E Gas and Electric Application Portal

APPLICATION

- Project Info
- Contact Info
- Equipment
- Customer Sector
 - Facility Nameplate
- Documents
- Review and Submit

Customer Sector

A preliminary engineering review has been completed with the following indications:

- Your aggregate generation may exceed the identified transformer rating.

You will be notified if additional information is needed.

Facility Nameplate

Facility Nameplate (kW)

72.5

[Save and Continue](#)

Fill in details for the Customer Sector page and click Save and Continue.



Upload all required documents



ELECTRIC GENERATION APPLICATION

- Project Info
- Contact Info
- Equipment
- Customer Sector
- Documents
 - Consumer Protection Documents
- Review and Submit
- Payments

Single-Line Drawing **REQUIRED**

ACEIT test PDF 30 KB Uploaded [View](#) [Re-upload](#) [Delete](#)

Site Plans and Diagrams **REQUIRED**

ACEIT test PDF 30 KB Uploaded [View](#) [Re-upload](#) [Delete](#)

Transfer Switch Scheme Documentation **REQUIRED**

ACEIT test PDF 30 KB Uploaded [View](#) [Re-upload](#) [Delete](#)

Variance Request Document

Choose a file for upload or drag and drop one into this area Not Uploaded

[Click here to view the Variance Request Form.](#)

Variance Photos

Choose a file for upload or drag and drop one into this area Not Uploaded



Expanded NEM – Review & Submit

APPLICATION

- Project Info
- Contact info
- Equipment
- Customer Sector
- Documents
- Review and Submit
 - Application Review

Review and Submit

Application Review

Project Info

Customer and Facility Info	
Program	Complex Self Generation
Sub Program	Expanded NEM and Larger Paired Storage
Expanded NEM	Expanded NEM
Customer and Facility Info	
Facility Type	Self Generating Facility (Existing Electric Service)
Waive NEM Consumer Protection	Yes
Electric Service Agreement Number	0199794723
Electric Badge Meter Number	1010001622
PG&E Project Name	expnem_aceit
Facility Info	Company
Account Holder Name	BIOMED REALTY TRUST INC
Company Name	BIOMED REALTY TRUST INC
Service Address	7700 GATEWAY BLVD
City	NEWARK
State	CA
Zip	94560
Phone	9999999999

Pause here to review all the information within the application

Continue to review all the information within the application for completeness and accuracy



Once you have clicked Submit, you cannot update your application. Please ensure all information is accurate and complete.

After you complete your review, click Submit



APPLICATION

- Project Info
- Contact info
- Equipment
- Customer Sector
- Documents
- Review and Submit
 - Application Review

Rating (Amps)	200,000
AC Disconnect within 10 ft of the main service panel	Yes
Does this project meet the Distribution Interconnect Handbook (DIH) and Greenbook Requirements?	Yes
Warranty	
Equipment Warranty Verification	A warranty of at least 10 years has been provided on all equipment and on its installation.
AC Disconnect Quantity	1
Customer Sector	
Facility Nameplate	
Facility Nameplate (kW)	72.5
Documents	
Single-Line Drawing	View
Site Plans and Diagrams	View
AC Disconnect Variance Requested	No
AC Disconnect Specifications Documentation	View

If your review is complete click Submit to finalize your application. This action cannot be undone.

[Submit](#)



Expanded NEM– Confirmation Email

The screenshot shows the PG&E Application Portal interface. At the top left, the text reads "Pacific Gas and Electric Application Portal". Below this, there is a navigation menu under the heading "APPLICATION" with the following items: Project Info, Contact Info, Equipment, Customer Sector, Documents, and Review and Submit. To the right of the menu, the main content area displays a "Thank you" message in a white box with a green border. The message reads: "Thank you for submitting your Interconnection Request. We look forward to working with you on your interconnection project."

Once you've clicked Submit, you'll receive this thank you message and a confirmation email.

