

## **CLIPBOARD**

OPERATIONS UPDATE

UPCOMING

GOVERNMENT

RELATIONS

UPDATES

CONFERENCE UPDATES



#### **ACCT-Related Job Postings**

**TRAINER / FACILITATOR** High 5 Adventure Learning Center Brattleboro, Vermont

**OPERATIONS MANAGER** The Umauma Experience Zipline Hakalau, Texas

**OPERATIONS DIRECTOR Quarry Park Adventures** Rocklin, California

**OPERATIONS MANAGER** Treetop Quest Philly Philadelphia, Pennsylvania

**GENERAL MANAGER Rugaru Adventures** Broken Bow, Oklahoma

**GENERAL MANAGER Boone Creek Outdoors** Lexington, Kentucky

**COURSE MANAGER** The Gorge Zipline Saluda, North Carolina

COORDINATOR, CHALLENGE **COURSE AND CAMPS** Florida State University Tallahassee, Florida

CONTROLLER Bonsai Design Grand Junction, Colorado

#### **2018 ACCT Award Nominations** Now Open!

Remember to submit your nominations by the January 7th deadline! Complete information can be found here:

http://www.acctinfo.org/page/awards Please watch these very short promo videos for more information:





## **Attention In-House Inspectors!**

Plan to attend the new In-House Inspector Training session on Wednesday, January 31, 2018 at the ACCT annual conference in Ft. Worth, Texas. This training is offered as a preconference session

This full day learning opportunity has been designed specifically for In-House Inspectors - individuals who are responsible for implementing the on-going inspection and monitoring system for a challenge course, zip line, or aerial adventure park operations. Whether you work at a long established traditional challenge course site, a large new commercial venue, or something in-between, expect to expand your skills and knowledge through a combination of hands-on experiences, photo review, and prepared presentations. In addition to knowing where to look and what to look for, this workshop aims to provide novice and experienced in-house inspectors with a systematic approach for deciding what to do with the findings arising from periodic internal monitoring. Participants should be prepared to be outdoors and climb.

The training will take place on the challenge course at Stony Ranch in Ponder, Texas. Transportation to and from the ranch from the Forth Worth Convention Center will be provided and included in the cost. Lunch will also be provided. A limited number of reservations are available for this session so be sure to apply early. No documents are

required to attend. The cost for this full day session is \$260. Registration is available at http://www.acctconference.com.



Connect with us!



## CLIPBOARD

JOB LISTINGS OPERATIONS

**Upcoming Training Events** 

FRIDAY, DECEMBER 15, 2017 Training and Certification Level 2 Location: Centreville, Maryland

MONDAY, DECEMBER 18, 2017 Level 1 - Certification Location: Stephenville, Texas

WEDNESDAY, DECEMBER 20, 2017 Board Meeting Via Phone

FRIDAY, DECEMBER 22, 2017 Level 1 - Full Re-certification Testing Location: Stephenville, Texas AWARDS

FVENTS

GOVERNMEN RELATIONS UPDATES

CONFERENC UPDATES

### **Government Relations**

ACCT has revised its position statement on industry regulation. You can read the statement, and download a PDF here: <u>http://www.acctinfo.org/?page=81</u>

ACCT would like to thank the government relations work group for all of their input and assistance with revising this statement! ACCT is currently in the process of developing a multi-year government relations strategy & plan to further its work in this important area.

### What's Going On?

Monthly Board meeting minutes, executive director reports, and ACCT financials can be found here: <u>http://www.acctinfo.org/?92</u>

To be better informed on the inner workings of ACCT, please take the time to read them!

Connect with us!

# Finally, a booking solution that's as unique as you are.

#### Save time.

Assign guides, easily automate shift reminders and daily manifests.

Use TripAdvisor Review Express to automate review collection.

Friendly 24/7 support.

#### Save money.

No contracts, no monthly fees and no setup fees.

Credit card rate of 1.9% + 30¢ per transaction.

Swipe cards directly on your iPhone or iPad.

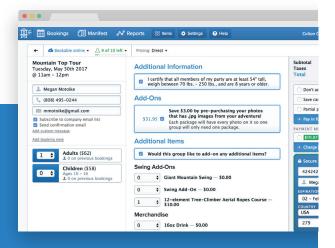


### Book more.

Conversion specialists, marketing gurus and industry experts - all at your fingertips.

(808) 495-0244 fareharbor.com sales@fareharbor.com

FAREHARBOR



"Choosing FareHarbor was the **best thing we could have done for our business.** They thought of everything. And the cherry on top, customer service is truly outstanding."

Denisse Cruz Batey Zipline Adventure





## CLIPBOARD

JOBOPERATIONSUPCOMINGGOVERNMENTCONFERENCELISTINGSUPDATEAWARDSEVENTSRELATIONSUPDATESUPDATES

#### **Service Crew**

Would You Like to Become a Service Crew Member?

Service Crew members, the "Yellow Hats," at our annual conferences, assist in many areas of conference operations From AV Support, Registration and ACCT Olympics to Exhibitor Hall Assistance/ Coordination. Service Crew members are expected to work from 15- 17 hours during the conference. In exchange for all your hard work, you will receive reduced registration fees! This is a great way to learn more about the conference and get connected with others in the industry. If you are interested please submit an application form. Click here to apply.

#### Challenge Course Tour @ Stony Ranch

Have you signed up to participate in our 2018 Challenge Course Tour in Fort Worth? This is truly a unique course connected to a working farm! It doesn't get much more authentic Texas than this folks! Join ACCT PVM's Dick and Lura Hammond with Leadership On The Move at Stony Ranch on Sunday, February 4th, 2018 to get outside and experience a traditional challenge course! Attendees will have the opportunity to experience a challenge course for the first time, broaden their understanding of a traditional challenge course experience, and interact with and learn from other colleagues in the experiential field of learning. Click here to pre-register!

The expo is filling up fast! If you haven't already secured your booth you don't want to wait as we have only 6 booths left! Click here to reserve a space now!

 Future Conference Locations

 2019: Denver, CO 2/7 - 2/10/19

 2020: Raleigh, NC 2/6 - 2/9/20

 2021: Spokane, WA 1/28 - 1/31/21



## Workshops, Workshops, Workshops!!!

The 28th Annual ACCT Conference and Expo is host to numerous professional development opportunities offered by various industry leaders. Register today to participate in dynamic certification courses (including ACCT's Inspector Certification Course), or select from 11 <u>pre-conference</u> workshops presented by some of the world's leading experts. The conference will also include a variety of <u>post-conference</u> workshops on Sunday that you won't want to miss! Let's not forget the 110+ <u>general</u> <u>session workshops</u> that are available with your attendee registration. Details for all of those can be found on the conference website (<u>www.acctconference.com</u>) There truly is something for everyone in the Challenge Course Industry this year!

### Demo Slots still available!

This is your chance to gain more exposure for your company, your products, and your services. Savvy exhibitors and presenters can use these demo opportunities to put themselves "on stage" at the show. The demonstration should be educational in nature, and not only a sales "pitch" for your product or service. It should be viewed as a product and/or service clinic for your customers and prospects, giving them something of value to use in their business. Click <u>here</u> to reserve a demo slot in Fort Worth!

in (o