

22nd Annual International Challenge Course Conference & Expo

February 9-12, 2012
Boston, Massachusetts



Photo provided by the Greater Boston Convention & Visitors Bureau

2012 International Challenge Course Conference Title Sponsors



Welcome to the new Parallel Lines™!

We are excited to present our members with a new design and format. In the past year, we have changed our logo and updated our website design. Now it's time for Parallel Lines to receive a makeover, as this is the first major re-design of the publication in the past decade. Our goal is to provide our members with an easy to read periodical that reflects the more modern world in which we live.

In addition to the layout change, you will notice we have renamed some of our standard features. We will also begin two new featured articles called, "Getting to Know" and "Featured Program". Getting to Know will highlight an ACCT member from around the world and "Featured Program" will highlight an ACCT Program from around the world. Information on how to have your program or staff featured is listed in each of the new sections.

We encourage you to share Parallel Lines with your colleagues in your community. Remember you can view the publication on our website at www.acctinfo.org. As always if you have a program, member or topic that should be included, let us know! We can be reached at membership@acctinfo.org.

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January

7
Late registration begins for the 22nd Annual International Challenge Course Conference & Expo.

15
Voting ends for the Board position elected by the Associate and Institutional Membership.

16
ACCT sleeping room discount expires at the Westin Boston Waterfront. (Don't forget to make your reservations early. See ACCT website for details.)

The ACCT office will be closed in observance of the Martin Luther King Jr. Holiday.

18 & 26
ACCT Consensus Group Meeting

February

6
ACCT Board of Directors Meeting in Boston, MA. All Conference Attendees Welcomed to Attend.

7-8
First Aid and OSHA Certification Classes provided at the ACCT Conference.

9-12
22nd Annual International Conference & Expo Begins in Boston, MA

12
ACCT Board of Directors Meeting in Boston, MA. This Meeting Will Provide an Orientation to Newly Elected Board Members. All Conference Attendees Welcomed to Attend.

About ACCT

The Association for Challenge Course Technology, (ACCT) is a recognized standards developer by the American National Standards Institute (ANSI) and was responsible for the development of the first Challenge Course Technology standards originally published in 1994. These internationally recognized standards are currently being maintained by ACCT through our accredited ANSI public comment process.

ACCT serves as the leading trade association for the Challenge Course and Aerial Adventure Course industries. ACCT has 41 accredited Professional Vendor Members (PVM's) and more than 2600 members globally (including the United States, Europe, Asia, the Caribbean, Canada, Japan, Korea and Central America).

What is a Canopy Tour?

A guided aerial exploration or transit of the forest canopy, most commonly by means of a series of zip lines or aerial walkways with platforms.

What is a Challenge Course?

A facility or facilities consisting of one or more elements that challenge participants as part of a supervised educational, recreational, or therapeutic curriculum.

What is a Zip Line?

A lifeline (typically sloped) suspended between support structures that enable the participant attached to a pulley to traverse from one point to another.

Jim Davidson, Keynote Speaker



Rallying Resilience: Adventure Lessons for Business & Life

The 22nd Annual International Challenge Course Conference and Expo's keynote speaker is Jim Davidson, one of the world's leading experts on resilience. Buried alive inside a glacier and trapped alone 80 feet down inside a dark crevasse, with no rescuers coming, Jim Davidson is the sole survivor an incredible climbing accident. His life changing experience reveals the depth of human perseverance that resides within each one of us.

Jim has climbed high mountains around the world. He has led expeditions and rescues in perilous conditions. Jim plans to share an uplifting message that will inspire conference attendees to be resilient and triumph over life's crevasses.

Jim has a unique understanding of the Challenge Course Industry. Since first grappling with Project Adventure elements as a student in 1976, Jim Davidson has been engaging with adventures that he attributes to refining him into better versions of himself. As a climbing expedition leader, facilitator, and mountaineering survivor, Jim has garnered some hard-won lessons about overcoming challenges and reaching summits in business and in life.

His compelling story of resilience has been made into a one-hour TV episode of "I Shouldn't Be Alive" and into his exhilarating book "The Ledge: An Adventure Story of Friendship and Survival on Mount Rainer" (co-authored with Kevin Vaughan). For more information on Jim Davidson please visit www.speakingofadventure.com.





Departing Letter from Keith Jacobs, Board Chair

Term ends February 11, 2012

Most of us, by now have stopped making overly ambitious New year's resolutions that are supposed to make us healthier, wealthier or happier individuals. But even as we eschew this age old ritual, we can hopefully also admit that the dawn of a new year brings a feeling akin to hitting the refresh button. This article reflects that perspective.

At ACCT and within leadership of Staff; committees; task forces; and the Board of Directors of the association we deliberate long and hard about the content and services we provide. And we reflect deeply over the role of this newsletter and the other ways we communicate with our membership. We take our cues on content of our publications from your ongoing feedback – membership studies, letters, phone calls, face to face interactions; we also consider the changes within technology (electronic and mechanical) and the changes to the products being manufactures, styles of challenge courses or aerial adventure courses being built; innovations in safety and training protocols; we consider what other standard setters are doing and changing within their standards and what regulators are saying and enacting with bills, legislation and changes to practices.

What we've heard; read; seen; experienced – it's a bit of a mixed bag, which is entirely reflective of our growing and changing membership and the effect that the digital age has placed upon us. We at ACCT get brand new information from membership

and industry resources daily thanks to e-mail, Facebook, and new media tools like smart phones and tablets. Our membership is more connected to ACCT and us to you. Many of you have an insatiable appetite for daily information, while others crave less. Some practitioners and vendors are crafting the "state of the art" within our industry and many are mainstay diehards to a specific and deeply held personal process that they have crafted to be their own over the years.

Our role at ACCT is not to settle matters of personal preferences, but to reflect on thoughtful questions impacting the broad landscape of our industry and all of its practices. The goal is to stimulate the thinking process with articles and that go beyond the how but help get to the why. At times we must push back on traditional thinking, in the same manner that the professionals we serve are pushing forward to establish "the new" thing to them, be it a product, a tool, a technique or activity. We must push forward to establish a voice on matters of a global impact.

We will continue to focus and have discussions face to face or by e-mail,

phone, letters, or the next new media. These discussions will include areas that ACCT has identified as being critically important. Those topics include: regulation; standards development; new technologies; new uses for older technologies; global impact and outreach; and collaboration. We will continue to seek and recruit volunteers with expertise and passion whose expertise is the lifeblood of the challenge course industry and its impact on you and the world.

This will be an exciting year for ACCT as it unveils a new 8th edition of the ACCT Standards and an ambitious new Strategic Plan relating to all of the issues reflected above and their impact on you and us as a collaborative of trades and practitioners within our industry. All the while trying to engage you the member to ponder, debate and hopefully stimulate you sufficiently in order to speak up and be heard (no matter what medium or technology you choose). This is our New Year's Resolution.

Keith Jacobs
ACCT Board Chair

ORDER THE ACCT STANDARDS

The Seventh Edition of the ACCT Challenge Course & Canopy/Zip Line Tour Standards is available from the ACCT Membership Office. Individual copies are \$60 U.S., plus shipping. Discounts are available for multiple copies. Order online or use the order form posted online and available from the ACCT Membership Office. Contact the ACCT Membership office to order more than 5 copies. Checks, Money Orders, Visa, MasterCard, American Express and Purchase Orders (U.S. Only) are accepted.