Generation

Export (R21 and WDT)

Online Application Web Portal for Standard NEM, Expanded NEM, Export – Rule21 & WTD





Export – Wholesale Distribution Tariff (WDT) & Rule 21

The screenshot shows the PG&E Application Portal with a navigation bar at the top containing 'Home', 'My Projects', 'My Orders', 'Applicant Design', 'Company', and 'SV1234'. The main heading is 'Start Application' with a large orange button labeled 'WDT'. Below this, there are several project type options in white boxes with blue borders:

- New Electric or Gas Services or Change to an existing Electric or Gas Service**: For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.
- Connect Solar Panels, Wind Turbines, or Other Generating Equipment**: For customers connecting generating equipment to a home or building, installing emergency generators, or selling power.
- New Residential Service with Solar**: For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment.
- Change to PG&E owned Facilities**: For customers requesting PG&E equipment/utility infrastructure to be removed or relocated i.e.
 - A box or pedestal
 - A Pole or pole attachments
 - Streetlights
- Simple Solar, Wind and/or Energy Storage**: Generating system 30 kilowatts (kW) or less.
- Complex Self Generation**: Larger Generating Facilities and Advanced Programs.
- Standby Emergency Generator**: Backup Power.
- Sell Power**: Generating systems built to sell power to PG&E or on the open market.
- CPUC Rule 21 Export**: Applying for a generating facility that will sell power to PG&E and obtain: Qualifying Facility status and PURPA PPA.
- FERC Wholesale Distribution Tariff (WDT)**: Applying for a generating facility that will sell power on the open market.

A blue 'Submit' button is located at the bottom right of the main content area.

Select Project Type: This will take you to options to select multiple Project Types.

Choose the appropriate option. As selections are made, further choices may appear

The screenshot shows the PG&E Application Portal with a navigation bar at the top containing 'Home', 'My Projects', 'My Orders', 'Applicant Design', 'Company', and 'SV1234'. The main heading is 'Start Application' with a large orange button labeled 'Rule 21'. Below this, there are several project type options in white boxes with blue borders:

- New Electric or Gas Services or Change to an existing Electric or Gas Service**: For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.
- Connect Solar Panels, Wind Turbines, or Other Generating Equipment**: For customers connecting generating equipment to a home or building, installing emergency generators, or selling power.
- New Residential Service with Solar**: For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment.
- Change to PG&E owned Facilities**: For customers requesting PG&E equipment/utility infrastructure to be removed or relocated i.e.
 - A box or pedestal
 - A Pole or pole attachments
 - Streetlights
- Simple Solar, Wind and/or Energy Storage**: Generating system 30 kilowatts (kW) or less.
- Complex Self Generation**: Larger Generating Facilities and Advanced Programs.
- Standby Emergency Generator**: Backup Power.
- Sell Power**: Generating systems built to sell power to PG&E or on the open market.
- CPUC Rule 21 Export**: Applying for a generating facility that will sell power to PG&E and obtain: Qualifying Facility status and PURPA PPA.
- FERC Wholesale Distribution Tariff (WDT)**: Applying for a generating facility that will sell power on the open market.

A blue 'Submit' button is located at the bottom right of the main content area.



Export – Project Info

The screenshot shows the PG&E Application Portal interface. At the top left, the PG&E logo and the text "Pacific Gas and Electric Application Portal" are visible. A "Home" link is at the top right. Below the header, there is a "Project Number" field containing "Unassigned". The main content area is titled "Project Info" and contains a "Customer and Facility Info" section. This section has two sub-sections: "Program" and "Sub Program". Under "Program", there are four radio button options: "Simple Solar, Wind and/or Energy Storage", "Complex Self Generation", "Standby Emergency Generator", and "Sell Power". The "Sell Power" option is selected. Under "Sub Program", there are two radio button options: "CPUC Rule 21 Export" and "FERC Wholesale Distribution Tariff (WDT)". The "CPUC Rule 21 Export" option is selected. On the left side of the page, there is a sidebar with a "Project Info" section containing three items: "Customer and Facility Info", "Additional Facility Info", and "Proposed Project Date". Below this is a "Contact Info" section with a minus sign.

Program and Sub Program are auto populated based on the selection on the previous page.

This screenshot is identical to the one above, but with two red boxes highlighting specific options. The first red box is around the "Sell Power" radio button in the "Program" section. The second red box is around the "FERC Wholesale Distribution Tariff (WDT)" radio button in the "Sub Program" section.



Export – Service Type & Additional Info

More questions may appear depending on prior answers.

