# Virtual Conference FAQ- 2025

#### I am having problems signing into the app, can someone help me?

Yes! The Whova App for the event will be available September 13, 2025. Please make sure that you are signing into Whova with the same email you used to register for the conference. If you are still having trouble, please send an email to Laura Zile at laura@informusa.org.

#### Is there a printable version of the conference Schedule?

If you go to the agenda section of the app you can click on sessions and then will be able to print the page.

### Will I be able to access recordings later if I am pulled away during a session?

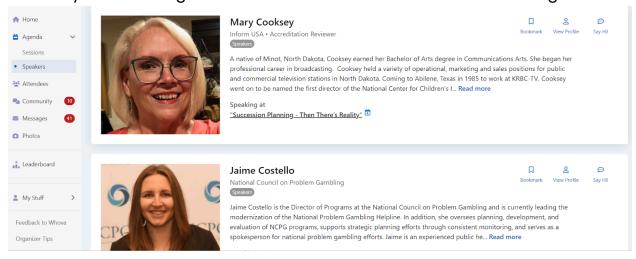
The virtual sessions are recorded, and all registrants will have access to them on Whova for 90 days post conference, until February 11, 2026. All sessions will be posted for viewing approximately 3-5 days after the live sessions.

#### How do I complete the survey for this session?

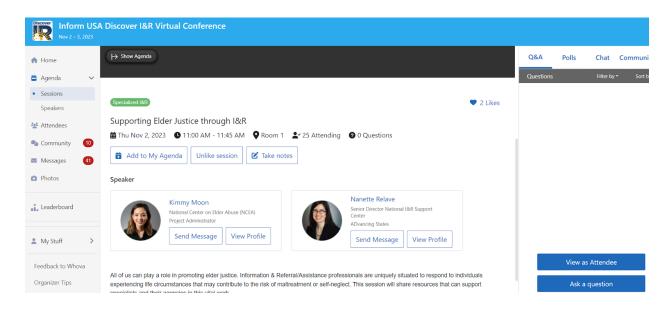
The evaluation is located on the session page. It will become active when the session ends.

## How can I reach out to the presenter(s)?

There are a few options to reach out to the presenter of a particular session. You can go to the speaker tab and when this comes up you will be able to click "Say Hi" on the right side of the screen and write them a message.



You could also go to the session tab and either provide a public chat or Q&A questions over to the right, or scroll down under the presenter photos and click send message.



### Do these courses help me get Inform USA Re-Certified?

Yes, they can! Each course or webinar is granted a certain number of professional development hours that you can use towards your Certification. For details on re-certification processes and the application, please look at: <a href="https://www.informusa.org/core-certification">https://www.informusa.org/core-certification</a> or reach out to matthew@informusa.org.

# How will I get my professional development credit and when will it appear?

Professional Development Credits are available by entering and attending sessions. Only those registered for the event will receive credit. Please allow one week for these to appear in your Member Compass. Please make sure your zoom name matches the name in your Member Compass!