Updated 2012 Conference Schedule

Tuesday 2/7/2012

8:30-5:00 First Aid & OSHA Certification

Wednesday 2/8/2012

8:00-5:00 First Aid & OSHA Certification
 12:00-5:00 Exhibit Hall Move In
 2:00-4:00 Service Crew Training
 4:30-7:00 Registration Opens
 5:00-7:00 Early Arrivals Reception; All Welcome
 evening Leadership Meeting

Thursday 2/9/2012

7:30-5:00 Registration and Information
 8:30-3:00 Pre-Conference
 8:00-2:00 Exhibit Hall Move In
 3:15-4:15 Opening Ceremony/Keynote Speaker
 4:20-5:30 Annual General Meeting
 5:30-9:00 Exhibit Hall Open
 6:00-8:00 Reception

Friday 2/10/2012

7:30-5:00 Registration and Information
 8:30-2:45 Workshop Sessions
 10:00-4:45 Exhibit Hall Open
 2:45-4:15 Challenge Olympics (All welcome)
 4:30-6:00 Workshop Sessions
 6:00-9:00 Exhibit Hall Open
 6:00-8:00 Reception

Saturday 2/11/2012

7:30-5:00 Registration & Information
 8:30-6:15 Workshop Sessions
 10:00-3:00 Exhibit Hall Open
 3:00-5:30 Exhibit Hall Dismantle
 7:00-8:00 Closing Dinner
 8:00 Awards Ceremony, Live Auction
 Closing Reception

Sunday 2/12/2012

8:00-12:00 Challenge Course Tours
 8:30-11:30 Extended Learning Workshops
 (3-hour sessions)

Westin Boston Waterfront



Meeting Space



Hotel Lobby



Double Room



DESIGNING & INSTALLING
DREAMS SINCE 1993

Experiential Resources Inc. (ERi) is a global leader in the designing and building of zip line, canopy tours and adventure courses.

We specialize in creating top-of-the-line zip line courses that meet your unique needs and requirements. With over 1,000 zip line spans erected in 40 states and 12 countries, ERi continually innovates to improve the guest experience.



Our custom designed zip elements such as our harnesses, braking systems and trolleys are products of our passion to make a better system.
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Photo Provided by Challenge Towers

Register Today

Space is Limited!

Full Exhibit Hall & Record Attendance

for the 22nd Annual International
Challenge Course Conference & Expo
at the Westin Boston Waterfront | Boston, Massachusetts

Thursday, February 9 - Sunday, February 12, 2012 | Boston, Massachusetts
To Register visit: www.acctinfo.org



Hibbs ♦ Hallmark & Company
Insurance Agency



PROUD SUPPORTER OF ACCT'S 22ND INTERNATIONAL CONFERENCE

Hibbs-Hallmark & Company and Stratus Insurance Services, Inc. have partnered to create an insurance program designed specifically for qualifying members of the Association of Challenge Course Technology who are involved in the construction, facilitation, inspection, and operation of zip line/canopy tours and challenge courses, in the United States.

INSURANCE PROGRAM HIGHLIGHTS

Eligible Risk Included:

- ♦ Ropes Challenge Courses
- ♦ Zip Line/Canopy Tours
- ♦ Aerial Adventure Parks
- ♦ Builders/Construction Risk
- ♦ Industry Product Vendors

Types of Coverage Available:

- ♦ General Liability
- ♦ Excess Liability/Umbrella
- ♦ Workers Compensation
- ♦ Property Insurance
- ♦ Accident Medical

For more information about this unique program and to see if you qualify please contact:

Robert P. Monaghan, CIC, AAI
Executive Vice President

Hibbs-Hallmark & Company
Robert.Monaghan@HibbsHallmark.com



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800.765.6767



Boston - Here We Come!

by Cynthia Paris

Chair

Conference Committee

Holidays have passed and we are in the New Year 2012. Just around the corner is my favorite of holidays- the unofficial Ropes Course Holiday that I take to attend our annual ACCT conference and symposium. It is a good one this year! As I write, we have sold out the exhibit hall and still getting calls from hopefuls – “Please can you squeeze us in?” That is becoming the unofficial theme for Boston. Squeezing in as much as possible!

Holidays are great for squeezing in everything you can. As I watched my Uncle Tony fill up his plate with Holiday dinner, I was inspired by his creative rearranging. He slid the lasagna to the side and shifted the beef to the back & made a place to nestle the sweet potatoes. He kept sliding, shifting and stacking. Then he would eat it all & go back again until he was full and smiling. Using Uncle Tony's same careful rearranging, we found a way to squeeze more exhibits, more workshops and more fun into our annual event. Each day you will fill your 'plate' and then the next day, again. Until you have squeezed in all the ideas, products, techniques, people and networking you can handle! Hopefully, you will be full and smiling too.

For starters, we are kicking off this event with a powerful keynote speaker at Opening Ceremony. Jim Davidson, author, climber and fellow adventurer- will move you with his story of survival and renewal. Jim has a masterful way of speaking and will inspire you to renew and expand your own life and business. Following, is the opening of our expanded exhibit hall. It is overflowing with premier technology and the best vendors in the business! This sold-out hall will host nightly open-house socials, giving you time to unwind and meet. Socializing opportunities are everywhere. Breakfast and lunch buffet is offered again for our attendees as a convenient way to gather with others. Sit with someone new and swap ideas. Or sit at one of the 'discussion' tables, labeled with a specific topic for networking. We have made that a top priority, as many of you have said you attend this conference to have fun and network.

You will have fun at the Saturday night Evening Celebration. Held after the dinner and Awards ceremony, is the re-vamped Auction night. You told us you enjoy the casual fun nights, hanging out with new and old friends. This party will have that and more, right at the hotel and open to all attendees.

Our fantastic Professional Vendor Members (PVMs), will help sponsor music, auction items and all sorts of festivities! If you have ideas or items to share- email me right away. This will be a great evening. When you get together a room full of our kind of people - you know you can look forward to an entertaining night!

Many of you have told us that you look forward to our workshops to learn new techniques or discuss best practices. On Friday, Saturday and Sunday we have more than 115 sessions, more workshops than ever before! To give you a chance to attend more of these great presentations, we even squeezed in an extra time slot on Saturday afternoon. Even our pre-conference sessions are expanded, with 8 on Thursday and 2 certification classes earlier in the week. Your challenge will be to choose between so many excellent presenters!

Our popular challenge event is back again - Challenge Olympics! Open to all attendees and exhibitors to watch or participate. Think you are up for competing? Gather a team and sign up early! Challenges will test your knowledge, strength, speed and creativity. Start working out now- and see if you can whip cable like the pros!

If you still want to squeeze in more - try some Boston sightseeing. Our hotel, the Westin Boston Waterfront is only a 5 min walk to the waterfront. Historic photos along the walkway show Boston of 150 years ago. Visit the World Trade Center building, where shipping merchants have come since the 1800's. Seafood is caught and served fresh only steps from the docks. You can even take a water taxi across the bay- if the ice is clear.

The ACCT annual conference in Boston is bigger and better than ever. We have squeezed in more opportunities for you to find just what you need. So much squeezed in- we may have to extend our conference next time! Or we may just pop a button, like my Uncle Tony. Can't wait to see you in Boston!

Cynthia Paris, ACCT conference committee chair
cparisconsulting@gmail.com. Please email me to help with this event, share ideas or to donate auction items.