Project Info

- Customer and Facility Info
- Additional Facility Info
- Agreement Terms

– Contact Info

Service Type

New Generating Facility only (No Existing Electric Service and No Load)
 New Generating Facility (Existing Electric Service)
 Upgrade Existing Generating Facility

Electric Service Agreement Number Electric Badge Meter Number

Project Name

First Name and Last Name OR Company MUST be entered

First Name Last Name

Company Name

Service Address

City State Zip

Phone Extn. *optional*

Email Confirm Email

Partial Page View. Save & Continue at bottom right.

Select the Service Type and enter the Service details



Enter the Additional Facility Info : Proposed Point of Interconnection; Study Process and Deliverability information.



Project Number **Unassigned**

ELECTRIC GENERATION APPLICATION

Project Info

- Customer and Facility Info
- Additional Facility Info
- Agreement Terms

– Contact Info

Additional Facility Info

Optional Location Details

Latitude *optional* Longitude *optional*

Proposed Point of Interconnection

Region

Feeder/Circuit Number

Feeder / Circuit Line Voltage

Substation Bank Number

Point of Interconnection (additional information) *optional*



Export –Study Process & Project Owner (WTD)

Study Process and Deliverability

Study Process

- Fast Track Independent Study Distribution Group Study Cluster Study

Requested On-Peak Deliverability Status

- Energy Only

Off-Peak Deliv. Status Requested (Solar or Wind projects only)

- Off-Peak Deliverability
 Economic Only
 None

Enter the Additional Facility Info : Proposed Point of Interconnection; Study Process and Deliverability information.



WDT Field - Enter the Contact Info : **Project Owner Contact.** This is the person and/or company that legally owns and has ultimate fiscal and operational liability for the facility in question.



Contact Info

Note: When making selections from a dropdown, other fields on the page will be auto-populated.

Project Owner Contact

First Name Last Name

Company Name

Mailing Address

City State Zip Code

Phone Number Extn optional

Email

Company Type



Export –Authorized Contact & Signatory Contact

Authorized Contact

Authorized Contact
Please select a value

First Name Last Name

Company Name *optional*

Mailing Address

City State Zip

Phone Extn *optional*

Email Confirm Email

Authorized Contact.

User can auto populate the details by selecting an option from the Customer Contact drop down.



Signatory Contact.

User can auto populate the details by selecting an option from the Customer Contact drop down.

This is the customer representative designated by the Project Owner and imbued with the legal and financial authority to execute agreements for the facility in question on behalf of the Project Owner and/or company.



Signatory Contact

Signatory Contact
Please select a value

Title

First Name Last Name

Company Name

Mailing Address

City State Zip Code

Phone Number Extn *optional*

Email

Company Type
Please select a value



Export –Alternate Contact & Billing

Alternate Contact

First Name *optional* Last Name *optional*

Company Name *optional*

Mailing Address *optional*

City *optional* State Zip Code *optional*

Phone Number *optional* Extn *optional*

Email *optional*

Enter the Contact Info : Alternate Contact.



Billing and Payment Contact

User can auto populate the details by selecting an option from the Customer Contact drop down.



This is the customer representative designated by the Project Owner and imbued with the legal and financial authority to execute agreements for the facility in question on behalf of the Project Owner and/or company.

Billing and Payment Contact

Billing And Payment Contact

First Name Last Name

Company Name *optional*

Mailing Address

City State Zip

Phone Extn *optional*

Email Confirm Email



Export – Operations Contact

Enter the Contact Info : If user selects 'Yes' for 'Add Operations Contact?' enter the details for

Operations Contact.

This is the customer contact who will be the primary contact for PG&E for general facility operations questions and to be the facility emergency contact in the event there is an issue with the facility's operation. This may be an onsite facility manager or other person in the customer's company assigned these responsibilities.

Operations Contact

Add Operations Contact?

Yes
 No

Operations Contact

Please select a value

First Name Last Name

Company Name *optional*

Mailing Address

City State Zip

Phone Extn *optional*

Email Confirm Email

After all the necessary information is entered click on 'Save and Continue' to proceed to the Equipment page



Export– Wholesale Distribution Tariff (WDT) & Rule 21 – System Details

System #1 ×

Program
CPUC Rule 21 Export

Tech Type
Solar Thermal

Generator Type
Inverter-External

Fuel Type
Solar

Will this Generator be used as a Backup?
 Yes No

Do you plan to limit export?
 Yes No

Enter Manufacturer Not In List

Manufacturer

Enter the System details.
Use the drop down to pick the values.

