



Bi-weekly Industry Calls

We will be hosting an industry call on **Thursday, May 14** at **2:00pm.**

We would love to see your smiling face there!

[Link to May 14 Call Invitation](#)

Meeting ID: 846 5803 6791

Password: CHARR

or

Call in at 1-346-248-7799

Meeting ID: 846 5803 6791

Password: 355223

If you were not able to join us for today's industry update call , a recording is available online at the following link:

[May 12 Industry Update Call](#)

Reopening Guidance Documents:

Just a reminder that CHARR has free Reopen Alaska Responsibly tools available!

Below you will find:

Detailed reopening guidance:
[COVID-19 Reopening Guidance](#)

Mitigation plan checklists (this can be completed and used as your required Phase 2 mitigation plan, or just used as a starting point to produce your own):

[Phase 2 Mitigation Plan Checklist for **Restaurants**](#)

[Phase 2 Mitigation Plan Checklist for **Bars**](#)

A daily log for employee symptom screening:

[Employee Screening Log](#)

Two options for required COVID symptoms signage:

[Symptoms Notice Option 1](#)

[Symptoms Notice Option 2](#)

Two options for postable capacity limits:

[Phase 2 Capacity Option 1](#)

[Phase 2 Capacity Option 2](#)

Free Training

American Hotel & Lodging Educational Institute: [AHLEI Free Training](#)

To help support the Hospitality Industry during this difficult time, AHLEI is offering the opportunity for lodging professionals to make good use of their time at home by developing skill-sets that can help take their hospitality career to the next level when they return to the workforce.

Supervisory Skill Builders present the essential skills that help supervisors contribute to the success of a hospitality establishment. Nine modules offer skills development for key areas including conflict management, staffing and scheduling, communication, and team building.

Hospitality Manager Leadership is the first in our Hospitality Manager training series. This course helps new, existing, and potential managers learn how to lead a team by building a positive workplace culture, aligning day-to-day operations with organizational goals, using emotional intelligence to connect with employees, and more.

Certified Hospitality Administrator, or CHA, training reviews the necessary knowledge essential to overseeing all functional areas of a hospitality establishment as a GM or Operations Executive. Module topics include: Room and Financial Management, Human Resources, Sales, Marketing and more.

This review can assist with preparation for the Certified Hospitality Supervisor (CHS) Certification and Certified Hotel Administrator (CHA) exams, but training completion does not qualify a candidate to sit for them. Time in position and other prerequisites must be fulfilled in addition to the submission of an application before approval is granted. Please note that the exam and proctoring fees aren't included in the free offering.

CHARR Membership

Have you appreciated all the resources CHARR has provided during this crisis? Consider becoming a member so that we can continue to provide you the most up to date information and resources.

Help us in the fight to #saveAKhospitality!

[Join Today!](#)