2012 International Challenge Course Conference & Expo Map

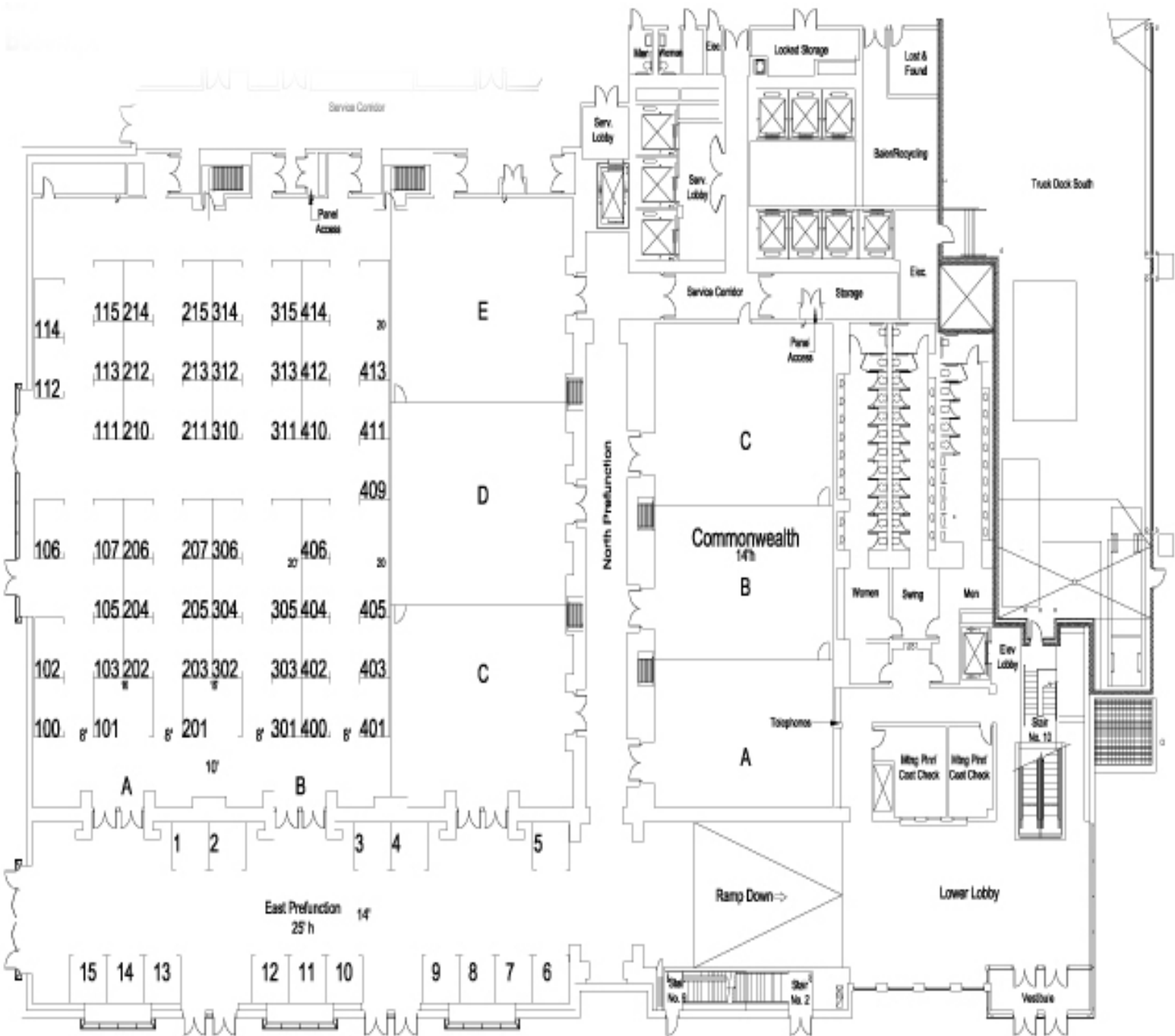


exhibit hall

ABEE, INC

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ABEE specializes in design, construction, training and inspection of zip tours, challenge courses and climbing walls.

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Challenge course vendor.

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Web: www.adventureoffice.com

Adventure Office specializes in real time online reservations and inventory management with robust customer relationship management tools enabling targeted marketing, reporting and resource management to help to optimize your business.

Booth #302**ADVENTURERES, LLC**

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E-mail: evanp@adventureres.com
Web: www.adventureres.com

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Booth #413**AERIAL ADVENTURE TECH**

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Todd, NC 28684
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Aerial Adventure Tech proudly partners with manufacturers of innovative technologies to promote and distribute their products to the vendors of the aerial adventure park and zip-line industry. We believe that each product we offer is not only cutting-edge, but highly safe and reliable for a rapidly growing adventure industry.

Booth #300**Booth #404****ALTUS OUTDOOR CONCEPT**

1191 Route de Bidaille
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A full spectrum challenge course company serving the Midwest.

Booth #410

exhibit hall

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Bonsai Design is the leading provider of tree-based canopy tours and adventure programs in the United States. Bonsai offers world-class custom design services which are proportional to ones business or educational needs, fit seamlessly into the environment, and enhance each participant's experience. Bonsai's refined aesthetics continue to extend the limits of the challenge course industry.

Booth #206**CHALLENGE DESIGN INNOVATIONS, INC.**

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Turnkey Design, Construction, Inspection, Training and Certification for: Educational Team and Confidence Building Courses, Recreational Adventure Courses, Zip Line and Canopy Tours and Military Tactical Training Facilities. Our Clientele include colleges and universities, camps and conference centers, recreation and tourism ventures, as well as all branches of the military. For more information on our top-notch services and staff please see our website at: www.challengedesigninnovations.com.

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Website: www.challengetowers.com

Challenge Towers is an established ACCT Professional Vendor Member providing consultation and custom design, construction, course inspection, maintenance, program equipment, training and certification. We leverage nearly 20 years of industry experience with state-of-the-art technology to provide safe and innovative products to discerning clients around the world.

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Challenge Works, Inc. is a full service challenge course provider. We specialize in delivering custom solutions to your challenge course and climbing tower needs, including training and certification services.

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DEUS Rescue develops innovative controlled descent products for enhanced safety and more. The DEUS Challenge Course & Zip-Line Kit improves high element safety while offering exciting new activities. The DEUS Zip-Line Brake Kit helps slow guest speed approaching landing stations.

Booth #203

exhibit hall

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Edelrid has been involved in manufacturing climbing, industrial safety, and adventure parks equipment for over 50 years. In 1953 Edelrid invented the modern climbing rope. Today Edelrid continues to be a driving force in innovations. Our product line consists of ropes, harnesses, helmets, belay devices, carabiners, and the SMART Belay.

Booth #102

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E-mail: todd@experientialresources.net
Web: www.experientialresources.net

Experiential Resources, Inc. (ERi) is the global leader in the field of designing and building zip line courses. ERi is proud to have achieved Professional Vendor Member (PVM) accreditation from the Association for Challenge Course Technology (ACCT). Our creativity and innovative, cutting edge designs can be seen in over 1,000 zip line spans in 40 states and 12 countries. For more information please visit www.experientialresources.net.

Booth #105

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Experiential Systems serves organizations nationally, providing design, installation, inspections, staff training, certifications, and equipment sales for challenge courses, ropes courses, climbing structures, zip tours, and adventure parks. ESI employs NAARSO certified amusement ride inspectors. We have over 27 years of experience and provide services for budgets of all sizes.

Booth #111

FOTAFLO

2432 Pinegrove Rd.
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E-mail: ryan@fotaflo.com
Web: www.fotaflo.com

Fotaflo provides a turn key photo service for Challenge Course businesses. We have developed a proprietary system that provides everything a Challenge Course business needs to provide this service. Using Fotoflo saves cost, generates revenue and provides a powerful referral marketing tool for challenge course businesses.

Booth #415

FRENCHCREEK PRODUCTION, INC.

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Established in 1992, FrenchCreek Production, Inc. is a leading custom manufacturer of Safety & Fall Protection Products. FCP has been custom manufacturing participant Harnesses and Lanyards for the recreational industry since 2006. We take the time to listen to our customers, providing them with the equipment they want, deserve, and need. Whether designing brand new products to meet specific needs, or adding personalized touches to our existing line, FrenchCreek has the capabilities to get the job done!

Booth #310

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Booth #406



exhibit hall

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E-mail: lori@getagriponline.com
Web: www.getagriponline.com

Get a Grip Adventures provides training, inspection, program development and other consultation services for the zip line tour and challenge course industry. We have extensive experience in the experiential education field, including the zip line and canopy tour industry. We pride ourselves in having a critical eye and helping clients manage risk. Get a Grip can help you reach your peak potential.

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Web: www.hibbshallmark.com

Hibbs-Hallmark & Company is an independent insurance agency located in Tyler, Texas that specializes in insurance coverage for the challenge course and zip line tour industry. Robert Monaghan formed the ACCT insurance program in the early 1990's, and Hibbs-Hallmark has managed the program since that time. Several years ago, HHC partnered with Stratus Insurance Services, a managing general underwriting company, so that we could make the program even broader. The program offers General Liability, Property, and Workers Comp coverages for qualifying members of ACCT through an A-Rated insurance company. The program can also provide no fault accidental medical coverage to compliment your General Liability policy. Hibbs Hallmark is the most competitive provider for ropes course insurance as well as zip line and canopy tour insurance. For more information call us or see our website at www.hibbshallmark.com or www.canopytourinsurance.com.