Note:
If you cannot find Manufacturer in the drop-down list, check the 'Enter Manufacturer Not In List' to enter it manually.
Project reference number is displayed on the left side of the page.

Enter the additional System and Power module details if needed by clicking on the 'Add System' or 'Add Power Module' buttons.

+ Add Power Module

+ Add System

Project Total Export (kW)
0

GENERATING FACILITY NP (kVA)
0

Limited
No



Export – AC Disconnect & Transformer Data

Project Number 121270010

ELECTRIC GENERATION APPLICATION

- ✓ Project Info
- ✓ Contact Info
- ▶ Equipment
 - Equipment Details
 - System #1
 - Power Module #1
 - AC Disconnect
 - AC Disconnect #1
 - Step-Up Transformer Data
 - Plant Level Reactive Power Compensation Data
 - Documents
 - Review and Submit

AC Disconnect #1

Enter Manufacturer Not In List

Manufacturer
Please select a value

Model
Please select a value

Quantity

Rating (Amps)

+ Add AC Disconnect

Enter the AC Disconnect details.
Note: Additional AC Disconnect details can be added by clicking on the highlighted button.



Select 'Is there an Applicant Owned Transformer?' as 'Yes' to enter the Step-Up Transformer Data details



Step-Up Transformer Data

Is there an Applicant Owned Transformer?

Yes

No

Step-Up Transformer #1

Phase
Please select a value

Rated MVA

Connection(Delta, Wye, Gnd.)

More questions may appear depending on prior answers.



Export – Plant Level & Interconnections Data

Plant Level Reactive Power Compensation Data

Do you plan to install reactive power compensation?

Yes
 No

Number of Individual Shunt capacitor banks

Individual shunt capacitor bank rated voltage

Select the 'Do you plan to install reactive power compensation?' as 'Yes' to enter the Plant Level Reactive Power Compensation Data

More questions may appear depending on prior answers.

Select 'Do you intend to design, build, own, and operate all or any part of the circuit between your proposed facility and the nearest PG&E Distribution System facilities?' as 'Yes' to enter Interconnection Facilities Line details.

Click on the 'Add Line' at the bottom to add additional lines.



Interconnection Facilities Line Data

Do you intend to design, build, own, and operate all or any part of the circuit between your proposed facility and the nearest PG&E Distribution System facilities?

Yes
 No

Interconnection Facilities Line #1

Nominal Voltage (kV)

Line Length (Miles)

Partial Page View. Save & Continue at bottom right

Documents

Please attach all necessary documents. Any missing documents will cause a delay in processing. Allowed file types are .pdf, .jpeg, .jpg, .gif, .xls, .xlsx, .zip, .bmp, .png, and .tiff. Please note that the allowed types may vary depending on the document type.

Maximum allowed file size is 10 MB

If you need to upload more than one document for a given document type, Please zip the files and upload the zip

Single-Line Drawing **REQUIRED**



Choose a file for upload or drag and drop one into this area

Not
Uploaded

Site Plans and Diagrams **REQUIRED**



Choose a file for upload or drag and drop one into this area

Not
Uploaded

Site Exclusivity Document **REQUIRED**



Choose a file for upload or drag and drop one into this area

Not
Uploaded

Description of Operation



Choose a file for upload or drag and drop one into this area

Not
Uploaded

Additional Technical Documentation



Choose a file for upload or drag and drop one into this area

Not
Uploaded

Add Another Document

Save and Continue ▶

Documents

Upload the documents and click on the 'Save and Continue' page to proceed to the Review page.

Note:

For Feeder / Circuit Line Voltage < 60 kV, if Aggregate Capacity for the Application (New + Existing) > 10 MVA

(or)

For Feeder / Circuit Line Voltage > 60 kV, the following documents are mandatory –

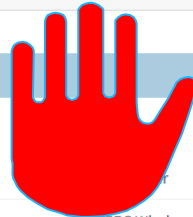
- Generating Facility Data - Attachment A to Appendix 1
- Power Flow Model (.epc)
- Dynamic Model (.dyd)
- Manufacturer provided PQ Curve for the inverters



Export – Review & Submit

Review and Submit

Application Review	
Project Info	
Customer and Facility Info	
Program	
Sub Program	FERC Wholesale Distribution Tariff (WDT)
Customer and Facility Info	
Service Type	New Generating Facility only (No Existing Electric Service and No Load)
New Generation Requested Voltage	Secondary (up to 480 V)



Review the information you have entered. Click on the relevant info sections on the left if any information needs to be corrected. Click on the submit button at the bottom of the page to complete the application.

