

Attendee FAQ- Sun, Surf & Sessions 2025 Inform USA Conference

Where can I find session-specific information?

Please see [this page](#) for all sessions and their descriptions.

Will sessions be recorded?

The sessions at this year's conference will not be recorded. A virtual conference is planned for November 2025.

I am having problems signing into Whova.

Whova will not be available until 90 days before the event, February 18, 2025. Make sure that you are using the email that you registered with. If someone else registered for you, the registration will need to be in your name with your correct email address before accessing Whova. If you are using your correct email and it is still not working, please reach out to Laura Zile, laura@informusa.org.

I have a specific dietary or accessibility need.

Please fill out this [Accessibility Form](#) to share your need. After submitting this form, the appropriate person will be notified and contact you. Specific hotel-related questions can be answered directly by the Hyatt Regency Orange County, (714) 750-1234.

Do the courses at the conference help me get Inform USA recertified?

Yes, they can! Each course or webinar is granted a certain number of professional development hours that you can use toward your recertification. For details on recertification processes and the application, please visit: <https://www.informusa.org/core-certification> or reach out to matthew@informusa.org.

How will I get my professional development credit, and when will it appear?

A total of 13.75 professional development hours are available by entering and attending sessions AND scanning the corresponding QR for that session. Sponsored Sessions will not provide professional development hours. Only those registered for the event will be able to receive credit. Please allow two weeks for these to appear in your Member Compass.

Will there be a printable version of the conference schedule?

Yes! We are so excited to have a Conference Program again this year! Everyone will have one inside their Conference Tote that you will receive when registering.

Can I access the conference information in Whova after we leave the event?

All registrants will have access to Whova for 90 days post-conference.

How can I reach out to the presenter(s)?

From the Whova App, you can go to the speaker tab, under attendees, and then click "Say Hi" right under their picture. You could also go to the sessions tab, click view details beside their session name and click "Send Message".

How many meals will be included at this conference?

More information to come! We are still confirming details surrounding meals but keep an eye here and on Whova for updates.