Booth #401

HIGH 5 ADVENTURE LEARNING CENTER

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Web: www.high5adventure.org

High 5 Adventure Learning Center is a non-profit 501(c)(3) educational organization dedicated to helping individuals, schools and communities use experiential education as an effective tool for improving the way they live, learn and work together. High 5 provides educational experiences for all ages that develop a sense of connection and community in a learning environment of discovery, challenge and fun.

Booth #212

Booth #313

HIGH ADVENTURE PROGRAM

4939 Lawless Rd.
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Booth #417

Booth #400

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Booth #303

exhibit hall

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ken@challengeworks.com

chal·lenge [ˈtʃæl - ɛnj], noun

a test of one's abilities or resources in a demanding but stimulating undertaking

de·sign [dɪ-zayn], noun

the purposeful or inventive arrangement of parts or details

in·no·va·tion [in-uh-vey-shuh'n], noun

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Tigard, OR 97224

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E-mail: jennifer@teamsynergo.com; erik@teamsynergo.com

Web: www.teamsynergo.com

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ACCT MEMBERSHIP

Associate Membership

This level is open to all interested individuals and organizations. Associate Membership benefits include a copy of the ACCT Challenge Course Standards at the time of joining; a subscription to our newsletter, Parallel Lines, that is published three times a year; a discount for the annual ACCT conference; and access to the ACCT sponsored insurance company coverage for challenge course programs.

Membership period: 1 year
Annual Membership dues: \$85 USD

Institutional Membership

This level is open to any interested organization. Institutional membership benefits include four copies of the Standards at the time of joining; four copies of Parallel Lines; and discounted rates for four employees to attend the annual conference.

Membership period: 1 year
Annual Membership dues: \$275 USD

Professional Vendor Member

This level is available to challenge course service vendors who have successfully completed the ACCT Professional Vendor Member (PVM) accreditation process, accumulated the required number of days of experience, and who provide challenge course and/or canopy / zip line tour installation and inspections and/or facilitator training and certification services. Contact the Professional Services Manager for additional information.

Membership period: 1 year
Annual Membership dues: \$1,800 USD

ACCT Membership Office

The ACCT Membership Office handles membership services, conference registrations, standards sales, and general office duties for ACCT.

ACCT
PO Box 47
Deerfield, IL 60015
phone +1.800.991.0286; fax +1.800.991.0287
e-mail: info@acctinfo.org
web: www.acctinfo.org

Open Committee Seats

If you are interested in serving on an ACCT committee, you can find an application in the Leadership section on the committee page of the ACCT website (www.acctinfo.org) or email ACCT's main office membership@acctinfo.org. Openings are available for the following committees:

- PR & Marketing Committee
- Membership Committee
- Operation & Certification Standards Committee
- Ethics Committee

ACCT PROFESSIONAL VENDOR MEMBERS

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REGISTRATION INFORMATION: Please use a separate form for each person. Copy as many forms as needed.

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 Zip/Postal Code _____ Country _____
 Phone (____) _____ Fax (____) _____ E-mail _____

How many ACCT conferences have you previously attended? _____

REGISTRATION FEE: Your fee includes all receptions; opening and closing ceremonies; attendance at all regular workshop sessions and the keynote address; the Challenge Course Tour, post cons; and coffee breaks throughout the conference.

	Early Bird Postmarked By 11/18/11	Regular Postmarked By 1/6/12	Late/Walk-in Postmarked After 1/6/12	
ACCT Member staying onsite	\$325.00	\$375.00	\$425.00	= \$ _____
ACCT Member staying offsite	\$375.00	\$425.00	\$475.00	= \$ _____
Non-Member staying onsite	\$475.00	\$525.00	\$575.00	= \$ _____
Non-Member staying offsite	\$525.00	\$575.00	\$625.00	= \$ _____
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Service crew	\$162.50	\$162.50	\$162.50	= \$ _____
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One-day registration: ACCT member—\$200; Non-member—\$300. Circle: Friday or Saturday				= \$ _____

****Become a member now and register at the ACCT Member rate.****

MEAL PACKAGE:

Package 1. \$150 Includes breakfast & lunch Feb. 10 & 11, closing dinner Feb. 11, & breakfast on Feb. 12 = \$ _____
 Package 2. \$60 Includes lunch on Feb. 10 & 11 (Two lunches) = \$ _____
 Package 3. \$60 Closing dinner Feb. 11 (One dinner) = \$ _____
 Note: Purchase meal tickets by 1/13/11. A limited number of meal tickets will be available for purchase onsite. Check for Vegetarian option Check for Vegan Check for Gluten Free

CERTIFICATION CLASSES: February 7 & 8, 8:30 to 5:00, lunch not included

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 -- OSHA 10 Construction Class by Jack Moeding \$120.00 = \$ _____

PRE-CONFERENCE WORKSHOPS: February 9, 8:30 to 3:00, lunch included (Choose one.)

1. Find Something To Do - Jim Cain \$120.00 = \$ _____
 2. Positively Impacting Schools Through Experiential Anti-Bullying & Diversity Programming - Tara Flippo & Jeff Frigon \$120.00 = \$ _____
 3. Research & Development: What Does It Mean? - Jack Moeding \$120.00 = \$ _____
 4. Facilitator's Tool Box Live! - Jen Stanchfield \$120.00 = \$ _____
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 6. 25 Technology Resources To Increase Sales, Manage Business /Advance Your Facilitation - Matt Marcus \$120.00 = \$ _____
 7. Designing Canopy/Zip Line Tours for Smooth Operations - John Walker \$120.00 = \$ _____
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TOTAL AMOUNT = \$ _____

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CANCELLATION POLICY: Cancellations must be in writing. Cancellation by 12/30/11 will result in 75% of registration fee, meal package, and pre-conference fee refund. Cancellation by 1/13/12 will result in 50% of registration fee refund and forfeits all meal package and pre-conference fees. No refunds or cancellations after 1/13/12.

NOTE: Participant photos will be taken at the conference and will be used in ACCT publications.

ONLINE REGISTRATION available at www.acctinfo.org.

Family members and friends may join you at meals and receptions for a fee. Contact the ACCT office before January 13, 2012 for information.



Operations and Certification

by Scott Andrews

Chairman

Operations and Certifications Committee

I love this time of year. It is January and the skies in Seattle are grey, the course is quiet and I have lots of time to catch up on the desk work neglected earlier in the year. Each year this is the time I take stock of my life and my business. Am I doing ok? What needs to change? What needs to stay the same? Am I still passionate about the work I do? All these questions swirl around my head in the grey morning.

This year there is even more need for reflection. I have forwarded the final version of the Operations, Training and Certification standards to the ACCT office and there is another set of questions to answer. After two years of reviewing feedback, writing and rewriting, debating with skilled and passionate people, it is time for me to think about my program. I helped write the revised standards, now do I meet them in our operations? Will my challenge course building and training business meet them? I need to add this to my yearly debrief plan.

The two sections of operations - Administration and Facilitation, allow me two ways to look at my business: 1) how I run the business and provide policies to support the operation and 2) what my staff do in the field. As I look through Administration, I have to ask if I can say that not only do we perform all of these things asked for in the standards but also that we have a policy in place to address them. I need to ask if my company's policies provide a solid foundation for what we do. Our policy on spotting specifies how we spot participants and how we teach it. I will need to see if that policy states enough about when we spot. It is not a big change but it is important to examine it. Then, do we do what we say we do. Do the practices of staff running programs match the expectation? I need to be able to sit down with the course owner and tell him that our management of the course still meets the ACCT standards and that we are a better program for it. Much of the standard has been in place for many years. However, there are a few places I will have to change.

In addressing Facilitation, my staff comes from all over. There is Miik who is trained by me and by my competitor. There is Katie trained with a non-PVM trainer/certification organization. There is Donna to whom I turn any time the program requires careful design. I have witnessed her training allow her to do great stuff safely with groups. Each of them is skilled and has different strengths. Do they collectively have all of the skills we need? If they don't where and how do I assure that they attain them? What other skills do I need on this team to do the best work and meet the standards?