Once you have clicked Submit, you cannot update your application. Please ensure all information is accurate and complete.

Application submission confirmation page. User will receive an email



The screenshot shows the PG&E Application Portal interface. At the top, there is a navigation bar with links for Home, My Projects, My Orders, Company, and a user profile icon labeled 'bnn@pge.com'. Below the navigation bar, the page displays 'Project Number 121270010' and a 'Thank you' message with a green checkmark icon: 'Thank you for Submitting your Request. We look forward to working with you on Your Project.' To the left of the message is a navigation menu for 'ELECTRIC GENERATION APPLICATION' with items: Project Info, Contact Info, Equipment, Documents, and Review and Submit. At the bottom of the page, there is a copyright notice: 'Copyright Pacific Gas & Electric 2022 - All Rights Reserved • Privacy Policy'.

New Residential Service with Solar (ZNE)

ZNE Application: There are two applications that are submitted for this application type. The first application is the New Load application that will follow the process as previously described in this guide. Following completion and submittal of the New Load application, users will need to continue the New Generator application as well.



For further assistance please
consult yourprojects.com portal or
call PG&E Building and Renovation
Services Center at 1-877-743-7782



New Residential Service with Solar (ZNE) – Start Application & Project Type

ZNE Application: If starting a ZNE application from the beginning. Select the appropriate options.



Your Zero Net Energy: application information will be collected in two parts.

1. Load - Part one will collect details for establishing new service.
2. Part two will collect details about your generation equipment for the generation interconnection part of your project.

*Additional steps follow the same structure as the New Load application





New Residential Service with Solar (ZNE) – Application Details & Generation

Application Details

Status: Application Submitted

Project Information:

- Reference No: 1243467
- Notification: 121040182
- Application Request: **New Service Connections**
- Request Category: Start a Project
- Electric Request Type: Install Permanent Service
- Gas Request Type: Install Permanent Service
- Project Name: Load Project
- Action(s) Needed by: N/A
- Facility Address: 1234 WALNUT CREEK, CA, 94598

Progress: Documents, Email, History, Actions, **Generation**

Receive Energy

#	Activity	Timestamp
1	Project Type	2021-12-20 16:09:09 PM
2	Project Information	2021-12-22 16:38:59 PM
3	Contact Information	2021-12-22 16:55:58 PM
4	Construction Information	2021-12-22 16:59:02 PM
5	Electric Information	2021-12-22 16:59:40 PM
6	Gas Information	2021-12-22 17:04:11 PM
7	Document Upload	2021-12-22 17:08:19 PM
8	Review Summary	2021-12-22 17:11:05 PM

Notification Details: There are no SAP notifications for this application.

New load application

Path to New Generator application

ZNE Application: To find this application open the application details for the New Load application and select the Generation tab at the top.



ZNE Application: When Generation is selected then select Start Application to begin the New Generator application as shown.



Application Details

Status: Application Submitted

Project Information:

- Project Number: 121040182
- Application Request: New Service Connections
- Request Category: Start a Project
- Electric Request Type: Install Permanent Service
- Gas Request Type: Install Permanent Service
- Project Name: Load Project
- Action(s) Needed by: N/A
- Facility Address: 1234 WALNUT CREEK, CA, 94598

Progress: Documents, Email, History, Actions, **Generation**

Lot Details

Service Address	Premise	Lot Status	Gen App ID
1234 WALNUT CREEK, CA 94598	Residential	Not started	Start application

1 to 1 of 1



New Residential Service with Solar (ZNE) – Application Type & Project Info

Pacific Gas and Electric
Application Portal

Home My Projects My Orders Applicant Design

Start Application

The Smart Connect portal allows PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

