

# PRODUCT RECALL

**IMPORTANT - STOP USE IMMEDIATELY**  
**#10981 and #10974 3-Way SRL**

November 14, 2019  
No. GFP-S001-A

This notice is intended to communicate product recall information regarding the Guardian Fall Protection and Web Devices 3-Way Rescue and Retrieval self-retracting lifeline. Under certain conditions, braking forces may cause gear misalignment, potentially resulting in diminished rescue/retrieval functionality.



**THERE HAVE BEEN NO ACCIDENTS OR INJURIES RELATED TO THIS PRODUCT RECALL.**

## PART NUMBERS AFFECTED:

The recall affects all 3-Way SRLs manufactured prior to March 2019. The recall includes the following part #: Guardian #10974 (50') and #10981 (65'), and Web Devices #0501312 (50') and #0651312 (65'). Any and all custom or private-labeled 3-Way SRLs are also affected.

\*\*Please note, 3-Way SRLs are also sold in the following Arc-O-Pod kit part #: #20001, #20004.

**PLEASE TAKE IMMEDIATE ACTION TO COMPLETE THE FOLLOWING STEPS:**

## STEP 1. DETERMINE DATE OF MANUFACTURE

Product date of manufacture is located on the top right of the back label. If the recorded date of manufacture is 3/2019 or later, no further action is necessary. If the recorded date of manufacture is prior to 3/2019, or if the date of manufacture is unknown for any reason, proceed to Step 2. See Fig. A.

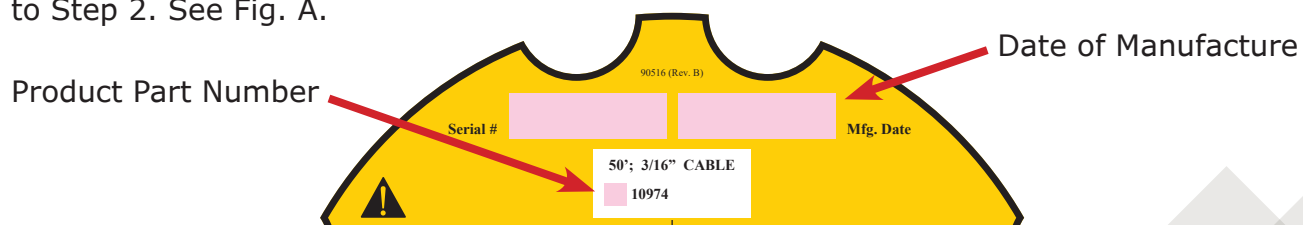


Fig. A - Date of Manufacture Label

## STEP 2. REMOVE AFFECTED PRODUCT FROM SERVICE

If the date of manufacture is prior to 3/2019 the product must be immediately removed from service. Removal from service is also required if the date of manufacture is unknown. All affected product must be returned to Pure Safety Group for repair. **DO NOT ATTEMPT TO REPAIR THE UNIT.**

**ADVANCING  
FALL PROTECTION**

607 East Sam Houston Parkway South,  
Suite 800, Pasadena,  
TX 77503  
USA

## STEP 3. HOW TO COORDINATE REPAIR:

Customers with an affected 3-Way SRL must contact Pure Safety Group Customer Service to coordinate repair.

Please call: **1.800.466.6385** or email: **recall@puresafetygroup.com**.

**DO NOT RETURN PRODUCT TO PURE SAFETY GROUP WITHOUT OBTAINING A RETURN AUTHORIZATION NUMBER FIRST.**

All affected units will be repaired and returned to the customer by Pure Safety Group (including all shipping costs). Customer Service will provide instructions for shipping returned product on Pure Safety Group's shipping account.

Please direct any questions to the Customer Service Department.

## STEP 4. ADDITIONAL INFORMATION:

Repaired 3-Way SRLs will be relabeled with the date of repair and will be indelibly marked as shown below to indicate the 3-Way SRL may be returned to service. See Fig. B and C.

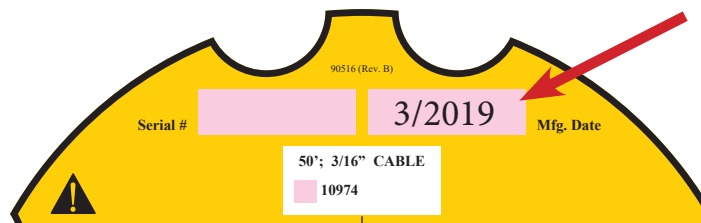


Fig. B - Manufacture date is 3/2019 or later - OK for Use



Fig. C - Lower edge of side plate is stamped with "F" - OK for Use

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