Training, I take training for granted. I am a trainer and teacher at heart. My greatest joy in life is seeing the light bulb come on when a student "gets it." I think I am good at this. It takes a lowering of my defenses just to look at the new training standard and ask if I can meet it in what we do in our company. What more do I need to do? What will I need to do to improve documentation and orientation for each and every staff member? What will be different in the pre-season refresher day? What about when we train staff to work in a new type of program or at a new site? I have taken trainings for granted for nearly 20 years and now will need to tighten up operations. I fear this a bit. It is change and work. I also know that when people started paying me to do their trainings and I documented what I was teaching, my trainings got better. Documenting what I do will not hurt internal trainings either.

Certification - my company offers it. I appreciate a practitioner who value what they do enough to have their skills validated. I have watched a lot of practitioners work hard to hone their skills before they take the certification exam. That process alone is worth the price of the test. I will keep seeking certified people to work on my course.

The sun is coming up now. I can tell because the clouds are grey and the street lights have turned off. My coffee cup is also empty. I can see I have some work to do. It is all good work. Soon the trees will have green buds, there will be kids laughing in a game of "every bodies it" and others singing "row row row your boat" on the whale watch. I know that the program will be better and I will get to see more light bulbs come on.



Finding Something To Do

by Jim Cain, Ph.D.

Teamwork & Teamplay
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Website:www.teamworkandteamplay.com

One of my first no prop activity sessions happened during a 4-H field trip when our bus failed to start after lunch. Fifty 4-H participants and I waited four hours for a replacement bus and spent that time wonderfully engaged in a variety of playful activities with absolutely no equipment at all.

Since that time, I've had numerous occasions when my flight arrived on time, but my luggage did not. Having a collection of useful no prop activities can be a program saving advantage. Every facilitator (camp counselor, teacher, youth worker and group leader...) should have at least ten no prop activities that they can share with a group at a moment's notice.

No prop activities cost nothing to create and play. They require no storage space. They can accommodate groups of any size, anywhere. They fit in your carry on luggage. They cannot be lost or broken or misplaced. They defy some of the most basic laws of the universe by taking nothing and doing something wonderful with it.

I've categorized my favorite no prop activities into categories such as: icebreakers, games, team challenges, trust building, reviewing and closing activities. Here are a few of my favorites.

Walking & Talking

Consider beginning your next program with this simple activity (as you walk from the meeting location to your program space). Ask partners to link elbows and take a three-minute stroll together. As they walk, invite them to find three things that they have in common with each other. The more unusual the connection, the better. This simple activity is a powerful way to begin a program, and one that will not intimidate those less outgoing participants. By beginning with just a single partner, you immediately create an atmosphere of connection that will continue throughout your program.



Seven

In a circle of five to ten participants, players count off from one to one-hundred, but each time a number containing seven (or a multiple of seven) arrives, that player claps instead of saying the number (and the direction of the counting reverses). For example, the first person says, "one" followed by the person on their right saying, "two" and the next person, "three." This pattern continues ("four," "five," "six"). Then instead of saying "seven" the next person in order claps their hands together once, which counts as the number seven and reverses the direction of counting back to the person that said "six" who now says, "eight" and the counting continues until the next number of interest (14, 17, 21, 27, 28, 35, 37...). Anytime a mistake is made, the game begins again at one. The goal is to reach one hundred without making any errors.

Team Jump

During any typical New England contra dance, there is often the call 'balance and swing.' When timed well to the beat of the music, the balance portion of this movement creates a single pulse of energy as multiple dancers' feet hit the floor in unison. The Team Jump recreates this moment by asking a single group of six to twenty people to identify a technique by which they can all jump up and simultaneously land to create a single staccato thump. This challenge is best when a hardwood floor is present as the landing surface. This activity also makes a great group photo. For an additional challenge, invite participants to accomplish this task with their eyes closed.



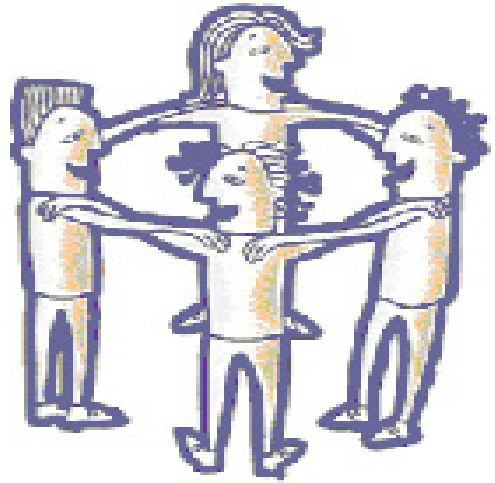
Finding Something to Do

continued from page 24

The Four-Minute Team






At the completion of a program (and perhaps as one last challenge to the group) explain that there is an easy way to assess a high performing team. A truly high performing team has the ability to stand with their arms held outward (parallel to the floor) for four-minutes. Individuals that attempt this task will generally experience some discomfort after only a minute or two. But teams that assist each other, by placing their arms around each other's shoulders, easily pass the four-minute barrier.

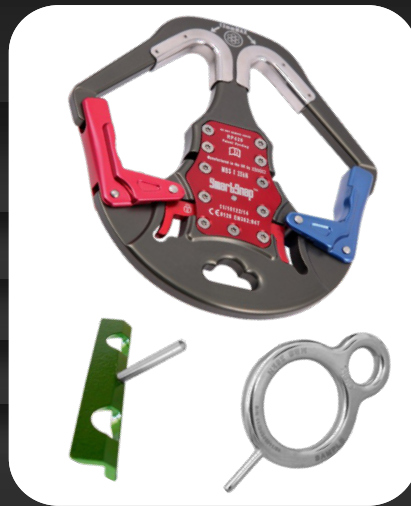
Jim will be offering a full day pre-conference workshop at the next ACCT Challenge Course Symposium in Boston entitled Find Something To Do! This extensive no prop workshop will introduce a variety of activities, from icebreakers to team challenges, and from playful games to powerful debriefing techniques. Come learn some of Jim's most powerful no prop activities, including The Olympic Bobsled Team, The Blind Trust Drive, Ninja, and the all time favorite, Wah! And for more no prop team and community building activities, visit: www.teamworkandteamplay.com.



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hotel highlights

Located 3 miles from Logan International Airport, the Westin Boston Waterfront is only a short water taxi or T train ride from the Back Bay and the New England Aquarium. The Westin Boston Waterfront has plenty of amenities available for the ACCT conference including:

- Complimentary high-speed Internet access available in guest rooms and meeting facilities.
- WestinWORKOUT® Gym
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- City Bar (Located in the hotel lobby)
- Starpoints® Green Initiative
- Luxurious Pool and Spa

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- Spacious work desk
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Conference Block Name
ACCT 2012 International Challenge Course Symposium

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(Please Read Carefully)

The Westin Boston Waterfront will provide accommodations for the 22nd Annual International Challenge Course Conference and Expo participants. Please refer to the preliminary schedule of events in this brochure when making your hotel reservation.

Please visit <https://www.starwoodmeeting.com/StarGroupsWeb/booking/reservation?id=1108173096&key=566> or call the Westin Boston Waterfront reservation line at +1-888-627-7115 to reserve a sleeping room. Reference the **conference block name, ACCT 2012 International Challenge Course Symposium** to receive the group rate. You will need to provide a credit card number to guarantee your room.

All participants, must make their own reservations, either by contacting the hotel directly or utilizing the link above.

Reservations must be made by **Monday, January 16, 2012**. After this date, any remaining rooms in the conference block will be released to the hotel for general sale and the group rate will no longer be guaranteed.



Wednesday February 8	Thursday February 9	Friday February 10	Saturday February 11	Sunday February 12
8:30 am - 5:00 pm Registration Opens	3:15 pm - 4:15 pm Opening Ceremony	8:30 am - 2:45 pm & 4:30pm - 6:00pm Workshop Sessions	8:30 am - 6:15 pm Workshop Sessions	8:00 am - 12:00 pm Challenge Course Tour
8:30 am - 5:00 pm Certification Courses	4:20 pm - 5:30 pm Annual General Mtg. & Keynote Address	12:45pm - 2:15pm Challenge Olympics	7:00 pm - 9:00 pm Closing Dinner & Awards Ceremony	8:00 am - 11:30 am Extended Learning

Conference Tracks

Focused tracks help attendees make the most of their conference experience.

cz canopy & zip line tours

Ideal for individuals, companies, novices and experts with a specific interest in the canopy & zip line tour sector of the challenge course industry.

fp facilitation & programming

Perfect for facilitators, challenge course managers, trainer testers and anyone looking to improve their challenge course program.

ib industry & business

Ideal for individuals & companies looking to gather more detailed insight on the challenge course industry.

om operations & management

Great for those looking to acquire insight and data on how to operate and manage a canopy/zip line tour or traditional challenge course program.

tt technical topics

Perfect for those interested in learning more about the technical side of the challenge course industry.

certifications

Tuesday, February 7 8:30 am - 5:00 pm
 Wednesday, February 8 8:00 am - 5:00 pm

First Aid for the Challenge Course Professional by Tom Welch, M.D.