- Connect Solar Panels, Wind Turbines, or Other Generating Equipment**
For customers connecting generating equipment to a home or building, installing emergency generators, or selling power
- Simple Solar, Wind and/or Energy Storage**
Generating system 30 kilowatts (kW) or less
- Complex Self Generation**
Larger Generating Facilities and Advanced Programs
- Standard NEM**
Applying for a generating facility for new solar/wind of <30kW
- Standard NEM with Energy Storage**
Applying for a generating facility for new solar/wind of <30kW with Energy Storage
- Standard NEM Aggregation**
Apply for new solar/wind of <30kW sized to serve multiple accounts on the same or contiguous or adjacent property.
- Standard NEM Aggregation with Energy Storage**
Apply for new solar/wind of <30kW sized to serve multiple accounts on the same or contiguous or adjacent property, with Energy Storage

Submit

ZNE Application: Several options will appear based on what you have selected



ZNE Application: Project Info. Make appropriate selections. Some fields will already be filled in from your New Load application. Scroll down to complete all Project Info fields.

Follow Gen application



Pacific Gas and Electric
Application Portal

Home My Projects

Project Number 121040182

ELECTRIC GENERATION APPLICATION

- Project Info
 - Customer and Facility Info
 - Contact Info

Project Info

Customer and Facility Info

Program

- Simple Solar, Wind and/or Energy Storage
- Complex Self Generation

Sub Program

- Standard NEM
- Standard NEM with Energy Storage
- Standard NEM Aggregation
- Standard NEM Aggregation with Energy Storage

Service Type

- New Generating Facility and New Load Service

Is this application for new construction?

Yes No

I do not have an active account with PG&E

Project Name

Load Project

First Name and Last Name OR Company MUST be entered



New Residential Service with Solar (ZNE) – Project Info & Contact Info

Project Number 121040182

Pacific Gas and Electric
Application Portal

Home My Projects

ELECTRIC GENERATION APPLICATION

Project Info

- Customer and Facility Info
- Contact Info

Customer and Facility Info

Program

- Simple Solar, Wind and/or Energy Storage
- Complex Self Generation

Sub Program

- Standard NEM
- Standard NEM with Energy Storage
- Standard NEM Aggregation
- Standard NEM Aggregation with Energy Storage

Service Type

- New Generating Facility and New Load Service

Is this application for new construction?

Yes No

I do not have an active account with PG&E

Project Name

Load Project

First Name and Last Name OR Company MUST be entered

ZNE Application: Project Info. Make appropriate selections. Some fields will already be filled in from your New Load application. Scroll down to complete all Project Info fields.



ZNE Application: Complete Contact Info and make appropriate selections. Some fields will already be filled in from your previous New Load application. Scroll down to complete all Contact Info fields.

*Additional steps follow the same structure as the New Load application.



Project Number 121040182

Pacific Gas and Electric
Application Portal

Home My Projects

ELECTRIC GENERATION APPLICATION

Project Info

- Contact Info
- Equipment
- Usage and Production
- Electric Service Info
- Customer Sector
- Documents
- Review and Submit

Contact Info

Note: When making selections from a dropdown, other fields on the page will be auto-populated.

Customer Contact

Customer Contact

Facility Street Address

First Name Last Name

John Doe

Company Name optional

Title optional

Mailing Address

1234

City State Zip

WALNUT CREEK CA 94598

Phone Extn optional E-mail

(925) 623-4125 jDoe@ABC.Com

Wholesale Energy

Online Application Web Portal for Wholesale Electric Distribution Load customers



For further assistance please
consult yourprojects.com portal or
call PG&E Building and Renovation
Services Center at 1-877-743-7782



Submitting a Wholesale Load Application

Select Project Type: This will take you to options to select multiple Project Types. Choose the appropriate option. As selections are made, further choices may appear.

Pacific Gas and Electric
Application Portal

Home My Projects My Orders Applicant Design Company SV1234

Start Application

The Smart Connect portal allows PG&E customers and contractors - to apply for new interconnection, modifications to an existing interconnection and new load or modifications to existing load services.

New Electric or Gas Services or Change to an existing Electric or Gas Service

For customers requesting new electric or gas services or changes to existing services, including electric vehicle charging stations, panel upgrades etc.

Connect Solar Panels, Wind Turbines, or Other Generating Equipment

For customers connecting generating equipment to a home or building, installing emergency generators, or selling power

New Residential Service with Solar

For customers that are building new residential homes that need new PG&E service with solar panels or other generating equipment

Change to PG&E owned Facilities

For customers requesting PG&E equipment/utility infrastructure to be a removed or relocated i.e.

