

SECTION E: OPERATION REVIEWER (OR)

The Qualified Operation Reviewer (QOR) SHALL have significant program delivery and course management experience. The QOR SHALL also have significant knowledge and understanding of the operational requirements of the course elements reviewed. The QOR SHALL be familiar with a wide variety of course designs and operating systems and have familiarity with the types of structures to be reviewed. The QOR SHALL have a clear understanding of their limitations and consult with other professionals when needed or required.

E.1. Each QOR SHALL meet the criteria listed below and SHALL have a thorough understanding of Operation Standards and Training Standards from the current ANSI/ACCT Standards.

E.2. The Qualified Operation Reviewer SHALL:

E.2.1. Provide documentation of 350 cumulative hours of training attended with content specific to areas covered by the ANSI/ACCT Standards.

E.2.1.1. The hours of training in this standard refer to courses completed as a PARTICIPANT. Training hours may include both external and in-house training. The following are also acceptable forms of training: attending professional conference workshops, relevant college courses, and challenge course management training. A portion of the training must be focused on course management.

E.2.2. A minimum of 5 years (60 months) of challenge course industry experience

E.2.2.1. Provide documentation of 10,000 cumulative hours of experience in the fields of inspection, training, practitioner, reviewer. Of these hours, 4,000 shall be industry-related management.

E.2.3. Be a minimum of 25 years old.

E.2.4. Possess the skills, experience, and training to be considered a **Competent Person** (see definitions, ANSI/ACCT Standard) with regard to worker safety and fall protection.

E.2.5. Possess in-depth knowledge of a wide variety of challenge course, aerial park and zip line tour designs, materials, equipment, operations, or operator/facilitator training/testing techniques.

E.2.6. The Qualified Operation Reviewer SHALL further the level and scope of practice in the industry through professional development equal to sixteen (16) hours of additional relevant training annually. Relevant training may be accomplished by any combination of the following:

- Training practitioners
- Continuing direct program delivery to clients
- Publishing articles or books
- Presenting workshops and seminars at conferences and trade shows
- Sharing best practices with others in the industry



- Serving on committees or filling leadership roles in professional organizations
- Adding to his/her own level of experience and knowledge by attending conferences and training

E.2.7. Delivery of a minimum of one (1) operation review, or equivalent every five (5) years.

E.2.8. Have a comprehensive understanding of the various course elements operational procedures to be reviewed.