Standards and ethical practice require that challenge courses have on-site professionals trained and certified in first aid. This course provides interactive, hands-on, evidence-based training in the management of the types of illnesses and injuries likely to be encountered in challenge course operation. The curriculum for the course is based upon the American Red Cross's Wilderness First Aid Basics and CPR/AED for the Professional Rescuer courses. Successful participants will receive certification in both. The content of the course will be expanded beyond the ARC base curriculum in order to include challenge course competencies. The course fee includes textbooks, additional materials, and ARC registration fees. Minimum enrollment: 10; maximum: 20.

Tom Welch, MD, is a practicing physician and outdoor educator. He has had extensive challenge course experience and is an active instructor and advisory board member for the Wilderness Education Association, teaching WEA courses in Alaska.

OSHA 10 Construction Class by Jack Moeding

OSHA 10 class covers the basic requirements builders are required to follow during the construction of ropes courses, zip lines, and climbing walls. Course will also cover OSHA information required for the facilitator and inspector that needs to be followed during the course of their duties.

Jack Moeding has 12 years in the Construction Safety Industry. He's a former builder, manager and facilitator of Challenge Courses, and Zip Lines. He has been teaching classes in the construction industry for the past 7 years and has his OSHA 500 instructor's cards.



pre-conference

Thursday, February 9
8:30 am - 3:00 pm

Facilitator's Tool Box Live! with Jen Stanchfield

To celebrate the 10th anniversary of our "Facilitator's Toolbox" newsletter feature column we are offering a special live version of this open and engaging forum for facilitators to share tips, tools and activities for enhancing group facilitation. Join in this fun and interactive workshop and fill your facilitation toolbox with creative and practical activities and ideas for effectively engaging and leading your groups.

In her 22 years as an educator, recreational therapist, challenge course facilitator and trainer Jen Stanchfield has worked in settings that range from clinical mental health care, to schools, and business organizations. Through these experiences she has gathered a repertoire of activities and strategies that she shares with practitioners in her workshops and trainings. Jen has a B.S. in Therapeutic Recreation and Outdoor Education from the University of New Hampshire and a master's degree in Experiential Education from Minnesota State University, Mankato. Her publications include: Tips & Tools: The Art of Experiential Education (2007) and A Teachable Moment (2005): and of course the ACCT Parallel Lines Facilitator's Toolbox Articles.

Reworking, Reviving and Rejuvenating Older Challenge Courses facilitated by Tom Leahy

Panelist include: Tim Kempfe, Randy Smith, Rich Klanscjek, and Erik Marter

Have you ever been told that your course has major problems and needs remediation? This panel discussion and workshop will address this issue and more as we look at a range of problems and changing program needs in which the solution is a major repair, upgrade, or a complete remodel of your existing course. Bring your questions, your photos and your notebooks as we work together to explore the topic and support you to renew or re-envision your challenge course.

Our panel and facilitator have a combined history and experience of over 150 years of Challenge Courses experience.

25 Technology Resources To Increase Sales, Manage Business And Staff Easier, And Advance Your Facilitation with Matt Marcus

Technology is advancing faster than ever. Facebook, Twitter, iPads, QR Codes - how can you harness the power of these technology tools to increase sales, engage with customers, and even advance your facilitation? This workshop will introduce at least 25 newer technologies you can easily learn and use.

Matt Marcus is currently Director of the Georgia Institute of Technology's Leadership Challenge Course and has 10 years of experience as a Challenge Course manager/facilitator in a university setting. He has trained approximately 250 staff and facilitated approximately 12,000 participants. He implements dozens of technology tools in their Challenge Course programs (both low and high) and uses many technology tools for sales and marketing, staff management, office efficiency and participant learning enhancement, etc.

Find Something To Do with Jim Cain

For those occasions where you have plenty of people, plenty of time and plenty of space, but absolutely no equipment, this workshop will share dozens of valuable, educational and fun things you can do with groups, with no props at all.

Jim Cain has written five of the best selling books in the experiential field, presented workshops in 47 states and 19 countries (so far), he is a former Executive Director of ACCT and invented the non-PVM pre-conference workshop for ACCT (Orlando). He will be spending all of 2011 on sabbatical, researching 'new' activities for our field, translating his books into foreign languages and further perfecting his craft as a unique presenter, trainer and facilitator.

-- Expanded pre-conference descriptions and bios are available on the ACCT website at www.acctinfo.org. --

pre-conference

Thursday, February 9
8:30 am - 3:00 pm

Best Practices for Zip Lines, Canopy Tours, and Adventure Parks with Michael Smith

Aimed at zipline, canopy tour, and adventure park owners, operators, and builders, this workshop will cover recent trends and statistics, as well as delve into best practices for risk management, program design, course operation, staffing, staff development, marketing and construction.

With more than 17 years of experience operating, building, and growing challenge course programs, Mike Smith is excited to share his research and enthusiasm for zip lines, canopy tours, and adventure parks. Mike serves as the president of AdventureSmith, Inc. (www.adventuresmithinc.com) and ArborTrek Canopy Adventures (www.arbortrek.com), and is the moderator of Zipline Nirvana (www.ziplinenirvana.com).

Positively Impacting Schools Through Experiential Anti-Bullying and Diversity Programming with Tara Flippo and Jeff Frigon

The Browne Center's Anti-Bullying and Diversity/Inclusion programs are positively impacting schools' climate. With both models, we create a customized, experiential learning approach where everyone feels valued, safe, and empowered while building classroom communities and behavioral norms. Join us for this pre-conference to sample activities and an abbreviated flow from these unique programs.

Tara Flippo and Jeff Frigon are both faculty and facilitators for UNH's outdoor education program and UNH's The Browne Center. They are also Certified Trainers for Project Adventure, Inc.

Designing Canopy/Zip Line Tours for Smooth Operations with John Walker

In this workshop, presenters will provide information and facilitate discussions focused on the correlation of design and operations for zip line and canopy tour programs. The topics and information will include application of industry standards. The workshop will not be an instructional on how to design, install, or operate zip lines or canopy tours. Examples and statistics for certain systems will be provided, and participants will be encouraged to share information during the discussions.

John Walker is the founder of Bonsai Design Inc. and has been an advocate and creator of tree-based adventures for nearly 20 years. With his guidance, Bonsai program installations are sustainable and user-friendly, well-integrated into nature, and are frequently ambitious and innovative. An artist at heart, John's palette is nature, and he is a master craftsman when immersed in the arboreal realm.

Research & Development: What Does It Mean? With Jack Moeding

R&D can mean many things for Research and Development to Retrain and Document as well as many others. This session will explore what facilitators, builders, managers and owners should know about the equipment they use.

Jack Moeding has 12 years in the Construction Safety Industry. He's a former builder, manager and facilitator of Challenge Courses, and Zip Lines. He has been teaching classes in the construction industry for the past 7 years and has his OSHA 500 instructor's cards.

-- Expanded pre-conference descriptions and bios are available on the ACCT website at www.acctinfo.org. --

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ZIPQUEST CANOPY TOURS

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Resmark facilitated our initial growth and sustained that growth as we now expect to double our numbers in our second year!

BRUCE LESSELS,
DEERFIELD CANOPY TOURS

“Simplified Our Reservation Process”

Resmark simplified our reservation process by eliminating a lot of steps. Our staff has caught on very quickly!