- A box or pedestal
- A Pole or pole attachments
- Streetlights

Retail Energy

Online Application Web Portal for Retail Electric Distribution Load customers

Wholesale Energy

Online Application Web Portal for Wholesale Electric Distribution Load customers
Wholesale Distribution Tariff (WDT) Application Checklist (PDF, 99 KB)

Existing Service Connections

- Upgrade, temporarily disconnect or shut off my service
- Remove my meter, panel, or service line

New Service Connections

Install a new permanent or temporary service connection

Submit



Submitting a Wholesale Load Application – Project Type & Information

Project Type

Application Request

New Service Connections

Request Category

Start a Project

Customer Type

Mixed Use (Commercial / Residential)

Facility Type

Mixed Use (Commercial / Residential)

Electric Request Type

Install Permanent Service

Electric Service Type

Overhead

Underground

Save and Continue

Project Type Details: Fill in the details, Select Save & Continue at the bottom. As selections are made, further choices may appear.



Enter Project Information (these will vary depending on project type): Project Address, Project Data, Service Data, Self Generation. (left side navigation for moving between sections.) Save & Continue at bottom right.

*Additional steps follow the same structure as the New Load application



Project Information

Project Name *optional*

Project Address

Street Address

Zip Code City State

Cross Street *optional*

Project Data

Building Permit Number *optional*

Assessor Parcel Number *optional*

Partial Page View. Save & Continue at bottom right.



Submitting a Wholesale Load Application-WDT Load Information & WTD Seasonal Load Profile

Project Number: Unassigned

RECEIVE ENERGY

- > Project Type
- > Project Information
- > Contact Information
- > Construction Information
- > Electric Information
- **WDT Load Information**
 - WDT Seasonal Load Profile
- Document Upload
- Review Summary

WDT Load Information

! If you have questions or need assistance with your application, please contact us at WDT.LoadApplication@pge.com

Point of Receipt optional

Point of Interconnection (POI)

Delivering Party

WDT TEST

Receiving Party

WDT TEST

Location of Generating Facility(ies)

Contract Demand (kW)

Voltage Regulation Devices Description

Power Factor Regulation Devices Description

Transformer Rating KVA

WDT Load Information



WDT Seasonal Load Profile



Project Number: Unassigned

RECEIVE ENERGY

- > Project Type
- > Project Information
- > Contact Information
- > Construction Information
- > Electric Information
- **WDT Load Information**
 - **WDT Seasonal Load Profile**
- Document Upload
- Review Summary

WDT Seasonal Load Profile

#	24 Hours	Summer Day (kW)	Winter Day (kW)
#1	00:00	0	0
#2	01:00	0	0
#3	02:00	0	0
#4	03:00	0	0
#5	04:00	0	0
#6	05:00	0	0
#7	06:00	0	0
#8	07:00	0	0
#9	08:00	0	0
#10	09:00	0	0
#11	10:00	0	0
#12	11:00	0	0
#13	12:00	0	0
#14	13:00	0	0



Submitting a Wholesale Load Application – Document Upload & Review

Document Upload: (varies by project type): Upload required documents. (left side navigation if needed) Save & Continue at bottom right.



Review the information you have entered. Click on the relevant info sections on the left if any information needs to be corrected. Click on the submit button at the bottom of the page to complete the application.



Project Type	
New Business Energy Request	Wholesale Energy
Commodity	Electric
Application Request	New Service Connections
Request Category	Start a Project
Customer Type	Commercial
Facility Type	Commercial Complex
Electric Request Type	Install Permanent Service
Electric Service Type	Overhead

Project Information	
Project Address	
Street Address	sdf
Zip Code	94508
City	DUBLIN
State	CA

Project Data	
Work Description	Install Permanent Service (Electric)

Once you have clicked Submit, you cannot update your application. Please ensure all information is accurate and complete.

Thank you!

We appreciate your business and stand ready to support our customer needs.

If you need further assistance, please consult the *Your Projects Portal* for additional guidance or call **PG&E Building and Renovation Services Center** at 1-877-743-7782.

You may also contact the
PG&E Solar Customer Service Center at 1-877-743-4112

R21 – Rule21gen@pge.com
Wholesale Generation – Wholesalegen@pge.com
Wholesale Load - WDTloadapplication@pge.com