MICHELLE CUTTER,
BERKSHIRE EAST CANOPY TOURS

SEE US AT BOOTH 304

Friday Feb 10	Commonwealth Ballroom A	Commonwealth Ballroom B	Commonwealth Ballroom C	Alcott	Adams	Bullfinch	Hale	Otis	Stone	Webster	Hancock	Paine	Revere	Quincy
8:30 a.m. to 10:00 a.m.	FP 30 UBUNTU <i>Ryan McCormick Chris Ortiz</i>	FP 50 7 Great Corporate Portable Initiatives <i>Shane Sullards</i>	FP 9 One Pound of Teambuilding <i>Jim Cain</i>	FP 61 "Rainbow Leadership" A Tool to Help Enhance Your Facilitation Skills <i>Lura & Dick Hammond</i>	OM 17 Commercial Canopy Tour Zipline Incident Investigation <i>Dylan West</i>	FP 51 Adventure Apps <i>Nafis Taalib-Din Arnold Dort</i>	FP 42 Lessons of the Way: Experiences to Teach in the Way of Jesus <i>Greg Robinson</i>	FP 55 The Diagram Debrief <i>Lindsay Walton</i>	CZ 3 Tree Anchor Mounted Platforms: Garnier Limb ® Technology in the Zipline World <i>Michael Garnier Jake Jacob</i>	CZ 9 When to Change Your Zipline Cables With Certainty <i>Michael Robinson</i>	OM 3 Developing Your Staff With Technology <i>Jamie Barrow</i>	FP 4 Impacts of Challenge Course Based Orientation Programming on Trait Emotional Intelligence <i>Coy Belknap Nathan Harlan</i>	TT 4 Understanding Wire Rope <i>Jonathan Carrick</i>	TT 16 You and Basic Woodworking Tools Can Add Quality to Your Course <i>Daniel Nellis</i>
10:15 a.m. to 11:45 a.m.	OM 12 Design to Bid, Bid to Design <i>Tom Leahy</i>	FP 17 Flexilitation <i>Anna Dilworth Hans Kraai</i>	FP 7 Intentional Programming Aligning Mission, Challenge Course Design & Program Goals <i>MB Buckner Angel Krimm</i>	FP 28 New Uses for Old Courses <i>Matt Lowe Tony McGaughey</i>	TT 9 Cable Grabs: An Update <i>Kathy Haras</i>	FP 20 When In Doubt... Give Them Your Heart! <i>Jim Grout</i>	FP 19 Bullying: Blending Evidence Based Research with Experiential Practice & Theory <i>Jeff Frigon</i>	IB 1 A Preview of ACCT 8 th Edition Installation & Inspection Standards <i>ACCT Installations Standards Committee</i>	CZ 15 Tree Dynamics & Platform Technology <i>Dan Wright</i>	CZ 5 Zipline Lesson Plans for School Kids – Making Math & Science Fun <i>Monty Holmes Rita Washko</i>	OM 18 Team Building <i>Joe Wiederhold Josh Henderson</i>	FP 37 Subtle Facilitator Behaviors That Put Participants At Risk <i>Nate Regier</i>	OM 20 Insurance Matters <i>Robert Monaghan</i>	TT 1 The Purcell Prussic: The Most Useful Tool on Your Course <i>Mike Anderson</i>
1:00 p.m. to 2:30 p.m.	FP 15 10 Ways to Rock, Paper, Scissors <i>Michelle Cummings</i>	FP 46 Creating Programs to Meet Your Client's Goals <i>Victoria Shaw Tasmyn Green</i>	TT 8 A Knot Not Neat, Need Not Be Knotted! <i>Lura & Dick Hammond</i>	FP 43 Teaching Systems Thinking to Corporate Groups <i>Greg Robinson</i>	OM 6 OSHA New Rules for Cranes, Rigging, Signalmen <i>Barry Cole</i>	IB 2 Dialogue with ACCT Leadership <i>ACCT Leadership</i>	FP 39 Facilitating Self-Efficacy <i>Jeff King</i>	CZ 1 The Feasibility of Canopy Tours <i>Paul Cummings</i>	FP 6 Two vs. Many: Large Group Co-Facilitation That Goes Beyond Ice Breakers <i>Adam Brown Shawn Stetson</i>	CZ 4 I'll Show You Mine If You'll Show Me Yours <i>Joel Hoffman</i>	FP 54 Is Your Challenge Program Challenging Enough? <i>Dan Vorisek</i>	OM 4 Got Data? <i>Edward Caplan</i>	OM 19 What's Hot in ACCT Land – 2012 <i>Reb Gregg</i>	TT 7 Steps Into Adventure Belay School <i>Arnold Dort Nafis Taalib-Din</i>
2:45 p.m. to 4:15 p.m.	CHALLENGE OLYMPICS													

4:30 p.m. to 6:00 p.m.	FP 16 Stack the Deck – New Games With Playing Cards <i>Michelle Cummings</i>	FP 34 Shoe Shop: Activities & Games Utilizing Your Shoes & Feet <i>Frank Palmisano Jr.</i>	FP 14 Collaborative Classroom <i>Lisa Conroy Catt Durkin</i>	FP 45 Building Successful Learning Communities <i>Scott VanderWey</i>	FP 13 It's All in the Question <i>Amy Climer</i>	TT 12 3 Strand Rope Splicing <i>Nathan Pfefferkorn Nick Redinger</i>	FP 35 Moral Dilemmas as Group Initiatives <i>David Pastorok</i>	CZ 6 Beyond the Mechanics <i>Adam Kalanquin Colin Hutchinson</i>	CZ 2 Engineering Gravity Brake Zip Lines <i>DJ DuBose</i>	OM 16 Blogging as a Marketing Tool <i>Stephanie Sibille</i>	IB 3 A Preview of ACCT 8 th Edition Operation & Certification Standards <i>ACCT Operations & Certification Committee</i>	TT 11 Overcoming Gravity: Choosing a Rope for Safety <i>Loui McCurley</i>	FP 44 Group Behavior – Team Interaction Mapping <i>Mark Rose</i>	OM 13 A Uganda Course Construction Brings Hope to Orphans <i>John McCall</i>
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S A T U R D A Y

Sat. Feb 11	Commonwealth Ballroom A	Commonwealth Ballroom B	Commonwealth Ballroom C	Alcott	Adams	Bullfinch	Hale	Otis	Stone	Webster	Hancock	Paine	Revere	Quincy
8:30 a.m. to 10:00 a.m.	FP 33 Less Talk, More Action <i>Chris Ortiz Ryan McCormick</i>	FP 53 Facilitating Military Units and Military Families <i>Russell Throckmorton</i>	OM 10 Investing in Your Staff <i>Holly Hoeksema</i>	FP 59 Watch Them Grow: Programming for the Middle School Years <i>Sarah Gilbert Ali Scott</i>	FP 41 Strengths Based Challenge Course: Beyond the Ordinary <i>Rick Miller Sasha Griffith</i>	IB 4 ACCT Professional Vendor Member Accreditation <i>ACCT Review Committee</i>	FP 25 Adventure Education for Participants with Autism Spectrum Disorder & Other Common Diagnoses <i>Melissa Lambert Mark Zmudy</i>	IB 5 A Preview of ACCT 8 th Edition Canopy / Zip Line Tour Installation Standards <i>ACCT Canopy Tour Standards Committee</i>	CZ 13 Practical Program Evaluation for Canopy and Zip Line Tours <i>Deb Sugerman</i>	FP 2 Beyond Facilitation <i>Jamie Barrow</i>	OM 11 Where in the World (of Standards) Are We? <i>Rich Klajnscek Keith Jacobs Josh Tod Mike Teske</i>	OM 1 Building Your Risk Management Program <i>Robert Angell</i>	TT 5 Climbing Equipment Standards <i>Dave Custer</i>	TT 14 Trees, Platforms & Safety Systems; Aerial Park Techniques Overview <i>Gunnar Bartels</i>
10:15 a.m. to 11:45 a.m.	OM 22 Developing Tomorrow's Leaders Today – Using A Challenge Course as a "Leadership Laboratory" <i>Eric Evertson Cordell Brannon Brandy Holfelder</i>	FP 22 Open to Outcome – A Practical Guide for Facilitating & Teaching Experiential Reflection <i>Dick Hammond</i>	FP 27 The Grand Initiative <i>Lori Nellist</i>	FP 23 Experiential Education in the Digital Age: Lessons, Visions & Opportunities <i>Hutch Hutchinson</i>	TT 13 Tree Care for Challenge Courses, Canopy Tours & Zip Lines <i>Tony Draus</i>	TT 17 Proof Testing & Quality Assurance Methods for Challenge Course Installation & Inspections <i>Keith Jacobs Jim Wall</i>	FP 1 Social Climbing: The Use of a Challenge Course with Autism Spectrum Disorders <i>Donna Abemayor</i>	IB 7 A Preview of ACCT 8 th Edition Canopy / Zip Line Tour Operation Standards <i>ACCT Canopy Tour Standards Committee</i>	OM 8 Beyond Best Practice: Developing Facilitators Off the Course <i>Christa Gessaman Niels Damman</i>	FP 8 Programming for Large Groups – From Ground Activities to High Elements <i>MB Buckner Matt Loy</i>	OM 7 Does Your Marketing... Suck? <i>Paul Cummings</i>	IB 6 Government Relations in Your State <i>James Borishade</i>	FP 40 The Positives Behind Negative Attention <i>Jamie Remsberg</i>	FP 12 Expanding Creativity in Yourself & Your Clients <i>Amy Climer</i>

1:00 p.m. to 2:30 p.m.	FP 58 Group Laughter Yoga / Laughter Activities <i>Cynthia Paris</i>	FP 5 Leave the FUNN-y Business Behind: Adventure Programming for Serious People <i>David Brassfield</i>	FP 26 The Complexity of Choice <i>Tom Leahy</i>	TT 2 Tree Biology, Structural Mechanics, & VTA for ACCT Practitioners <i>Scott Baker Jake Jacob</i>	FP 38 Leadership Choice Points <i>Nate Regier</i>	FP 31 Focus Your Locus <i>Justin McGlamery</i>	FP 3 High Expectations <i>Deb Beazley Joe Wassif</i>	CZ 8 Zip Line Canopy Tour Design Process From a Builder & Operator Perspective <i>Jason Lindsey Nick Thompson</i>	CZ 11 Intentionally Connecting Strangers Through Shared Adventures <i>Josie Shafer</i>	OM 24 Give Your Website a Face Lift <i>Stephanie Sibille</i>	TT 6 Dynamic Rope Behavior <i>Dave Custer</i>	OM 2 Marketing Your Aerial Adventure Park; Keys to Success <i>Bahman Azarm</i>	OM 23 BSA & ACCT: One Scout's Journey Through Standards and Relationships <i>John Winter</i>	FP 18 Experiential Learning Beyond the Challenge Course <i>Ricky Escobar Erik Bassler</i>
2:45 p.m. to 4:15 p.m.	CZ 16 Development of the Zipstop Terminal Braking System <i>Chris Allington</i>	FP 11 Tweak It! Got Rules? <i>Edward Caplan</i>	FP 57 Debriefing Model: Water, Fire, Earth & Air <i>Ernesto Yturralde</i>	TT 3 Trees as Structures and Structures in Trees <i>Ben Brungraber</i>	OM 21 Company Structure, Policies & Processes – Learning From the Big Ones? <i>Gunnar Bartels</i>	FP24 The Danger of Expectations <i>Jeff King</i>	FP 56 Empowering the Twixter <i>Lindsay Walton</i>	CZ 7 Designing a Profitable Zip Line Tour <i>Valdo Lallemand</i>	TT 18 There's an App for That <i>Todd Domeck</i>	CZ 10 Canopy Tour Rescues <i>Rhonda Sandweiss Jeff Pelon</i>	FP 21 An Educational Adventure: 30 Years of Community Building in School <i>Carla Hacker Deb Polster</i>	OM 8 Beyond Industry Best Practice: Developing Facilitators Off the Course <i>Christa Gessaman Tamara Crooks</i>	FP 29 Adventure Orientation <i>Seth Lucas Ryan Townsend</i>	OM 9 Understanding Your Participant Agreement <i>Reb Gregg</i>
4:30 p.m. to 6:00 p.m.	FP 47 Facilitator's Toolbox Live! <i>Jennifer Stanchfield</i>	FP 52 Success From Failure? <i>Hans Kraai Anna Dillard</i>	FP 10 It's All in the Cards <i>Jim Cain</i>	TT 10 I Know Knotting: Ropes, Knots & Rigging Practices <i>Jake Jacob</i>	TT 15 Belay Systems for Adventure Parks – Chances & Opportunities <i>Jacques Christinet Bernard Pittet</i>	FP 36 Managing Difficult Behavior <i>Sam Peitzak</i>	FP 60 Explore Social Justice Through Experiential Activities <i>Tara Flippo</i>	CZ 12 Auto Zips, Auto Retracts & Auto Brakes <i>Cody Sorenson</i>	FP 49 Group Management Through Play <i>Deb Sugerman</i>	CZ 17 Marketing Your Zip Line Tour in the 21 st Century <i>Nick Thompson</i>	OM 14 Ready For Rescue? A Primer on Preparation <i>Loui McCurley</i>	FP 32 Challenging the Challenged <i>Ashley Murray Marty Daigle Kevin Lausch Mike Dill</i>	OM 15 What the Heck? A Humorous Look at the Adventure Industry Via the Web <i>Mike Anderson</i>	FP 48 When the Scat Hits the Fan <i>C J Caulfield</i>

THE CONTENT OF THE WORKSHOP SESSIONS DO NOT NECESSARILY REPRESENT ACCT POLICY.
ACCT WOULD LIKE TO THANK THE PRESENTERS WHO DONATED THEIR TIME AND EXPERTISE.

POST CONFERENCE WORKSHOPS

Sun. Feb 12	Webster	Otis	Paine
8:30 a.m. to 11:30 a.m.	New Dawgs & Old Dawgs with New Tricks <i>Nate Folan Andrew Siems</i>	Teachable Moments: Bring Learning to Life With Engaging Reflection Tools and Techniques <i>Jennifer Stanchfield</i>	Aerial Adventure Parks! Catching America's New Wave of Adventure <i>Don Stock</i>

Thurs Feb 9	Alcott	Otis	Stone	Webster	Hancock	Paine	Revere	Quincy
8:30 a.m. to 3:00 p.m.	Best Practices for Zip Lines, Canopy Tours, and Adventure Parks <i>Michael Smith</i>	Reworking, Reviving & Rejuvenating Older Challenge Courses <i>Randy Smith, Tim Kempfe Eric Marter, Rich Klajnscek</i> <i>Facilitated by Tom Leahy</i>	Positively Impacting Schools Through Experiential Anti-Bullying and Diversity Programming <i>Tara Flippo Jeff Frigon</i>	Find Something to Do <i>Jim Cain</i>	Designing Canopy / Zip Line Tours for Smooth Operations <i>John Walker</i>	25 Technology Resources to Increase Sales, Manage Business and Staff Easier & Advance Your Facilitation <i>Matt Marcus</i>	Facilitator's Tool Box Live! <i>Jen Stanchfield</i>	Research & Development: What Does It Mean? <i>Jack Moeding</i>

**PRE-CONFERENCE WORKSHOPS
SPECIAL CERTIFICATION WORKSHOPS**

Tues-Wed Feb 7 & 8	Webster	Hancock
8:30 a.m. to 5:00 p.m.	First Aid for the Challenge Course Professional <i>Tom Welch</i>	OSHA 10 Construction Class <i>Jack Moeding</i>



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Founded in 1993, The Association for Challenge Course Technology (ACCT) is the world's leading and largest American National Standards Institute (ANSI) Accredited Standards Developer focused specifically and solely on the challenge course industry. It is the mission of the organization to establish and promote the standard of care that defines professional practice and effective challenge course programs.

The Association for Challenge Course Technology is a nonprofit trade association with a main office in Illinois and a satellite office in Maryland. Parallel Lines is the organization's publication sent to all of our affiliates and friends. With member organizations across the United States, Europe, Asia, the Caribbean, Canada, Japan, Korea, Central America and worldwide, ACCT is the leading organization dedicated to supporting professionals in the challenge course industry.

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